

Network performance reporting for regulated electricity and gas networks

Consultation paper

October 2025

© Commonwealth of Australia 2025

This work is copyright. In addition to any use permitted under the *Copyright Act 1968* all material contained within this work is provided under a Creative Commons Attributions 4.0 Australia licence with the exception of:

- the Commonwealth Coat of Arms
- the ACCC and AER logos
- any illustration diagram, photograph or graphic over which the Australian Competition and Consumer Commission does not hold copyright but which may be part of or contained within this publication.

The details of the relevant licence conditions are available on the Creative Commons website as is the full legal code for the CC BY 4.0 AU licence.

Important notice

The information in this publication is for general guidance only. It does not constitute legal or other professional advice. You should seek legal advice or other professional advice in relation to your particular circumstances.

The AER has made every reasonable effort to provide current and accurate information, but it does not warrant or make any guarantees about the accuracy, currency or completeness of information in this publication.

Parties who wish to re-publish or otherwise use the information in this publication should check the information for currency and accuracy prior to publication.

Inquiries about this publication should be addressed to:

Australian Energy Regulator
GPO Box 3131
Canberra ACT 2601
Email: aerinquiry@aer.gov.au
Tel: 1300 585 165

Amendment record

Version	Date	Pages
1.0	October 2025	23

Contents

Invitation for submissions	iv
1 Overview	1
1.1 Purpose of our network performance reporting	1
2 Network performance reporting process.....	3
2.1 Analysis and insights in network performance reports.....	3
2.2 Operational and financial performance.....	4
2.3 Datasets and infographics.....	4
2.4 Future integration of export service performance	6
3 Questions for network performance reporting process	7
4 Objectives and priorities for network performance reporting.....	8
4.1 Proposed objectives and priorities for network performance reporting.....	8
4.2 Objectives of network performance reporting	10
4.3 Priorities for network performance reporting.....	12
5 Questions for objectives and priorities for network performance reporting	15
6 Requirements of the NEL/NGL and NER/NGR.....	16

Invitation for submissions

Interested parties are invited to make submissions on this consultation paper by 31 October 2025. Submissions should be sent to: networkperformancereporting@aer.gov.au

Submissions should be in PDF, Microsoft Word or another text readable document format.

We prefer that all views and comments be publicly available to facilitate an informed and transparent consultative process. Views and comments will be treated as public documents unless otherwise requested. Parties wishing to submit confidential information should:

- clearly identify the information that is the subject of the confidentiality claim
- provide a non-confidential version of the submission in a form suitable for publication.

All non-confidential information will be placed on our website. For further information on our use and disclosure of information provided to us, see the [ACCC/AER Information Policy](#).

1 Overview

Our network performance reporting analyses the key outcomes and trends in the operational and financial performance of the 25 network service providers (NSPs) regulated by the AER under the National Electricity Objective (NEO) and National Gas Objective (NGO).

The main output of this reporting is our Electricity and gas network performance reports, the accompanying operational and financial performance datasets and the infographic which summarises the key information to stakeholders.

In addition to this report, in 2023 we commenced our annual Export services network performance report. This report and the accompanying dataset and infographics analyse the performance of electricity distribution networks in providing services for embedded generators, such as residential solar and batteries, to export into their networks.

In this consultation paper we are seeking stakeholders views on the effectiveness and timing of our network performance reporting. In 2026, our network performance reporting data will incorporate data from electricity NSPs from Annual Information Orders (“Orders”) and provide us with an opportunity to report export services data for electricity DNSPs with operational and financial data from electricity and gas NSPs.

The new Orders provide us with an opportunity to test the effectiveness of our network performance reporting and assess whether it is providing transparent and timely information for stakeholders. This involves reviewing the manner, form and content of our reports and seeking stakeholder views on whether the reports are providing relevant and useful information.

In addition, we are also seeking stakeholder views on our objectives and priorities for network performance reporting. This consultation, pursuant to the National Electricity Rules and National Gas Rules, is seeking stakeholder views to determine appropriate objectives and priorities to be addressed through the preparation of service provider performance reports.

Once we receive submissions from stakeholders, we will consider whether any changes are required to how we report on network performance in the future. We will publish our decision, including a final set of objectives and priorities for our electricity and gas network performance reporting from 2026.

