

Communique

Game changer design group – Workshop 3

Monday, 13 February 2023

9:30 am – 12:30 pm (AEDT)

Location: Microsoft Teams

Facilitators: Leah Sertori and Paul Garcia, Executive Central Group



Attendees

Organisation	Representative(s)	Role
ACT Government (Environment, Planning and Sustainable Development Directorate)	James Priestley	Member
AGL	Liam Jones	Member
Australian Council of Social Services	Kellie Caught	Member
Australian Energy Council	Ben Barnes	Member
Australian Energy Market Commission	Lisa Shrimpton	Member
Australian Energy Regulator	Stephanie Jolly	Member
DCCEEW	Adam Pankhurst	Member
Energy and Water Ombudsman NSW	Janine Young	Member
Energy Charter	Sabiene Heindl	Member
Energy Consumers Australia	Kerry Connors	Member
Energy Networks Australia	Lucy Moon	Member
Financial Counsellors Australia	Pauline Smith	Proxy
Origin	Sean Greenup	Member
PIAC	Craig Memery	Member
Red/Lumo	Stephen White	Proxy
St Vincent de Paul	Gavin Dufty	Member
Thriving Communities	Ciara Sterling	Member
Uniting	Adam McConvell	Proxy

Apologies

Alinta	Graeme Hamilton	Member
GEER	Rowan Bedggood	Member

Summary

1 Workshop process

- The facilitators opened the workshop with a reflection on the group's online pre-workshop activity (developing draft logic model content for ideas in Padlet).
- The AER Secretariat provided an update on the design process and a review of leadership group feedback received in December.
- The facilitators described the workshop purpose and activities
- The design group collectively discussed the logic model for ideas in the Shared Funding Pool concept, with a member of the design group recording discussion comments directly into the online collaborative environment (Padlet).
- The design group broke into their nominated breakout rooms to discuss the logic models for the remaining concepts, with a participant in each breakout room recording discussion comments directly into the online collaborative environment (Padlet) in each case.
 - In breakout session 1, design group members discussed the Central Service Body and Minimising Energy Bills logic models in separate groups.
 - In breakout session 2, design group members discussed the Disconnection Protections and Enabling and Governance Reforms logic models in separate groups.
 - In breakout session 3, design group members discussed the Energy Efficiency and Proactive and Automated Supports logic models in separate groups.
- The design group was asked to nominate a representative for each concept to lead engagement with the AER Secretariat in translating the discussion into final logic models.

Key outcome: One to two representatives were nominated to lead engagement on each concept.

- The facilitators led a final discussion to reflect on the workshop activities and next steps.

Key outcome: The design group provided feedback on the next steps of the design process, and the AER Secretariat agreed to a revised process for finalising the logic models to allow more time and opportunities for design group comment. Revised process steps are described in actions below.

2 Workshop outputs

- Updated draft logic model content in online collaborative environment (Padlet).
- Draft logic model document for design group review and finalisation by representatives.

Actions

Section	Action	Owner
1	Share draft logic models the day following the workshop	AER
1	Submit out-of-session feedback on draft logic models by end of week	Design group
1	Schedule a second option for design group representatives meeting	AER
1	Work with AER Secretariat to finalise logic models with reference to workshop outputs and out-of-session feedback	Design group representatives