TRANSCRIPT OF PROCEEDINGS

AUSTRALIAN ENERGY REGULATOR

RATE OF RETURN INSTRUMENTS CONCURRENT EVIDENCE SESSION 4 of 4

MATTERS DISCUSSED: Cross-checks Overall rate of return

FACILITATOR: Ms Anna Brakey (Commissioner, ACCC)

AER STAFF PRESENT: Mr Warwick Anderson (GM Network Pricing, AER) Mr Jim Cox (Board Member, AER) Mr Eric Groom (Board Member, AER) Ms Catriona Lowe (Board Member, AER) Mr Justin Oliver (Board Member, AER) Ms Clare Savage (Board Member, AER) Mr Jonathan Seymour (Assistant Director, AER) Mr Esmond Smith (Senior Financial Advisor, AER)

EXPERTS PRESENT: Dr Glenn Boyle Dr Toby Brown Mr Jim Hancock Mr Dinesh Kumareswaran Dr Jonathan Mirrlees-Black Professor Graham Partington

RECORDED VIA VIDEOCONFERENCE

THURSDAY, 17 FEBRUARY 2022 AT 2.00PM

1 MS BRAKEY: Welcome to everybody for the fourth and 2 final instalment of the experts session for the 3 2022 Rate of Return Instruments Concurrent 4 Evidence Sessions, and welcome back to everybody 5 who has been here before and welcome to anybody who is joining for the first time. 6 If you are 7 joining for the first time, I might direct you 8 back to previous transcripts when they come out 9 for some of the preamble information about the 10 But for those of you who don't know me, process. 11 I am Anna Brakey, one of the commissioners at the 12 ACCC and I am facilitating the session.

13 Again, I would like to acknowledge the 14 traditional owners of country throughout 15 Australia and recognise their continuing 16 connection to land, waters and community. We pav 17 our respects to them and their cultures, elders 18 past, present and emerging, and I would extend 19 that respect to other Aboriginal and Torres 20 Strait Islander people who are present today.

This is the last session. As I said, I won't go through any of the preamble stuff anymore, but this session is on the cross checks and the overall rate of return. The experts that we've got discussing that today are Graham, Jonathan, Dinesh, Jim, Toby and Glenn.

We will start the session with some shortpresentations from Toby and Jim with their

thoughts on cross checks and the overall rate of
return, and then we will call on the other
experts and on the board members. I would
imagine we will spend about two hours in general
discussion.

6 But we have five questions for this 7 discussion, which are: "What is the role of cross checks?", "How can the AER use them 8 9 transparently and predictably to promote 10 confidence?", "What information can measures of 11 financeability play?", "What information can the 12 AER obtain from examining trading and acquisition 13 multiples of the RAB?", and, "The CRG has noted 14 that regulated businesses have consistently 15 outperformed the return on equity. How might 16 this be considered when setting the rate of 17 return?" So they are the questions. So I might 18 hand off to Toby to kick us on this afternoon. 19 DR BROWN: Thanks, Anna. What I thought I might do 20 is cover off some of the specific questions about 21 cross checks first and then come back to speak at 22 the end a bit more generally. And so, I'll just 23 run through the sort of suggestions for cross 24 checks in the questions.

25 So first, financeability. And I guess what 26 we mean there is that for any one of the networks 27 you can take the proposed parameters and sort of 28 forecast forward over the upcoming period what

the various different metrics of cash flow and
 interest payments and ratios and so on, and you
 can apply the sort of criteria that a credit
 rating agency might apply.

5 I think it's probably fair to say that we 6 should expect that regulated businesses should be 7 able to support an investment-grade credit rating 8 and probably even that businesses or their owners 9 in fact should have such a rating.

10 And so I think that on the one hand they are 11 important, but on the other hand I don't think 12 it's got anything to do with the rate of return, 13 so I don't really think it's a cross check for 14 present purposes. And that is because even if 15 there may be circumstances in which a business 16 would struggle to meet those credit metrics, for 17 example, because there's a very large and rapid 18 CapEx program that basically means that cash 19 flows don't look right from a credit rating 20 agency perspective, the solution to that problem 21 is nothing to do with the rate of return.

You can, for example, adjust the
depreciation profile if you think it's important
to allow the business to maintain the credit
metrics. And doing that respects the NPV equals
zero criterion, another way of saying it's
NPV-neutral. So I don't think financeability is
really important for present purposes, even if it

1

is important more broadly.

2 And RAB multiples, so this is nice in 3 theory. All else equal, if the overall 4 regulatory determination was in some sense too 5 generous then we would expect to see that the 6 market values the business higher than the book 7 value of the regulated asset base. So you would 8 have a multiple greater than one. And 9 conversely, if the determination was not 10 sufficient, if the building blocks were set below 11 where they should be, then it would be below one.

12 But first of all RAB multiples, if they tell 13 you anything, they tell you something about the 14 determination as a whole, not specifically the 15 rate of return building block. And secondly, 16 unfortunately I don't think you really can 17 extract anything useful from RAB multiples 18 because there are very few clean firms that you 19 can look at. There basically aren't really any 20 single asset regulated utilities that are listed 21 and when there are takeovers, there are control 22 premiums and the bottom line, I don't think you 23 can get anything useful out of multiples, 24 unfortunately.

And then achieved returns, so assuming that we're talking about a revenue cap rather than a price cap, then there shouldn't be any difference between the revenue that the business collects

and what the regulator thought it should be 1 2 getting when the determination was set. 3 Therefore, to the extent that what you might call 4 the achieved return on equity is different than 5 the rate of return that was set in the determination, that means that one of the other 6 7 building blocks, the actual costs are different 8 than the building blocks. So for example a 9 business underspent on OpEx and that difference 10 is going to flow through to the achieved return 11 on equity after tax.

12 So looking at achieved returns tells you 13 something about whether the business has 14 "outperformed" the regulatory determination as a Again, it's really got nothing to do 15 whole. 16 with - I mean, in fact the last thing it has got 17 anything to do with is the return on equity. It 18 has to be one of the other building blocks 19 because the return on equity is just a residual.

20 And so, if it means anything, it might be a 21 signal that next time the regulator might want to 22 look more closely or apply some more tests on 23 whichever one of the building blocks seems to be the source of the outperformance. But to do 24 25 anything with the rate of return or the basis of 26 the rate of return for the next period on the 27 basis of what happened in the period before seems 28 a very slippery slope and it would be

inconsistent with usually how we think about
regulation in an incentive context, because that
would look a lot like taking back past success on
the part of the business. So unfortunately, I
don't think this really tells you anything about
how to set the return on equity for the next
time.

8 Now, to come back to the broader point of 9 what kind of cross checks can we be doing, what's 10 the role, I think one potentially useful cross 11 check is to look at what the other regulators are 12 doing. Because I think that all the regulators 13 really are trying to do essentially the same 14 Estimate the cost of equity and use that thing: 15 to set the return as part of the authorised 16 revenues. Yes, there are differences between 17 different jurisdictions and not all businesses 18 are the same, but I think those differences are 19 in the scheme of things small and all the 20 regulators are really trying to do the same 21 thing.

And therefore, by looking at what other regulators have done that could be a useful source of evidence or it could throw up something that you might have missed or you might not have paid enough attention to. I mean, it's not totally straightforward and you have to pay attention to the "units" issue. You know, if the

AER is really working in terms of a real vanilla WACC or real return on equity, when you look at the decisions of the other regulators, you have to make sure to line them up apples to apples as best as you can. But I still think that that can be a useful exercise

7 And then finally, to the extent that you 8 haven't already used alternative models, if you 9 have not used a DGM to set the MRP, if you've 10 just used a standard CAPM, then you can use 11 another model as a cross check. But actually 12 I think the best thing is to have used multiple 13 models in the first place.

And just finally, I would emphasise that
I think these cross checks can contribute to
greater transparency because it's another way of
sort of explaining and testing your thinking.
Thank you.

19 MS BRAKEY: Thanks, Toby. Jim?

20 MR HANCOCK: Thanks, Anna. Okay. So firstly, on the 21 role of cross checks, I see their role as being 22 to test the robustness of the ultimate WACC and 23 return on equity, but also to pick up on 24 mis-specification of other building blocks. And 25 they provide a high level counterpart to the 26 checks that are carried out at the level of 27 individual parameters.

28 And they provide the AER with a warning if

the WACC or return on equity values seem
anomalous from an overarching perspective. Also,
they would help to pick up situations when
measurement errors in CAPM are compounding and
reinforcing each other in one direction
particularly to produce an extreme value.

7 How can they be used? Firstly, it's 8 important to be clear about the logic of the 9 proposed cross check. You need to articulate how 10 the cross check identifies an anomaly, and you also need to think carefully about whether a 11 12 possible anomaly can be rationalised on grounds 13 other than an error in what's in the regulatory 14 proposal for the return on equity.

15 You need to canvas the range of factors that 16 affect the cross check parameter. So you have to 17 think about whether all the confounders that 18 could affect your measurement of the cross check 19 have been identified and controlled for, and that 20 will be hard to do in many cases. And you have 21 to think about how reliable the estimate of the 22 cross check indicator is. You then need to 23 communicate the use of it clearly, and ultimately 24 broad judgement is going to be needed to support 25 the use of any cross check. So it's not 26 realistic to think that a cross check can be 27 translated into a predetermined mechanical 28 decision rule.

.17/2/2022

And then I think use of broad judgement and changes in judgement needs to be explained.

3 So I think the AER should continue to 4 consider the use of cross checks that appear to 5 be informative. And it shouldn't let the perfect 6 an the enemy of the good. So it shouldn't 7 exclude a cross check because it's imperfect, but 8 also it shouldn't include a cross check just for 9 the sake of having it. The interpretation of the 10 cross check needs to be clear, and they can only 11 be used for sense check and not formulaically.

Coming to financeability, I think on this issue the discussion in Frontier's piece gives an interesting insight on the difficulties of using financeability as a cross check. As we know, over the last few years, the interest rate on government bonds has fallen to historically low levels. And as Frontier says:

19As a result, the nominal rate of
return on equity is lower than any20previous AER allowance, lower than the
allowances of comparable regulators21and lower than the allowances that
would otherwise have been in the
absence of the RBA's unconventional
approach to monetary policy through
the pandemic.

And Frontier go on to cite some important
practical implications for networks from this.
They say that the current regulatory allowance
for the benchmark firm implies a negative cash
return to equity and that credit ratings are at

1

2

1 risk.

2

3

4

5

6

7

This may well be true for a firm that did not hedge its exposure to the bond rate, but firms know that the return on equity is calculated with reference to the bond rate and could hedge against their exposure to it and against their exposure to very low bond rates.

8 In many cases, they may have chosen not to 9 do so. But if that's the case, and accepting 10 that that firm may have a financeability problem, 11 it's not clear to me that that should be 12 something that should be corrected through the 13 allowed rate of return.

14 So it's possible that the owners of that 15 business may have to wear a loss based on the 16 decision not to hedge and based on the market 17 having moved against them. It's possible that 18 they may have to recapitalise or in an extreme 19 situation it's possible even that the lenders to 20 that entity may have to take a clip on their 21 loans to that entity. But that doesn't mean 22 necessarily mean that the underlying assets are 23 nonviable. It simply means that the owners and 24 the lenders to the owners have taken a loss on a 25 particular position they took on not hedging.

26 And so, if we looked at a financeability 27 metric, we would see the problems that a firm 28 might be in. But what we don't know is whether

those problems are due to the rate of return
 being set wrongly or if they are the outcome of
 decisions that are discretionary to the firm.

4 So I think before you can use a 5 financeability metric, it's going to important to 6 really sort of get on top of sterilising the 7 metric to remove those factors and it may not be 8 possible to do that.

9 On the multiples of the regulatory asset 10 base, I think this is an approach that would work in an idealised world where we can observe market 11 12 prices of the regulated networks in isolation 13 without any nonregulated parts stapled to it. We 14 would also need to be able to exclude the legacy of past discretionary decisions by the network 15 16 owner, so decisions about dividend distribution 17 and capitalisation and so on.

In an ideal world, we could do that. In practice, it's going to be very difficult to do it in a robust way because of course firms that don't, and the databases that we have about them don't fit that.

Now, a possible alternative is calculating the so-called enterprise value concept. But it seems to me that that also is potentially difficult to do. The enterprise value calculation needs to exclude the value of unregulated components, and if you have

unregulated parts of a business and regulated
parts of a business bundled in the same reporting
entity, it may be very difficult to actually get
a robust valuation of the unregulated parts to
strip them away from the regulated parts. This
is going to be challenging to do. If you can do
it properly then yes, it's useful.

8 Just as an aside, there seems to be some concern about control premia. It's not clear to 9 10 me that control premia should be adjusted away. 11 To the extent that there are control synergies 12 then it would be efficient for firms to realise 13 the benefits of them and the efficient firm could 14 then pass them on to consumers via a lower rate 15 So it's not clear to me that control of return. 16 premia should be stripped out.

And finally on this, even if we become confident from a multiple that the regulatory allowance is excessive, it still doesn't immediately follow that it relates to the rate of return. It may be some other building block is wrong, such as OpEx.

And so, I think RAB multiples may be useful as a cross check if you can calculate them properly. I suspect that subliminally they have probably given the AER some reassurance over the last decade or so as it has adjusted down regulatory rates of return. I think what's

1 around on the RAB multiples has probably given 2 them some comfort over that. And really, I guess 3 that is sort of a de facto cross check, giving it 4 some reassurance about the direction it's taken. 5 But of course the decisions that it has taken about the allowed rate of return on equity 6 7 ultimately come back to decisions about the CAPM 8 parameter values, and it looks at that RAB 9 argument and from that takes the comfort that 10 it's not wrong in reducing the regulatory rate of 11 return.

12 Finally, on persistent outperformance and 13 how it might be considered, persistent 14 outperformance is suggestive that the regulatory 15 allowance has been too generous. But before you 16 reach a conclusion, you need to think about 17 whether the performance that is there reflects 18 idiosyncratic return impacts. For example, if 19 we're thinking about the regulated entities 20 collectively then movements in interest rates 21 might be observed broadly across firms in the 22 sector to have a particular impact. So you would 23 need to think about how to allow for that.

For incentive compatibility reasons, any assessment of outperformance should be done at a whole sector level and not at the firm level. And once again, outperformance, while it shows up in the rate of return, it may come back to

another building block. And so really I'd say
that if you think there is outperformance, what
it does is sends a message to go back to the
building blocks and look at them and think about
whether one of them is excessively high or low.
Thank you, that's it.

7 MS BRAKEY: Thanks, Jim. Did any other experts want 8 to chip in at this point? Dinesh? 9 MR KUMARESWARAN: I'll chip in. I agree with almost 10 everything that Toby said. So I agree with him 11 that RAB multiples conceptually are a good idea 12 but in practice provide the AER with almost no 13 useful information. In fact, let me not say 14 "almost". No useful information in practice.

15 And that is just because for the reasons 16 that Toby and Jim have outlined. There are 17 things contained in the enterprise value 18 component of the RAB multiple that have nothing 19 to do with whether the allowed rate of return is 20 reasonable or not. So I don't think that the RAB 21 multiples are a useful cross check, and I can 22 explain that in a bit more detail if you like.

I also agree with what Toby said about profitability. It seems to me that there are lots of practical problems with using profitability to inform the reasonableness of the allowed return in future periods. First of all, how confident are we that the profitability

1 information that we have on the business is 2 reliable? There are all sorts of practical 3 problems like cost allocation that go to 4 calculating a measure of profitability. So we 5 have to be confident that the information is But even if we had good historical 6 correct. 7 information about profitability, that doesn't 8 really tell us anything useful about expected 9 required returns, and that is essentially what 10 the AER requires or what the AER needs to know.

11 I also agree with Toby that other regulators' decisions would be a useful cross 12 13 check, and for the reason that he said, that 14 other regulators are essentially engaged in the 15 same task as the AER. There is some discussion 16 in the omnibus paper that the regulatory task of 17 regulators around the world might be different. 18 But in my experience they are all engaged in 19 essentially the same task, which is to promote 20 economic efficiency. And how that translates 21 into setting of the allowed return is to estimate 22 the efficient market cost of capital.

23 So all regulators are essentially trying to 24 do the same thing. Now, I think one reason to 25 look at other regulators' decisions is because 26 they might be using different data and models and 27 methods to the AER. The AER goes through a 28 process of determining the data that it uses, the

1 models, the methods and so on. But it might make And to the extent that other 2 a mistake. 3 regulators are doing something different and 4 producing different results, that's useful 5 information for the AER. Particularly, if the AER was in the middle of the pack I think that 6 7 should give the AER some comfort. But if it was 8 an outlier at either of the extremes, much lower 9 than other regulators or much higher than other 10 regulators, I think that should give the AER some 11 pause and say, "Well, let's revisit the methods 12 that we're using, the data and the models, to see 13 whether there's something about our method that's 14 producing outlying allowances."

15 Now, on financeability, I think I have a 16 slightly different take on what financeability 17 means, to both Toby and Jim. The concept of 18 financeability was first developed by credit 19 rating agencies. So they basically look at the 20 cash flows, the actual cash flows of a company, 21 and try to figure out whether there's enough cash 22 flow generated by these types of businesses to 23 meet the business's debt obligations with 24 sufficient headroom to maintain a certain credit 25 rating. That's how credit rating agencies and 26 debt investors will be thinking about it. 27 Regulators have taken that concept that was 28 developed by credit rating agencies and adapted

it to a regulatory setting. And it's quite 1 2 different to the way that Toby and Jim have 3 described it. The way I think about these 4 financeability tests in a regulatory setting is 5 essentially a check on the internal consistency of the regulatory decision. So what do I mean by 6 7 that? When the regulator sets an allowed rate of 8 return, it makes a determination about a 9 benchmark credit rating, a benchmark cost of debt 10 and a benchmark level of gearing for the 11 business.

12 So what the regulatory financeability test tries to do, it's all done on a benchmark basis. 13 The test is asking, are the regulated cash flows 14 15 sufficient for this benchmark business - not the 16 actual business being regulated, but the 17 benchmark business modelled in the post-tax 18 revenue model - to generate sufficient cash flows 19 to maintain the credit rating that was assumed 20 when setting the allowed rate of return?

21 If the allowed cash flows are too low to 22 maintain that benchmark credit rating that was 23 adopted when setting the allowance in the first 24 place then there's an internal inconsistency in 25 the regulatory decision that needs to be 26 That's the way these benchmark addressed. 27 regulatory financeability tests have been applied 28 by regulators in the UK, by IPART, the Essential

Services Commission, by ESCOSA and lots of other
 regulators in Australia.

3 The key thing to understand is none of the 4 information that's used in the financeability 5 test actually comes from the actual business. All of the information - revenues, cost, 6 7 gearing - all of the information that is relevant 8 to compute the metrics in these tests come 9 directly from the regulatory model. The 10 implication of that is that if there is a 11 financeability problem that's identified, the 12 cause of the problem must be the way the 13 regulatory allowances have been set.

14 And to the point that Toby and Jim made, 15 there are generally two reasons why a business 16 might fail the regulatory financeability test. 17 One is that the depreciation allowance is too 18 That is, the return on capital is just too low. 19 low; it's just not getting enough cash flow in 20 each regulatory period. The other possible 21 explanation is that the allowed return on equity 22 is set too low.

Those are the only two possible reasons why a business may fail a regulatory financeability test. There may be other reasons like financing decisions that may cause an actual business to fail the test run by a credit rating agency, but a regulatory financeability test can only be failed for those two reasons.

1

2 And so, what that means is if we find a failure of such a test the solution must be to 3 change the regulatory allowance, either to change 4 5 the depreciation allowance or change the return on equity allowance. There's no question that 6 7 the actual business changing its gearing 8 structure or adopting a different borrowing rate 9 or something like that could solve the problem. 10 The source of the problem is a regulatory I'll stop with that. 11 problem. 12 MS BRAKEY: Thanks, Dinesh. But that does apply to 13 the benchmark test only, not if you try to apply 14 it to an actual test? 15 That's right. The only regulator MR KUMARESWARAN: 16 that I've seen who has tried to apply the test to the actual business is IPART. All other 17 18 regulators, as far as I'm aware, that run these 19 sorts of tests do it on a benchmark basis. And that's been the proposal here, that the test be 20 21 conducted on a benchmark basis rather than for 22 the actual businesses. 23 MS BRAKEY: Yes. Jonathan? 24 MR MIRRLEES-BLACK: Thank you, Anna. I have got

comments both on the RAB multiple and also on
financeability. So dealing with RAB multiples
first, and I think the question around whether
they can be used, it might be an empty question

really to the extent that in future years we may
 not have any data from which to draw any
 inferences.

4 And so in which case, we don't want to spend 5 too much time on that. But I think it's fair to 6 say that, as with other measures we were talking 7 about, it can be hard to do the calculations to get an appropriate RAB measure. But that doesn't 8 9 mean to say that we can't do that. We can do 10 that. We can make the adjustments to get an 11 appropriate EV [enterprise value] for an 12 appropriate RAB, and we can make the appropriate 13 adjustments to the RAB itself.

14 The second thing about that is we should be 15 totally unsurprised at the moment that RAB 16 multiples are in excess of one. And one of the 17 important reasons for that is that the AER uses a 18 trailing average cost of debt approach, which 19 effectively gives companies an asset which gives 20 them higher debt returns. Like, it gives -21 interest costs allow for previously higher 22 interest rates than the current. And so 23 therefore the market value of that asset is 24 higher than the book value in the RAB. So that 25 asset value from the promise that the AER gives 26 with the trailing average cost of debt means that 27 at the moment when we have falling interest 28 rates, RAB multiples should be above one and we

should expect that. Likewise, we might expect
 lower RAB multiples in an environment where
 you've realised RAB multiples in an environment
 where interest rates are beginning to rise over
 time.

6 Given all these uncertainties. I think we 7 would say - let's suppose the EV to RAB multiple 8 was 0.5, I think we'd say that we had a problem. 9 We probably weren't giving the companies enough 10 If the EV to RAB multiple was above 2, money. 11 we'd say probably that there's a problem. Now, 12 it may not be an allowed return; it may be 13 allowances.

14 So at extremes I think we can say it 15 measures something, and then in the middle it 16 requires nuanced judgement and hard work to 17 But as a cross check, I think we can assess it. 18 say, "I think it's there's value in that." And 19 financial market practitioners use these 20 multiples all the time. They make judgements and 21 decisions on that basis. And you can look at in 22 opinions in terms of valuations, EV to RAB 23 multiples are used as terminal value assessments, 24 as judgments about where practitioners think that 25 returns will be in future, a combination of 26 returns and outperformance against regulatory 27 expectations.

28 So not a perfect measure, shades of grey in

interpretation. Is it useful as a guide to
something? For sure. Is it the sole guide? No.
Will we have enough information in the future to
make use of it widely? Probably not in Australia
because of the absence of - the number of
companies. So that's what I would say on RAB
multiples.

8 Secondly, on financeability, I think it's 9 important with financeability to notice that the 10 notional gearing that Dinesh was referring to, 11 it's something which is used to measure the cost 12 of capital. And it's used as a - we measure, we 13 look at the gearing and we try and make sure that 14 we've got equity beta which is consistent with 15 the notional gearing that's set. And we 16 calculate a cost of capital based on a weighted 17 average assuming that notional gearing.

18 And that's it. There is no promise from the 19 regulator that that gearing - that you need to be 20 able to deliver your overall cost returns at that 21 That may not be appropriate. gearing. In a 22 normal, competitive business, gearing changes 23 dependent on appropriate capital. You know, 24 what's future capital spending plans? If capital 25 spending goes up, naturally gearing goes down 26 because companies' responsible management will 27 want to make sure that they can accommodate that, 28 and, as you suggest, maintain an investment grade

1 credit rating.

And this is natural. Dividend policy and capital management balance depend on what you expect future investment programs to be. And that's not to do with the notional gearing. The notional gearing is purely used to measure. And that tells you what the cost of capital is.

And we also know that the approach that the AER uses, the allowed return is not hugely dependent on what the actual gearing, notional gearing, is chosen to be. So companies can do things to manage their debt and manage debt costs, choose their level of gearing to do something that's appropriate.

Dinesh said there's only two reasons why a company might be breaching the debt ratios at the notional gearing. It could be that the notional gearing isn't appropriate for that company with that particular capital program, because it's not a benchmark entity.

21 MS BRAKEY: Thanks, Jonathan. Graham? 22 PROFESSOR PARTINGTON: I have to say, tour de force, 23 Jonathan. I agree with practically everything 24 you said. But I have a procedural question. And 25 that is, there's a list of questions here and I 26 had thought we would go through them seriatim, 27 rather than each of us give our views on all of 28 the questions all at once. And what would you

.17/2/2022

1i|

1

like us to do?

MS BRAKEY: Look, probably now that we're on this
path, go through all your answers, I think,
Graham.

5 PROFESSOR PARTINGTON: I could be going for some 6 time. Okay. Let's start with something that 7 Dinesh said about benchmark leverage. Now, if we 8 accepted most of Dinesh's argument, one could 9 just say, "Well, obviously the benchmark leverage 10 is set too high. It's not really the efficient 11 benchmark." That leverage number is really a 12 fairly arbitrary number, and as Jonathan has 13 pointed out, your weighted average cost of 14 capital with a plain vanilla WACC is going to be insensitive to what value of leverage you choose. 15

16 The reason for choosing a benchmark leverage 17 is the problem that they have in the 18 United States in some jurisdictions where they 19 use the leverage that the company actually has. 20 And of course what does that lead to? That leads 21 to gaming. So companies game their leverage 22 ratios in order to increase their allowed rate of 23 return.