1.1 Purpose of our network performance reporting

We regulate electricity and gas NSPs to deliver good long-term outcomes for consumers in respect to the

- price, quality, safety, reliability and security of supply of electricity and covered gas
- the achievement of targets set by a participating jurisdiction for reducing Australia’s greenhouse gas emissions or that are likely to contribute to reducing Australia’s greenhouse gas emissions.

To support our role, under the national energy laws and rules, we may prepare and publish reports on financial or operational performance of network service providers (NSPs),

including in relation to compliance with relevant standards and the profitability and efficiency of electricity and gas NSPs.¹ In addition, we must prepare and publish reports on the performance of electricity DNSPs in providing services for embedded generators, such as residential solar and batteries, to export into their networks.²

The reporting of the NSPs' performance is an important task in an incentive-based regulatory framework. Done effectively, reporting on the performance of the networks should assist stakeholders, including the AER, to:

- more comprehensively understand the overall performance of NSPs against our regulatory determinations
- obtain greater insights into the benefits consumers receive from the NSPs' services, to align with our role under the NEO and NGO
- form a better understanding of ultimate returns to investors in networks over time
- quantify the impact of NSP performance and/or regulatory decisions on ultimate returns
- evaluate the effectiveness of the regulatory framework and our decisions under it, and
- having regard to this information, make better regulatory decisions.

¹ NEL, s.28V; NER, r.8.7.4; NGL, s.64; NGR, r.140.

² NER, r.6.27A

2 Network performance reporting process

Our network performance reports are the key output of our network performance reporting process. This process commenced in 2011, with the publication of data related to electricity NSPs. In 2020, we published our first electricity network performance report for electricity NSPs, this was followed by our first gas network performance report in 2021.

From 2024, we have published a combined annual electricity and gas report, with a supplementary report for gas transmission published later due to the later reporting date for these NSPs.

The 2025 Electricity and gas network performance report represents our sixth year publishing reports to assist stakeholders in their assessment of NSP performance and our regulation of NSPs under the National Electricity Objective (NEO) and National Gas Objective (NGO).

In 2026, we will begin publishing operational and financial data which reported by electricity NSPs in Annual Information Orders (“Orders”). These Orders consolidate the reporting requirements of electricity NSPs under various Regulatory Information Notices (RINs) to improve reporting consistency. We believe these Orders will improve the quality of our network performance reporting and allows us to report network performance data in a more timely manner.

The introduction of these Orders provides us with an opportunity to consult with stakeholders on the effectiveness of our current network performance reporting process and outputs. This involves seeking feedback on whether our current process is fit-for-purpose, the format is effective and if the outputs provide information relevant and useful for stakeholders.

In this consultation paper we are asking stakeholders for feedback on our current network performance reporting process and deliverables. We are also seeking to understand what improvements could provide more timely and relevant information for stakeholders to assess NSP performance. Our questions relate to our network performance reports, the format and contents of these reports, the operational and financial performance datasets, the infographics which summarise the key data and the timing of when data and reports are published.

Further, we are also seeking stakeholder views on our plan to integrate our export services reporting into our combined annual electricity and gas network performance reports in 2026.

2.1 Analysis and insights in network performance reports

Our annual reports set out our analysis of key outcomes and trends in the operational and financial performance data we collect from NSPs.

The analysis and insights in these reports are intended to provide an accessible information resource for stakeholders – a current key objective of our network performance reporting. This involves highlighting material information and trends for stakeholders for their

assessment of NSP performance in aggregate, which may not be evident in the operational or financial dataset published for each NSP.

We are seeking stakeholder views on the current analysis and insights in our electricity and gas network performance reports. Specifically, we would like to understand the extent to which the reporting provides timely, relevant and useful information for stakeholders to assess aggregate trends in NSP performance.

We are also interested in stakeholder views on the extent to which we should expand our analysis and insights in our reporting. Specifically, we would like to know whether there is additional insights and analysis we could include, and how this could benefit stakeholders.

Lastly, we would like to know if there is analysis stakeholders feel that we should not undertake in our electricity and gas network performance reports. Further we would like to know if stakeholders prefer 'data only' reports that contain minimal or no analysis or insights.

