



Retailer Name

ABN: 11 222 333 444



Jane Citizen
PO Box 123
Anytown STATE 0000

Account number: **123456**Bill issue date: **1 April 2022**For supply at: **1 Street Road, Anytown STATE 0000**National Metering Identifier (NMI): **0123456789**

Need help?

Enquiries and complaints

Retailer Name: 131 131

Faults and emergencies

Distributor Name: 11 22 33

Disputes

Ombudsman: 1800 111 222

Your bill

Your amount due is

\$79.87

due on

27 April 2022

Could you save money on another plan?

Based on your past usage, our **Super Saver Plus** plan may cost you up to **\$81.45** less per year than your current plan.

To switch plans, go to **retailer.com.au** or call us on **131 131**. Conditions may apply.

The Australian Energy Regulator requires us to include this information.

Compare plans from other retailers at Energy Made Easy
www.energymadeeasy.gov.au

How to pay

**PAY ON OUR WEBSITE**

Pay with your credit card or set up a direct debit online at **retailer.com.au/pay**.

**PAY BY BPAY**

Biller Code: 12345
Reference: 123456

Contact your participating financial institution for information on BPAY.

**PAY BY POST BILLPAY**

Biller Code: 1234
Reference: 123456

Call **131 816** to pay by credit card or go to **postbillpay.com.au** to pay on the internet.

**PAY BY PHONE**

Call **131 131** to pay by credit card (up to \$1,500 per bill) or set up a direct debit over the phone.

**PAY IN PERSON**

Pay by cash, EFTOS or cheque at any **Australia Post Office**.

**PAY BY MAIL**

Make your cheque payable to **Retailer Name** and post to **PO Box 123, Town STATE 0000**

Important information

Payment assistance
Call 131 131

If you are having difficulty paying your account, please contact us to discuss payment assistance.

National Relay Service
Call 1300 555 727

Interpreter service
Call 131 132

Servizio Interpreti
Dịch Vụ Thông Ngôn

口譯服務

خدمة مترجم

Услуги переводчика

About your current plan

You are currently on our 'Simple Saver' plan

Your plan includes 15% usage discount (expires 31 March 2023)

Your plan includes 20% GreenPower

Understand your bill

This bill is based on an estimation of your usage. To check your actual usage, you can find instructions for reading your electricity meter at: retailer.com.au/how-to-read-your-meter

**1 March 2022 –
31 March 2022**

	Previous reading	Current reading	Quantity	Rate	Amount
Supply charge			31 days	\$1.02 / day	\$31.62
Peak usage 6 am – 10 pm	20189	20704	515 kWh	\$0.29 / kWh	\$149.35
Off-peak usage 10 pm – 6 am	10093	10145	52 kWh	\$0.13 / kWh	\$6.76
GST (10%)					\$18.77
Solar exports Feed-in tariff	8763	9226	463 kWh	– \$0.09 / kWh	– \$41.67
Usage discount (15%)					– \$25.76
Government energy rebate					– \$24.20
TOTAL BILL					\$114.87
Payment received (15 March 2022)					– \$35.00
TOTAL DUE					\$79.87

Compare your usage over time

This chart shows your **average daily energy usage, solar exports** and **greenhouse gas emissions** for each of the last 12 months.

Average daily kWh for this billing period

Energy usage: 18 kWh

Solar exports: 15 kWh