So the solution to that is you set a benchmark leverage ratio and then you let the companies do whatever they want to do that they see in their best interest. So I just don't accept Dinesh's characterisation that it must be

a problem with your allowances or your rate of
 return.

3 While we're on financeability, I think -4 consistent with Jonathan - the management of 5 solvency is a problem for the management of the It's not something that is the 6 firm. 7 responsibility of the AER. Also, this so-called 8 "solvency test" is a hypothetical. It's a hypothetical based on, in most cases, less than 9 10 half of the information that the credit rating 11 agency would use in order to form its assessment of the credit risk. 12

13 Firms can manage their solvency by changing 14 their capital structure and by changing their 15 dividend policy. Indeed, they can if they wish 16 have their dividend reinvestment plan 17 underwritten so they have a guaranteed sum coming 18 back into the company. They could have 19 precautionary holdings of listed assets. I could 20 go on and on. The point is it's up to firms to manage their solvency, not the AER. I think 21 22 maybe it would be better if I reserve some of my 23 other comments until we have heard what other 24 people think on the issue of financeability and 25 then RABs and so on.

MS BRAKEY: Okay. Thanks, Graham. Glenn?
DR BOYLE: I'm immediately going to do not what
Graham suggested, but general comments really on

things that have already been said. And it could
be argued I shouldn't say anything at all
because, really, I'm just going to kind of repeat
in different ways, I think, the overall view
that's already come through that there's a fair
bit of scepticism about these cross checks.

7 I think of them this way. It's a bit like 8 paying an awful lot of money to buy a very 9 expensive supercomputer in order to answer a very 10 complex problem, and then finally having got an 11 answer to it, nipping down to the local museum to 12 check out the slide rule to check it. It's kind 13 of the opposite of superfluous precision: it's 14 more like superfluous un-precision. So that's 15 kind of my starting point.

16 I think Jim's comment that cross checks 17 should only be used for sense check and not 18 formulaically is pretty much right on the money. 19 It's very difficult for me to see how in almost 20 all cases any of these could be used in any way 21 formulaically. And how do they be used as sense 22 checks? Well, this has sort of been alluded to, 23 but what we have with each of these cross checks 24 is basically a range of allowable values. 25 Basically, there's a confidence interval. And 26 that confidence interval will reflect the 27 uncertainty and all of the other factors that 28 could potentially affect these cross check

variables that have nothing to do with the
 allowed rate of return. So there will be an
 upper bound and a lower bound.

4 Now, the trouble is in most cases even 5 though we know in principle how to quantify these, we are not going to be able to quantify 6 7 them in principle. We don't know what they are, 8 but we do suspect that they are likely to be 9 I think Jonathan mentioned 2 and 0.5. wide. 10 Maybe that's right; I have no idea. But I think 11 the point is, whatever it is, we can only use 12 these things to identify extreme problems. There 13 is going to be a whole mass in the middle where I 14 think essentially just looking at it from a hypothesis testing point of view, you really 15 can't say anything. You can't reject the null 16 17 that in fact there is no problem here. And so 18 that's a problem with even using them as sense 19 checkers.

One exception to this, and I think Dinesh 20 21 has alluded to it and he wrote about it in the 22 note that he circulated, is one sense check that 23 I think the AER has rejected. And that's the use 24 of other regulators. Now, I think there's two roles here. And I'm sure the AER does the first 25 26 It looks at the process followed by one anyway. 27 other regulators and it adopts or rejects as the 28 case may be, depending to their own judgement.

1

So that probably already goes on.

2 But I think you can do a bit more than that, 3 at least with Australian regulators. Australian 4 regulators are all trying to do basically the 5 same thing. They estimate the allowed rate of return, appropriate allowed rate of return for 6 7 Australian regulated networks. Now, this is 8 classic Bates and Granger: You've got a whole 9 bunch of different estimators, methods and data, 10 probably, all being chucked at what is 11 essentially the same problem. And what we know 12 from Bates and Granger, and this is kind of what 13 Martin and I were arguing about last week, is 14 that you can get a better quality estimator by 15 combining those.

Of course AER should, I think, have most 16 17 confidence in its own process, but that doesn't 18 mean it should give no weight at all to the 19 estimates arrived at by other Australian 20 regulators using their own estimators, that is, 21 their own models and data. And in a net way, as 22 I said, following (indistinct) Bates and Granger 23 and maybe get a better quality estimate of the 24 overall Australian allowed return. Where I 25 disagree with Dinesh is extending that to foreign 26 ones, in the Cocker Spaniel area. We're trying 27 to average basically different estimates and we 28 come up with an estimate of some kind of world

allowed rate of return, but that's not what we're
 interested.

3 The only other thing I'll say is if the AER 4 is going to continue to calculate and analyse, 5 look at these cross checks, there needs to be a limited number. If you keep expanding the number 6 7 then eventually you're going to get one that shows up as a red flag purely by chance even when 8 in fact there is no issue at all. So keep the 9 10 number small and as I say, mainly to be used, as 11 Jim says, as sense checks rather than 12 formulaically. Thank you.

MS BRAKEY: Thanks, Glenn. I'm not sure how everyone
else went then, but I think that might have been
our first little experience of not great
connection. So I could hear what you said either
very slowly or very quickly. Anyway. Over to
Dinesh.

19 MR KUMARESWARAN: I was waiting for Glenn to bring up 20 Cocker Spaniels and he sure delivered. I think 21 one of the problems with using other Australian -22 I'm not suggesting that the AER shouldn't look at 23 other Australian regulatory determinations. 24 I think that's a reasonable thing to do. But one 25 of the problems with restricting yourself to just 26 that cross check is the observations are not 27 really independent. There seems to be a tendency 28 for Australian regulators to refer to each

other's decisions and methods, and there are some
regulators who determine their parameter
estimates by simply averaging the estimates
produced by other regulators. So what you might
end up with is a set of circular references.
That's not really a proper cross check.

7 So I think a good circuit breaker would be 8 to consider truly independent estimates, and that 9 would be to look at what other regulators are 10 doing overseas. And I'm not suggesting that the AER should give really material weight or throw 11 12 out its entire estimate just on the basis of what 13 other regulators are doing or indeed 14 formulaically try and match its regulatory decisions to what other regulators are doing. 15

All I'm suggest something that if you look at the array of estimates produced by other regulators and then the AER's decisions look out of line, either too high or too low compared to those decisions, well, that is a red flag to just pause and say, "Well, are our decisions reasonable?"

And I guess one reason for that is because, as Martin keeps saying, capital is internationally mobile. And so investors can look around all over the world and see where they want to put their money. So it is a relevant consideration if other regulators or other

jurisdictions offer much higher returns or much
 lower returns than the AER's determinations
 offer.

4 MS BRAKEY: Thanks, Dinesh. Graham, back to you. 5 PROFESSOR PARTINGTON: Just on regulators, there's a whole raft of reasons: Assets, market, taxes, 6 7 objectives, methods, which would drive 8 differences. And, you know, I would expect differences of 1 or 2 per cent would be 9 10 absolutely normal.

11 But there is something else that nobody's 12 talked about, and that is that differences across 13 regulators can be driven by the extent of 14 regulatory capture. All regulators are captured 15 to some extent. So, you know, if you 16 compare X and Y, it may be the difference is just 17 that Y has been more heavily captured by the 18 industry it regulates. So a little bit of 19 caution is required. I think the AER's 20 suggestion of what the AER does actually, 21 comparing methods, has merit. Comparing 22 magnitudes? Pretty dodgy.

Now, let me talk about profitability measures, because that's something that hasn't really got a lot of attention and I think I can shed some light on that. So let me begin with a story. Accountants in the game of business aspire to be players or at least umpires. They

were, however, relegated to the humble office of
 scorekeepers. Their revenge for this unmerited
 ignominy was to keep the score in such a
 mysterious way that no-one could determine the
 true state of the game.

6 I have a serious point here, and that is 7 that economic and accounting concepts of income 8 are fundamentally different. So we don't 9 recommend you do regulation based on the 10 accounting return on equity or the accounting 11 return on assets. In finance, we advise 12 companies not to use the accounting return on 13 assets for investment decisions. And there's a 14 very good reason for that: It has nothing to do with either the rate of return that investors 15 16 earn or the rate of return that they actually 17 require.

18 There is quite an extensive literature which 19 tries to get at investors' returns by computing 20 the internal rate of return implied by accounting 21 There is quite a lot of this literature. data. 22 I'm sorry to say, the results for extracting 23 investor rates of returns from accounting data 24 are not encouraging. I would also say one other 25 thing would happen if you started using 26 profitability as a measuring stick. You know, 27 you might actually manage to get to something 28 useful for a while, but very quickly it would

stop working. Why would it stop working?
 Because accounting profits are quite easy to
 manipulate. Therefore you would get gaming. And
 indeed, you will find reports that suggest that
 monopolists do adopt income reducing policies so
 they appear to be less profitable than they
 really are.

8 Now, in accounting they sometimes say you 9 can run but you can't hide. What that means is 10 so you use discretionary accruals to reduce your 11 profitability. They eventually flow back 12 through. Expenses are higher now, but they end 13 up being lower later. However, you can run for a 14 long time then take a big hit to your strategy, 15 and then start running again. So even if you 16 could do the job with profitability, it's not 17 going to work.

MS BRAKEY: Thanks, Graham. Clare, did you want to
change directions or should I go to James and let
him?

21 MS SAVAGE: No, I thought I had a question that was 22 bringing together Glenn and Dinesh's points, but 23 I'm happy for you to go to James and I'll come 24 back.

25 MS BRAKEY: Okay. James?

26 MR HANCOCK: I was continuing on from Glenn and
 27 Dinesh's points as well, and particularly the use
 28 of overseas decisions as a cross check. If we

look at the Brattle work, which compares across a
number of regulators around the world, and the
two in North America have a sort of - so the
Federal Energy Commission has a just and
reasonable rate and the Service Transportation
Board has reasonable maximum rates where no
competitive alternative exists.

8 Now, those are potentially a very different 9 objective from efficiency. And coming back to 10 Graham's comment with regulatory capture, 11 potentially what you have here is legislative 12 capture in the US that has set up a regulatory 13 regime that is highly protective of asset owners. 14 And so we see those very high rates of return in 15 the US. What do they tell us that's useful in 16 Australia? Probably nothing.

17 MS BRAKEY: Thanks, James. I guess one observation 18 is when I think about the regulatory regimes in 19 Australia, they do tend to have the long-term 20 interests of customers or end users in one way, 21 shape or form as a common objective. But I take 22 the point that there could be other legislative 23 constraints on those decision makers. Clare? 24 MS SAVAGE: Thanks, Anna. So my question was a 25 little bit just reflecting on Glenn's comment 26 about the supercomputer and the slide rule and 27 then Dinesh's suggestion about the information 28 content of cross checks. And I'm probably just

keen to understand, Dinesh, from you, if we got
 to a place where we said this is telling us
 something after we have independently estimated
 each of the variables of the CAPM, what would we
 do about it?

MR KUMARESWARAN: I think that's good question. 6 It 7 sort of depends what the cross check is. So 8 I think take the financeability test or the 9 regulatory financeability test. I think earlier 10 there was a bit mixing up of the regulatory 11 financeability test and actions that an actual 12 business can do. That's not relevant.

13If you run the regulatory financeability14test and there's a failure of that, then as a15said before, there's only two possible16explanations for that. One is that the17regulatory depreciation is too low and the other18is that the return on equity allowance is too19low.

20 If the AER is satisfied that the regulatory 21 depreciation allowance is fine, it is reasonable, 22 that zeroes down on the return on equity 23 allowance. And as Glenn quite rightly said, 24 there can be quite a wide range around the 25 possible estimates or the point estimate for the 26 return on equity. The AER doesn't typically set 27 that out quite explicitly, but other regulators 28 do. And so, one option would be to exercise some judgement about where you go in that range.

2 Another option would be to re-weight your 3 estimates from different types of models in a way 4 that would address the problem. That's one 5 example from financeability.

I think there's a similar thing with 6 7 comparisons with other regulators. So you can 8 look at the regulatory determinations and ask, 9 "Are we out of line with the overall WACC or are 10 we out of line with the return on equity?" Then 11 look at those individual parameters and think 12 about the judgements that have been made to 13 estimate those individual parameters that go to 14 the return on equity or the return on debt.

15 So I think the way these cross checks 16 I think could be applied is to throw up some 17 questions and help the AER diagnose where there 18 might be a potential problem in the decision. At 19 the end of that process, the AER might conclude, "Actually, we think the determination is fine." 20 21 But then there would be a task of explaining why 22 it's consistent with the cross checks.

23 MS SAVAGE: The financeability example that you raise 24 might suggest that it's a cross check on the rate 25 of the return on equity rather than the rate of 26 return.

27 MR KUMARESWARAN: Yes, yes, the reason for that is
28 because the way the regulatory financeability

1

1 test works is that there are some assumed -2 there's a cost of debt allowance, so that's the 3 regulatory cost of debt allowance. And then 4 there are also some interest costs. And those 5 interest costs and the regulatory financeability tests are assumed to be equal to the return on 6 7 debt allowance. So those two things just wash 8 out and that can't possibly be an explanation for 9 the failure of the test. So the only thing that 10 can drive the cash flows is the return on equity. 11 Or depreciation? MS BRAKEY:

12 MR KUMARESWARAN: That's right. So likewise, things 13 like OpEx, the OpEx allowance is assumed to be equal to the OpEx incurred by this benchmark 14 15 efficient entity. That's the logic of the 16 post-tax revenue model. So those two things 17 cancel out. So it can't be differences in OpEx. 18 When you work through the algebra, it just boils 19 down to the depreciation allowance and the return 20 on equity. Those are the only two things left. Jonathan? 21 MS BRAKEY:

22 MR MIRRLEES-BLACK: I was going to say, first of all, 23 it's not the only two things. If you look on a 24 industry level, and I think Graham emphasised 25 this, the notional gearing may be wrong. It may 26 be wrong for the industry and may not be 27 depreciation. It could be the depreciation, it 28 could be the rate of return on equity, it could

be the notional gearing. It's not just those 1 2 two. So I think that's important because the 3 benchmark efficient entity. which is used to 4 measure the cost of capital, may not have the 5 capital investment depreciation of other profiles 6 that the actual industry has in terms of the way 7 that you're - because all you're doing is using 8 it to measure the cost of capital.

So let's set that aside for the question 9 10 that Clare made, which is what do you do about 11 it? What you do about it, if a cross check says 12 that you've got a possible problem and it looks 13 like your rate of return may be too high or too 14 low compared to the cross check, it comes to what 15 we were saying this morning. There's a huge 16 amount of uncertainty about the estimates for the 17 MRP and, from the previous sessions, for beta. 18 So there is other things.

19 This is a dangerous model to be applying and 20 to believe every parameter of, because there are 21 those levels of uncertainty. And so I think one 22 has to take the assumption that if a number of 23 different cross checks point you to the fact that 24 your cost of equity assessment is too high or too 25 low, you have to look very hard about your 26 estimation.

27 And also I'd say, think about what's going 28 on in the market now? So look at what

1 expectations investors have from what other 2 things are going on. Are investors keen on 3 investing in safe assets? Has that attitude 4 changed and is it likely to change? What are the 5 expectations about inflation and other variables and think about what those mean. 6 That's what 7 others in the market would be doing. 8 MS BRAKEY: Dinesh, did you want to respond to 9 something that Jonathan just said? 10 MR KUMARESWARAN: Yes. I just wanted to make the 11 point that in the regulatory benchmark 12 financeability test, gearing does not affect the 13 outcome. So Jonathan's right that the gearing is 14 used to set the return on capital allowance, but all of the debt obligations of the benchmark firm 15 are also based on the assumed level of notional 16 17 So the interest costs faced by the gearing. 18 benchmark business are based on the level of 19 gearing and so are the principal repayments for 20 So these two things just cancel out. debt. So 21 it doesn't matter if you change the benchmark 22 level of gearing. You can you crank that up to 23 80 per cent, you can crank that down to 24 40 per cent. It won't change the outcome of the 25 test, because those two things just cancel out. 26 MS BRAKEY: Thanks, Dinesh. Jim. I note Graham has 27 got his hand up, so it might be - were you going 28 to change topics, Jim?

- MR COX: I want to take it to a slightly different
 direction, so maybe Graham.
- MS BRAKEY: Maybe I'll go to Graham and then I'll
 come back to you.
- 5 MR COX: Thank you.

6 MS BRAKEY: So, Graham?

7 **PROFESSOR PARTINGTON:** Right. Well, I pretty much 8 agree with what Jonathan just said. But I was 9 just going to make some comments about the RAB 10 multiples. The AER says it is open to trying to 11 decompose the RAB multiples and I think that is 12 probably a worthwhile activity. It will be a 13 difficult thing to do, but it's not necessarily 14 impossible and I think it's worth doing even if 15 there is only a low probability of complete 16 success.

17 Now, this issue of while some of this value 18 is created by outperformance and expected outperformance, well, it's entirely possible that 19 20 could be a driver of additional value, but then 21 these RABs greater than one are pervasive. So 22 are they saying that outperformance and expected 23 outperformance are pervasive across all these 24 networks? And if that's the case, then might it 25 not be that maybe the efficiency criteria are a 26 bit soft? That's one point.

27 There's another point, which is something 28 that nobody's mentioned, and that's the role of

1 real options. It seems to me quite likely that 2 networks have substantial real options, and those 3 real options are not captured within the 4 framework of traditional NPV analysis. The 5 valuation of real options, well, that is very 6 challenging. And possibly they could be 7 estimated as a residual after you've controlled 8 for everything else. But if in fact there are 9 substantial real options and they have 10 substantial value and those options arise from being a regulated network, the question that then 11 12 arises is whether consumers should share in that 13 value via price reductions. That's an open 14 question, but I think it's quite an important 15 one.

16 MS BRAKEY: Thanks, Graham.

17 PROFESSOR PARTINGTON: Sorry, can I just say 18 something else about control premiums, which I 19 have studied? The reasons for control premiums 20 are synergy, hubris and agency costs. And does 21 everybody know what those things mean? Synergy, 22 I think we know. Hubris is managers think 23 they're going to get synergy but they 24 overestimate their capacity to do it so that they 25 bid too much, basically. And agency costs are, 26 well, the managers don't care about value creation; they're just building an empire and 27 28 they don't care what it costs the shareholders to

1 build that empire.

Now, it actually turns out from data that 2 3 I've looked at that mainly it's synergy that 4 drives the premium. Although there is some 5 evidence of hubris and very little evidence of So yes, we can do something about 6 agency. 7 explaining those control premiums. They're not 8 just a black box, "This is a control premium", and therefore there's something magic going on 9 10 that we can't decompose. Okay, I am done now. 11 Thank you.

12 MS BRAKEY: Thanks, Graham. Jim?

13 MR COX: Thank you, Anna, I was just reflecting on 14 what I'm hearing, really. I just want to confirm 15 I'm understanding it correctly. The first line 16 of argument is what might we use cross checks 17 for. And I think the general agreement is a 18 sense check and not more than that. And I'm sure 19 the AER would agree with that. So that's one 20 line of argument.

21 The second line of argument is if it's going 22 to be a sense check, what cross check should we 23 use? And Dinesh would say financeability, but 24 I'm sort of guessing that most other people are a 25 bit sceptical about that. I think there are 26 divided views on RAB multiples. I think some 27 people think it's useful to pursue that even 28 though it might be difficult, but useful to

1 Others don't. Financial returns, pursue. 2 I think limited appeal. Other regulators, 3 possibly with lots of difficulties. 4 So we have the sort of sense that there's 5 something here that's useful to have as a sense check, but it's really very, very difficult. 6 So 7 where should the AER go, I guess, is what I'm thinking. Anyone wants to respond to that, 8 9 I think that will be interesting to hear. 10 MS BRAKEY: I think that's a summary of the 11 positions. Did anybody want to add anything to 12 that? No? Okay. I'll move on to Eric. MR GROOM: Thanks, Anna. I guess I'd like to just 13 14 come back for a second to the practicality of 15 looking at RAB multiples. And I think Dinesh 16 really handily provided a little equation in 17 there, although it's much the same as other 18 speakers were talking about, that value of the 19 enterprise can be decomposed, or underneath that 20 value is a number of streams. Existing revenues, 21 future revenues, outperformance, unregulated 22 revenues.

And I guess Dinesh is throwing out the challenge, how would we value those streams? I guess my response would be, what if we were to look at the way in which practitioners did that? And I'm thinking about the expert reports on the valuation of, say, Spark or other takeover

1 targets where essentially the valuer is trying to value those streams, and they look pretty much 2 3 like the ones vou've listed there. Dinesh. The 4 one that perhaps is not there is the 5 outperformance, because it's embedded in the 6 revenue forecast that they make, and the other 7 one that's probably not there is to Jonathan's 8 point, it's the difference between the book value 9 of the debt.

10 I haven't seen that in those valuation reports. But if I go to the KPMG reports for 11 12 Spark or the - I've forgotten the name of the 13 valuation company that did the other one 14 recently - I can find estimates of those 15 different income streams. So that suggests 16 there's some hope for us, at least at the time of transactions, in trying to decompose a 17 18 substantial component of that equation you've put 19 for us, Dinesh.

20 MR KUMARESWARAN: Would you like me to respond to 21 that, Anna?

22 MS BRAKEY: Yes, please.

MR KUMARESWARAN: My main criticism of the RAB
multiples is that typically the AER doesn't have
access to that decomposition. If the AER did
have access to that decomposition, then fine.
But you have to be clear that the numerator is
just the expected present value of the revenues

that relate to the existing RAB and nothing else.
 So no outperformance, no recovery of future
 investments, no outperformance, no unregulated
 assets and so on. That's the first point.

5 But the second point is if you did have 6 access to that decomposition then in those 7 valuation reports the valuer will tell you what 8 discount rate they have used. So you don't even 9 need to look at the RAB multiple. All you need 10 to do is compare that rate of return or that 11 discount rate, which is their estimate of the 12 required return for the investor, with the return 13 that the AER is allowing. That's the direct 14 comparison. You don't need to look at the RAB 15 multiple.

16 MR GROOM: I guess their report is giving us a
17 methodology. At least I hope we can do it for
18 other regulated businesses as well.

19 MR KUMARESWARAN: If you're going to look at RAB 20 multiples, I think you should look at the 21 valuation provided by the asset owner through some transaction or, you know, some valuer who is 22 23 assisting in the transaction. Something like 24 that. I'm a bit sceptical about the AER doing 25 the decomposition, because that introduces some 26 scope for error about the discount rate that's used for the discounting of the cash flows or 27 indeed what those cash flows are. 28

1 I mean, if you had that information then 2 sure, you could just take those things away and 3 be left with the ratio that you're interested in. 4 But typically, you don't have that information. 5 So the only other alternative is to do the decomposition yourself. But that, I think, 6 7 introduces all sorts of scope for error and it's 8 not a proper cross check. 9 MS BRAKEY: Eric, did you want to ask any follow-on 10 questions? 11 MR GROOM: I'd be interested in, I guess, the No. 12 views of the other experts on that problem 13 because I think it's a real problem for us in 14 terms of searching for what information content 15 is there in the RAB multiples and how can we best 16 uncover and use it? Graham? 17 MS BRAKEY: Anyone else? 18 PROFESSOR PARTINGTON: Obviously, there's merit in 19 attempting to do it. It may be hard. It may be 20 error-prone. You won't really know until you've 21 tried. And you have a model, as Eric said. It's 22 not as if you're wandering out into the 23 wilderness and there's no guidance about what you 24 might do. I think the real options bit could be 25 quite difficult. But then, you know, you could 26 just take that to be the residual. 27 In any event, I think you'd be satisfying a 28 few consumers if you looked at this. Thev

clearly think it is a real issue. So it would be
 good to see whether you can determine whether
 it's a real issue or not.

4 MS BRAKEY: Thanks. James?

5 MR HANCOCK: If you're adjusting to get to an 6 enterprise value concept itself, I'd say that the 7 prospects of doing that with a lower level of 8 error will be better when there's a relatively 9 small nonregulated component bundled with the 10 regulated component. The larger the nonregulated 11 component, the more exposed the calculation is 12 going to be to any error on removing the 13 nonregulated component from a calculation.

14 MS BRAKEY: Anyone else? Glenn?

15 DR BOYLE: Yeah. Absolute valuation is hard. Very 16 hard. And it's even harder when you're applying 17 it to subsets of an entity, particularly when 18 those subsets aren't publicly traded or publicly 19 Like Graham, though, I think it's observable. 20 worth doing, worth trying. But my strong 21 suspicion, 99 per cent confidence, is that at the 22 end of the day having stripped everything else 23 out as best you can, you'll get a RAB multiple 24 of - I don't know, pick a number. Say 1.05 or 1.1 - and then you'll say, "What's my standard 25 26 error on that?" Well, you may not be able to 27 quantify it exactly, but it will be big. And so 28 you'll still end up with a wide range in which

1 the true RAB could actually be sitting and you're 2 left in a position, "Well, you know, what do we I don't know whether there's an issue 3 do here? 4 here or not." 5 MS BRAKEY: Dinesh? 6 MR KUMARESWARAN: If I could ask Glenn just to 7 clarify, so the standard error around that RAB 8 multiple, where does that come from? Is that the 9 error that might be introduced through the 10 process of the decomposition? 11 DR BOYLE: Yes. 12 MR KUMARESWARAN: Yes, I agree with that. 13 MS BRAKEY: Catriona? 14 MS LOWE: Thanks, Anna. I supposed just before we leave the issue of RAB multiples, I was 15 16 interested to know if any of the other experts 17 had comments around this real options issue that Graham Partington has raised? 18 19 MS BRAKEY: Glenn? 20 Yeah, I've done a lot of work on real DR BOYLE: 21 options over the years. I find they tend to be 22 ubiquitous - people see everything as a real 23 option - and that the actual total value of real 24 options is probably a lot less than the 25 impression you would get from reading about them. 26 But it's certainly possible that network 27 industries have growth opportunities, real 28 options, whatever you want to call them, and

1 these are things that essentially would be part 2 of the stripping out. In some ways, it may be 3 easier. There is reasonably well-established 4 methodologies for valuing real options if you can 5 model the cash flows. Graham's right. It's just another one of the list of things that can drive 6 7 a wedge between RAB, actual RAB, and its 8 benchmark value of 1.