2.2 Operational and financial performance

Our electricity and gas network performance reports report on network operational and financial performance. This includes:

- NSPs' forecast and actual capital expenditure and operating expenditure
- NSPs' network characteristics such as customer numbers, electricity and gas demand and consumption metrics and network utilisation
- NSPs' network service quality in relation to network reliability and outages
- NSPs' financial performance through our profitability measures.

2.2.1 Emerging trends and issues

Electricity and gas NSPs play an integral role in the energy transition. As the transition progresses, we expect the information we will need to assess their performance will continue to adapt and evolve. This will also involve using new data to report on NSPs, possibly requiring networks to provide additional or more disaggregated information.

We are seeking stakeholder views on the operational and financial data we currently report in our electricity and gas network performance reports and whether it provides the relevant information to assess NSP performance. Further, we are interested in stakeholder views on the emerging trends and issues could be included in our future electricity and gas network performance reports.

In addition, we seek stakeholder views on whether there is other information we should use to assess NSPs performance and also what information stakeholders believe is no longer useful to report in assessing NSP performance over time.

2.3 Datasets and infographics

To accompany our reports, we publish the operational and financial performance data that underpins the reports in Microsoft Excel workbooks. Going forward, we could replace these workbooks with Power BI dashboards.

In these workbooks we currently provide:

- operational performance data for electricity NSPs from 2006 onwards and for gas NSPs from 2011
- financial performance data for electricity and gas NSPs from 2014.

We have made a small number of changes to the operational and financial performance data since 2020, adding data for incentive schemes, smart meter installations and the uptake of cost reflective tariffs assigned to customers for electricity DNSPs. The current data by sector (electricity or gas) and segment (transmission or distribution) is provided in Table 2-1. The same financial performance data is reported for all NSPs.

Table 2-1 Operational performance data for each network type

Categories	Electricity Distribution	Electricity Transmission	Gas Distribution	Gas Transmission
Financial				
Revenue	✓	✓	✓	✓
Regulated/Capital asset base	✓	✓	✓	✓
Capital expenditure	✓	✓	✓	✓
Operating expenditure	✓	✓	✓	✓
Incentive schemes	✓	✓	✓	
Reliability				
Outage duration	✓	✓		
Outage/loss of supply events	✓	✓	✓	
Market impact		✓		
Unaccounted for gas			✓	
Service delivery				
Electricity/Gas delivered	✓	✓	✓	✓
Maximum demand		✓		
Utilisation	✓			✓
Network capacity				✓
Firm contract capacity				✓
Network characteristics				
Customer numbers	✓		✓	
Circuit/Pipeline length	✓	✓	✓	✓
Regulatory service life	✓			
Meters and tariffs				
Smart meter installations	✓			
Cost reflective tariffs	✓			

We are seeking stakeholder views on the datasets we currently publish and whether they provide the information necessary to assess NSP performance. Further, stakeholders are invited to comment on whether the current operational and financial performance data workbooks present the information effectively for their analysis.

2.3.1 Historical time series of operational performance data

In seeking these views, to reduce the time take to prepare the datasets, we are also proposing to reduce the historical time series of our datasets. This would involve only updating operational performance data from the 2014 regulatory year.

This change would involve future datasets including operational performance data from 2014. The operational performance data from 2006 to 2013 for electricity and 2011 to 2013 for gas would be separated into a separate report Microsoft Excel workbooks, which would not be updated.

We are seeking views on this planned approach to decrease the historical time series in our operational performance data.

2.3.2 Infographics of key performance data

To summarise the operational and financial performance data in our reports and the datasets, we also publish infographics for electricity and gas NSPs. These are designed to provide stakeholders with a snapshot of the key trends in aggregate operational and financial performance.

We have maintained the same data in our infographics since their introduction in 2021. We seek stakeholder views on whether the current electricity and gas infographics are useful and whether there are opportunities to improve these.

2.4 Future integration of export service performance

In 2023, we commenced reporting on the performance of electricity DNSPs in providing services for embedded generators, such as solar and batteries, to export into their networks. This includes reporting on the electricity DNSPs' performance in relation to export capacity, battery penetration, export reward tariffs, export limits and curtailments.

