

Our Ref: #31,047,348
Your Ref: E25004
Contact Officer: Neil Unantenne
Contact Phone: 07 3835 4624

Level 17 Casselden
2 Lonsdale Street
Melbourne VIC 3000
www.aer.gov.au

16 December 2025

Steven Hazelwood
ASENO Pty Ltd
8-12 Deborah Street
GOLDEN SQUARE VIC 3355

By email: [REDACTED]

Dear Steven Hazelwood

ASENO Pty Ltd application for electricity retailer authorisation

Pursuant to the delegation given to me by the Australian Energy Regulator (AER), I have assessed ASENSO Pty Ltd's (**ASENO**)'s application for an electricity retailer authorisation and am satisfied that it complies with the requirements of section 92 of the National Energy Retail Law (Retail Law).

I advise that ASENSO's application for electricity retailer authorisation is approved.

The AER must grant an application for a retailer authorisation if an applicant has satisfied the entry criteria:

- a) the organisational and technical capacity criterion—the applicant must have the necessary organisational and technical capacity to meet the obligations of a retailer;
- b) the financial resources criterion—the applicant must have resources or access to resources so that it will have the financial viability and financial capacity to meet the obligations of a retailer; and
- c) the suitability criterion—the applicant must be a suitable person to hold a retailer authorisation.¹

In making its decision the AER is guided by the objective of the Retail Law.² The AER's decision is also informed by the assessment approach outlined in the AER's Retailer Authorisation Guideline. The AER consulted on ASENSO's application and did not receive any submissions.³

The AER considers that ASENSO has demonstrated its capacity and suitability to operate as an energy retailer under the Retail Law. ASENSO is therefore authorised to sell electricity under the Retail Law, as it is adopted in each participating jurisdiction (identification number:

¹ Retail Law, s. 90(1).

² The national energy retail objective is to 'promote efficient investment in and efficient operation and use of energy services for the long term interests of energy consumers with respect to price, quality, safety, reliability and security of supply of energy' (Retail Law, s. 13).

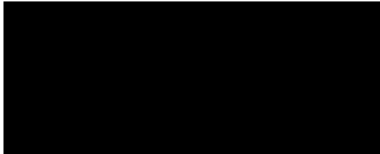
³ Retail Law, s.91.

E25004). Please note this letter constitutes the AER issuing ASENS's electricity retailer authorisation under section 96 of the Retail Law.

The AER will publish a notice about ASENS's retailer authorisation on its website,⁴ and its details will also appear on the AER's public register of authorised retailers (on the AER's website).⁵

If you have any further queries, or would like to discuss this further, please contact Neil Unantenne on 07 3835 4624.

Yours sincerely



Rebecca Holland
General Manager (A/g)
Compliance and Enforcement Branch

Sent by email on: 16.12.2025

⁴ Retail Law, s.96(2)(b),

⁵ Retail Law, s.119.