9 MS BRAKEY: Thanks. What I might do is I might just
10 go to Dinesh if it's on this topic and then I'm
11 going to go to Clare because I think Clare needs
12 to leave early. So whatever she wants to talk
13 about next, I think we'll put that on our list of
14 where to go next. So Dinesh?

15 MR KUMARESWARAN: Just very quickly, yes, real 16 options valuation is hard. Glenn has taught me 17 that. And the other thing is that it seems that 18 what Graham's saying is that there's just one 19 additional thing that might be in the numerator 20 of that ratio that needs to be stripped out, and 21 so we'd need to value that.

22 And that's a difficult exercise. But it 23 could be that a lot of those real options are 24 captured in the value attributed to the 25 unregulated activities, because that's where the 26 growth opportunities will tend to be. Thanks, Dinesh. 27 MS BRAKEY: Clare? 28 MS SAVAGE: I mean, it would depend on the rate of

return, though, as well. The growth
 opportunities might be huge if we've got the rate
 of return wrong. But I'll put that to the side.

Two things: I don't have to leave, Anna,
until 4.15, so there's still quite a bit of time.
And it's not exactly a plane. But I am
fortunately being shadowed this week by one of
our very talented network staff. So she's
sitting in the room with me.

10 She's a little bit dismayed about the lack of agreement, it would be fair to say, amongst 11 12 the experts on most things. But she would be 13 keen to understand if there is any agreement on 14 what would actually constitute a comparable 15 regulator. So even if you disagree with whether 16 or not we should be looking at what other 17 regulators do, whether you have some agreement on 18 who might be in that set, that comparator set of 19 regulators. And then separately, I'm quite keen, 20 Anna, to get to the topic of scenarios. 21 MS BRAKEY: Right, okay. Yep, sure. So shall we 22 deal with the comparator set question first? 23 Does anybody have a view on that? Graham? 24 **PROFESSOR PARTINGTON:** The obvious comparator in Australia would be the ERA in Western Australia 25 26 doing much the same job. And I think what you 27 would find is yeah, there's a difference, but 28 it's something so do with the methodology that

they've adopted. And whether that's helpful is
 an entirely different question.

3 MS BRAKEY: Thanks, Graham. Does anybody - Dinesh? 4 MR KUMARESWARAN: Well, I guess for overseas 5 regulators I would start with ones that have similar systems of incentive regulation. So the 6 7 obvious ones would be New Zealand and the UK, but 8 there are other regulators in Europe that 9 regulate in very similar ways. Incentive-based, 10 RAB-based systems of regulation. I'd start with 11 those.

12 MS BRAKEY: Thanks, Dinesh. Anyone else? Glenn? 13 DR BOYLE: Apologies to your network colleague, 14 Clare, because we are about to disagree again. 15 Those are the last ones I'd start with, Dinesh, I'd start with the domestic 16 the overseas ones. 17 ones; I think they are relevant ones.

18 But having said that - I meant to say this 19 before - I totally agree with Dinesh's point 20 before that using domestic regulators is only a 21 useful thing if the AER is the only one doing it. 22 Otherwise, you get locked into this circular loop 23 and so there is no new information being provided 24 to anybody by anybody else's decision. I just 25 thought I'd point that out.

26 MS BRAKEY: Thanks. Toby?

27 DR BROWN: Thanks. Yeah, I guess I'd just say that
28 when we've looked at this, and having been

1 involved in quite a wide range of jurisdictions, 2 you can certainly point to the rules and the 3 legislation being different. I mean. the words 4 are different but it's guite hard to draw a line 5 between those differences and anything that the regulators explicitly say that they are doing 6 7 differently, in terms of objective, than 8 regulators here would do.

9 And so I think you can cast the net fairly 10 widely. And it's not necessarily bad to look at 11 regulators that have different methods and that will reach different conclusions. 12 I mean. in 13 some ways that's a good cross check because then 14 vou can understand the different methods and the 15 results they give. So I'd draw the net fairly 16 widely.

17 MS BRAKEY: Thanks. James?

18 MR HANCOCK: I think when selecting comparators, you 19 want to start at a high level and check some 20 things for comparability. I have already 21 mentioned that I think the two US regulators in 22 Brattle, which use a fair and reasonable or a 23 reasonable test are eliminated for that reason. 24 It's not clear to me that they are pursuing 25 efficiency or community interests as an 26 overarching goal. They may be compromised more 27 towards existing interests of the network owners. 28 And then if you look at New Zealand, my

understanding is that New Zealand pitches at a
higher percentile. And so again, taking a value
from New Zealand, you would need to be wary
because they are not actually pitching at a mean
best estimate of the rate of return.

6 So I think you would want to look at those 7 sorts of things first of all and exclude people 8 who are inconsistent on that basis. Even though 9 you might still take useful methodological 10 lessons from them in terms of taking their 11 numbers, they have to be excluded on that basis.

12 Then perhaps there are some regulators like, 13 say, the UK that use the Wright approach. And so 14 you might say with the UK, well, okay, at least we think the UK is trying to do something that is 15 16 pretty much the same as what we're doing, and so 17 we're more willing to think about the UK as a 18 comparator. But the others, I don't know enough 19 of the detail of what they seek to do. But 20 I think in selecting them you actually do have to 21 make judgments and exclude some on the basis of 22 they're not aimed at a long-term interest of 23 consumers/an efficiency objective, as is the case 24 in Australia and is required under the 25 legislation and objective.

26 MS BRAKEY: Thanks, James. Dinesh?

27 MR KUMARESWARAN: A couple of the examples that Jim 28 gave, New Zealand and the UK, the differences

that Jim talked about were methodological choices
that the regulator has made. I'm not sure what
the value of a cross check would be if all of the
method adopted by the regulators that you use as
comparators just conformed to the AER's method.

In fact, my point is that I think it's 6 7 precisely because they use different methods, so 8 the Commerce Commission in New Zealand chooses a 9 different percentile, the regulators in the UK 10 have adopted a different methodology for 11 estimating the market risk premium. That's 12 precisely why they're useful comparators. It's 13 not because - they shouldn't be excluded because 14 they do something different or follow different 15 methodological approaches.

16 That's why they're useful as cross checks, 17 because the precise methods and choices that the 18 AER might have made may turn out to be wrong. After all, if we agree that all of these 19 20 regulators are trying to come up with the best 21 estimate of the efficient cost of capital then we should look at the methods that they're all 22 23 using.

24 MS BRAKEY: Thanks, Dinesh. Jonathan?

25 MR MIRRLEES-BLACK: Just one final thing, just as an 26 additional point which I think is important to 27 comparisons, I echo a lot of what everyone else 28 has said. I think it is important that the

1 regulator genuinely has a requirement to attract 2 capital. There are some regulators where a 3 number of the firms have ownership structures 4 which means that they are not really required to 5 attract capital. So I know with the UK and Australia and others - partly New Zealand -6 7 there's private capital, but I think it is that 8 which is important. But also I think it is 9 relevant to think how much capital is needed to 10 be attracted going forward, and so therefore what 11 are the medium term expectations of the need to 12 reward investors for the investment they make? 13 MS BRAKEY: Thanks, Jonathan. I'll go to Glenn and 14 then I'll come back to Clare for part two of her 15 second question. So, Glenn? 16 DR BOYLE: Dinesh, putting your Bayesian hat on, is 17 your prior that the efficient cost of capital is 18 the same in all countries? 19 MR KUMARESWARAN: I think my point is that the investors who are - like, one of the rationales 20 21 for looking overseas is because investors in 22 these types of assets are global investors. 23 DR BOYLE: So is that a yes? 24 MR KUMARESWARAN: Well, I'm not suggesting that we 25 should use something like the international CAPM. 26 But I do think that, yeah, capital is mobile and 27 investors are looking at where they should park 28 their funds, and they look at the most attractive

1 jurisdictions to invest in. So yeah, I mean, 2 I think the cost of capital is global. 3 DR BOYLE: The point I'm making here is that if your 4 prior is that the efficient cost of capital is in 5 fact the same in all countries then I agree it makes sense to look at multiple countries. 6 7 I guess my prior is that it's not, and 8 therefore any combination estimate is a hybrid. It's not telling you anything about the 9 10 Australian cost of efficient capital. MR KUMARESWARAN: 11 Could you not have a situation -12 sorry. 13 DR BOYLE: So it does depend on what one's prior is. 14 You can look at other countries and look at their 15 methodologies and perhaps be informed by that and 16 say, "Hey, that's a good idea," or, "That's a 17 really bad idea. We shouldn't do that," and 18 build that or not build it into your own, be 19 informed that way. But in terms of numbers, 20 actually giving some weight to the numbers, that 21 really only makes sense if your prior is that the 22 efficient cost of capital is the same everywhere 23 and the observed differences just reflect 24 sampling and model variation. As soon as they start to include intrinsic variation then that's 25 26 a different ball game. MR KUMARESWARAN: 27 But even if you were dealing with 28 some intrinsic variation between countries,

1 wouldn't there still be a case for giving some 2 weight to what other regulators do? And I'm not 3 talking about in a mechanistic way. So I'm not 4 suggesting that the AER comes up with its 5 estimate and then takes an average of what other regulators are doing and then weights these two. 6 7 I'm not suggesting anything of the kind. I'm 8 just saying that if the AER's estimates look very 9 out of line with what other regulators are 10 producing, that should prompt the AER to ask some 11 questions about the methods that it's used to 12 estimate the allowed rate of return. 13 DR BOYLE: Then I agree. It's the mechanistic I was

14 objecting to.

MS SAVAGE: Dinesh (indistinct) Chihuahuas, I think 15 16 is the point. I think it's probably worth moving 17 And also Jim, Catriona, Justin and myself on. 18 are all being shadowed this week. So you've 19 probably not given them much hope in terms of 20 becoming AER board members. But perhaps the way 21 forward for us is to let them make the decision? 22 I'm joking; it won't be. It might make it easier 23 for us.

I'm really keen to explore the scenario testing as well, because that's something that's been put forward, and it is obviously another form of cross check and I haven't heard much on that today. So I was just interested in the

1 views of experts around the usefulness or 2 otherwise of that and, you know, what scenarios 3 is obviously a question. The ENA has put some 4 forward to us. But just keen to hear you 5 thoughts on that if possible. Thanks, Clare. Who would like to go 6 MS BRAKEY: 7 first on this? Dinesh, would you like to go 8 first, because you're probably familiar with what 9 the ENA has put forward? 10 MR KUMARESWARAN: Well, I think the basic idea is that the AER is making a determination of the 11 12 methodology for the rate of return and in some 13 cases the parameters, and these might be in place 14 for quite some time, or affect regulatory 15 decisions for guite some time. And if there's no 16 mechanistic way by which the allowed rate of 17 return is updated over that period, then 18 consumers and investors might be stuck with a 19 particular methodology in very uncertain market conditions. 20

21 So the idea would be to sort of test how 22 different methodologies that the AER might be 23 considering might perform under different 24 plausible market conditions. So one plausible 25 future scenario is that interest rates stay at 26 current levels. Another one is that interest 27 rates rise very significantly. Another one is 28 that they fall even lower than they currently

are.

1

2 Under those three possible scenarios - these 3 are not forecasts, these are just possible 4 scenarios of what might happen in the future -what does the allowed rate of return look like 5 under different methodologies? So it's just a 6 7 sort of a check on what consumers and investors 8 might face under future states of the world. 9 MS BRAKEY: Thanks, Dinesh. Does anybody else want 10 to comment anything on these scenarios? Glenn? 11 DR BOYLE: Somewhat reluctantly. I'm not a big 12 scenario analysis man, I have to say. I'm much 13 more a fan of simulation and tend to look down on 14 scenarios. So my bias is that when somebody 15 suggests scenario analysis, I always ask whose ox 16 is being gored here and which scenario is it that 17 they want to expose everybody to? So that is a 18 cynical expression of my concern about scenario 19 analysis. Who chooses the scenarios and why? 20 And on what basis? If you undertake a proper 21 simulation analysis, well, you can adjust the 22 parameters. You're not stuck with normality. 23 You can do all kinds of things, but it is more 24 complex, of course. 25 MS BRAKEY: Thanks, Glenn. James?

MR HANCOCK: I think scenario testing is potentially
 informative, but it may actually simply redirect
 us back to some of the more sort of fundamental

in principle questions that we've been asking. 1 2 So, for example, if one of the scenarios was 3 looking at sort of an extended period of very low 4 interest rates, we'd be left asking, well do we 5 think that the rate of return should be compiled as the sum of the interest rate and the market 6 7 risk premium or do we want to adopt the point of 8 view that the rate of return on equity is in some 9 sense fixed? And that is something that's been 10 talked about before at an in principle level, only scenario analysis would shine the light back 11 on that but it wouldn't actually answer it. 12 13 MS BRAKEY: Thanks, James. Dinesh? 14 MR KUMARESWARAN: Yes, I think that's right, Jim. It would just show what the allowed return would 15 look like under different methods. 16 So the 17 existing method of taking the prevailing 18 government bond yield and adding a fixed premium 19 to that, what would that look like under future 20 states of the world? What would the alternative 21 scenario be of combining, say, the historical 22 excess returns with DGM estimates? What result 23 might that produce?

And to Glenn's point about whose ox is being gored, well, the scenario testing model that the ENA has made available allows the user to put in whatever scenarios they like. So they're not hard-coded; they can put in whatever scenarios 1

they like and see what happens.

2 I mean, I tend to agree with Glenn that 3 simulation modelling is in some senses 4 preferable. The problem is it's a bit of a black 5 box and it's often very complicated for users. So if we want this to be something that's 6 7 accessible to consumers and accessible to lots of 8 different stakeholders, we need to make it as simple as possible while still reflecting reality 9 10 as well as we can. Jonathan? 11 MS BRAKEY: Thanks. Dinesh. 12 MR MIRRLEES-BLACK: Thank you. In principle, it can 13 be useful. And I think the question is what is 14 the purpose of it? What are we intending to get 15 out of it? Because what we'll show by doing 16 scenario analysis is that we end up with 17 different cash flow incomes depending on what we 18 assume. So then the question is, okay, what do 19 we do with that? And I think then it comes to 20 the prior question, which is, well, there are 21 some risks. Who should be bearing those risks? 22 Is that it that those risks are borne by 23 customers? Is it that companies can do things to 24 manage those risks? Or is it that the regulator 25 needs to change the structure around the cash 26 flow returns in order to better give the risk 27 return framework?

28

So it's not necessarily that these things

1 provide input into what the cost of capital is. 2 It's very much a design question as to who is 3 bearing what risk. And I think it applies not 4 just to this financial risk. I would also 5 suggest - and I think this is a valid use of financeability models - is thinking through we 6 7 want to incentivise companies to do the right 8 thing by companies and investments in managing 9 operations. That means that you have to impose 10 risk on those companies as risk and return, and the question is, well, how large is the variation 11 12 in cash flows in order to give the incentives 13 that you need to? So I think it's a more 14 complicated question than merely doing scenario 15 I think it comes to a design question. analysis. 16 MS BRAKEY: Thanks. Jonathan. Graham? 17 PROFESSOR PARTINGTON: I'm inclined to agree with 18 Jonathan and also with Glenn that actually 19 simulation does a much better job. Dinesh said 20 something that really worried me, and that is you 21 can put in any scenarios you like. Now, one of 22 the dangers with scenario analysis is you get 23 this explosion of scenarios. So all of a sudden 24 you completely lose focus in this never-ending fog of alternatives. Like decision trees, 25 26 scenario analysis is best when it's well-pruned. 27 MS BRAKEY: Thanks, Graham. So Clare, I think we've 28 probably chatted through the scenario testing

now. I'll go to you first, Clare. Are there
other issues that you would like to chat through
today? And to the other board members. No?
In that case, we'll go to the experts. Are
there other issues that you would like to raise
today? Dinesh, yes?

7 MR KUMARESWARAN: Hi, Anna. There were a couple of 8 issues that Martin raised in his note, the first 9 note that he circulated. One of those was the 10 use of geometric versus arithmetic means for measuring the historical excess returns market 11 12 risk premium. I wonder if it might be worth 13 talking about that briefly.

And I also had a couple of follow-up points to some of the discussion on the term issue that we talked about last week, but I guess it would be unfair to have that conversation unless Martin was here as well. So I don't know if there's some way that we might be able to have him join us?

21 MS BRAKEY: The answer to that is I don't know how 22 it's been set up technically, so I'm not 23 100 per cent sure about that. I do note that he 24 did send a paper through, and I presume that the 25 team will make that available more broadly, not 26 just to the experts. So lets go to the geometric 27 versus arithmetic mean issue then, Dinesh. 28 MR KUMARESWARAN: Okay. Well, I'll tell you my view

and others will chip in. There are two ways of
measuring historical excess returns or averages
or historical excess returns. There's the
geometric mean and there's the arithmetic mean of
historical excess returns. These two things have
quite different meanings and they should be used
for quite different purposes.

8 So the geometric mean tells you on average 9 what the compounded average returns over some 10 historical period of realised returns have been 11 achieved by an investor. So if you were looking 12 back over a period of history and you wanted to 13 know on average how have investors done, that 14 would be the metric that you look at. You look 15 at the historical geometric means of their 16 returns.

17 That is not appropriate if you are trying to 18 work out what an expected return is for the 19 future. So what's required for the application 20 in the CAPM is an estimate of the expected market 21 risk premium in the future. And the only measure 22 that gives you that is the arithmetic mean of 23 historical excess returns.

So the way to think about that is suppose I have 50 years of historical excess returns and I want to estimate what the market risk premium is for the 51st year. So I could think about the historical returns in this way: So there's a one

in 50 chance that the excess returns in the year 1 2 51 turn out the same as they are in year 1, 3 there's a one in 50 chance that they turn out to 4 be the same as they were in year 2, and so on. 5 And so the expected excess return in year 51 would be just of the arithmetic average of the 6 7 historical excess returns. So I think that's 8 the - in my view, only the arithmetic averages 9 should be used to estimate the historical excess 10 returns market risk premium.

MS BRAKEY: Thanks, Dinesh. James, did you want toengage on this?

MR HANCOCK: I think there are a couple of issues
that come across here. One is what is an
appropriate estimator of an underlying mean, of
course, which we never observe. And so using
arithmetic averages is consistent for that
purpose.

19 But now let's think about a regulatory 20 decision and it's running for four years. And 21 so, I'm interested in a four-year rate of return, 22 so I propose to you that I'm going to take the 23 average of four-year rates of return that I see 24 over history. So I'm going to take an arithmetic 25 average of all the four-year rates of return so 26 I'll have a consistent unbiased estimate of the 27 four-year rates of return. It's appropriate 28 because it's a four-year regulatory period.

1 And if we do that, what we will actually 2 find, at least in the Australian empirical data, 3 is that we come up with a number that is smaller 4 than if we took four average one-year rate of 5 return. And if you sort of look into issues 6 around variability, they explain that difference. 7 And so it's not clear to me that using just the 8 one-year average rate of return - it's a good 9 estimator of the one-year rate of return, but 10 it's not necessarily the right thing for a 11 four-year regulatory decision. Thanks, James. 12 MS BRAKEY: Graham? 13 **PROFESSOR PARTINGTON:** There's a big literature on 14 this and there are arguments one way or another. 15 But perhaps I could just use a simple 16 illustration, and it illustrates the point James 17 made. You've got \$100, you invest it in some 18 asset. By the end of the year, it's worth \$200. 19 100 per cent return. Next year, the Right? 20 price falls down to \$100, minus 50 per cent. The 21 geometric return is zero, the arithmetic average 22 return is 50 per cent. 23 Now, you want to forecast the two-year 24 return. Are you going to say it's 50 per cent? 25 Are you going to say it's zero? Probably 26 neither. You're probably going to pick a number

somewhere between those two extremes. And that's
exactly what the literature tells you you should

do. You should take a weighted average of the
geometric and arithmetic return. And, you know,
there's an optimal weighting scheme. I can't
recall it off the top of my head, but it's to do
with the length of the period you're dealing
with.

7 Now, let's just consider using the 8 arithmetic return. In the scenario I just 9 suggested, I wonder how many of you would use 10 50 per cent of your estimate as your estimate of next year's return? Statisticians would say 11 12 that's what you should use. Do investors think 13 like statisticians? An interesting question. 14 Okay, that's all.

15 MS BRAKEY: Thanks, Graham. Glenn?

16 DR BOYLE: Yeah, I'm going to agree with everybody. 17 The phenomenon described by Jim and Graham is 18 because of non-zero serial correlation in 19 returns. They're not IID [independent and 20 identically distributed]. Everything Dinesh said 21 is completely right if returns are IID. If they 22 are not, if they are serially correlated, then 23 yes, the true expected return will fall somewhere 24 between the average and geometric means, which 25 supports Graham's suggestion of a weighted 26 average of the two.

27 MS BRAKEY: All right. Thank you. Are there other 28 topics that the board members or experts want to

1 raise? Jim? 2 MR COX: I hesitate to ask this question. I mean, we've sort of discussed it parameter by 3 4 parameter, so to speak, so we talked about the 5 beta, we talked about the market risk premium. Are there interdependencies between the 6 7 parameters that we should be aware of in making 8 an overall consistent sensible decision? I mean. 9 can we just look at it one-by-one or should we do 10 something else to persuade ourselves we've made the right decision for the rate of return as a 11 12 whole? I'm interested in hearing some discussion 13 on that point. 14 MS BRAKEY: Who wants to kick off with that? I'11 15 come back to you, Catriona. I presume that 16 you've got a different guestion. Dinesh? 17 MR KUMARESWARAN: My view is that the risk free rate and the market risk premium shouldn't be

18 19 estimated independently. You need to think about 20 the consistency in those two things. Beta in 21 gearing, so the equity beta should be consistent 22 with the gearing that's used. And I guess one 23 sense check that the AER has looked at in the 24 past is that you would expect the cost of equity 25 to be higher than the prevailing cost of debt. 26 MS BRAKEY: Thanks, Dinesh. Jonathan? 27 MS SAVAGE: Sorry - but Dinesh, presumably not if 28 you're using a 10-year trailing average to debt?

MR KUMARESWARAN: No, what I mean is the prevailing
 cost of debt in the market. The day rate. Yeah.
 MS BRAKEY: Jonathan?

4 MR MIRRLEES-BLACK: Just very briefly, I think that 5 we have said that there is uncertainty over all parameters, we have said that there might be 6 7 uncertainty around them, but cross checks can 8 provide a guide as to whether the overall number 9 is within the bounds of reasonableness and you 10 might need to go back and adjust. So yes, I 11 think that one does have to look at the number in the round to check that it's consistent with 12 13 cross checks and cross checks of the overall 14 estimate.

15 Thanks, Jonathan. MS BRAKEY: Graham? 16 PROFESSOR PARTINGTON: Yes. Dinesh mentioned the 17 leverage adjustment to beta. Now, it's true that 18 you would expect that the higher the leverage, 19 all things equal, there would be a higher beta. 20 However, I have spent a lot of time with Steve 21 Satchell in past reports explaining why this -22 I won't go into it all now, but I want to make 23 the point that it is by no means clear what beta 24 adjustment you should make. It is actually 25 extremely difficult to get your measurement of 26 leverage right.

For example, what are we going to do now that operating leases are being capitalised,

right? Operating leases now turn up as an asset 1 2 and they turn off as a liability. But that will 3 shift the leverage of just about every firm in 4 Right? What's the right debt Australia. 5 measurement. And then there's the problem of using book values of debt, which mainly should be 6 7 market value. Then there's the problem of 8 whether you use net debt. I could go on.

9 But, you know, even something as simple as 10 measuring leverage is not trivial. And then 11 which one do you use? And I've written an 12 analysis of that in a recent report. But 13 something else has occurred to me recently, and 14 that is that the AER's procedure of allowing the 15 trailing average cost of debt actually insulates 16 equity holders against a substantial proportion 17 of the risk of leverage. For example, it means 18 that wealth transfers only occur in one 19 direction. It means that shareholders can only 20 benefit from interest rate changes. They can't 21 lose.

22 So I haven't teased all this out yet, but it 23 seems to me given the situation in which 24 regulated networks find themselves, it's by no 25 means certain that the standard leverage 26 adjustments shouldn't be applied in estimating 27 beta. In fact, in the past I've said just don't 28 bother doing it. And in some recent work I've

1	shown it doesn't actually matter very much and
2	the way the AER goes about it at the moment, you
3	actually get a slight upward drift in returns
4	with leverage because the adjustment's not quite
5	right.
6	MS BRAKEY: Thanks, Graham. Jim, does that satisfy
7	your question?
8	MR COX: If others have thoughts, I'd be interested
9	in hearing them, I guess, because it's a
10	significant issue for us.
11	MS BRAKEY: Dinesh?
12	MR KUMARESWARAN: Mine was just a quick response to
13	Graham. Is that okay?
14	MS BRAKEY: Yes.
15	MR KUMARESWARAN: Well, I think what Graham is
16	suggesting is that you can compare equity betas
17	of firms that have different levels of leverage.
18	And I think that it's basic standard finance that
19	you can't do that. These are not
20	apples-with-apples comparisons.
21	MS BRAKEY: Thanks, Dinesh. Toby?
22	DR BROWN: I think I'm just going to agree with
23	people - or Dinesh, at least, that the MRP has to
24	be consistent with the risk free rate, and I'm
25	going to repeat myself. Unfortunately that means
26	you can't update the risk free rate without
27	updating the MRP. And I don't think it's easy to
28	do. It's easy to update the risk free rate in a

mechanical way, but it's not easy to update the
 MRP in a mechanical way, and so you shouldn't do
 it.