From November 2025, the Orders will consolidate the export services data into the existing network data reporting process. Following this, the export services data will be available at the same time as our existing operational and financial performance data.

This will enable us to combine our electricity and gas network performance and export services reporting into a singular combined report. Our proposed plan is to start combining these reports in 2026, with a planned publishing date in the first half of the year.

We seek stakeholder views on our proposed plan to integrate our export services network performance reporting into the 2026 Electricity and gas network performance report.

3 Questions for network performance reporting process

Accessibility of our network performance reporting

1. What are your views on the accessibility of our network performance reporting? How could we improve our network performance reporting to make the information more accessible or insightful?

Analysis and insights in network performance reports

2. What are your views on the current analysis and insights in our electricity and gas network performance reports? Does the analysis and insights provide relevant and valuable information for stakeholders to assess NSP performance?
3. How could we expand our analysis and insights in our electricity and gas network performance reports? What additional analysis or insights would be relevant and valuable to stakeholders?
4. What analysis could be excluded from our electricity and gas network performance reports? Would you prefer data only reports that present minimal or no analysis or insights?

Contents of network performance reports

5. What are your views on the operational and financial data we currently report in our electricity and gas network performance reports? Does this operational and financial data provide relevant and valuable information to assess NSP performance?
6. What are the emerging trends and issues that we could include in our future electricity and gas network performance reports? What new information should we collect to assess NSP performance in the energy transition?
7. What information is no longer relevant in the assessment of NSP performance? Why is this information no longer relevant?

Network performance report datasets

8. What are your views on our current operational and financial performance datasets? Do they provide the information necessary to assess NSP performance? Is the information presented effectively for your analysis?
9. What are your views on our proposed plan to reduce the historical time series in our datasets to only include operational performance data from the 2014 regulatory year?
10. What are your views on our current electricity and gas infographics? What changes or improvements could be made to the infographics?

Integration of export service network performance reporting

11. What are your views on our proposed plan to integrate our export services network performance reporting into the 2026 Electricity and gas network performance report?

4 Objectives and priorities for network performance reporting

Before the AER prepares NSP performance reports, the AER must consult with stakeholders to determine appropriate objectives and priorities to be addressed through the preparation of NSP reports.³

When finalising our review of the objectives and priorities in 2020, we noted our intention to review the objectives and priorities before the end of 2025 to ensure they remained fit-for-purpose.

In our view, the objectives of our network performance reporting are the outcomes that we, and stakeholders, aim to achieve through the reports and data we publish. Further, our view is the priorities of our reporting are the content areas that achieve these objectives. In general, we will aim to prioritise specific content areas which:

- are relevant to the promotion of the NEO/NGO
- assists stakeholders in contributing to our decision processes and/or policy consideration of electricity and gas network regulation, and/or
- will inform our decision-making and assist us to make better decisions over time.

4.1 Proposed objectives and priorities for network performance reporting

Below in Table 4-1 and Table 4-2, we have provided our proposed objectives and priorities for network performance reporting.

Our preliminary view is that the current objectives remain effective, as we believe they cumulatively provide the specific and measurable intent, aims, and goals of our network performance reporting. Therefore, we are not proposing to make any changes to our current network performance reporting objectives.

Conversely, in relation to our priorities, we believe legislative changes in the energy laws and rules since 2020 highlight the need for new priorities. Due to this we are proposing new priorities related to greenhouse gas emissions and export services reporting. These are detailed below:

- **Emission reduction targets:** In 2023, the NEO and NGO were amended to [incorporate emissions reduction into the national energy objectives](#). This new priority relates to applicable jurisdictional schemes, where the NSP's performance is a relevant measurement to achieving the target set by the jurisdiction to reduce or likely to contribute to reducing Australia's greenhouse gas emissions.

³ NER, r.8.7.4(a), NGR, r.140(1).

- **Export services:** The AEMC made a rule change in 2021 to update the NER to [integrate distributed energy resources, such as small-scale solar and batteries, more efficiently into the electricity grid](#). This rule change requires us to report on the performance of electricity DNSPs in providing services for embedded generators, such as solar and batteries, to export into their networks. We commenced reporting on electricity DNSP performance in relation to export capacity, battery penetration, export reward tariffs, export limits and curtailments in December 2023.

