

Mr Craig Oakeshott
Wholesale Markets Branch
Australian Energy Regulator
GPO Box 922
Adelaide SA 5001

By email to AERInquiry@aer.gov.au

27 July 2015

Dear Mr Oakeshott,

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Re: Development of the Service Target Performance Incentive Scheme (STPIS) Version 5

Thank you for the opportunity to comment on the Development of the Service Target Performance Incentive Scheme (STPIS) Version 5. As the peak body for the community services sector in South Australia, SACOSS has a long-standing interest in the delivery of essential services. Our research shows that the cost of basic necessities like electricity impacts greatly and disproportionately on vulnerable and disadvantaged people. Our advocacy is informed by our members; organisations and individuals who witness these impacts in our community.

SACOSS supports the operation of the STPIS as an important means of incentivising high levels of service. SACOSS supports the key amendments in the draft STPIS version 5 including providing a symmetrical market impact component to efficiently calibrate incentives, reintroduction of exclusion for planned third party outages and proposed changes to the network capability component to improve the value for customers.

We thank you in advance for your consideration of our comments. If you have any questions relating to the above, please contact SACOSS Senior Policy Officer, Jo De Silva on 8305 4211 or via jo@sacoss.org.au.

Yours sincerely,



Ross Womersley
Executive Director