4 MS BRAKEY: Thanks, Toby. Glenn?

5 DR BOYLE: I don't have very much useful to 6 contribute here. It's certainly true there are 7 all kinds of interdependencies in the estimation 8 of these parameters. And all that does is mean 9 that the true but unknown standard error of the 10 final allowed rate of return is pretty damn high.

I agree therefore with Jonathan, who suggested that you need to stand back and have a look at the allowed rate of return and see if all these independent but not really independent moving parts, when all put together, actually look to make some sort of sense.

17 The tricky part is how you actually do that. 18 My warning would be you don't want to end up 19 second-guessing yourself. This is like my 20 analogy with the supercomputer and the slide rule 21 before. You know, you spend an awful lot of time 22 putting all of these individual inputs together, 23 get all kinds of advice and analysis and 24 feedback, and you put it all together and you get 25 a number, and then you are tempted to start 26 playing with. And I think that's dangerous. Ιf 27 you've done the job properly to begin with then 28 that shouldn't be necessary.

MS BRAKEY: Thank you. Catriona, on to your
 question?

3 MS LOWE: Thanks, Anna. I mean, mine's similarly a 4 bit of an in-the-round question, but possibly 5 coming from the opposite direction. We've spoken a lot over all of the sessions about getting the 6 7 best estimate and the most accurate estimate, and 8 I think one thing that we've pretty clearly 9 established is that there's a wide range of views 10 about how we might do that.

Some of the other stakeholders have 11 12 expressed interest in not so much stability of 13 outcome, but stability of approach that we take. 14 So I guess I'm interested in the views of the 15 experts as to the materiality of the impact that 16 some of the proposed changes would make when we 17 are perhaps considering the benefits or so of 18 stability?

19 MS BRAKEY: Thanks, Catriona. Who would like to 20 address that opportunity? Dinesh, thank you. 21 MR KUMARESWARAN: I'll have a go. I'll make two 22 points. Firstly, on the conceptual point about 23 stability of method versus stability of outcome, 24 I think certainty and predictability are all very 25 laudable objectives to have, but I think that 26 also needs to be moderated with a willingness to 27 change the method if it becomes apparent that 28 there's a better approach out there.

1 A good example of that is until 2013 every 2 regulator used the on-the-day rate to set the 3 return on debt allowance. And then in 2013 the AER looked at this issue and determined that the 4 5 on-the-day rate wasn't, in its view, the best way to estimate the return on debt allowance. 6 And so 7 it changed its method. And that was supported by 8 consumers and by other network businesses. So 9 there was a clear case for change and the 10 regulator did that, and I think the outcomes are 11 better for it.

12 As to the question of materiality, I guess 13 that was the point of the scenario testing 14 So the model that the ENA's made suggestion. 15 available is precisely to help all stakeholders 16 do that. So you can test different approaches 17 that are being considered and see how material 18 the change would be relative to the status quo 19 under different scenarios of the world and the 20 future.

21 MS BRAKEY: Thanks, Dinesh. Toby?

22 DR BROWN: Thanks. Actually, I just want to 23 emphasise that I think this is a really long run 24 exercise. I'm not sure whether that's too 25 helpful directly to your question about whether 26 it's the method or the outcome, but I do think 27 it's worth thinking through that from the 28 perspective of a business, once they get the

determination, the revenues that the business is going to collect and even sort of more narrowly the return building block component, is fixed.

4 It's going to happen come what may and is 5 independent of the business's investment decision 6 for the five-year period. And so, really if the 7 businesses are thinking like this then the impact 8 of making a dollar of investment now is returns 9 that they're going to get in the next regulatory 10 period or at least they're going to get returns 11 on the depreciated amount of that dollar after 12 five years.

And so the connection between what we're doing now in the rate of return instrument for 2022 and investment is really a very long run connection because investors look at what you're doing now and they use that as - that forms part of their expectations about the very long run and what's going to happen in future.

20 And so, I think consistency is really 21 important because these investment decisions are 22 actually - it's sort of based on the impression 23 that you give for what's going to happen over the 24 really long run. And what that means is a 25 mistake now doesn't just impact this regulatory 26 period; it potentially impacts on the future ones 27 as well.

28 MS BRAKEY: Thanks, Toby. Did anyone else want to

1

2

3

1

chip in on this? Glenn?

2 DR BOYLE: The question about material effects is 3 really interesting. And that's really the bottom 4 line, in a sense. But it's really hard to do 5 that mental arithmetic in one's head. You kind 6 of need to go away and have a crack at it.

7 But there are a couple of simple things. 8 The proposed change to a five-year term, that's going to - you know, if there's an upward sloping 9 10 term structure, what's that going to do? That's going to lower the cost of equity, isn't it? 11 But 12 of course that's going to be somewhat offset by 13 the fact that interest rates now seem to be 14 rising. So the effect there may not be very material. I mean, it will depend on what the 15 16 final numbers are, but there is at the moment a 17 kind of offsetting effect there.

18 Another change could be to give more weight 19 in the estimation of the market risk premium to 20 the DGM surveys, et cetera. I'm not sure if 21 that's proposed or not, but that's one possible change that could occur. Well, in the past that 22 23 would have led to possibly a fairly material 24 increase in the estimated market risk premium, 25 but again the rise in interest rates will tend to 26 modify that a bit. Those estimates from the DGM 27 in particular could well come down a bit as the 28 risk free rate interest rate goes up.

1 So in other words, I don't really have any 2 idea but the kind of changes that are being 3 spoken about, there do seem to be some offsetting 4 effects so that the final overall change may not 5 be all that material.

6 MS BRAKEY: Thanks, Glenn. Jonathan?

7 MR MIRRLEES-BLACK: Thanks. I think there's just one 8 issue which we haven't touched on at all. And 9 that is we have been considering over these four 10 sessions that the cost of capital is something which is out there and it's to be measured, but 11 12 it's not necessarily something on which there is 13 an influence, apart from perhaps some of the 14 comments that Toby's just made.

15 And I think perhaps there's also a question around what it is that decisions around the RoRI 16 17 can do to put downward pressure on the cost of 18 capital which means that investment can occur at 19 lower cost. But there's also the question around 20 incentives in that it may well be that 21 maintaining some risk for the businesses which allows the businesses to earn higher returns, 22 23 which might increase the cost of capital but 24 provide incentivisation to keep capital costs 25 down, is also important.

26 So I'm just thinking that we are taking it 27 as just a simple measurement approach here, but 28 I think thinking about incentives on businesses

1 in the round so that there's an overall 2 minimisation of costs and maximisation of 3 benefits to consumers is something with also is 4 relevant here. And that goes to the overall 5 package of returns, the overall package of regulatory settlements. 6 7 MS BRAKEY: Thanks, Jonathan. Clare? 8 MS SAVAGE: This is probably a provocative question, 9 but you know I like provocative questions. I'm 10 interested in the experts' views on how they 11 think the current instrument is performing. And 12 so this is at a very high level. Because if you 13 think about if we open one part, we'll open lots 14 of parts, I would suggest. And so whilst you may 15 have varying views on the bits you would like us 16 to open and the bits you would like us to leave 17 closed, if you have to accept the risk that we 18 might open the bits you don't like as well the 19 bits you do like, what do you think about the 20 performance of this instrument at the highest 21 level? Is there a case for change? 22 MS BRAKEY: Thanks, Clare. That is a provocative question. 23 Who would like to tackle that one? 24 Graham, thank you. 25 PROFESSOR PARTINGTON: My view is what you've been 26 doing seems to have been working reasonably well. 27 You know, you could change. It might be better. That's not at all clear to me. What is clear, 28

you are going to get a mountain of submissions.
 MS BRAKEY: Thanks, Graham.

3 PROFESSOR PARTINGTON: And all of them will argue
4 that, "Yeah, this change is great," and the
5 underlying reason will be because it gives them
6 the rate of return they want. Higher for the
7 networks, lower for the consumers. Self-interest
8 will rule.

9 MS BRAKEY: Thanks, Graham. Jonathan?

10 MR MIRRLEES-BLACK: I think there's two big issues 11 which really have to be addressed, and are really 12 important to address through this process and 13 what needs to change. And it relates to what we 14 were talking about this morning with the MRP and 15 the relationship between the MRP and the risk 16 free rate. I think that's really important. I 17 think that needs to change. And the second thing is how do you do beta with using international 18 19 evidence on beta for the next time around in 20 particular? And some visibility on that, I 21 think, and some early thinking around that is 22 really important.

23 MS BRAKEY: Thanks, Jonathan. James?

24 MR HANCOCK: I would agree that a question of how the 25 MRP is set and particularly whether it's assumed 26 to be negatively correlated with the risk free 27 rate is important. I'm not convinced that it 28 should be taken to be correlated, but it's

possible that, you know, that I might be 1 2 convinced with a sort of really sort of robust 3 econometric analysis of it. But at this point 4 I'm not, so that's my first. The second would be 5 that there is a possible issue coming down the track to do with the trailing average as low 6 7 interest rates over recent years come into the 8 trailing average at a point a few years down the 9 track when financing costs are higher. And that 10 may be a bone of contention later on. 11 MS BRAKEY: Thanks, James. Dinesh? 12 MR KUMARESWARAN: I agree with Jonathan that I think 13 the two key areas that really require some 14 thinking is this issue about the relationship

between the risk free rate and the market riskpremium.

17 Sorry, let me characterise that differently. 18 How do we best estimate the most reliable market 19 risk premium? I think that's the way I would put 20 it. The relationship between the risk free rate 21 and the MRP does sort of come into that decision.

The other is beta estimations. I agree with Jonathan, but I wouldn't wait until the next RoRI. I would start thinking about that now, how to implement that now. Jim's point about the trailing average approach, I think if businesses are managing their debt portfolios in the way that the AER conceives the efficient debt

management approach, which is to roll over a
 proportion of their debt every year, then there
 isn't an issue.

4 And so, the prevailing cost of debt in the 5 market might go up or down, but that will just be reflected in the cost of debt, the trailing 6 7 average cost of debt. So the businesses will 8 refinance at the prevailing rate and the whole 9 point of the trailing average is to get a good 10 match between the efficient cost of debt that the 11 business incurs using that efficient debt 12 management approach and the regulatory allowance. 13 So I don't really see that there is a problem on 14 the horizon.

15 MS BRAKEY: Thanks, Dinesh. Glenn?

16 DR BOYLE: I'm sorry. I can't really comment on this 17 issue, not living in Australia, and having only 18 come to this deliberation in the last few months, 19 so I'm not familiar with the history. I would 20 just apply a simple test that only all of you 21 living in Australia can answer. Do your toasters 22 continue to turn on every morning? If so, what's 23 the problem?

24 MS BRAKEY: Thanks. Anyone else?

25 PROFESSOR PARTINGTON: In response to Glenn's

observation, my power was cut off yesterday and I
wonder if I'm being singled out.

28 MS BRAKEY: Thanks. Any other views? Dinesh, is

1 that an old hand?

MR KUMARESWARAN: No, it's a new one. Slightly
tongue-in-cheek. The AER's job is to think about
the long term interests of consumers. And so we
should be worried about whether toasters will
turn on in 20 years. And that's about sending
the right investment signals.

8 MS SAVAGE: We are worried about that. Don't worry. 9 MS BRAKEY: Thank you. I think that was a really 10 good question, Clare, because it's given an idea 11 of what the experts think are the priorities for 12 change. Any other questions from you, Clare, for 13 a start?

MS SAVAGE: No. And I have to leave shortly. Thankyou to everyone.

MS BRAKEY: That's why I did want to give you that
opportunity. Any questions from other board
members? No? Any other points from any of the
experts? No?

20 In that case, we now are at the end of four 21 sections. They have all been interesting. I've 22 really enjoyed the discussion. It's been very 23 respectful and thoughtful and I hope useful to 24 the AER board members. I'd like to extend a 25 particular thanks to the experts for the nature 26 in which they have engaged with each other and 27 for the thoughtfulness of their responses and for 28 bringing their expertise to bear for us. Thank

you to everybody. And Clare, any closing
 statements from you about process or anything
 like that?

4 MS SAVAGE: Really just to express deep gratitude for 5 the time and attention and energy people have 6 It's a lot to sit through, obviously, brought. 7 and to participate and be on your game for all of 8 these sessions, but we've really appreciated the 9 input. I think it's very much highlighted for 10 us some of the challenges that, even if it hasn't 11 answered questions, it's highlighted for us some 12 of the challenges that are in front of us as we 13 move through this process.

14 We will be coming together as a board next week with our shadows and the team to reflect on 15 some of the things we've heard and pick out what 16 17 we've heard from here. There will be still 18 opportunity to make submissions on the 19 information paper, so for anyone listening today, 20 if you have heard something through these 21 sessions that you want to reflect in your 22 submissions, we are keen to see that and hear 23 from that.

But I think process-wise, and correct me if I'm wrong, Eric, I think we go from here to or draft decision. We will then have an independent panel review the draft decision, so the draft decision will be around the middle of this year, and we'll be heading towards a final decision at
 the end of this year,.

But did you want to add anything, Eric,
because you are our networks committee chair? I
got that right? Always a risk that I've got that
wrong. Okay.

Well, thank you, everyone. And we look
forward to hearing and seeing from what people
are thinking as we progress, but very much
appreciate the time and energy that's gone into
this today and last week.

PROFESSOR PARTINGTON: Thank you very much and thank you for the thoughtful questions. And particular thanks to Anna, who I think has done a magnificent job of facilitating in all the sessions I've attended, and under difficult circumstances.

MS SAVAGE: Yes. Particularly today, Anna, when
you've obviously had not much sleep and divided
loyalties.

MS BRAKEY: It's all good, but I will take these
extra 15 minutes and go sort some stuff out.
Thank you, everybody.

24 THE SESSION CONCLUDED AT 4.14PM

25

26

27

28

\$

\$100 [2] - 67:17, 67:20 **\$200** [1] - 67:18

0

0.5 [2] - 22:8, 28:9

1

1 [3] - 32:9, 50:8, 66:2 **1.05** [1] - 48:24 **1.1** [1] - 48:25 **10-year** [1] - 69:28 **100** [2] - 64:23, 67:19 **15** [1] - 85:22 **17** [1] - 1:26

2

 [4] - 22:10, 28:9, 32:9, 66:4 **2.00PM** [1] - 1:26 [1] - 83:6 [2] - 75:1, 75:3 [3] - 1:26, 2:3, 76:15

4

4_[2] - 1:10 **4.14PM**_[1] - 85:24 **4.15**_[1] - 51:5 **40**_[1] - 40:24

5

50 [7] - 65:25, 66:1, 66:3, 67:20, 67:22, 67:24, 68:10 **51** [2] - 66:2, 66:5 **51st** [1] - 65:27

8

80 [1] - 40:23

9

99 [1] - 48:21

Α

able [6] - 4:7, 12:14, 23:20, 28:6, 48:26, 64:19 Aboriginal [1] - 2:19 absence [2] - 10:22, 23:5 absolute [1] - 48:15 absolutely [1] - 32:10 ACCC [2] - 1:15, 2:12

accept [2] - 25:28, 79:17 accepted [1] - 25:8 accepting [1] - 11:9 access [3] - 45:25, 45:26, 46:6 accessible [2] - 62:7 accommodate [1] - 23:27 accountants [1] - 32:27 accounting [8] - 33:7, 33:10, 33:12, 33:20, 33:23, 34:2, 34:8 accruals [1] - 34:10 accurate [1] - 74:7 achieved [5] - 5:25, 6:4, 6:10, 6:12, 65:11 acknowledge [1] - 2:13 acquisition [1] - 3:12 actions [1] - 36:11 activities [1] - 50:25 activity [1] - 41:12 actual [14] - 6:7, 17:20, 18:16, 19:5, 19:26, 20:7, 20:14, 20:17, 20:22, 24:10, 36:11, 39:6, 49:23, 50:7 adapted [1] - 17:28 add [2] - 44:11, 85:3 adding [1] - 61:18 additional [3] - 41:20, 50:19, 55:26 address [3] - 37:4, 74:20, 80:12 addressed [2] - 18:26, 80:11 adjust [3] - 4:22, 60:21, 70:10 adjusted [2] - 13:10, 13:27 adjusting [1] - 48:5 adjustment [2] - 70:17, 70:24 adjustment's [1] - 72:4 adjustments [3] - 21:10, 21:13, 71:26 adopt [2] - 34:5, 61:7 adopted [4] - 18:23, 52:1, 55:4, 55:10 adopting [1] - 20:8 adopts [1] - 28:27 advice [1] - 73:23 advise [1] - 33:11 Advisor [1] - 1:20 AER [61] - 1:16, 1:16, 1:17, 1:17, 1:18, 1:18, 1:19, 1:19, 1:20, 3:8, 3:12, 8:1, 8:28, 10:3, 10:20, 13:26, 15:12, 16:10, 16:15, 16:27, 17:5, 17:6, 17:7, 17:10, 21:17, 21:25, 24:9, 26:7, 26:21, 28:23, 28:25, 29:16, 30:3, 30:22, 31:11, 32:20, 36:20, 36:26, 37:17, 37:19, 41:10, 43:19, 44:7, 45:24, 45:25, 46:13, 46:24,

59:22, 69:23, 72:2, 75:4, 81:28, 83:24 AER's [7] - 31:18, 32:2, 32:19, 55:5, 58:8, 71:14, 83.3 affect [5] - 9:16, 9:18, 27:28, 40:12, 59:14 afternoon [1] - 3:18 agencies [3] - 17:19, 17:25, 17:28 agency [7] - 4:4, 4:20, 19:27, 26:11, 42:20, 42:25, 43:6 agree [20] - 15:9, 15:10, 15:23, 16:11, 24:23, 41:8, 43:19, 49:12, 52:19, 55:19, 57:5, 58:13, 62:2, 63:17, 68:16, 72:22, 73:11, 80:24, 81:12, 81:22 agreement [4] - 43:17, 51:11, 51:13, 51:17 aimed [1] - 54:22 algebra [1] - 38:18 allocation [1] - 16:3 allow [3] - 4:24, 14:23, 21:21 allowable [1] - 27:24 allowance [21] - 10:20, 10:26, 13:19, 14:15, 18:23, 19:17, 20:4, 20:5, 20:6, 36:18, 36:21, 36:23, 38:2, 38:3, 38:7, 38:13, 38:19, 40:14, 75:3. 75:6. 82:12 allowances [6] - 10:20, 10:21, 17:14, 19:13, 22:13, 26:1 allowed [23] - 11:13, 14:6, 15:19, 15:27, 16:21, 18:7, 18:20, 18:21, 19:21, 22:12, 24:9, 25:22, 28:2, 29:5, 29:6, 29:24. 30:1. 58:12. 59:16, 60:5, 61:15, 73:10, 73:13 allowing [2] - 46:13, 71:14 allows [2] - 61:26, 78:22 alluded [2] - 27:22, 28:21 almost [3] - 15:9, 15:12, 27:19 almost" [1] - 15:14 alternative [5] - 8:8, 12:23, 35:7, 47:5, 61:20 alternatives [1] - 63:25 America [1] - 35:3 amount [2] - 39:16, 76:11 analogy [1] - 73:20 analyse [1] - 30:4 analysis [13] - 42:4, 60:12, 60:15, 60:19, 60:21, 61:11, 62:16, 63:15, 63:22, 63:26, 71:12, 73:23, 81:3 Anderson [1] - 1:16 Anna [16] - 1:15, 2:11, 3:19, 8:20, 20:24, 35:24, 43:13, 44:13, 45:21,

49:14, 51:4, 51:20, 64:7, 74:3, 85:14, 85:18 anomalous [1] - 9:2 anomaly [2] - 9:10, 9:12 answer [5] - 27:9, 27:11, 61:12, 64:21, 82:21 answered [1] - 84:11 answers [1] - 25:3 anyway [2] - 28:26, 30:17 apart [1] - 78:13 apologies [1] - 52:13 apparent [1] - 74:27 appeal [1] - 44:2 appear [2] - 10:4, 34:6 apples [4] - 8:4, 72:20 apples-with-apples [1] -72:20 application [1] - 65:19 applied [3] - 18:27, 37:16, 71:26 applies [1] - 63:3 apply [7] - 4:3, 4:4, 6:22, 20:12, 20:13, 20:16, 82.20 applying [2] - 39:19, 48:16 appreciate [1] - 85:10 appreciated [1] - 84:8 approach [11] - 10:22, 12:10, 21:18, 24:8, 54:13, 74:13, 74:28, 78:27, 81:26, 82:1, 82:12 approaches [2] - 55:15, 75:16 appropriate [12] - 21:8, 21:11, 21:12, 23:21, 23:23, 24:14, 24:18, 29:6, 65:17, 66:15, 66:27 arbitrary [1] - 25:12 area [1] - 29:26 areas [1] - 81:13 argue [1] - 80:3 argued [1] - 27:2 arguing [1] - 29:13 argument [5] - 14:9, 25:8, 43:16, 43:20, 43:21 arguments [1] - 67:14 arise [1] - 42:10 arises [1] - 42:12 arithmetic [12] - 64:10, 64:27, 65:4, 65:22, 66:6, 66:8, 66:17, 66:24, 67:21, 68:2, 68:8, 77:5 array [1] - 31:17 arrived [1] - 29:19 articulate [1] - 9:9 aside [2] - 13:8, 39:9 aspire [1] - 32:28 assess [1] - 22:17 assessment [3] - 14:25, 26:11, 39:24 assessments [1] - 22:23 asset [10] - 5:7, 5:20, 12:9, 21:19, 21:23, 21:25, 35:13, 46:21, 67:18, 71:1

assets [8] - 11:22, 26:19, 32:6, 33:11, 33:13, 40:3, 46:4, 56:22 Assistant [1] - 1:19 assisting [1] - 46:23 assume [1] - 62:18 assumed [6] - 18:19, 38:1. 38:6, 38:13, 40:16, 80:25 assuming [2] - 5:25, 23:17 assumption [1] - 39:22 AT [2] - 1:26, 85:24 attempting [1] - 47:19 attended [1] - 85:16 attention [4] - 7:26, 7:28, 32:25, 84:5 attitude [1] - 40:3 attract [2] - 56:1, 56:5 attracted [1] - 56:10 attractive [1] - 56:28 attributed [1] - 50:24 Australia [12] - 2:15, 19:2, 23:4, 35:16, 35:19, 51:25, 54:24, 56:6, 71:4, 82:17, 82:21 AUSTRALIAN[1] - 1:9 Australian [10] - 29:3, 29:7, 29:19, 29:24, 30:21, 30:23, 30:28, 57:10, 67:2 authorised [1] - 7:15 available [3] - 61:26, 64:25, 75:15 average [25] - 21:18, 21:26, 23:17, 25:13, 29:27, 58:5, 65:8, 65:9, 65:13, 66:6, 66:23, 66:25, 67:4, 67:8, 67:21, 68:1. 68:24. 68:26. 69:28, 71:15, 81:6, 81:8, 81:26, 82:7, 82:9 averages [3] - 65:2, 66:8, 66:17 averaging [1] - 31:3 aware [2] - 20:18, 69:7

В

awful [2] - 27:8, 73:21

bad [2] - 53:10, 57:17 balance [1] - 24:3 ball [1] - 57:26 base [2] - 5:7, 12:10 based [10] - 11:15, 11:16, 23:16, 26:9, 33:9, 40:16, 40:18, 52:9, 52:10, 76:22 basic [2] - 59:10, 72:18 **basis** [11] - 6:25, 6:27, 18:13, 20:19, 20:21, 22:21, 31:12, 54:8, 54:11, 54:21, 60:20 Bates [3] - 29:8, 29:12, 29:22 Bayesian [1] - 56:16 bear [1] - 83:28 bearing [2] - 62:21, 63:3