In addition to these new priorities, we are also proposing to change the wording for the emerging trends and issues priority. This new wording will enable the priorities to be more flexible and adaptable and able to report on emerging trends and issues of high interest to stakeholders.

Beyond these changes we believe the remaining priorities in relation to operational performance and network efficiency, financial performance and network service quality provide the necessary specific content areas for our network performance reporting. Therefore, we have included these as proposed priorities in this consultation paper.

4.1.1 Applicability of objectives and priorities for electricity and gas NSPs

Previously, our view was that performance reporting under the NEL/NER and the NGL/NGR was sufficiently consistent across both frameworks to have the same objectives and priorities for electricity and gas NSPs. In making this view, we noted the differences between the electricity and gas sectors meant the priorities across the electricity and gas networks may have different emphasis at times.

Going forward, recent changes to the energy laws and rules highlight the potential need for an export services priority that would only apply to electricity DNSPs. Beyond this we believe all of the objectives and the remaining priorities are applicable to both electricity and gas NSPs.

4.2 Objectives of network performance reporting

We set out in Table 4-1 below, the proposed set of objectives on which we seek stakeholder feedback.

As noted above, our view is that our objectives remain effective as they cumulatively provide the specific and measurable intent, aims, and goals of our network performance reporting. Therefore, we propose to adopt the same objectives for reporting on both electricity and gas networks.

Table 4-1 Proposed objectives for electricity and gas network performance reporting

Number	Objective	Explanation	Proposed changes
1	Provide an accessible information resource	Enables the AER to collect and report accurate and reliable information on the performance of NSPs. This information should: <ul style="list-style-type: none"> educate those stakeholders seeking to better understand network regulation equip engaged stakeholders to more comprehensively understand and assess the overall performance of NSPs and regulatory outcomes 	None
2	Improve transparency	Promotes transparency by reporting on the NSPs' expenditure, investment decisions and service levels allowing comparisons between NSPs and over time. This will provide an insight into the NSPs' business practices and decision making. This will lead to better informed stakeholder participation in regulatory processes and enhance the effectiveness of the regulatory framework.	None
3	Improve accountability	Enhances accountability through outcomes monitoring. Performance reports will allow stakeholders to see whether an NSP's actual expenditure is consistent with its forecast expenditure, and to review why differences may have occurred. Performance reports will also review and compare the NSPs' service performance levels.	None
4	Encourage improved performance	Enables comparisons between the NSPs' expenditure, revenues, and performance, in different regulatory years and jurisdictions. This may encourage NSPs to adopt more efficient processes and promote technologies applied successfully by better performing NSPs. It may also provide NSPs with an incentive to increase service performance while maintaining efficient investment levels.	None

Number	Objective	Explanation	Proposed changes
5	Inform consideration of the effectiveness of the regulatory regime	Provides us and stakeholders with insights into the regulatory framework, our decisions under the framework and network performance under those decisions. This will allow all stakeholders to analyse these inputs and assess the effectiveness of the regulatory regime.	None
6	Improve network data resources	Allows us to analyse and test our existing datasets. This will allow us to identify areas where data is not directly comparable between networks and improve our data accuracy. Performance reporting will also allow us to identify opportunities to improve our data collection process over time.	None

4.3 Priorities for network performance reporting

We set out in Table 4-2 below

- A proposed set of priorities on which we seek stakeholder feedback.
- Whether we have any proposed changes from the current priorities of network performance reporting and the reasoning for the new priorities
- The applicable NSPs each proposed priority will apply to. As noted above, all priorities except for export services (which will only apply to electricity DNSPs), will apply to both electricity and gas NSPs.

