

Quarterly Report

July – September 2025

From:	Wholesale Energy Market Dispute Resolution Adviser – Resolution Institute WEMDRA
Dates covered:	July – September 2025

SECTION 1: DISPUTES AND SCHEDULING ERRORS

PERIOD	MATTERS NOTIFIED	STAGE 1	STAGE 2: DISPUTES AND DRP
July - September 2025	Nil	Nil	NGR Matter – transitioned from Resolve Advisors and subsequently withdrawn

SECTION 2: EXPLANATION OF STAGES AND MATTERS IN PROGRESS

2.1 EXPLANATION OF STAGES

MATTERS NOTIFIED

Details of these matters are Confidential between the WEMDRA and the parties. This can be a matter notified to WEMDRA for compensation, or triage and discussion before initiating another stage. Additionally, it can be a matter discussed for guidance, or exploration about a potential claim. The latter category appears on the list at the discretion of WEMDRA.

STAGE 1

Stage 1 encourages the exploration and joint resolution of the disputes by direct commercial negotiation, or assistance through a facilitated, or non-binding expert process. In Stage 1, a DMS notice has been served by one party to another under Chapter 8 of the National Electricity Rules, or part 15C of the National Gas Rules.

STAGE 2

Stage 2 is geared towards a binding decision by a panel of one or more experts. In Stage 2, a dispute has not been resolved in Stage 1 and is escalated to a dispute panel of between 1-3 people selected by WEMDRA in consultation with the parties or where the rules provide that the matter go directly to a DRP for determination or awarding of compensation. Stage 2 can also be an adviser led process.

2.2 MATTERS IN PROGRESS

- A DRP comprising of Greg Thorpe (Chair) and Tom Clarke (Barrister) conducted a hearing on 18 July 2025 related to a matter pursuant to r 704(1)(b) of the National Gas Rules (version 80). This matter was transitioned to Resolution Institute as the incoming WEMDRA. The matter was subsequently withdrawn on 11 August 2025 by the applicant, and no determination was issued.

SECTION 3: ADMINISTRATION FOR THE QUARTER

COMPLETED:

- Resolution Institute commenced as WEMDRA on 1 July 2025, following the AER's appointment notice.
- During this period the Resolution Institute team has worked with Shirli Kirschner and Resolve Advisors, and the AER team to complete the transition from Resolve Advisors. This has included the transition of the DMC/DMS database, an open matter, and operational arrangements.
- An open drop in session was held for DMS' and DMC's as an introduction to the new WEMDRA.
- The WEMDRA website has been updated to reflect the core WEMDRA functions now being hosted by Resolution Institute and the resources have been updated to reflect this.
- The DR Pool has been updated as part of the transition. As of 30 September, 16 panel members have been either transitioned from Resolve Advisors, or newly on-boarded through Resolution Institute.

We extend our sincere thanks to the AER team, Shirli Kirschner and the Resolve Advisors team for their professionalism and collaboration throughout the transition period. Their meticulous preparation and knowledge sharing ensured a seamless handover and continuity of service to market participants.

Resolution Institute is committed to maintaining the same high standards of neutrality, efficiency, and accessibility that has been long-established through Resolve Advisors, and we look forward to building on this strong foundation.

Please be in contact with questions and suggestions.

Kind Regards



Amber Williams

Resolution Institute | WEMDRA

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