ACCC-IN-CONFIDENCE

52:21, 55:18, 58:4,

58:10, 58:20, 59:11,

become [1] - 13:17 becomes [1] - 74:27 becoming [1] - 58:20 begin [2] - 32:26, 73:27 beginning [1] - 22:4 below [2] - 5:10, 5:11 benchmark [25] - 10:27, 18:9. 18:10. 18:13. 18:15, 18:17, 18:22, 18:26, 20:13, 20:19, 20:21, 24:20, 25:7, 25:9, 25:11, 25:16, 25:25, 38:14, 39:3, 40:11, 40:15, 40:18, 40:21, 50.8benefit [1] - 71:20 benefits [3] - 13:13, 74:17, 79:3 best [11] - 8:5, 8:12, 25:27, 47:15, 48:23, 54:5, 55:20, 63:26, 74:7, 75:5, 81:18 beta [12] - 23:14, 39:17, 69:5, 69:20, 69:21, 70:17, 70:19, 70:23, 71:27, 80:18, 80:19, 81.22 betas [1] - 72:16 better [9] - 26:22, 29:14, 29:23, 48:8, 62:26, 63:19, 74:28, 75:11, 79:27 between [14] - 5:28, 7:16, 45:8, 50:7, 53:5, 57:28, 67:27, 68:24, 69:6, 76:13, 80:15, 81:15, 81:20, 82:10 bias [1] - 60:14 bid [1] - 42:25 big [5] - 34:14, 48:27, 60:11, 67:13, 80:10 bit [18] - 3:22, 15:22, 27:6, 27:7, 29:2, 32:18, 35:25, 36:10, 41:26, 43:25, 46:24, 47:24, 51:5, 51:10, 62:4, 74:4, 77:26, 77:27 bits [4] - 79:15, 79:16, 79:18, 79:19 Black [1] - 1:23 black [2] - 43:8, 62:4 BLACK [7] - 20:24, 38:22, 55:25, 62:12, 70:4, 78:7, 80:10 **block** [4] - 5:15, 13:21, 15.1 76.3 blocks [7] - 5:10, 6:7, 6:8, 6:18, 6:23, 8:24, 15:4 Board [6] - 1:17, 1:17, 1:18, 1:18, 1:19, 35:6 board [7] - 3:3, 58:20, 64:3, 68:28, 83:17, 83:24, 84:14 boils [1] - 38:18 bond [4] - 11:3, 11:5, 11:7, 61:18 bonds [1] - 10:17 bone [1] - 81:10

book [4] - 5:6, 21:24, 45:8, 71:6 borne [1] - 62:22 borrowing [1] - 20:8 bother [1] - 71:28 bottom [2] - 5:22, 77:3 bound [2] - 28:3 bounds [1] - 70:9 box [2] - 43:8, 62:5 BOYLE [15] - 26:27, 48:15, 49:11, 49:20, 52:13, 56:16, 56:23, 57:3, 57:13, 58:13, 60:11, 68:16, 73:5, 77:2, 82:16 Boyle [1] - 1:21 BRAKEY [78] - 2:1, 8:19, 15:7, 20:12, 20:23, 24:21. 25:2. 26:26. 30:13, 32:4, 34:18, 34:25, 35:17, 38:11, 38:21, 40:8, 40:26, 41:3, 41:6, 42:16, 43:12, 44:10, 45:22, 47:9, 47:17, 48:4, 48:14, 49:5, 49:13.49:19.50:9. 50:27. 51:21. 52:3. 52:12, 52:26, 53:17, 54:26, 55:24, 56:13, 59:6, 60:9, 60:25, 61:13, 62:11, 63:16, 63:27, 64:21, 66:11, 67:12, 68:15, 68:27, 69:14, 69:26, 70:3, 70:15, 72:6, 72:11, 72:14, 72:21, 73:4, 74:1, 74:19, 75:21, 76:28, 78:6, 79:7, 79:22, 80:2, 80:9, 80:23, 81:11, 82:15, 82:24, 82:28, 83:9, 83:16, 85:21 Brakey [2] - 1:15, 2:11 Brattle [2] - 35:1, 53:22 breaching [1] - 24:16 breaker [1] - 31:7 briefly [2] - 64:13, 70:4 bring [1] - 30:19 bringing [2] - 34:22, 83:28 broad [2] - 9:24, 10:1 broader [1] - 7:8 broadly [3] - 5:1, 14:21, 64:25 brought [1] - 84:6 BROWN [4] - 3:19, 52:27, 72:22, 75:22 Brown [1] - 1:22 build [3] - 43:1, 57:18 building [12] - 5:10, 5:15, 6:7, 6:8, 6:18, 6:23, 8:24, 13:21, 15:1, 15:4, 42:27, 76:3 bunch [1] - 29:9 bundled [2] - 13:2, 48:9 business [28] - 4:15, 4:24, 5:6, 5:28, 6:9, 6:13, 7:4, 11:15, 13:1, 13:2, 16:1, 18:11, 18:15, 18:16, 18:17, 19:5, 19:15, 19:24, 19:26, 20:7, 20:17, 23:22, 32:27,

36:12, 40:18, 75:28, 76:1, 82:11 **business's** [2] - 17:23, 76:5 **businesses** [14] - 3:14, 4:6, 4:8, 7:17, 17:22, 20:22, 46:18, 75:8, 76:7, 78:21, 78:22, 78:28, 81:26, 82:7 **buy** [1] - 27:8

С

calculate [3] - 13:24, 23:16, 30:4 calculated [1] - 11:5 calculating [2] - 12:23, 16:4 calculation [3] - 12:27, 48:11, 48:13 calculations [1] - 21:7 cancel [3] - 38:17, 40:20, 40:25 canvas [1] - 9:15 cap [2] - 5:26, 5:27 capacity [1] - 42:24 CapEx [1] - 4:18 capital [33] - 16:22, 19:18, 23:12, 23:16, 23:23, 23:24, 24:3, 24:7, 24:19, 25:14, 26:14, 31:24, 39:4, 39:5, 39:8, 40:14, 55:21, 56:2, 56:5, 56:7, 56:9, 56:17, 56:26, 57:2, 57:4, 57:10, 57:22, 63:1, 78:10, 78:18, 78:23, 78.24 capitalisation [1] - 12:17 capitalised [1] - 70:28 CAPM [6] - 8:10, 9:4, 14:7, 36:4, 56:25, 65:20 capture [3] - 32:14, 35:10, 35:12 captured [4] - 32:14, 32:17, 42:3, 50:24 care [2] - 42:26, 42:28 carefully [1] - 9:11 carried [1] - 8:26 case [10] - 11:9, 21:4, 28:28, 41:24, 54:23, 58:1, 64:4, 75:9, 79:21, 83:20 cases [6] - 9:20, 11:8, 26:9, 27:20, 28:4, 59:13 cash [17] - 4:1, 4:18, 10:27, 17:20, 17:21, 18:14, 18:18, 18:21, 19:19, 38:10, 46:27, 46:28, 50:5, 62:17, 62:25, 63:12 cast [1] - 53:9 Catriona [6] - 1:18, 49:13, 58:17, 69:15, 74:1, 74:19 caution [1] - 32:19 cent [10] - 32:9, 40:23, 40:24, 48:21, 64:23,

67:19, 67:20, 67:22, 67:24, 68:10 certain [2] - 17:24, 71:25 certainly [3] - 49:26, 53:2, 73:6 certainty [1] - 74:24 cetera [1] - 77:20 chair [1] - 85:4 challenge [1] - 44:24 challenges [2] - 84:10, 84:12 challenging [2] - 13:6, 42:6 chance [3] - 30:8, 66:1, 66:3 change [22] - 20:4, 20:5, 34:19, 40:4, 40:21, 40:24, 40:28, 62:25, 74:27, 75:9, 75:18, 77:8, 77:18, 77:22, 78:4, 79:21, 79:27, 80:4, 80:13, 80:17, 83:12 changed [2] - 40:4, 75:7 changes [5] - 10:2, 23:22, 71:20, 74:16, 78:2 changing [3] - 20:7, 26:13.26:14 characterisation [1] -25:28 characterise [1] - 81:17 chat [1] - 64:2 chatted [1] - 63:28 check [45] - 4:13, 7:11, 8:11, 9:9, 9:10, 9:16, 9:18, 9:22, 9:25, 9:26, 10:7, 10:8, 10:10, 10:11, 10:15, 13:24, 14:3, 15:21, 16:13, 18:5, 22:17, 27:12, 27:17, 27:28, 28:22, 30:26, 31:6, 34:28, 36:7, 37:24, 39:11, 39:14, 43:18, 43:22, 44:6, 47:8, 53:13, 53:19, 55:3, 58:27, 60:7, 69:23, 70:12 checkers [1] - 28:19 checks [26] - 1:12, 2:23, 3:1, 3:8, 3:21, 3:24, 7:9, 8:15, 8:21, 8:26, 10:4, 27:6. 27:16. 27:22. 27:23, 30:5, 30:11, 35:28, 37:15, 37:22, 39:23, 43:16, 55:16, 70:7, 70:13 cheek [1] - 83:3 Chihuahuas [1] - 58:15 chip [4] - 15:8, 15:9, 65:1, 77:1 choices [2] - 55:1, 55:17 choose [2] - 24:13, 25:15 chooses [2] - 55:8, 60:19 choosing [1] - 25:16 chosen [2] - 11:8, 24:11 chucked [1] - 29:10 circuit [1] - 31:7 circular [2] - 31:5, 52:22 circulated [2] - 28:22, 64:9 circumstances [2] - 4:15,

85:17 cite [1] - 10:24 Clare [17] - 1:19, 34:18, 35:23, 39:10, 50:11, 50:27, 52:14, 56:14, 59:6, 63:27, 64:1, 79:7, 79:22, 83:10, 83:12, 84:1 clarify [1] - 49:7 classic [1] - 29:8 clean [1] - 5:18 clear [12] - 9:8, 10:10, 11:11, 13:9, 13:15, 45:27, 53:24, 67:7, 70:23, 75:9, 79:28 clearly [3] - 9:23, 48:1, 74.8 clip [1] - 11:20 closed [1] - 79:17 closely [1] - 6:22 closing [1] - 84:1 Cocker [2] - 29:26, 30:20 coded [1] - 61:28 colleague [1] - 52:13 collect [1] - 76:2 collectively [1] - 14:20 collects [1] - 5:28 combination [2] - 22:25, 57:8 combining [2] - 29:15, 61:21 comfort [3] - 14:2, 14:9, 17:7 coming [6] - 10:12, 26:17, 35:9, 74:5, 81:5, 84:14 comment [5] - 27:16, 35:10, 35:25, 60:10, 82.16 comments [6] - 20:25, 26:23, 26:28, 41:9, 49:17, 78:14 Commerce [1] - 55:8 Commission [3] - 19:1, 35:4, 55:8 Commissioner [1] - 1:15 commissioners [1] - 2:11 committee [1] - 85:4 common [1] - 35:21 communicate [1] - 9:23 community [2] - 2:16, 53:25 companies [11] - 21:19, 22:9, 23:6, 24:11, 25:21, 25:26, 33:12, 62:23, 63:7, 63:8, 63:10 companies' [1] - 23:26 company [6] - 17:20, 24:16, 24:18, 25:19, 26:18, 45:13 comparability [1] - 53:20 comparable [2] - 10:20, 51:14 comparator [4] - 51:18, 51:22, 51:24, 54:18 comparators [3] - 53:18, 55:5. 55:12 compare [3] - 32:16,

46:10, 72:16 compared [2] - 31:19, 39:14 compares [1] - 35:1 comparing [2] - 32:21 comparison [1] - 46:14 comparisons [3] - 37:7, 55:27, 72:20 compatibility [1] - 14:24 competitive [2] - 23:22, 35:7 compiled [1] - 61:5 complete [1] - 41:15 completely [2] - 63:24, 68:21 complex [2] - 27:10, 60:24 complicated [2] - 62:5, 63.14 component [7] - 15:18, 45:18, 48:9, 48:10, 48:11, 48:13, 76:3 components [1] - 12:28 compounded [1] - 65:9 compounding [1] - 9:4 compromised [1] - 53:26 compute [1] - 19:8 computing [1] - 33:19 conceives [1] - 81:28 concept [4] - 12:24, 17:17, 17:27, 48:6 concepts [1] - 33:7 conceptual [1] - 74:22 conceptually [1] - 15:11 concern [2] - 13:9, 60:18 conclude [1] - 37:19 CONCLUDED [1] - 85:24 conclusion [1] - 14:16 conclusions [1] - 53:12 Concurrent [1] - 2:3 **CONCURRENT** [1] - 1:10 conditions [2] - 59:20, 59:24 conducted [1] - 20:21 confidence [5] - 3:10, 27:25, 27:26, 29:17, 48:21 confident [3] - 13:18, 15:28, 16:5 confirm [1] - 43:14 conformed [1] - 55:5 confounders [1] - 9:17 connection [4] - 2:16, 30:16, 76:13, 76:16 consider [3] - 10:4, 31:8, 68:7 consideration [1] - 31:28 considered [3] - 3:16, 14:13, 75:17 considering [3] - 59:23, 74:17.78:9 consistency [3] - 18:5, 69:20, 76:20 consistent [9] - 23:14, 26:4, 37:22, 66:17, 66:26, 69:8, 69:21, 70:12, 72:24 consistently [1] - 3:14

constitute [1] - 51:14 constraints [1] - 35:23 consumers [10] - 13:14, 42:12, 47:28, 59:18, 60:7, 62:7, 75:8, 79:3, 80:7.83:4 consumers/an [1] - 54:23 contained [1] - 15:17 content [2] - 35:28, 47:14 contention [1] - 81:10 context [1] - 7:2 continue [3] - 10:3, 30:4, 82:22 continuing [2] - 2:15, 34:26 contribute [2] - 8:15, 73:6 control [9] - 5:21, 13:9, 13:10. 13:11. 13:15. 42:18, 42:19, 43:7, 43:8 controlled [2] - 9:19, 42:7 conversation [1] - 64:17 conversely[1] - 5:9 convinced [2] - 80:27, 81:2 correct [2] - 16:6, 84:24 corrected [1] - 11:12 correctly [1] - 43:15 correlated [3] - 68:22, 80:26, 80:28 correlation [1] - 68:18 cost [37] - 7:14, 16:3, 16:22, 18:9, 19:6, 21:18, 21:26, 23:11, 23:16, 23:20, 24:7, 25:13, 38:2, 38:3, 39:4, 39:8, 39:24, 55:21, 56:17, 57:2, 57:4, 57:10, 57:22, 63:1, 69:24, 69:25, 70:2, 71:15. 77:11. 78:10. 78:17, 78:19, 78:23, 82:4, 82:6, 82:7, 82:10 costs [12] - 6:7, 21:21, 24:13, 38:4, 38:5, 40:17, 42:20, 42:25, 42:28, 78:24, 79:2, 81:9 counterpart [1] - 8:25 countries [5] - 56:18, 57:5, 57:6, 57:14, 57:28 country [1] - 2:14 couple [5] - 54:27, 64:7, 64:14, 66:13, 77:7 course [7] - 12:20, 14:5, 25:20, 29:16, 60:24, 66:16, 77:12 cover [1] - 3:20 COX [5] - 41:1, 41:5, 43:13, 69:2, 72:8 Cox [1] - 1:17 crack [1] - 77:6 crank [2] - 40:22, 40:23 created [1] - 41:18 creation [1] - 42:27 credit [17] - 4:3, 4:7, 4:16, 4:19, 4:24, 10:28, 17:18, 17:24, 17:25, 17:28, 18:9, 18:19, 18:22, 19:27, 24:1, 26:10,

26:12 CRG [1] - 3:13 criteria [2] - 4:3, 41:25 criterion [1] - 4:26 criticism [1] - 45:23 cross [54] - 2:23, 3:1, 3:8, 3:21. 3:23. 4:13. 7:9. 7:10, 8:11, 8:15, 8:21, 9:9, 9:10, 9:16, 9:18, 9:22, 9:25, 9:26, 10:4, 10:7, 10:8, 10:10, 10:15, 13:24, 14:3, 15:21, 16:12, 22:17, 27:6, 27:16, 27:23, 27:28, 30:5. 30:26. 31:6. 34:28. 35:28, 36:7, 37:15, 37:22, 37:24, 39:11, 39:14, 39:23, 43:16, 43:22, 47:8, 53:13, 55:3, 55:16, 58:27, 70:7, 70:13 Cross [1] - 1:12 Cross-checks [1] - 1:12 cultures [1] - 2:17 current [4] - 10:26, 21:22, 59:26, 79:11 customers [2] - 35:20, 62:23 cut [1] - 82:26 cynical [1] - 60:18 D damn [1] - 73:10 dangerous [2] - 39:19, 73:26 dangers [1] - 63:22 data [10] - 16:26, 16:28, 17:12, 21:2, 29:9, 29:21, 33:21, 33:23, 43:2, 67:2

databases [1] - 12:21 de [2] - 14:3, 24:22 deal [1] - 51:22 dealing [3] - 20:26, 57:27, 68:5 debt [33] - 17:23, 17:26, 18:9, 21:18, 21:20, 21:26, 24:12, 24:16, 37:14, 38:2, 38:3, 38:7, 40:15, 40:20, 45:9, 69:25, 69:28, 70:2, 71:4, 71:6. 71:8. 71:15. 75:3. 75:6, 81:27, 81:28, 82:2. 82:4, 82:6, 82:7, 82:10, 82:11 decade [1] - 13:27 decision [19] - 9:28, 11:16, 18:6, 18:25, 35:23, 37:18, 52:24, 58:21, 63:25, 66:20, 67:11, 69:8, 69:11, 76:5, 81:21, 84:26, 84:27, 84:28, 85:1 decisions [20] - 8:3, 12:3, 12:15, 12:16, 14:5, 14:7, 16:12. 16:25. 19:26. 22:21, 31:1, 31:15,

31:18, 31:20, 31:21, 33:13, 34:28, 59:15, 76:21, 78:16 decompose [3] - 41:11, 43:10.45:17 decomposed [1] - 44:19 decomposition [6] -45:25, 45:26, 46:6, 46:25, 47:6, 49:10 deep [1] - 84:4 deliberation [1] - 82:18 deliver [1] - 23:20 delivered [1] - 30:20 dependent [2] - 23:23, 24:10 depreciated [1] - 76:11 depreciation [10] - 4:23, 19:17, 20:5, 36:17, 36:21, 38:11, 38:19, 38:27, 39:5 described [2] - 18:3, 68:17 design [2] - 63:2, 63:15 detail [2] - 15:22, 54:19 determination [10] - 5:4, 5:9, 5:14, 6:2, 6:6, 6:14, 18:8, 37:20, 59:11, 76:1 determinations [3] -30:23. 32:2. 37:8 determine [3] - 31:2, 33:4, 48:2 determined [1] - 75:4 determining [1] - 16:28 developed [2] - 17:18, 17:28 DGM [4] - 8:9, 61:22, 77:20, 77:26 diagnose [1] - 37:17 difference [6] - 5:27, 6:9, 32:16, 45:8, 51:27, 67:6 differences [9] - 7:16, 7:18, 32:8, 32:9, 32:12, 38:17, 53:5, 54:28, 57:23 different [44] - 4:1, 6:4, 6:7, 7:17, 16:17, 16:26, 17:3, 17:4, 17:16, 18:2, 20:8. 27:4. 29:9. 29:27. 33:8. 35:8. 37:3. 39:23. 41:1, 45:15, 52:2, 53:3, 53:4, 53:11, 53:12, 53:14, 55:7, 55:9, 55:10, 55:14, 57:26, 59:22, 59:23, 60:6, 61:16, 62:8, 62:17, 65:6, 65:7, 69:16, 72:17, 75:16, 75:19 differently [2] - 53:7, 81:17 difficult [11] - 12:19, 12:26, 13:3, 27:19, 41:13, 43:28, 44:6, 47:25, 50:22, 70:25, 85:16 difficulties [2] - 10:14, 44:3 Dinesh [51] - 1:23, 2:26, 15:8, 20:12, 23:10, 24:15, 25:7, 28:20, 29:25, 30:18, 32:4, 36:1,

40:8, 40:26, 43:23, 44:15, 44:23, 45:3, 45:19, 49:5, 50:10, 50:14, 50:27, 52:3, 52:12, 52:15, 54:26, 55:24, 56:16, 58:15, 59:7, 60:9, 61:13, 62:11, 63:19, 64:6, 64:27, 66:11, 68:20, 69:16, 69:26, 69:27, 70:16, 72:11, 72:21, 72:23, 74:20, 75:21, 81:11, 82.15 82.28 Dinesh's [6] - 25:8, 25:28, 34:22, 34:27, 35:27, 52:19 direct [2] - 2:7, 46:13 direction [5] - 9:5, 14:4, 41:2, 71:19, 74:5 directions [1] - 34:19 directly [2] - 19:9, 75:25 Director [1] - 1:19 disagree [3] - 29:25, 51:15, 52:14 discount [3] - 46:8, 46:11, 46.26 discounting [1] - 46:27 discretionary [3] - 12:3, 12:15.34:10 discussed [1] - 69:3 DISCUSSED [1] - 1:12 discussing [1] - 2:25 discussion [7] - 3:5, 3:7, 10:13, 16:15, 64:15, 69:12.83:22 dismayed [1] - 51:10 distributed] [1] - 68:20 distribution [1] - 12:16 divided [2] - 43:26, 85:19 dividend [4] - 12:16, 24:2, 26:15.26:16 dodgy [1] - 32:22 dollar [2] - 76:8, 76:11 domestic [2] - 52:16, 52:20 done [8] - 7:23, 14:25, 18:13, 43:10, 49:20, 65:13, 73:27, 85:14 down [13] - 13:27, 23:25, 27:11, 36:22, 38:19, 40:23, 60:13, 67:20, 77:27, 78:25, 81:5, 81:8, 82:5 downward [1] - 78:17 Dr [3] - 1:21, 1:22, 1:23 DR [19] - 3:19, 26:27, 48:15, 49:11, 49:20, 52:13, 52:27, 56:16, 56:23, 57:3, 57:13, 58:13, 60:11, 68:16, 72:22, 73:5, 75:22, 77:2, 82:16 draft [3] - 84:26, 84:27 draw [3] - 21:2, 53:4, 53:15 drift [1] - 72:3 drive [3] - 32:7, 38:10, 50:6

.17/2/2022

driven [1] - 32:13 driver [1] - 41:20 drives [1] - 43:4 due [1] - 12:1

Ε

early [2] - 50:12, 80:21 earn [2] - 33:16, 78:22 easier [2] - 50:3, 58:22 easy [4] - 34:2, 72:27, 72:28, 73:1 echo [1] - 55:27 econometric [1] - 81:3 economic [2] - 16:20, 33:7 effect [2] - 77:14, 77:17 effectively [1] - 21:19 effects [2] - 77:2, 78:4 efficiency [5] - 16:20, 35:9, 41:25, 53:25, 54.23 efficient [14] - 13:12, 13:13, 16:22, 25:10, 38:15, 39:3, 55:21, 56:17, 57:4, 57:10, 57:22, 81:28, 82:10, 82:11 either [5] - 17:8, 20:4, 30:16, 31:19, 33:15 elders [1] - 2:17 eliminated [1] - 53:23 embedded [1] - 45:5 emerging [1] - 2:18 emphasise [2] - 8:14, 75.23 emphasised [1] - 38:24 empire [2] - 42:27, 43:1 empirical [1] - 67:2 empty [1] - 20:28 ENA [3] - 59:3, 59:9, 61:26 ENA's [1] - 75:14 encouraging [1] - 33:24 end [12] - 3:22, 31:5, 34:12, 35:20, 37:19, 48:22, 48:28, 62:16, 67:18, 73:18, 83:20, 85:2 ending [1] - 63:24 enemy [1] - 10:6 energy [2] - 84:5, 85:10 Energy [1] - 35:4 ENERGY [1] - 1:9 engage [1] - 66:12 engaged [3] - 16:14, 16:18, 83:26 enjoyed [1] - 83:22 enterprise [6] - 12:24, 12:26, 15:17, 21:11, 44:19, 48:6 entire [1] - 31:12 entirely [2] - 41:19, 52:2 entities [1] - 14:19 entity [7] - 11:20, 11:21, 13:3, 24:20, 38:15, 39:3, 48:17 environment [2] - 22:2, 22:3

equal [4] - 5:3, 38:6, 38:14, 70:19 equals [1] - 4:25 equation [2] - 44:16, 45:18 equity [35] - 3:15, 6:4, 6:11, 6:17, 6:19, 7:6, 7:14, 8:2, 8:23, 9:1, 9:14, 10:19, 10:28, 11:4, 14:6, 19:21, 20:6, 23:14, 33:10, 36:18, 36:22, 36:26, 37:10, 37:14, 37:25, 38:10, 38:20, 38:28, 39:24, 61:8, 69:21, 69:24, 71:16, 72:16, 77:11 ERA [1] - 51:25 Eric [6] - 1:17, 44:12, 47:9, 47:21, 84:25, 85:3 error [10] - 9:13, 46:26, 47:7, 47:20, 48:8, 48:12, 48:26, 49:7, 49:9, 73:9 error-prone [1] - 47:20 errors [1] - 9:4 ESCOSA [1] - 19:1 Esmond [1] - 1:20 Essential [1] - 18:28 essentially [10] - 7:13. 16:9, 16:14, 16:19, 16:23, 18:5, 28:14, 29:11, 45:1, 50:1 established [2] - 50:3, 74:9 estimate [26] - 7:14, 9:21, 16:21, 29:5, 29:23, 29:28, 31:12, 36:25, 37:13. 46:11. 54:5. 55:21, 57:8, 58:5, 58:12, 65:20, 65:26, 66:9, 66:26, 68:10, 70:14, 74:7, 75:6, 81:18 estimated [4] - 36:3, 42:7, 69:19, 77:24 estimates [13] - 29:19, 29:27, 31:3, 31:8, 31:17, 36:25. 37:3. 39:16. 45:14, 58:8, 61:22, 77:26 estimating [2] - 55:11, 71.26 estimation [3] - 39:26, 73:7, 77:19 estimations [1] - 81:22 estimator [3] - 29:14, 66:15, 67:9 estimators [2] - 29:9, 29:20 et [1] - 77:20 Europe [1] - 52:8 EV [4] - 21:11, 22:7, 22:10, 22.22 event [1] - 47:27 eventually [2] - 30:7, 34:11 everywhere [1] - 57:22 **EVIDENCE** [1] - 1:10 evidence [4] - 7:24, 43:5, 80.19 Evidence [1] - 2:4