Table 4-2 Proposed priorities for electricity and gas network performance reporting

Number	Priority	Explanation	Proposed changes	Applicable NSPs
1	Operational performance and network efficiency	Reporting on forecast and actual capital expenditure and operating expenditure, identifying reasons for differences between forecast and actual expenditures and NSPs' forecast and actual outputs.	None	Electricity and gas NSPs
2	Financial performance	Reporting on the NSPs' profitability, comparing businesses within and across jurisdictions and regulatory control periods.	None	Electricity and gas NSPs
3	Network service quality	Reporting on service standard levels or reliability metrics.	None	Electricity and gas NSPs
4	Emerging trends and issues	Reporting on emerging trends and issues for electricity and gas networks, including those relating to the decarbonisation of the energy systems.	Wording updated to reference: <ul style="list-style-type: none"> • emerging trends and issues which are impacting electricity and gas networks. • the decarbonisation of the energy systems. 	Electricity and gas NSPs

Number	Priority	Explanation	Proposed changes	Applicable NSPs
			<p>This priority enables our network performance reporting to be flexible and adaptable to report on emerging trends and issues of high interest to stakeholders.</p> <p>Currently, this priority can be used to report on current emerging trends and issues impacting electricity and gas networks such as:</p> <ul style="list-style-type: none"> the utilisation of electricity distribution networks and how existing capacity is impacted by increased peak demand from electrification and data centres, or CER being exported into the electricity grid the uncertainty in relation to the pace of decline in gas demand and its impact on relevant gas DNSP performance data. 	
5	Emission reduction targets	Reporting on the performance of NSPs to applicable jurisdictional schemes, where the NSP's performance is a relevant measurement to achieving the target set by the jurisdiction to reduce or likely to contribute to reducing Australia's greenhouse gas emissions.	<p><i>New proposed priority for electricity and gas NSPs.</i></p> <p>This new priority is proposed due to the amendment to the NEO and NGO to incorporate emissions reduction into the national energy objectives.</p> <p>We note that there is a degree of uncertainty as to how NSPs performance can relate to some schemes or targets set by jurisdiction for reducing or are likely to contribute to reducing Australia's greenhouse gas emissions.</p> <p>This priority has been drafted to reflect that network performance reporting will only apply to applicable jurisdictional schemes, where the NSP performance is a relevant measurement to achieving the target set by the jurisdiction to reduce or likely to contribute to reducing Australia's greenhouse gas emissions.</p> <p>In our current operational and financial performance dataset, we don't believe there is any data that could be used to assess the performance of NSPs in relation to</p>	Electricity and gas NSPs

Number	Priority	Explanation	Proposed changes	Applicable NSPs
			emission reduction targets. We welcome stakeholder thoughts on how we could report NSP performance in relation to this proposed priority.	
6	Export services	Reporting on the performance of electricity DNSPs in providing services for embedded generators, such as solar and batteries, to export into their networks.	<p><i>New proposed priority for electricity DNSPs.</i></p> <p>This new priority reflects the changes made to the NER to integrate DER such as small-scale solar and batteries more efficiently into the electricity grid.</p> <p>In 2023, we commenced reporting on electricity DNSP performance in relation to export services, which include their performance in relation to export capacity, battery penetration, export reward tariffs, export limits and curtailments.</p> <p>We will continue to adapt this reporting in future years to ensure our reporting accurately reports on the export services performance by DNSPs in accordance with rule 6.27A of the NER.</p>	Electricity DNSPs

5 Questions for objectives and priorities for network performance reporting

1. What are your views on our proposed objectives for network performance reporting? Are the proposed objectives appropriate for the applicable NSPs?
2. Should we have alternative objectives for our network performance reporting? If so, what objectives should be included?
3. What are your views on our proposed priorities for network performance reporting? Are the proposed priorities appropriate for the applicable NSPs?
4. Should we have alternative priorities for our network performance reporting? If so, what priorities should be included?

In providing your responses on the proposed objectives and priorities, we specifically seek your views on whether they are:

- clear and fit-for-purpose
- can provide the required information for stakeholders to consider the effectiveness of the regulatory framework for electricity and gas NSPs
- are adaptable, robust and flexible to allow our reporting to evolve alongside electricity and gas network sectors changing with the energy transition
- adequately identify and inform stakeholders on emerging trends in the electricity and gas network sectors which may require a regulatory response
- provide the information of interest to stakeholders for their analysis of NSP performance.

