Communique

Game changer design group - Workshop 2

componential compo

Tuesday, 29 November 2022

10 am - 12 pm (AEDT)

Location: Microsoft Teams

Facilitators: Leah Sertori and Paul Garcia, Executive Central Group

Attendees

Organisation	Representative(s)	Role
ACT Government (Environment, Planning and Sustainable Development Directorate)	James Priestley	Member
AGL	Liam Jones	Member
Alinta	Graeme Hamilton	Member
Australian Council of Social Services	Kellie Caught	Member
Australian Energy Council	Ben Barnes	Member
Australian Energy Market Commission	Lisa Shrimpton	Member
Australian Energy Regulator	Stephanie Jolly	Member
Energy and Water Ombudsman NSW	Janine Young	Member
Energy Charter	Amy Abraham	Proxy
Energy Consumers Australia	Kerry Connors	Member
Energy Networks Australia	Lucy Moon	Member
Financial Counsellors Australia	Kylie Holford	Member
GEER	Rowan Bedggood	Member
Origin	Cindy Hartley	Proxy
PIAC	Craig Memery	Member
Red/Lumo	Stefanie Monaco	Member
St Vincent de Paul	Gavin Duffy	Member
Thriving Communities	Ciara Sterling	Member
Uniting Kildonan	Sue Fraser	Member

Apologies

DCCEEW	Adam Pankhurst	Member

Summary

1 Workshop process

- Leah Sertori opened the workshop by asking design group members to reflect on what they have learned so far through the design process.
- The independent facilitators outlined what is expected of design group members at the next leadership group workshop (to present high-level concepts for initial feedback).
- The facilitators reiterated the purpose of today's workshop is to prepare pitches to the leadership group on the high-level concepts developed to date.
- The facilitators introduced an independent illustrator in attendance to draft concept illustrations
 for use as visual prompts to support concept pitches to the leadership group. It was explained
 that this approach ensures all ideas are pitched equally and evaluated on the basis of core
 concepts (rather than specific terminology).
- Each home team presented their pitch and received feedback from the design group:
 - Home team 1 presented ideas that responded to the questions: 'How might we develop a future-proof support system and ensure all Australians benefit from the energy transition?' and 'How might we make energy affordable and accessible for all consumers?'
 - Home team 2 presented ideas that responded to the question: 'How might we ensure that people experiencing vulnerability (including those at heightened risk of experiencing vulnerability) have the right energy supports at the right time?'
 - Home team 3 presented ideas that responded to the questions: 'How might we ensure shared responsibility across the supply chain, other sectors, and other stakeholders?' and 'How might we ensure energy is affordable for all Australians?'
- The design group identified and discussed commonalities across the ideas presented.
- The design group agreed that a consolidated pitch should be developed for presentation to the leadership group. It was agreed that a working group would integrate all home team ideas into this consolidated pitch and work with the illustrator to finalise the concept illustrations.

Key outcome: A working group was formed with volunteers from the design group to develop a consolidated pitch with final illustrations. The secretariat agreed to help coordinate this process.

2 Workshop outputs

- Draft concept illustrations.
- Working group to refine home team pitches into a consolidated pitch with final illustrations.

Actions

Section	Action	Owner
1	Meet on 30 November 2022 to group ideas into consolidated pitch.	Working group
1	Provide working group with a process and schedule to finalise pitch and illustrations by 5 December.	AER