exactly [3] - 48:27, 51:6, 67:28 examining [1] - 3:12 example [10] - 4:17, 4:22, 6:8, 14:18, 37:5, 37:23, 61:2, 70:27, 71:17, 75:1 examples [1] - 54:27 exception [1] - 28:20 excess [12] - 21:16, 61:22, 64:11, 65:2, 65:3, 65:5, 65:23, 65:25, 66:1, 66:5, 66:7, 66:9 excessive [1] - 13:19 excessively [1] - 15:5 exclude [5] - 10:7, 12:14, 12:27, 54:7, 54:21 excluded [2] - 54:11, 55:13 exercise [4] - 8:6, 36:28, 50:22, 75:24 existing [4] - 44:20, 46:1, 53:27, 61:17 exists [1] - 35:7 expanding [1] - 30:6 expect [8] - 4:6, 5:5, 22:1, 24:4, 32:8, 69:24, 70:18 **expectations** [5] - 22:27, 40:1, 40:5, 56:11, 76:18 expected [8] - 16:8, 41:18, 41:22, 45:28, 65:18, 65:20, 66:5, 68:23 expenses [1] - 34:12 expensive [1] - 27:9 experience [2] - 16:18, 30.15 expert [1] - 44:27 expertise [1] - 83:28 experts [15] - 2:2, 2:24, 3:3, 15:7, 47:12, 49:16, 51:12, 59:1, 64:4, 64:26, 68:28, 74:15, 83:11, 83:19, 83:25 EXPERTS [1] - 1:21 experts' [1] - 79:10 explain [2] - 15:22, 67:6 explained [1] - 10:2 explaining [4] - 8:17, 37:21, 43:7, 70:21 explanation [2] - 19:21, 38:8 explanations [1] - 36:16 explicitly [2] - 36:27, 53:6 explore [1] - 58:24 explosion [1] - 63:23 expose [1] - 60:17 exposed [1] - 48:11 exposure [3] - 11:3, 11:6, 11:7 express [1] - 84:4 expressed [1] - 74:12 expression [1] - 60:18 extend [2] - 2:18, 83:24 extended [1] - 61:3 extending [1] - 29:25 extensive [1] - 33:18 extent [7] - 6:3, 8:7, 13:11, 17:2, 21:1, 32:13, 32:15

extra [1] - 85:22 extract [1] - 5:17 extracting [1] - 33:22 extreme [3] - 9:6, 11:18, 28:12 extremely [1] - 70:25 extremes [3] - 17:8, 22:14, 67:27 F

face [1] - 60:8 faced [1] - 40:17 facilitating [2] - 2:12, 85:15 FACILITATOR^[1] - 1:14 fact [11] - 4:9, 6:16, 15:13, 28:17, 30:9, 39:23, 42:8, 55:6, 57:5, 71:27, 77:13 facto [1] - 14:3 factors [3] - 9:15, 12:7, 27:27 fail [3] - 19:16, 19:24, 19:27 failed [1] - 20:1 failure [3] - 20:3, 36:14, 38:9 fair [5] - 4:5, 21:5, 27:5, 51:11, 53:22 fairly [4] - 25:12, 53:9, 53:15, 77:23 fall [2] - 59:28, 68:23 fallen [1] - 10:17 falling [1] - 21:27 falls [1] - 67:20 familiar [2] - 59:8, 82:19 fan [1] - 60:13 far [1] - 20:18 FEBRUARY [1] - 1:26 Federal [1] - 35:4 feedback [1] - 73:24 few [5] - 5:18, 10:16, 47:28, 81:8, 82:18 figure [1] - 17:21 final [6] - 2:2. 55:25. 73:10, 77:16, 78:4, 85:1 finally [5] - 8:7, 8:14, 13:17, 14:12, 27:10 finance [2] - 33:11, 72:18 financeability [35] - 3:11, 3:25, 4:27, 10:12, 10:15, 11:10, 11:26, 12:5, 17:15, 17:16, 17:18, 18:4, 18:12, 18:27, 19:4, 19:11, 19:16, 19:24, 19:28, 20:26, 23:8, 23:9, 26:3, 26:24, 36:8, 36:9, 36:11, 36:13, 37:5, 37:23, 37:28, 38:5, 40:12, 43:23, 63:6 financial [3] - 22:19, 44:1, 63·4 Financial [1] - 1:20 financing [2] - 19:25, 81:9 fine [3] - 36:21, 37:20, 45:26 firm [10] - 10:27, 11:2,

11:10, 11:27, 12:3, 13:13, 14:26, 26:6, 40:15, 71:3 firms [9] - 5:18, 11:4, 12:20, 13:12, 14:21, 26:13, 26:20, 56:3, 72:17 first [22] - 2:6, 2:7, 3:21, 3:25, 5:12, 8:13, 15:27, 17:18, 18:23, 20:27, 28:25, 30:15, 38:22, 43:15, 46:4, 51:22, 54:7, 59:7, 59:8, 64:1, 64:8, 81:4 firstly [3] - 8:20, 9:7, 74:22 fit [1] - 12:22 five [4] - 3:6, 76:6, 76:12, 77:8 five-year [2] - 76:6, 77:8 fixed [3] - 61:9, 61:18, 76:3 flag [2] - 30:8, 31:20 flow [7] - 4:1, 6:10, 17:22, 19:19, 34:11, 62:17, 62.26 flows [11] - 4:19, 17:20, 18:14, 18:18, 18:21, 38:10, 46:27, 46:28, 50:5. 63:12 focus [1] - 63:24 fog [1] - 63:25 follow [4] - 13:20, 47:9, 55:14, 64:14 follow-on [1] - 47:9 follow-up [1] - 64:14 followed [1] - 28:26 following [1] - 29:22 force [1] - 24:22 forecast [3] - 3:28, 45:6, 67:23 forecasts [1] - 60:3 foreign [1] - 29:25 forgotten [1] - 45:12 form [3] - 26:11, 35:21, 58:27 forms [1] - 76:17 formulaically [5] - 10:11, 27:18, 27:21, 30:12, 31:14 fortunately [1] - 51:7 forward [7] - 3:28, 56:10, 58:21, 58:26, 59:4, 59:9, 85.8 four [10] - 66:20, 66:21, 66:23, 66:25, 66:27, 66:28, 67:4, 67:11, 78:9, 83.20 four-year [6] - 66:21, 66:23, 66:25, 66:27, 66:28, 67:11 fourth [1] - 2:1 framework [2] - 42:4, 62:27 free [9] - 69:17, 72:24, 72:26, 72:28, 77:28, 80:16, 80:26, 81:15, 81.20

ACCC-IN-CONFIDENCE

front [1] - 84:12

Frontier [2] - 10:18, 10:24 Frontier's [1] - 10:13 fundamental [1] - 60:28 fundamentally [1] - 60:28 funds [1] - 56:28 future [17] - 15:27, 21:1, 22:25, 23:3, 23:24, 24:4, 44:21, 46:2, 59:25, 60:4, 60:8, 61:19, 65:19, 65:21, 75:20, 76:19, 76:26

G

game [5] - 25:21, 32:27, 33:5, 57:26, 84:7 gaming [2] - 25:21, 34:3 gearing [27] - 18:10, 19:7, 20:7, 23:10, 23:13, 23:15, 23:17, 23:19, 23:21, 23:22, 23:25, 24:5, 24:6, 24:10, 24:11, 24:13, 24:17, 24:18, 38:25, 39:1, 40:12, 40:13, 40:17, 40:19, 40:22, 69:21, 69:22 general [3] - 3:4, 26:28, 43:17 generally [2] - 3:22, 19:15 generate [1] - 18:18 generated [1] - 17:22 generous [2] - 5:5, 14:15 genuinely [1] - 56:1 geometric [8] - 64:10, 64:26, 65:4, 65:8, 65:15, 67:21, 68:2, 68:24 given [6] - 13:26, 14:1, 22:6, 58:19, 71:23, 83:10 Glenn [24] - 1:21, 2:26, 26:26, 30:13, 30:19, 34:22, 34:26, 36:23, 48:14, 49:6, 49:19, 50:16, 52:12, 56:13, 56:15, 60:10, 60:25, 62:2, 63:18, 68:15, 73:4, 77:1, 78:6, 82:15 Glenn's [3] - 35:25, 61:24, 82:25 global [2] - 56:22, 57:2 **GM** [1] - 1:16 goal [1] - 53:26 gored [2] - 60:16, 61:25 government [2] - 10:17, 61:18 grade [2] - 4:7, 23:28 Graham [32] - 1:24, 2:25, 24:21, 25:4, 26:26, 26:28, 32:4, 34:18, 38:24, 40:26, 41:2, 41:3, 41:6, 42:16, 43:12, 47:17, 48:19, 49:18, 51:23, 52:3, 63:16, 63:27, 67:12, 68:15, 68:17, 70:15, 72:6, 72:13, 72:15, 79:24, 80:2, 80:9

Graham's [4] - 35:10, 50:5, 50:18, 68:25 Granger [3] - 29:8, 29:12, 29:22 gratitude [1] - 84:4 great [2] - 30:15, 80:4 greater [3] - 5:8, 8:16, 41:21 grey [1] - 22:28 GROOM [3] - 44:13, 46:16, 47:11 Groom [1] - 1:17 grounds [1] - 9:12 growth [3] - 49:27, 50:26, 51:1 guaranteed [1] - 26:17 guess [18] - 3:25, 14:2, 31:23, 35:17, 44:7, 44:13, 44:23, 44:25, 46:16, 47:11, 52:4, 52:27, 57:7, 64:16, 69:22, 72:9, 74:14, 75:12 guessing [2] - 43:24, 73:19 guidance [1] - 47:23 guide [3] - 23:1, 23:2, 70:8 н

half [1] - 26:10 Hancock [1] - 1:22 HANCOCK [7] - 8:20, 34:26, 48:5, 53:18, 60:26, 66:13, 80:24 hand [5] - 3:18, 4:10, 4:11, 40:27, 83:1 handily [1] - 44:16 happy [1] - 34:23 hard [11] - 9:20, 21:7, 22:16, 39:25, 47:19, 48:15, 48:16, 50:16, 53:4, 61:28, 77:4 hard-coded [1] - 61:28 harder [1] - 48:16 hat [1] - 56:16 head [2] - 68:4, 77:5 heading [1] - 85:1 headroom [1] - 17:24 hear [4] - 30:16, 44:9, 59:4.84:22 heard [5] - 26:23, 58:27, 84:16, 84:17, 84:20 hearing [4] - 43:14, 69:12, 72:9, 85:8 heavily [1] - 32:17 hedge [3] - 11:3, 11:6, 11:16 hedging [1] - 11:25 help [3] - 9:3, 37:17, 75:15 helpful [2] - 52:1, 75:25 hesitate [1] - 69:2 hi [1] - 64:7 hide [1] - 34:9 high [10] - 8:25, 15:5, 25:10, 31:19, 35:14, 39:13, 39:24, 53:19,

73:10, 79:12 higher [14] - 5:6, 17:9, 21:20, 21:21, 21:24, 32:1, 34:12, 54:2, 69:25, 70:18, 70:19, 78:22, 80:6, 81:9 highest [1] - 79:20 highlighted [2] - 84:9, 84:11 highly [1] - 35:13 historical [13] - 16:6, 61:21, 64:11, 65:2, 65:3, 65:5, 65:10, 65:15, 65:23, 65:25, 65:28, 66.7 66.9 historically [1] - 10:17 history [3] - 65:12, 66:24, 82:19 hit [1] - 34:14 holders [1] - 71:16 holdings [1] - 26:19 hope [4] - 45:16, 46:17, 58:19, 83:23 horizon [1] - 82:14 hours [1] - 3:4 hubris [3] - 42:20, 42:22, 43.5 huge [2] - 39:15, 51:2 hugely [1] - 24:9 humble [1] - 33:1 hybrid [1] - 57:8 hypothesis [1] - 28:15 hypothetical [2] - 26:8, 26:9 L

idea [8] - 15:11, 28:10, 57:16, 57:17, 59:10, 59:21, 78:2, 83:10 ideal [1] - 12:18 idealised [1] - 12:11 identically [1] - 68:20 identified [2] - 9:19, 19:11 identifies [1] - 9:10 identify [1] - 28:12 idiosyncratic [1] - 14:18 ignominy [1] - 33:3 IID [2] - 68:19, 68:21 illustrates [1] - 67:16 illustration [1] - 67:16 imagine [1] - 3:4 immediately [2] - 13:20, 26.27 impact [4] - 14:22, 74:15, 76:7, 76:25 impacts [2] - 14:18, 76:26 imperfect [1] - 10:7 implement [1] - 81:25 implication [1] - 19:10 implications [1] - 10:25 implied [1] - 33:20 implies [1] - 10:27 important [20] - 4:11, 4:23, 4:28, 5:1, 9:8, 10:24, 12:5, 21:17, 23:9, 39:2, 42:14, 55:26,

55:28, 56:8, 76:21, 78:25, 80:12, 80:16, 80:22, 80:27 impose [1] - 63:9 impossible [1] - 41:14 impression [2] - 49:25, 76:22 in-the-round [1] - 74:4 incentive [4] - 7:2, 14:24, 52:6, 52:9 incentive-based [1] - 52:9 incentives [3] - 63:12, 78:20, 78:28 incentivisation [1] - 78:24 incentivise [1] - 63:7 inclined [1] - 63:17 include [2] - 10:8, 57:25 income [3] - 33:7, 34:5, 45:15 incomes [1] - 62:17 inconsistency [1] - 18:24 inconsistent [2] - 7:1, 54:8 increase [3] - 25:22, 77:24, 78:23 incurred [1] - 38:14 incurs [1] - 82:11 indeed [4] - 26:15, 31:13, 34:4, 46:28 independent [7] - 30:27, 31:8, 68:19, 73:14, 76:5, 84:26 independently [2] - 36:3, 69:19 indicator [1] - 9:22 indistinct [2] - 29:22, 58:15 individual [4] - 8:27, 37:11, 37:13, 73:22 industries [1] - 49:27 industry [4] - 32:18, 38:24, 38:26, 39:6 inferences [1] - 21:3 inflation [1] - 40:5 influence [1] - 78:13 inform [1] - 15:26 information [20] - 2:9, 3:10, 3:11, 15:13, 15:14, 16:1, 16:5, 16:7, 17:5, 19:4, 19:6, 19:7, 23:3, 26:10, 35:27, 47:1, 47:4, 47:14, 52:23, 84:19 informative [2] - 10:5, 60:27 informed [2] - 57:15, 57.19 input [2] - 63:1, 84:9 inputs [1] - 73:22 insensitive [1] - 25:15 insight [1] - 10:14 instalment [1] - 2:2 instrument [3] - 76:14, 79:11, 79:20 Instruments [1] - 2:3 INSTRUMENTS [1] - 1:10 insulates [1] - 71:15 intending [1] - 62:14

interdependencies [2] -69:6, 73:7 interest [23] - 4:2, 10:16, 14:20, 21:21, 21:22, 21:27, 22:4, 25:27, 38:4, 38:5, 40:17, 54:22, 59:25, 59:26, 61:4, 61:6, 71:20, 74:12, 77:13, 77:25, 77:28, 80:7, 81:7 interested [10] - 30:2, 47:3, 47:11, 49:16, 58:28, 66:21, 69:12, 72:8, 74:14, 79:10 interesting [5] - 10:14, 44:9, 68:13, 77:3, 83:21 interests [4] - 35:20, 53:25, 53:27, 83:4 internal [3] - 18:5, 18:24, 33:20 international [2] - 56:25, 80:18 internationally [1] - 31:25 interpretation [2] - 10:9, 23.1interval [2] - 27:25, 27:26 intrinsic [2] - 57:25. 57:28 introduced [1] - 49:9 introduces [2] - 46:25, 47:7 invest [2] - 57:1, 67:17 investing [1] - 40:3 investment [12] - 4:7, 23:28, 24:4, 33:13, 39:5, 56:12, 76:5, 76:8, 76:15, 76:21, 78:18, 83:7 investment-grade [1] - 4:7 investments [2] - 46:3, 63:8 investor [3] - 33:23, 46:12, 65:11 investors [15] - 17:26, 31:25, 33:15, 40:1, 40:2, 56:12, 56:20, 56:21, 56:22, 56:27, 59:18, 60:7, 65:13, 68:12, 76:16 investors' [1] - 33:19 involved [1] - 53:1 IPART [2] - 18:28, 20:17 Islander [1] - 2:20 isolation [1] - 12:12 issue [19] - 7:28, 10:13, 26:24, 30:9, 41:17, 48:1, 48:3, 49:3, 49:15, 49:17, 64:15, 64:27, 72:10, 75:4, 78:8, 81:5, 81:14, 82.3 82.17 issues [6] - 64:2, 64:5, 64:8, 66:13, 67:5, 80:10 itself [2] - 21:13, 48:6

J

James [14] - 34:19, 34:23, 34:25, 35:17, 48:4, 53:17, 54:26, 60:25, 61:13, 66:11, 67:12,

67:16, 80:23, 81:11 Jim [21] - 1:17, 1:22, 2:26, 2:28, 8:19, 15:7, 15:16, 17:17, 18:2, 19:14, 30:11, 40:26, 40:28, 43:12, 54:27, 55:1, 58:17, 61:14, 68:17, 69:1, 72:6 Jim's [2] - 27:16, 81:25 job [6] - 34:16, 51:26, 63:19, 73:27, 83:3, 85:15 join [1] - 64:19 joining [2] - 2:6, 2:7 joking [1] - 58:22 Jonathan [27] - 1:19, 1:23, 2:26, 20:23, 24:21, 24:23, 25:12, 26:4, 28:9, 38:21, 40:9, 41:8, 55:24, 56:13, 62:11, 63:16, 63:18, 69:26, 70:3, 70:15, 73:11, 78:6, 79:7, 80:9, 80:23, 81:12, 81.23 Jonathan's [2] - 40:13, 45.7 judgement [6] - 9:24, 10:1, 10:2, 22:16, 28:28, 37:1 judgements [2] - 22:20, 37:12 judgments [2] - 22:24, 54:21 jurisdictions [5] - 7:17, 25:18, 32:1, 53:1, 57:1 Justin [2] - 1:18, 58:17 Κ

keen [7] - 36:1, 40:2, 51:13, 51:19, 58:24, 59:4.84:22 keep [4] - 30:6, 30:9, 33:3, 78:24 keeps [1] - 31:24 key [2] - 19:3, 81:13 kick [2] - 3:18, 69:14 kind [10] - 7:9, 27:3, 27:12, 27:15, 29:12, 29:28, 58:7, 77:5, 77:17, 78:2 kinds [3] - 60:23, 73:7, 73.23 KPMG [1] - 45:11 Kumareswaran [1] - 1:23 KUMARESWARAN[30] -15:9, 20:15, 30:19, 36:6, 37:27, 38:12, 40:10, 45:20, 45:23, 46:19, 49:6, 49:12, 50:15, 52:4, 54:27, 56:19, 56:24, 57:11, 57:27, 59:10, 61:14, 64:7, 64:28, 69:17, 70:1, 72:12, 72:15, 74:21, 81:12, 83:2

L lack [1] - 51:10 land [1] - 2:16 large [2] - 4:17, 63:11 larger [1] - 48:10 last [9] - 2:21, 6:16, 10:16, 13:27, 29:13, 52:15, 64:16, 82:18, 85:11 laudable [1] - 74:25 lead [1] - 25:20 leads [1] - 25:20 leases [2] - 70:28, 71:1 least [8] - 29:3, 32:28, 45:16, 46:17, 54:14, 67:2, 72:23, 76:10 leave [5] - 49:15, 50:12, 51:4, 79:16, 83:14 led [1] - 77:23 left [4] - 38:20, 47:3, 49:2, 61:4 legacy [1] - 12:14 legislation [2] - 53:3, 54.25 legislative [2] - 35:11, 35:22 lenders [2] - 11:19, 11:24 length [1] - 68:5 less [3] - 26:9, 34:6, 49:24 lessons [1] - 54:10 level [15] - 8:25, 8:26, 14:26, 18:10, 24:13, 38:24, 40:16, 40:18, 40:22, 48:7, 53:19, 61:10, 79:12, 79:21 levels [4] - 10:18, 39:21, 59:26, 72:17 leverage [17] - 25:7, 25:9, 25:11, 25:15, 25:16, 25:19, 25:21, 25:25, 70:17, 70:18, 70:26, 71:3, 71:10, 71:17, 71:25, 72:4, 72:17 liability [1] - 71:2 light [2] - 32:26, 61:11 likely [3] - 28:8, 40:4, 42:1 likewise [2] - 22:1, 38:12 limited [2] - 30:6, 44:2 line [11] - 5:22, 8:4, 31:19, 37:9, 37:10, 43:15, 43:20, 43:21, 53:4, 58:9, 77:4 list [3] - 24:25, 50:6, 50:13 listed [3] - 5:20, 26:19, 45.3 listening [1] - 84:19 literature [4] - 33:18, 33:21, 67:13, 67:28 living [2] - 82:17, 82:21 loans [1] - 11:21 local [1] - 27:11

locked [1] - 52:22

54:22

46:19, 46:20, 53:10, 53:28, 54:6, 55:22, 56:28, 57:6, 57:14, 58:8, 60:5, 60:13, 61:16, 61:19, 65:14, 67:5, 69:9, 70:11, 73:13, 73:16, 76.16 85.7 looked [6] - 11:26, 43:3, 47:28, 52:28, 69:23, 75:4 looking [9] - 6:12, 7:22, 28:14, 44:15, 51:16, 56:21, 56:27, 61:3, 65:11 looks [3] - 14:8, 28:26, 39:12 loop [1] - 52:22 lose [2] - 63:24, 71:21 loss [2] - 11:15, 11:24 low [15] - 10:17, 11:7, 15:5, 18:21, 19:18, 19:19, 19:22, 31:19, 36:17, 36:19, 39:14, 39:25, 41:15, 61:3, 81:6 LOWE [2] - 49:14, 74:3 Lowe [1] - 1:18 lower [14] - 10:19, 10:20, 10:21, 13:14, 17:8, 22:2, 28:3, 32:2, 34:13, 48:7, 59:28, 77:11, 78:19, 80:7 loyalties [1] - 85:20 Μ magic [1] - 43:9 magnificent [1] - 85:15 magnitudes [1] - 32:22 main [1] - 45:23 maintain [5] - 4:24, 17:24, 18:19, 18:22, 23:28 maintaining [1] - 78:21 makers [1] - 35:23 man [1] - 60:12 manage [6] - 24:12, 26:13, 26:21, 33:27, 62:24 management [6] - 23:26, 24:3, 26:4, 26:5, 82:1, 82:12 managers [2] - 42:22, 42:26 managing [2] - 63:8, 81:27 manipulate [1] - 34:3 market [26] - 5:6, 11:16, 12:11, 16:22, 21:23, 22:19, 32:6, 39:28, 40:7, 55:11, 59:19, 59:24, logic [2] - 9:8, 38:15 61:6, 64:11, 65:20, long-term [2] - 35:19, 65:26, 66:10, 69:5, 69:18, 70:2, 71:7, 77:19, look [52] - 4:19, 5:19, 6:22, 77:24, 81:15, 81:18, 7:3, 7:11, 8:2, 15:4,

16:25, 17:19, 22:21,

31:9, 31:16, 31:18,

38:23, 39:25, 39:28,

23:13, 25:2, 30:5, 30:22,

31:26, 35:1, 37:8, 37:11,

44:26, 45:2, 46:9, 46:14,

82:5 Martin [4] - 29:13, 31:24, 64:8, 64:17 mass [1] - 28:13 match [2] - 31:14, 82:10 material [6] - 31:11, 75:17, 77:2, 77:15, 77:23, 78:5 materiality [2] - 74:15, 75:12 matter [2] - 40:21, 72:1 MATTERS[1] - 1:12 maximisation [1] - 79:2 maximum [1] - 35:6 mean [29] - 3:26, 6:16, 7:26, 11:21, 11:22, 18:6, 21:9, 29:18, 40:6, 42:21, 47:1, 50:28, 53:3, 53:12, 54:4, 57:1, 62:2, 64:27, 65:4, 65:8, 65:22, 66:15, 69:2, 69:8, 70:1, 73:8, 74:3, 77:15 meanings [1] - 65:6 means [20] - 4:18, 6:6, 6:20, 11:23, 17:17, 20:2, 21:26, 34:9, 56:4, 63:9, 64:10, 65:15, 68:24, 70:23, 71:17, 71:19, 71:25, 72:25, 76:24, 78:18 meant [1] - 52:18 measure [9] - 16:4, 21:8, 22:28, 23:11, 23:12, 24:6, 39:4, 39:8, 65:21 measured [1] - 78:11 measurement [5] - 9:4, 9:18, 70:25, 71:5, 78:27 measures [4] - 3:10, 21:6, 22:15, 32:24 measuring [4] - 33:26, 64:11, 65:2, 71:10 mechanical [3] - 9:27, 73:1.73:2 mechanistic [3] - 58:3, 58:13, 59:16 medium [1] - 56:11 meet [2] - 4:16, 17:23 Member [5] - 1:17, 1:17, 1:18, 1:18, 1:19 members [6] - 3:3, 58:20, 64:3, 68:28, 83:18, 83:24 mental [1] - 77:5 mentioned [4] - 28:9, 41:28, 53:21, 70:16 merely [1] - 63:14 merit [2] - 32:21, 47:18 message [1] - 15:3 method [8] - 17:13, 55:4, 55:5. 61:17. 74:23. 74:27, 75:7, 75:26 methodological [3] - 54:9, 55:1, 55:15 methodologies [4] - 50:4, 57:15, 59:22, 60:6 methodology [5] - 46:17, 51:28, 55:10, 59:12, 59:19 methods [14] - 16:27,