6 Requirements of the NEL/NGL and NER/NGR

Table 6-1 Requirements of National Electricity Law and National Gas Law

National Electricity Law	National Gas Law
National Electricity Objective (s 7)	National Gas Objective (s 23)
<p>The objective of this Law is to promote efficient investment in, and efficient operation and use of, electricity services for the long term interests of consumers of electricity with respect to—</p> <ul style="list-style-type: none"> a) price, quality, safety, reliability and security of supply of electricity; and b) the reliability, safety and security of the national electricity system; and c) the achievement of targets set by a participating jurisdiction— <ul style="list-style-type: none"> i) for reducing Australia's greenhouse gas emissions; or ii) that are likely to contribute to reducing Australia's greenhouse gas emissions. <p>Note— The AEMC must publish targets in a targets statement see section 32A.</p>	<p>The objective of this Law is to promote efficient investment in, and efficient operation and use of, covered gas services for the long term interests of consumers of covered gas with respect to—</p> <ul style="list-style-type: none"> a) price, quality, safety, reliability and security of supply of covered gas; and b) the achievement of targets set by a participating jurisdiction— <ul style="list-style-type: none"> i) for reducing Australia's greenhouse gas emissions; or ii) that are likely to contribute to reducing Australia's greenhouse gas emissions. <p>Note— The AEMC must publish targets in a targets statement: see section 72A.</p>
Preparation of network service provider performance reports (s 28V)	Preparation of service provider performance reports relating to scheme pipelines (s 64)
<p>(1) Subject to this section, the AER may prepare a report on the financial performance or operational performance of 1 or more network service providers in providing electricity network services.</p> <p>Note— The AER may only prepare a report under subsection (1) if the preparation of the report will or is likely to contribute to the achievement of the national electricity objective: see section 16.</p> <p>(1A) The AER must prepare a report under this section if (and to the extent) required by the Rules.</p>	<p>(1) Subject to this section, the AER may prepare a report on the financial performance or operational performance of 1 or more scheme pipeline service providers in providing pipeline services by means of a scheme pipeline.</p> <p>Note— The AER may only prepare a report under subsection (1) if the preparation of the report will or is likely to contribute to the achievement of the national gas objective: see section 28 of NGL.</p> <p>(1A) The AER must prepare a report under this section if (and to the extent) required by the Rules.</p>
<p>(2) A report prepared under this section may—</p> <ul style="list-style-type: none"> a) deal with the financial or operational performance of the network service provider in relation to— <ul style="list-style-type: none"> i) complying with (as the case requires) distribution service standards or transmission service standards; and 	<p>(2) A report prepared under this section may—</p> <ul style="list-style-type: none"> a) deal with the financial or operational performance of the scheme pipeline service provider in relation to— <ul style="list-style-type: none"> i) complying with pipeline service standards; and ii) standards relating to the provision of pipeline services to users or end users; and

National Electricity Law	National Gas Law
<ul style="list-style-type: none"> ii) standards relating to the provision of electricity network services to network service users or end users; and iii) the profitability and efficiency of network service providers in providing electricity network services; and b) if the AER considers it appropriate, deal with the performance of the network service provider in relation to other matters or things if that performance is directly related to the performance or exercise by the AER of an AER economic regulatory function or power. 	<ul style="list-style-type: none"> iii) the profitability and efficiency of scheme pipeline service providers in providing pipeline services; and b) if the AER considers it appropriate, deal with the performance of the scheme pipeline service provider in relation to other matters or things if that performance is directly related to the performance or exercise by the AER of an AER economic regulatory function or power.
<p>(3) A report prepared under this section may include—</p> <ul style="list-style-type: none"> a) information provided to the AER by a person in compliance with a regulatory information instrument; and b) in the case of a report dealing with the financial performance of 1 or more network service providers, a comparison of the profitability or efficiency of the network service providers to which the report relates from the provision of electricity network services by them. 	<p>(3) A report prepared under this section may include—</p> <ul style="list-style-type: none"> a) information provided to the AER by a person in compliance with a regulatory information instrument; and b) in the case of a report dealing with the financial performance of 1 or more scheme pipeline service providers, a comparison of the profitability or efficiency of the scheme pipeline service providers to which the report relates from the provision of pipeline services by them.
<p>(4) Before preparing a report under this section, the AER must, in accordance with the Rules, consult with the persons or bodies specified by the Rules.</p> <p>(4A) Any information that is used to prepare a report under this section may be used by the AER in preparing any report under the National Energy Retail Law or the National Energy Retail Rules, including (but not limited to) a retail market performance report under Division 2 of Part 12 of that Law.</p>	<p>(4) Before preparing a report under this section, the AER must, in accordance with the Rules, consult with the persons or bodies specified by the Rules</p> <p>(4A) Any information that is used to prepare a report under this section may be used by the AER in preparing any report under the National Energy Retail Law or the National Energy Retail Rules, including (but not limited to) a retail market performance report under Division 2 of Part 12 of that Law.</p>
<p>(5) The AER may publish a report prepared under this section on its website.</p>	<p>(5) The AER may publish a report prepared under this section on its website.</p>