17:1, 17:11, 29:9, 31:1, 32:7, 32:21, 53:11, 53:14, 55:7, 55:17, 55:22, 58:11, 61:16 metric [4] - 11:27, 12:5, 12:7, 65:14 metrics [4] - 4:1, 4:16, 4:25, 19:8 middle [4] - 17:6, 22:15, 28:13, 84:28 might [58] - 2:7, 3:15, 3:17, 3:19, 4:4, 6:3, 6:20, 6:21, 7:25, 11:28, 14:13, 14:21, 16:17, 16:26, 17:1, 19:16, 20:28, 22:1, 24:16, 30:14, 31:4, 33:27, 37:18, 37:19, 37:24, 40:27, 41:24, 43:16, 43:28, 47:24, 49:9, 50:9, 50:19, 51:2, 51:18, 54:9, 54:14, 55:18, 58:22, 59:13. 59:18. 59:22. 59:23, 60:4, 60:8, 61:23, 64:12, 64:19, 70:6, 70:10, 74:10, 78:23, 79:18, 79:27, 81:1, 82:5 Mine [1] - 72:12 mine's [1] - 74:3 minimisation [1] - 79:2 minus [1] - 67:20 minutes [1] - 85:22 Mirrlees [1] - 1:23 MIRRLEES [7] - 20:24, 38:22, 55:25, 62:12, 70:4, 78:7, 80:10 Mirrlees-Black [1] - 1:23 MIRRLEES-BLACK [7] -20:24, 38:22, 55:25, 62:12, 70:4, 78:7, 80:10 mis [1] - 8:24 mis-specification [1] -8:24 missed [1] - 7:25 mistake [2] - 17:2, 76:25 mixing [1] - 36:10 mobile [2] - 31:25, 56:26 model [10] - 8:11, 18:18, 19:9, 38:16, 39:19, 47:21, 50:5, 57:24, 61:25, 75:14 modelled [1] - 18:17 modelling [1] - 62:3 models [8] - 8:8, 8:13, 16:26, 17:1, 17:12, 29:21. 37:3. 63:6 moderated [1] - 74:26 modify [1] - 77:26 moment [4] - 21:15, 21:27, 72:2, 77:16 monetary [1] - 10:22 money [4] - 22:10, 27:8, 27:18, 31:27 monopolists [1] - 34:5 months [1] - 82:18 morning [3] - 39:15, 80:14, 82:22 most [9] - 25:8, 26:9, 28:4,

29:16, 43:24, 51:12, 56:28, 74:7, 81:18 mountain [1] - 80:1 move [2] - 44:12, 84:13 moved [1] - 11:17 movements [1] - 14:20 moving [2] - 58:16, 73:15 MR [52] - 8:20, 15:9, 20:15, 20:24, 30:19, 34:26, 36:6, 37:27, 38:12, 38:22, 40:10, 41:1, 41:5, 43:13, 44:13, 45:20, 45:23, 46:16, 46:19, 47:11, 48:5, 49:6, 49:12, 50:15, 52:4. 53:18, 54:27, 55:25, 56:19, 56:24, 57:11, 57:27, 59:10, 60:26, 61:14, 62:12, 64:7, 64:28, 66:13, 69:2, 69:17, 70:1, 70:4, 72:8, 72:12, 72:15, 74:21, 78:7, 80:10, 80:24, 81:12, 83:2 MRP [9] - 8:9, 39:17, 72:23, 72:27, 73:2, 80:14, 80:15, 80:25, 81:21 **MS** [91] - 2:1, 8:19, 15:7, 20:12, 20:23, 24:21, 25:2, 26:26, 30:13, 32:4, 34:18, 34:21, 34:25, 35:17, 35:24, 37:23, 38:11, 38:21, 40:8, 40:26, 41:3, 41:6, 42:16, 43:12, 44:10, 45:22, 47:9, 47:17, 48:4, 48:14, 49:5, 49:13, 49:14, 49:19, 50:9, 50:27, 50:28, 51:21, 52:3, 52:12, 52:26, 53:17, 54:26, 55:24, 56:13, 58:15, 59:6, 60:9, 60:25, 61:13, 62:11, 63:16, 63:27, 64:21, 66:11, 67:12, 68:15, 68:27, 69:14, 69:26, 69:27, 70:3, 70:15, 72:6, 72:11, 72:14, 72:21, 73:4, 74:1, 74:3, 74:19, 75:21, 76:28, 78:6, 79:7, 79:8, 79:22, 80:2, 80:9, 80:23, 81:11, 82:15, 82:24, 82:28, 83:8, 83:9, 83:14, 83:16, 84:4, 85:18, 85:21 multiple [12] - 5:8, 8:12, 13:18, 15:18, 20:25, 22:7, 22:10, 46:9, 46:15, 48:23, 49:8, 57:6 multiples [26] - 3:13, 5:2, 5:12, 5:17, 5:23, 12:9, 13:23, 14:1, 15:11, 15:21, 20:26, 21:16, 21:28, 22:2, 22:3, 22:20, 22:23. 23:7. 41:10. 41:11, 43:26, 44:15, 45:24, 46:20, 47:15,

49:15 museum [1] - 27:11 must [3] - 19:12, 20:3, 25:28 mysterious [1] - 33:4

Ν

name [1] - 45:12 narrowly [1] - 76:2 natural [1] - 24:2 naturally [1] - 23:25 nature [1] - 83:25 necessarily [6] - 11:22, 41:13, 53:10, 62:28, 67:10, 78:12 necessary [1] - 73:28 need [20] - 9:9, 9:11, 9:15, 9:22, 12:14, 14:16, 14:23, 23:19, 46:9, 46:14, 50:21, 54:3, 56:11, 62:8, 63:13, 69:19, 70:10, 73:12, 77:6 needed [2] - 9:24, 56:9 needs [12] - 10:2, 10:10, 12:27, 16:10, 18:25, 30:5, 50:11, 50:20, 62:25, 74:26, 80:13, 80:17 negative [1] - 10:27 negatively [1] - 80:26 net [4] - 29:21, 53:9, 53:15.71:8 network [7] - 12:15, 42:11, 49:26, 51:8, 52:13, 53:27, 75:8 Network [1] - 1:16 networks [9] - 3:26, 10:25, 12:12, 29:7, 41:24, 42:2, 71:24, 80:7, 85:4 neutral [1] - 4:27 never [2] - 63:24, 66:16 never-ending [1] - 63:24 New [7] - 52:7, 53:28, 54:1, 54:3, 54:28, 55:8, 56:6 new [2] - 52:23, 83:2 next [11] - 6:21, 6:26, 7:6, 50:13, 50:14, 67:19, 68:11, 76:9, 80:19, 81:23, 84:14 nice [1] - 5:2 nipping [1] - 27:11 no-one [1] - 33:4 nobody's [2] - 32:11, 41:28 nominal [1] - 10:19 non [1] - 68:18 non-zero [1] - 68:18 none [1] - 19:3 nonregulated [4] - 12:13, 48:9, 48:10, 48:13 nonviable [1] - 11:23 normal [2] - 23:22, 32:10 normality [1] - 60:22 North [1] - 35:3

note [5] - 28:22, 40:26, 64:8, 64:9, 64:23 noted [1] - 3:13 nothing [7] - 4:21, 6:15, 15:18, 28:1, 33:14, 35:16.46:1 notice [1] - 23:9 notional [11] - 23:10, 23:15, 23:17, 24:5, 24:6, 24:10, 24:17, 38:25, 39:1, 40:16 NPV [3] - 4:25, 4:27, 42:4 NPV-neutral [1] - 4:27 nuanced [1] - 22:16 null [1] - 28:16 number [16] - 23:5, 25:11, 25:12, 30:6, 30:10, 35:2, 39:22, 44:20, 48:24, 56:3, 67:3, 67:26, 70:8, 70:11, 73:25 numbers [4] - 54:11, 57:19, 57:20, 77:16 numerator [2] - 45:27, 50:19

0

objecting [1] - 58:14 objective [5] - 35:9, 35:21, 53:7, 54:23, 54:25 objectives [2] - 32:7, 74:25 obligations [2] - 17:23, 40:15 observable [1] - 48:19 observation [2] - 35:17, 82:26 observations [1] - 30:26 observe [2] - 12:11, 66:16 observed [2] - 14:21, 57:23 obtain [1] - 3:12 obvious [2] - 51:24, 52:7 obviously [6] - 25:9, 47:18, 58:26, 59:3, 84:6, 85:19 occur [3] - 71:18, 77:22, 78:18 occurred [1] - 71:13 **OF** [2] - 1:8, 1:10 offer [2] - 32:1, 32:3 office [1] - 33:1 offset [1] - 77:12 offsetting [2] - 77:17, 78:3 often [1] - 62:5 old [1] - 83:1 Oliver [1] - 1:18 omnibus [1] - 16:16 on-the-day [2] - 75:2, 75:5 once [3] - 14:27, 24:28, 75:28 one [70] - 2:11, 3:26, 4:10, 5:8, 5:11, 6:6, 6:18, 6:23, 7:10, 9:5, 15:5, 16:24, 19:17, 21:16, 21:28, 25:8, 28:20, 28:22, 28:26, 30:7,

30:21, 30:24, 31:23, 33:4, 33:24, 35:17, 35:20, 36:16, 36:28, 37:4, 39:21, 41:21, 41:26, 42:15, 43:19, 45:4, 45:7, 45:13, 50:6, 50:18, 51:7, 52:21, 55:25, 56:20, 59:24, 59:26, 59:27, 61:2, 63:21, 64:9, 65:28, 66:3, 66:14, 67:4, 67:8, 67:9, 67:14, 69:9, 69:22, 70:11, 71:11, 71:18, 74:8, 77:21, 78:7, 79:13, 79:23, 83:2 one's [2] - 57:13, 77:5 one-by-one [1] - 69:9 one-year [3] - 67:4, 67:8, 67:9 ones [9] - 29:26, 45:3, 52:5, 52:7, 52:15, 52:16, 52:17, 76:26 open [6] - 41:10, 42:13, 79:13, 79:16, 79:18 operating [2] - 70:28, 71:1 operations [1] - 63:9 **OpEx** [6] - 6:9, 13:22, 38:13, 38:14, 38:17 opinions [1] - 22:22 opportunities [3] - 49:27, 50:26, 51:2 opportunity [3] - 74:20, 83:17, 84:18 opposite [2] - 27:13, 74:5 optimal [1] - 68:3 option [3] - 36:28, 37:2, 49:23 options [14] - 42:1, 42:2, 42:3, 42:5, 42:9, 42:10, 47:24, 49:17, 49:21, 49:24, 49:28, 50:4, 50:16, 50:23 order [5] - 25:22, 26:11, 27:9, 62:26, 63:12 otherwise [3] - 10:21, 52:22, 59:2 ourselves [1] - 69:10 outcome [6] - 12:2, 40:13, 40:24, 74:13, 74:23, 75:26 outcomes [1] - 75:10 outlier [1] - 17:8 outlined [1] - 15:16 outlying [1] - 17:14 outperformance [15] -6:24, 14:12, 14:14, 14:25, 14:27, 15:2, 22:26, 41:18, 41:19, 41:22, 41:23, 44:21, 45:5, 46:2, 46:3 outperformed [2] - 3:15, 6:14 Overall [1] - 1:13 overall [14] - 2:24, 3:1, 5:3, 23:20, 27:4, 29:24, 37:9, 69:8, 70:8, 70:13, 78:4, 79:1, 79:4, 79:5 overarching [2] - 9:2,

53:26

 $\begin{array}{c} \textbf{overestimate} [1] - 42:24\\ \textbf{overseas} [5] - 31:10,\\ 34:28, 52:4, 52:16,\\ 56:21\\ \textbf{own} [5] - 28:28, 29:17,\\ 29:20, 29:21, 57:18\\ \textbf{owner} [2] - 12:16, 46:21\\ \textbf{owners} [7] - 2:14, 4:8,\\ 11:14, 11:23, 11:24,\\ 35:13, 53:27\\ \textbf{ownership} [1] - 56:3\\ \textbf{ox} [2] - 60:15, 61:24\\ \end{array}$

Ρ

pack [1] - 17:6 package [2] - 79:5 paid [1] - 7:26 pandemic [1] - 10:23 panel [1] - 84:27 paper [3] - 16:16, 64:24, 84:19 parameter [6] - 9:16, 14:8, 31:2, 39:20, 69:3, 69:4 parameters [9] - 3:27, 8:27, 37:11, 37:13, 59:13, 60:22, 69:7, 70:6, 73:8 park [1] - 56:27 part [7] - 7:4, 7:15, 50:1, 56:14, 73:17, 76:17, 79:13 participate [1] - 84:7 particular [8] - 11:25, 14:22, 24:19, 59:19, 77:27, 80:20, 83:25, 85:13 particularly [6] - 9:6, 17:5, 34:27, 48:17, 80:25, 85.18 PARTINGTON [14] -24:22, 25:5, 32:5, 41:7, 42:17, 47:18, 51:24, 63:17, 67:13, 70:16, 79:25, 80:3, 82:25, 85:12 Partington [2] - 1:24, 49:18 partly [1] - 56:6 parts [7] - 12:13, 13:1, 13:2, 13:4, 13:5, 73:15, 79.14 pass [1] - 13:14 past [7] - 2:18, 7:3, 12:15, 69:24, 70:21, 71:27, 77:22 path [1] - 25:3 pause [2] - 17:11, 31:21 pay [2] - 2:16, 7:27 paying [1] - 27:8 payments [1] - 4:2 people [9] - 2:20, 26:24, 43:24, 43:27, 49:22, 54:7, 72:23, 84:5, 85:8 per [10] - 32:9, 40:23, 40:24, 48:21, 64:23,

67:19, 67:20, 67:22, 67:24, 68:10 percentile [2] - 54:2, 55:9 perfect [2] - 10:5, 22:28 perform [1] - 59:23 performance [2] - 14:17, 79:20 performing [1] - 79:11 perhaps [8] - 45:4, 54:12, 57:15, 58:20, 67:15, 74:17, 78:13, 78:15 period [13] - 3:28, 6:26, 6:27, 19:20, 59:17, 61:3, 65:10, 65:12, 66:28, 68:5, 76:6, 76:10, 76:26 periods [1] - 15:27 persistent [2] - 14:12, 14:13 perspective [3] - 4:20, 9:2, 75:28 persuade [1] - 69:10 pervasive [2] - 41:21, 41:23 phenomenon [1] - 68:17 pick [5] - 8:23, 9:3, 48:24, 67:26, 84:16 piece [1] - 10:13 pitches [1] - 54:1 pitching [1] - 54:4 place [4] - 8:13, 18:24, 36:2, 59:13 plain [1] - 25:14 plan [1] - 26:16 plane [1] - 51:6 plans [1] - 23:24 plausible [2] - 59:24 play [1] - 3:11 players [1] - 32:28 playing [1] - 73:26 point [36] - 7:8, 15:8, 19:14, 26:20, 27:15, 28:11, 28:15, 33:6, 35:22, 36:25, 39:23, 40:11, 41:26, 41:27, 45:8, 46:4, 46:5, 52:19, 52:25, 53:2, 55:6, 55:26, 56:19, 57:3, 58:16, 61:7, 61:24, 67:16, 69:13, 70:23, 74:22, 75:13, 81:3, 81:8, 81:25, 82:9 pointed [1] - 25:13 points [5] - 34:22, 34:27, 64:14, 74:22, 83:18 policies [1] - 34:5 policy [3] - 10:22, 24:2, 26.15portfolios [1] - 81:27 position [2] - 11:25, 49:2 positions [1] - 44:11 possible [20] - 9:12, 11:14, 11:17, 11:19, 12:8, 12:23, 19:20, 19:23, 36:15, 36:25, 39:12, 41:19, 49:26, 59:5, 60:2, 60:3, 62:9, 77:21, 81:1, 81:5 possibly [5] - 38:8, 42:6,

44:3, 74:4, 77:23 post [2] - 18:17, 38:16 post-tax [2] - 18:17, 38:16 potential [1] - 37:18 potentially [7] - 7:10, 12:25, 27:28, 35:8, 35:11, 60:26, 76:26 power [1] - 82:26 practical [3] - 10:25, 15:25, 16:2 practicality [1] - 44:14 practically [1] - 24:23 practice [3] - 12:19, 15:12, 15:14 practitioners [3] - 22:19, 22:24.44:26 preamble [2] - 2:9, 2:22 precautionary [1] - 26:19 precise [1] - 55:17 precisely [3] - 55:7, 55:12, 75:15 precision [2] - 27:13, 27.14 predetermined [1] - 9:27 predictability [1] - 74:24 predictably [1] - 3:9 preferable [1] - 62:4 premia [3] - 13:9, 13:10, 13.16 premium [15] - 43:4, 43:8, 55:11, 61:7, 61:18, 64:12, 65:21, 65:26, 66:10, 69:5, 69:18, 77:19, 77:24, 81:16, 81:19 premiums [4] - 5:22, 42:18, 42:19, 43:7 present [5] - 2:18, 2:20, 4:14, 4:28, 45:28 PRESENT [2] - 1:16, 1:21 presentations [1] - 2:28 pressure [1] - 78:17 presumably [1] - 69:27 presume [2] - 64:24, 69:15 pretty [7] - 27:18, 32:22, 41:7, 45:2, 54:16, 73:10, 74.8 prevailing [5] - 61:17, 69:25, 70:1, 82:4, 82:8 previous [3] - 2:8, 10:20, 39:17 previously [1] - 21:21 price [3] - 5:27, 42:13, 67:20 prices [1] - 12:12 Pricing [1] - 1:16 principal [1] - 40:19 principle [5] - 28:5, 28:7, 61:1, 61:10, 62:12 priorities [1] - 83:11 private [1] - 56:7 probability [1] - 41:15 problem [26] - 4:20, 11:10, 19:11, 19:12, 20:9, 20:10, 20:11, 22:8, 22:11, 25:17, 26:1, 26:5, 27:10, 28:17, 28:18,

29:11, 37:4, 37:18, 39:12, 47:12, 47:13, 62:4, 71:5, 71:7, 82:13, 82:23 problems [7] - 11:27, 12:1, 15:25, 16:3, 28:12, 30:21, 30:25 procedural [1] - 24:24 procedure [1] - 71:14 PROCEEDINGS [1] - 1:8 process [10] - 2:10, 16:28, 28:26, 29:17, 37:19, 49:10, 80:12, 84:2, 84:13.84:24 process-wise [1] - 84:24 produce [2] - 9:6, 61:23 produced [2] - 31:4, 31:17 producing [3] - 17:4, 17:14, 58:10 PROFESSOR [14] - 24:22, 25:5, 32:5, 41:7, 42:17, 47:18, 51:24, 63:17, 67:13, 70:16, 79:25, 80:3, 82:25, 85:12 Professor [1] - 1:24 profile [1] - 4:23 profiles [1] - 39:5 profitability [9] - 15:24, 15:26, 15:28, 16:4, 16:7, 32:23, 33:26, 34:11, 34.16 profitable [1] - 34:6 profits [1] - 34:2 program [2] - 4:18, 24:19 programs [1] - 24:4 progress [1] - 85:9 promise [2] - 21:25, 23:18 promote [2] - 3:9, 16:19 prompt [1] - 58:10 prone [1] - 47:20 proper [3] - 31:6, 47:8, 60:20 properly [3] - 13:7, 13:25, 73:27 proportion [2] - 71:16, 82:2 proposal [2] - 9:14, 20:20 propose [1] - 66:22 proposed [5] - 3:27, 9:9, 74:16, 77:8, 77:21 prospects [1] - 48:7 protective [1] - 35:13 provide [6] - 8:25, 8:28, 15:12, 63:1, 70:8, 78:24 provided [3] - 44:16, 46:21. 52:23 provocative [3] - 79:8, 79:9, 79:22 pruned [1] - 63:26 publicly [2] - 48:18 purely [2] - 24:6, 30:8 purpose [2] - 62:14, 66:18 purposes [3] - 4:14, 4:28, 65:7 pursue [2] - 43:27, 44:1 pursuing [1] - 53:24 put [14] - 31:27, 45:18,

50:13, 51:3, 58:26, 59:3, 59:9, 61:26, 61:28, 63:21, 73:15, 73:24, 78:17, 81:19 putting [2] - 56:16, 73:22

Q

quality [2] - 29:14, 29:23 quantify [3] - 28:5, 28:6, 48:27 questions [15] - 3:6, 3:17, 3:20. 3:24. 24:25. 24:28. 37:17, 47:10, 58:11, 61:1, 79:9, 83:12, 83:17, 84:11, 85:13 quick [1] - 72:12 quickly [3] - 30:17, 33:28, 50:15 quite [19] - 18:1, 33:18, 33:21, 34:2, 36:23, 36:24, 36:27, 42:1, 42:14, 47:25, 51:5, 51:19, 53:1, 53:4, 59:14, 59:15, 65:6, 65:7, 72:4 **quo** [1] - 75:18

R

RAB [41] - 3:13, 5:2, 5:12, 5:17, 13:23, 14:1, 14:8, 15:11, 15:18, 15:20, 20:25, 20:26, 21:8, 21:12, 21:13, 21:15, 21:24, 21:28, 22:2, 22:3, 22:7, 22:10, 22:22, 23:6, 41:9, 41:11, 43:26, 44:15, 45:23, 46:1, 46:9, 46:14, 46:19, 47:15, 48:23, 49:1, 49:7, 49:15, 50:7. 52:10 RAB-based [1] - 52:10 RABs [2] - 26:25, 41:21 raft [1] - 32:6 raise [3] - 37:23, 64:5, 69:1 raised [2] - 49:18, 64:8 range [7] - 9:15, 27:24, 36:24, 37:1, 48:28, 53:1, 74:9 rapid [1] - 4:17 RATE[1] - 1:10 Rate [1] - 2:3 rate [77] - 1:13, 2:24, 3:1, 3:16, 4:12, 4:21, 5:15, 6:5, 6:25, 6:26, 10:16, 10:19, 11:3, 11:5, 11:13, 12:1. 13:14. 13:20. 14:6. 14:10, 14:28, 15:19, 18:7, 18:20, 20:8, 25:22, 26:1, 28:2, 29:5, 29:6, 30:1, 33:15, 33:16, 33:20, 35:5, 37:24, 37:25, 38:28, 39:13, 46:8, 46:10, 46:11, 46:26, 50:28, 51:2, 54:5, 58:12, 59:12, 59:16,

60:5, 61:5, 61:6, 61:8, 66:21, 67:4, 67:8, 67:9, 69:11, 69:17, 70:2, 71:20, 72:24, 72:26, 72:28, 73:10, 73:13, 75:2, 75:5, 76:14, 77:28, 80:6, 80:16, 80:27, 81:15, 81:20, 82:8 rates [18] - 11:7, 13:28, 14:20, 21:22, 21:28, 22:4, 33:23, 35:6, 35:14, 59:25, 59:27, 61:4, 66:23, 66:25, 66:27, 77:13, 77:25, 81:7 rather [5] - 5:26, 20:21, 24:27, 30:11, 37:25 rating [14] - 4:4, 4:7, 4:9, 4:19, 17:19, 17:25, 17:28, 18:9, 18:19, 18:22, 19:27, 24:1, 26:10 ratings [1] - 10:28 ratio [3] - 25:25, 47:3, 50:20 rationales [1] - 56:20 rationalised [1] - 9:12 ratios [3] - 4:2, 24:16, 25.22 RBA's [1] - 10:22 re [1] - 37:2 re-weight [1] - 37:2 reach [2] - 14:16, 53:12 reading [1] - 49:25 real [19] - 8:1, 8:2, 42:1, 42:2, 42:3, 42:5, 42:9, 47:13, 47:24, 48:1, 48:3, 49:17, 49:20, 49:22, 49:23, 49:27, 50:4, 50:15. 50:23 realise [1] - 13:12 realised [2] - 22:3, 65:10 realistic [1] - 9:26 reality [1] - 62:9 really [55] - 4:13, 4:28, 5:16, 5:19, 6:15, 7:5, 7:13, 7:20, 8:1, 12:6. 14:2, 15:1, 16:8, 21:1, 25:10, 25:11, 26:28, 27:3, 28:15, 30:27, 31:6, 31:11, 32:25, 34:7, 43:14, 44:6, 44:16, 47:20, 56:4, 57:17, 57:21, 58:24, 63:20, 73.14 75.23 76.6 76:15, 76:20, 76:24, 77:3, 77:4, 78:1, 80:11, 80:16, 80:22, 81:2, 81:13, 82:13, 82:16, 83:9, 83:22, 84:4, 84:8 reason [8] - 16:13, 16:24, 25:16, 31:23, 33:14, 37:27, 53:23, 80:5 reasonable [8] - 15:20, 30:24, 31:22, 35:5, 35:6, 36:21, 53:22, 53:23 reasonableness [2] -15:26.70:9