Table 6-2 Requirements of National Electricity Rules and National Gas Rules

National Electricity Rules (NER)	National Gas Rules (NGR)
Preparation of network service provider performance report (r 8.7.4 of the NER)	Preparation of service provider performance report (r 140 of the NGR)
<p>(a) Before the AER embarks on the preparation of network service provider performance reports, the AER must consult with:</p> <ul style="list-style-type: none"> (1) network service providers; and (2) bodies representative of the network service providers and network service users; and (3) the public generally; in order to determine appropriate priorities and objectives to be addressed through the preparation of network service provider performance reports. 	<p>(1) Before the AER embarks on the preparation of service provider performance reports, the AER must consult with:</p> <ul style="list-style-type: none"> a) service providers; b) bodies representative of the pipeline industry and users of pipeline services; c) the public generally; in order to determine appropriate priorities and objectives to be addressed through the preparation of service provider performance reports
<p>(b) In the course of preparing a network service provider performance report, the AER:</p> <ul style="list-style-type: none"> (1) must consult with the network service provider or network service providers to which the report is to relate; and (2) must consult with the authority responsible for the administration of relevant jurisdictional electricity legislation about relevant safety and technical obligations; and (3) may consult with any other persons who have, in the AER's opinion, a proper interest in the subject matter of the report; and (4) may consult with the public. <p>b1) In preparing a network service provider performance report, the AER must have regard to the Distribution Reliability Measures Guidelines.</p>	<p>(2) In the course of preparing a service provider performance report, the AER:</p> <ul style="list-style-type: none"> a) must consult with the service provider or service providers to which the report is to relate; and b) must consult with the relevant jurisdictional safety and technical regulator about relevant safety and technical obligations; and c) may consult with any other persons who have, in the AER's opinion, a proper interest in the subject matter of the report; and d) may consult with the public.
<p>(c) A network service provider to which the report is to relate:</p> <ul style="list-style-type: none"> (1) must be allowed an opportunity, at least 30 business days before publication of the report, to submit information and to make submissions relevant to the subject matter of the proposed report; and (2) must be allowed an opportunity to comment on material of a factual nature to be included in the report. 	<p>(3) A service provider to whom the report is to relate:</p> <ul style="list-style-type: none"> a) must be allowed an opportunity, at least 30 business days before publication of the report, to submit information and to make submissions relevant to the subject matter of the proposed report; and b) must be allowed an opportunity to comment on material of a factual nature to be included in the report.

National Electricity Rules (NER)	National Gas Rules (NGR)
Annual DER network service provider performance report – r 6.27A of the NER	
<ul style="list-style-type: none"> (a) The AER must prepare and publish a network service provider performance report, the purpose of which is to provide information about the performance of each Distribution Network Service Provider in providing distribution services for supply from distribution connected units into the distribution network over a 12 month period. (b) A report under paragraph (a) may include information about such matters as the AER considers appropriate, which may include information about: <ul style="list-style-type: none"> (1) the relative performance of each Distribution Network Service Provider in providing the distribution services; (2) the use of static zero export limits; (3) the impact of system limitations on availability or use of the distribution services; and (4) performance relative to export tariff offerings. (c) Clause 8.7.4 applies in respect of the preparation of a report under paragraph (a). (d) The AER must publish a report under paragraph (a) at least every 12 months. (e) A report under paragraph (a) may be published with another network service provider performance report published by the AER. 	