.17/2/2022

reasonably [2] - 50:3,

79.26 reasons [10] - 14:24, 15:15, 19:15, 19:23, 19:25, 20:1, 21:17, 24:15, 32:6, 42:19 reassurance [2] - 13:26, 14.4 recapitalise [1] - 11:18 recent [3] - 71:12, 71:28, 81.7 recently [2] - 45:14, 71:13 recognise [1] - 2:15 recommend [1] - 33:9 RECORDED [1] - 1:25 recovery [1] - 46:2 red [2] - 30:8, 31:20 redirect [1] - 60:27 reduce [1] - 34:10 reducing [2] - 14:10, 34:5 reductions [1] - 42:13 refer [1] - 30:28 reference [1] - 11:5 references [1] - 31:5 referring [1] - 23:10 refinance [1] - 82:8 reflect [4] - 27:26, 57:23, 84:15, 84:21 reflected [1] - 82:6 reflecting [3] - 35:25, 43:13.62:9 reflects [1] - 14:17 regime [1] - 35:13 regimes [1] - 35:18 regulate [1] - 52:9 regulated [15] - 3:14, 4:6, 5:7, 5:20, 12:12, 13:1, 13:5, 14:19, 18:14, 18:16, 29:7, 42:11, 46:18, 48:10, 71:24 regulates [1] - 32:18 regulation [4] - 7:2, 33:9, 52:6, 52:10 **REGULATOR** [1] - 1:9 regulator [11] - 6:1, 6:21, 18:7, 20:15, 23:19, 51:15, 55:2, 56:1, 62:24, 75.2 75.10 regulators [53] - 7:11, 7:12, 7:20, 7:23, 8:3, 10:20, 16:14, 16:17, 16:23, 17:3, 17:9, 17:10, 17:27, 18:28, 19:2, 20:18, 28:24, 28:27, 29:3, 29:4, 29:20, 30:28, 31:2, 31:4, 31:9, 31:13, 31:15. 31:18. 31:28. 32:5, 32:13, 32:14, 35:2, 36:27, 37:7, 44:2, 51:17, 51:19, 52:5, 52:8, 52:20, 53:6, 53:8, 53:11, 53:21, 54:12, 55:4, 55:9, 55:20, 56:2, 58:2, 58:6, 58:9 regulators' [2] - 16:12, 16.25regulatory [49] - 5:4, 6:14, 9:13, 10:26, 12:9, 13:18, 13:28, 14:10, 14:14, 16:16, 18:1, 18:4, 18:6,

18:12, 18:25, 18:27, 19:9, 19:13, 19:16, 19:20, 19:24, 19:28, 20:4, 20:10, 22:26, 30:23, 31:14, 32:14, 35:10, 35:12, 35:18, 36:9, 36:10, 36:13, 36:17, 36:20, 37:8, 37:28, 38:3, 38:5, 40:11, 59:14, 66:19, 66:28, 67:11, 76:9, 76:25, 79:6, 82:12 reinforcing [1] - 9:5 reinvestment [1] - 26:16 reject [1] - 28:16 rejected [1] - 28:23 rejects [1] - 28:27 relate [1] - 46:1 relates [2] - 13:20, 80:13 relationship [3] - 80:15, 81:14, 81:20 relative [1] - 75:18 relatively [1] - 48:8 relegated [1] - 33:1 relevant [6] - 19:7, 31:27, 36:12, 52:17, 56:9, 79:4 reliable [3] - 9:21, 16:2, 81:18 reluctantly [1] - 60:11 remove [1] - 12:7 removing [1] - 48:12 repayments [1] - 40:19 repeat [2] - 27:3, 72:25 report [2] - 46:16, 71:12 reporting [1] - 13:2 reports [6] - 34:4, 44:27, 45:11, 46:7, 70:21 require [2] - 33:17, 81:13 required [6] - 16:9, 32:19, 46:12, 54:24, 56:4, 65:19 requirement [1] - 56:1 requires [2] - 16:10, 22:16 reserve [1] - 26:22 residual [3] - 6:19, 42:7, 47:26 respect [1] - 2:19 respectful [1] - 83:23 respects [2] - 2:17, 4:25 respond [3] - 40:8, 44:8, 45:20 response [3] - 44:25, 72:12, 82:25 responses [1] - 83:27 responsibility [1] - 26:7 responsible [1] - 23:26 restricting [1] - 30:25 result [2] - 10:19, 61:22 results [3] - 17:4, 33:22, 53:15 Return [1] - 2:3 **RETURN**[1] - 1:10 return [111] - 1:13, 2:24, 3:2, 3:15, 3:17, 4:12, 4:21, 5:15, 6:4, 6:5, 6:10, 6:17, 6:19, 6:25, 6:26, 7:6, 7:15, 8:2,

8:23, 9:1, 9:14, 10:19, 10:28, 11:4, 11:13, 12:1, 13:15, 13:21, 13:28, 14:6, 14:11, 14:18, 14:28, 15:19, 15:27, 16:21, 18:8, 18:20, 19:18, 19:21, 20:5, 22:12, 24:9, 25:23, 26:2, 28:2, 29:6, 29:24, 30:1, 33:10, 33:11, 33:12, 33:15, 33:16, 33:20, 35:14, 36:18, 36:22, 36:26. 37:10. 37:14. 37:25, 37:26, 38:6, 38:10, 38:19, 38:28, 39:13, 40:14, 46:10, 46:12, 51:1, 51:3, 54:5, 58:12, 59:12, 59:17, 60:5, 61:5, 61:8, 61:15, 62:27, 63:10, 65:18, 66:5, 66:21, 66:23, 66:25, 66:27, 67:5, 67:8, 67:9, 67:19, 67:21, 67:22, 67:24, 68:2, 68:8, 68:11, 68:23, 69:11, 73:10, 73:13, 75:3, 75:6, 76:3, 76:14, 80:6 returns [34] - 5:25, 6:12, 16:9, 21:20, 22:25, 22:26, 23:20, 32:1, 32:2, 33:19, 33:23, 44:1, 61:22, 62:26, 64:11, 65:2, 65:3, 65:5, 65:9, 65:10. 65:16. 65:23. 65:25, 65:28, 66:1, 66:7, 66:10, 68:19, 68:21, 72:3, 76:8, 76:10, 78:22, 79:5 revenge [1] - 33:2 revenue [5] - 5:26, 5:28, 18:18, 38:16, 45:6 revenues [7] - 7:16, 19:6, 44:20, 44:21, 44:22, 45:28, 76:1 review [1] - 84:27 revisit [1] - 17:11 reward [1] - 56:12 rightly [1] - 36:23 rise [3] - 22:4, 59:27, 77:25 rising [1] - 77:14 risk [32] - 11:1, 26:12, 55:11, 61:7, 62:26, 63:3, 63:4, 63:10, 64:12, 65:21. 65:26. 66:10. 69:5, 69:17, 69:18, 71:17, 72:24, 72:26, 72:28, 77:19, 77:24, 77:28, 78:21, 79:17, 80:15, 80:26, 81:15, 81:19, 81:20, 85:5 risks [4] - 62:21, 62:22, 62:24 robust [3] - 12:20, 13:4, 81:2 robustness [1] - 8:22 role [5] - 3:7, 7:10, 8:21, 41.28

S

safe [1] - 40:3 sake [1] - 10:9 sampling [1] - 57:24 Satchell [1] - 70:21 satisfied [1] - 36:20 satisfy [1] - 72:6 satisfying [1] - 47:27 Savage [1] - 1:19 SAVAGE [11] - 34:21, 35:24, 37:23, 50:28, 58:15, 69:27, 79:8, 83:8, 83:14, 84:4, 85:18 scenario [17] - 58:24, 59:25, 60:12, 60:15, 60:16, 60:18, 60:26, 61:11, 61:21, 61:25, 62:16, 63:14, 63:22, 63:26, 63:28, 68:8, 75:13 scenarios [13] - 51:20, 59:2, 60:2, 60:4, 60:10, 60:14.60:19.61:2. 61:27, 61:28, 63:21, 63:23, 75:19 sceptical [2] - 43:25, 46:24 scepticism [1] - 27:6 scheme [2] - 7:19, 68:3 scope [2] - 46:26, 47:7 score [1] - 33:3 scorekeepers [1] - 33:2 searching [1] - 47:14 second [8] - 21:14, 43:21, 44:14, 46:5, 56:15, 73:19, 80:17, 81:4 second-guessing [1] -73:19 secondly [2] - 5:15, 23:8 sections [1] - 83:21 sector [2] - 14:22, 14:26 see [16] - 5:5, 8:21, 11:27, 17:12, 25:27, 27:19, 31:26, 35:14, 48:2, 49:22, 62:1, 66:23, 73:13, 75:17, 82:13, 84:22 seeing [1] - 85:8 seek [1] - 54:19 seem [3] - 9:1, 77:13, 78:3 selecting [2] - 53:18,

54:20 self [1] - 80:7 self-interest [1] - 80:7 send [1] - 64:24 sending [1] - 83:6 sends [1] - 15:3 Senior [1] - 1:20 sense [17] - 5:4. 10:11. 27:17, 27:21, 28:18, 28:22, 30:11, 43:18, 43:22, 44:4, 44:5, 57:6, 57:21, 61:9, 69:23, 73:16, 77:4 senses [1] - 62:3 sensible [1] - 69:8 separately [1] - 51:19 serial [1] - 68:18 serially [1] - 68:22 seriatim [1] - 24:26 serious [1] - 33:6 Service [1] - 35:5 Services [1] - 19:1 session [5] - 2:2, 2:12, 2:21, 2:23, 2:27 SESSION [2] - 1:10, 85:24 sessions [6] - 39:17, 74:6, 78:10, 84:8, 84:21, 85:16 Sessions [1] - 2:4 set [23] - 5:10, 6:2, 6:5, 7:6, 7:15, 8:9, 12:2, 19:13, 19:22, 23:15, 25:10, 25:24, 31:5, 35:12, 36:26, 39:9, 40:14, 51:18, 51:22, 64:22, 75:2, 80:25 sets [1] - 18:7 setting [6] - 3:16, 16:21, 18:1, 18:4, 18:20, 18:23 settlements [1] - 79:6 Seymour [1] - 1:19 shades [1] - 22:28 shadowed [2] - 51:7, 58:18 shadows [1] - 84:15 shall [1] - 51:21 shape [1] - 35:21 share [1] - 42:12 shareholders [2] - 42:28, 71:19 shed [1] - 32:26 shift [1] - 71:3 shine [1] - 61:11 short [1] - 2:27 shortly [1] - 83:14 show [2] - 61:15, 62:15 shown [1] - 72:1 shows [2] - 14:27, 30:8 side [1] - 51:3 signal [1] - 6:21 signals [1] - 83:7 significant [1] - 72:10 significantly [1] - 59:27 similar [3] - 37:6, 52:6, 52:9 similarly [1] - 74:3 simple [6] - 62:9, 67:15,

71:9, 77:7, 78:27, 82:20 simply [3] - 11:23, 31:3, 60:27 simulation [4] - 60:13, 60:21, 62:3, 63:19 single [1] - 5:20 singled [1] - 82:27 sit [1] - 84:6 sitting [2] - 49:1, 51:9 situation [3] - 11:19, 57:11, 71:23 situations [1] - 9:3 sleep [1] - 85:19 slide [3] - 27:12, 35:26, 73:20 slight [1] - 72:3 slightly [3] - 17:16, 41:1, 83.2 slippery [1] - 6:28 slope [1] - 6:28 sloping [1] - 77:9 slowly [1] - 30:17 small [3] - 7:19, 30:10, 48.9 smaller [1] - 67:3 Smith [1] - 1:20 so-called [2] - 12:24, 26:7 soft [1] - 41:26 sole [1] - 23:2 solution [3] - 4:20, 20:3, 25:24 solve [1] - 20:9 solvency [4] - 26:5, 26:8, 26:13, 26:21 sometimes [1] - 34:8 somewhat [2] - 60:11, 77.12 somewhere [2] - 67:27, 68:23 soon [1] - 57:24 sorry [6] - 33:22, 42:17, 57:12, 69:27, 81:17, 82:16 sort [24] - 3:23, 3:27, 4:3, 8:17, 12:6, 14:3, 27:22, 35:3, 36:7, 43:24, 44:4, 59:21, 60:7, 60:28, 61:3, 67:5, 69:3, 73:16, 76:2, 76:22, 81:2, 81:21, 85.22 sorts [4] - 16:2, 20:19, 47:7, 54:7 source [3] - 6:24, 7:24, 20:10 Spaniel [1] - 29:26 Spaniels [1] - 30:20 Spark [2] - 44:28, 45:12 speakers [1] - 44:18 specific [1] - 3:20 specifically [1] - 5:14 specification [1] - 8:24 spend [3] - 3:4, 21:4, 73:21 spending [2] - 23:24, 23:25 spent [1] - 70:20 spoken [2] - 74:5, 78:3

stability [5] - 74:12, 74:13, 74:18, 74:23 STAFF [1] - 1:16 staff [1] - 51:8 stakeholders [3] - 62:8, 74:11, 75:15 stand [1] - 73:12 standard [6] - 8:10, 48:25, 49:7, 71:25, 72:18, 73:9 stapled [1] - 12:13 start [12] - 2:27, 25:6, 34:15, 52:5, 52:10, 52:15, 52:16, 53:19, 57:25, 73:25, 81:24, 83:13 started [1] - 33:25 starting [1] - 27:15 state [1] - 33:5 statements [1] - 84:2 States [1] - 25:18 states [2] - 60:8, 61:20 statisticians [2] - 68:11, 68[.]13 status [1] - 75:18 stay [1] - 59:25 sterilising [1] - 12:6 Steve [1] - 70:20 stick [1] - 33:26 still [8] - 8:5, 13:19, 48:28, 51:5, 54:9, 58:1, 62:9, 84:17 stop [3] - 20:11, 34:1 story [1] - 32:27 straightforward [1] - 7:27 Strait [1] - 2:20 strategy [1] - 34:14 streams [4] - 44:20, 44:24, 45:2, 45:15 strip [1] - 13:5 stripped [3] - 13:16, 48:22, 50:20 stripping [1] - 50:2 strong [1] - 48:20 structure [4] - 20:8, 26:14, 62:25, 77:10 structures [1] - 56:3 struggle [1] - 4:16 stuck [2] - 59:18, 60:22 studied [1] - 42:19 stuff [2] - 2:22, 85:22 subliminally [1] - 13:25 submissions [3] - 80:1, 84:18.84:22 subsets [2] - 48:17, 48:18 substantial [5] - 42:2, 42:9, 42:10, 45:18, 71:16 success [2] - 7:3, 41:16 sudden [1] - 63:23 sufficient [4] - 5:10, 17:24, 18:15. 18:18 suggest [6] - 23:28, 31:16, 34:4, 37:24, 63:5, 79:14 suggested [3] - 26:28, 68:9, 73:12 suggesting [6] - 30:22, 31:10, 56:24, 58:4, 58:7,

72:16 suggestion [4] - 32:20, 35:27, 68:25, 75:14 suggestions [1] - 3:23 suggestive [1] - 14:14 suggests [2] - 45:15, 60:15 sum [2] - 26:17, 61:6 summary [1] - 44:10 supercomputer [3] - 27:9, 35:26, 73:20 superfluous [2] - 27:13, 27:14 support [2] - 4:7, 9:24 supported [1] - 75:7 supports [1] - 68:25 suppose [2] - 22:7, 65:24 supposed [1] - 49:14 surveys [1] - 77:20 suspect [2] - 13:25, 28:8 suspicion [1] - 48:21 synergies [1] - 13:11 synergy [4] - 42:20, 42:21, 42:23, 43:3 systems [2] - 52:6, 52:10 Т

tackle [1] - 79:23 takeover [1] - 44:28 takeovers [1] - 5:21 talented [1] - 51:8 targets [1] - 45:1 task [4] - 16:15, 16:16, 16:19, 37:21 taught [1] - 50:16 tax [3] - 6:11, 18:17, 38:16 taxes [1] - 32:6 team [2] - 64:25, 84:15 teased [1] - 71:22 technically [1] - 64:22 tempted [1] - 73:25 tend [6] - 35:19, 49:21, 50:26, 60:13, 62:2, 77.25 tendency [1] - 30:27 term [7] - 35:19, 54:22, 56:11, 64:15, 77:8, 77:10, 83:4 terminal [1] - 22:23 terms [8] - 8:1, 22:22, 39:6, 47:14, 53:7, 54:10, 57:19, 58:19 test [26] - 8:22, 18:12, 18:14, 19:5, 19:16, 19:25, 19:27, 19:28. 20:3, 20:13, 20:14, 20:16, 20:20, 26:8, 36:8, 36:9, 36:11, 36:14, 38:1, 38:9, 40:12, 40:25, 53:23, 59:21, 75:16, 82:20 testing [7] - 8:17, 28:15, 58:25, 60:26, 61:25, 63:28.75:13 tests [6] - 6:22, 18:4, 18:27, 19:8, 20:19, 38:6

THE [1] - 85:24 themselves [1] - 71:24 theory [1] - 5:3 therefore [8] - 6:3, 7:22, 21:23, 34:3, 43:9, 56:10, 57:8, 73:11 they've [1] - 52:1 thinking [14] - 8:17, 14:19, 17:26, 44:8, 44:27, 63:6, 75:27, 76:7, 78:26, 78:28, 80:21, 81:14, 81:24, 85:9 thoughtful [2] - 83:23, 85:13 thoughtfulness [1] - 83:27 thoughts [3] - 3:1, 59:5, 72:8 three [1] - 60:2 throughout [1] - 2:14 throw [3] - 7:24, 31:11, 37:16 throwing [1] - 44:23 THURSDAY [1] - 1:26 toasters [2] - 82:21, 83:5 Toby [17] - 1:22, 2:26, 2:28, 3:18, 8:19, 15:10, 15:16, 15:23, 16:11, 17:17, 18:2, 19:14, 52:26, 72:21, 73:4, 75:21, 76:28 Toby's [1] - 78:14 today [8] - 2:20, 2:25, 58:28, 64:3, 64:6, 84:19, 85:11, 85:18 together [5] - 34:22, 73:15, 73:22, 73:24, 84:14 tongue [1] - 83:3 tongue-in-cheek [1] - 83:3 took [2] - 11:25, 67:4 top [2] - 12:6, 68:4 topic [2] - 50:10, 51:20 topics [2] - 40:28, 68:28 Torres [1] - 2:19 total [1] - 49:23 totally [3] - 7:27, 21:15, 52:19 touched [1] - 78:8 tour [1] - 24:22 towards [2] - 53:27, 85:1 track [2] - 81:6, 81:9 traded [1] - 48:18 trading [1] - 3:12 traditional [2] - 2:14, 42:4 trailing [9] - 21:18, 21:26, 69:28, 71:15, 81:6, 81:8, 81:26, 82:6, 82:9 transaction [2] - 46:22, 46.23 transactions [1] - 45:17 TRANSCRIPT^[1] - 1:8 transcripts [1] - 2:8 transfers [1] - 71:18 translated [1] - 9:27 translates [1] - 16:20 transparency [1] - 8:16 transparently [1] - 3:9

Transportation [1] - 35:5 trees [1] - 63:25 tricky [1] - 73:17 tried [2] - 20:16, 47:21 tries [2] - 18:13, 33:19 trivial [1] - 71:10 trouble [1] - 28:4 true [7] - 11:2, 33:5, 49:1, 68:23, 70:17, 73:6, 73:9 truly [1] - 31:8 try [4] - 17:21, 20:13, 23:13, 31:14 trying [12] - 7:13, 7:20, 16:23, 29:4, 29:26, 41:10, 45:1, 45:17, 48:20, 54:15, 55:20, 65.17 turn [7] - 55:18, 66:2, 66:3, 71:1, 71:2, 82:22, 83:6 turns [1] - 43:2 two [28] - 3:4, 19:15, 19:23, 20:1, 24:15, 28:24, 35:3, 36:15, 38:7, 38:16, 38:20, 38:23, 39:2, 40:20, 40:25, 51:4, 53:21, 56:14, 58:6, 65:1, 65:5, 67:23, 67:27, 68:26, 69:20, 74:21, 80:10, 81:13 two-year [1] - 67:23 types [3] - 17:22, 37:3, 56.22 typically [3] - 36:26, 45:24, 47:4

U

ubiquitous [1] - 49:22 **UK** [9] - 18:28, 52:7, 54:13, 54:14, 54:15, 54:17, 54:28, 55:9, 56:5 ultimate [1] - 8:22 ultimately [2] - 9:23, 14:7 umpires [1] - 32:28 un-precision [1] - 27:14 unbiased [1] - 66:26 uncertain [1] - 59:19 uncertainties [1] - 22:6 uncertainty [5] - 27:27, 39:16, 39:21, 70:5, 70:7 unconventional [1] -10:22 uncover [1] - 47:16 under [9] - 54:24, 59:23, 60:2, 60:6, 60:8, 61:16, 61:19, 75:19, 85:16 underlying [3] - 11:22, 66:15, 80:5 underneath [1] - 44:19 underspent [1] - 6:9 undertake [1] - 60:20 underwritten [1] - 26:17 unfair [1] - 64:17 unfortunately [4] - 5:16. 5:24, 7:4, 72:25 United [1] - 25:18 units [1] - 7:28

.17/2/2022

unknown [1] - 73:9 unless [1] - 64:17 unmerited [1] - 33:2 unregulated [6] - 12:28, 13:1, 13:4, 44:21, 46:3, 50:25 unsurprised [1] - 21:15 **up** [28] - 7:24, 8:4, 8:23, 9:3, 14:27, 23:25, 26:20, 29:28, 30:8, 30:19, 31:5, 34:13, 35:12, 36:10, 37:16, 40:22, 40:27, 48:28, 55:20, 58:4, 62:16, 64:14, 64:22, 67:3, 71:1, 73:18, 77:28, 82:5 upcoming [1] - 3:28 update [3] - 72:26, 72:28, 73:1 updated [1] - 59:17 updating [1] - 72:27 upper [1] - 28:3 upward [2] - 72:3, 77:9 US [3] - 35:12, 35:15, 53:21 useful [26] - 5:17, 5:23, 7:10, 7:23, 8:6, 13:7, 13:23, 15:13, 15:14, 15:21, 16:8, 16:12, 17:4, 23:1, 33:28, 35:15, 43:27, 43:28, 44:5, 52:21, 54:9, 55:12, 55:16, 62:13, 73:5, 83.23 usefulness [1] - 59:1 user [1] - 61:26 users [2] - 35:20, 62:5 uses [3] - 16:28, 21:17, 24:9 utilities [1] - 5:20

V

valid [1] - 63:5 valuation [9] - 13:4, 42:5, 44:28, 45:10, 45:13, 46:7, 46:21, 48:15, 50:16 valuations [1] - 22:22 value [32] - 5:7, 9:6, 12:24, 12:26, 12:27, 15:17, 21:11, 21:23, 21:24, 21:25, 22:18, 22:23, 25:15, 41:17, 41:20, 42:10, 42:13, 42:26, 44:18, 44:20, 44:24, 45:2, 45:8, 45:28, 48:6, 49:23, 50:8, 50:21, 50:24, 54:2, 55:3, 71:7 valuer [3] - 45:1, 46:7, 46:22 values [5] - 5:6, 9:1, 14:8, 27:24.71:6 valuing [1] - 50:4 vanilla [2] - 8:1, 25:14 variability [1] - 67:6 variables [3] - 28:1, 36:4,

40.5variation [4] - 57:24, 57:25, 57:28, 63:11 various [1] - 4:1 varying [1] - 79:15 versus [3] - 64:10, 64:27, 74:23 83:8 via [2] - 13:14, 42:13 VIA [1] - 1:25 VIDEOCONFERENCE [1] 75.27 - 1:25 view [9] - 27:4, 28:15, 51:23, 61:8, 64:28, 66:8, 69:17, 75:5, 79:25 views [9] - 24:27, 43:26, 47:12, 59:1, 74:9, 74:14, 79:10. 79:15. 82:28 visibility [1] - 80:20

words [2] - 53:3, 78:1 works [1] - 38:1 world [9] - 12:11, 12:18, 16:17, 29:28, 31:26, 35:2, 60:8, 61:20, 75:19 worried [3] - 63:20, 83:5, 83:8 worty [1] - 83:8 worty [1] - 83:8 worth [7] - 41:14, 48:20, 58:16, 64:12, 67:18, 75:27 worthwhile [1] - 41:12 Wright [1] - 54:13 written [1] - 71:11 wrongly [1] - 12:2 wrote [1] - 28:21

WACC [5] - 8:2, 8:22, 9:1, 25:14, 37:9 wait [1] - 81:23 waiting [1] - 30:19 wandering [1] - 47:22 wants [3] - 44:8, 50:12, 69:14 warning [2] - 8:28, 73:18 Warwick [1] - 1:16 wary [1] - 54:3 wash [1] - 38:7 waters [1] - 2:16 ways [5] - 27:4, 50:2, 52:9, 53:13, 65:1 wealth [1] - 71:18 wear [1] - 11:15 wedge [1] - 50:7 week [6] - 29:13, 51:7, 58:18, 64:16, 84:15, 85.11 weight [6] - 29:18, 31:11, 37:2, 57:20, 58:2, 77:18 weighted [4] - 23:16, 25:13, 68:1, 68:25 weighting [1] - 68:3 weights [1] - 58:6 welcome [3] - 2:1, 2:4, 2:5 well-established [1] - 50:3 well-pruned [1] - 63:26 Western [1] - 51:25 whichever [1] - 6:23 whilst [1] - 79:14 whole [8] - 5:14, 6:15,

14:26, 28:13, 29:8, 32:6,

69:12, 82:8

53.16

82:27

wide [5] - 28:9, 36:24,

widely [3] - 23:4, 53:10,

wilderness [1] - 47:23

willingness [1] - 74:26

wonder [3] - 64:12, 68:9,

willing [1] - 54:17

wise [1] - 84:24

wish [1] - 26:15

48:28, 53:1, 74:9

W

year [21] - 65:27, 66:1, 66:2, 66:4, 66:5, 66:21, 66:23, 66:25, 66:27, 66:28, 67:4, 67:8, 67:9, 67:11, 67:18, 67:19, 67:23, 76:6, 77:8, 82:2, 84:28 year's [1] - 68:11 year, [1] - 85:2 years [9] - 10:16, 21:1, 49:21, 65:25, 66:20, 76:12, 81:7, 81:8, 83:6 yesterday[1] - 82:26 yield [1] - 61:18 yourself [3] - 30:25, 47:6, 73:19

Ζ

Zealand [7] - 52:7, 53:28, 54:1, 54:3, 54:28, 55:8, 56:6 zero [4] - 4:26, 67:21, 67:25, 68:18 zeroes [1] - 36:22