



FINAL DECISION

CitiPower Distribution Determination 2021 to 2026

Attachment 15 Pass through events

April 2021

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Note

This attachment forms part of the AER's final decision on the distribution determination that will apply to CitiPower for the 2021–26 regulatory control period. It should be read with all other parts of the final decision.

The final decision includes the following attachments:

Overview

Attachment 1 – Annual revenue requirement

Attachment 2 – Regulatory asset base

Attachment 3 – Rate of return

Attachment 4 – Regulatory depreciation

Attachment 5 – Capital expenditure

Attachment 6 – Operating expenditure

Attachment 7 – Corporate income tax

Attachment 8 – Efficiency benefit sharing scheme

Attachment 9 – Capital expenditure sharing scheme

Attachment 10 – Service target performance incentive scheme

Attachment 12 – Customer service incentive scheme

Attachment 13 – Classification of services

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Attachment 15 – Pass through events

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15 Pass through events

The pass through mechanism of the National Electricity Rules (NER) recognises that a distributor can be exposed to risks beyond its control, which may have a material impact on its costs. A cost pass through enables a distributor to recover (or pass through) the costs of defined yet unpredictable, high cost events that are not built into our distribution determination. The NER include the following prescribed pass through events for all distributors:

- a regulatory change event
- a service standard event
- a tax change event
- a retailer insolvency event.

In addition to these prescribed events, other pass through events may be 'nominated' by a service provider for a regulatory control period.

This attachment sets out our final decision on the nominated pass through events that will apply to CitiPower for the 2021–26 regulatory control period.

15.1 Final decision

Our final decision is that the following nominated pass through events will apply to CitiPower for the 2021–26 regulatory control period:

- insurance coverage event
- insurer credit risk event
- natural disaster event
- terrorism event
- retailer insolvency event.

These events are defined in Table 15.2. The reasons for our decisions is set out in section 15.5. We have also accepted some of the minor amendments to the insurance coverage event definition and made minor amendments to the definitions for the natural disaster and terrorism events. Our reasons for these decisions are set out in sections **Error! Reference source not found.** 15.5.1 and 15.5.1.

Our final decision is to not accept the proposed environment protection and pole management practices nominated pass through events. Our reasons for these decisions are set out in section 15.5.3.

15.2 CitiPower's revised proposal

In our draft decision we did not accept all the nominated pass through events proposed by CitiPower.¹ Instead we substituted our own event definitions of natural disaster, retailer insolvency, terrorism and insurance coverage to provide consistency between CitiPower and other service providers.² Additionally, we did not accept CitiPower's initial proposed major cyber, act of aggression and electric vehicle nominated events.³ We also did not accept CitiPower's proposed modification to the materiality threshold for alternative control services cost pass through events.⁴

In its revised proposal, CitiPower accepted our draft decision in relation to the following pass through events:⁵

- insurer credit risk event;
- natural disaster event;
- terrorism event; and
- retailer insolvency event.

CitiPower accepted our draft decision for an insurance coverage event but suggested minor amendments to the definition,⁶ and accepted our decision to not accept the major cyber, act of aggression and electric vehicle events.⁷

CitiPower also proposed two new pass through events:⁸

- An environment protection pass through event to put beyond doubt that costs incurred by CitiPower under a new environment protection regime introduced under amendments to the *Environment Protection Act (EPA) 2017 (Vic)* are recoverable. In proposing this event, CitiPower stated that the commencement of the new environment protection regime may also constitute a 'service standard event' or a 'regulatory change event'.⁹
- A pole management practices pass through event to recover pole management costs CitiPower may incur as a result of Energy Safe Victoria (ESV)'s audits of its pole management practices. CitiPower stated that the proposed nominated pass through event is to ensure it can continue to comply with its regulatory obligations under section 98 of the *Electricity Safety Act 1998 (Vic)* should the ESV make

¹ AER, *Draft Decision, CitiPower determination, Attachment 15 - Cost pass through*, September 2020, p. 4.

² AER, *Draft Decision, CitiPower determination, Attachment 15 - Cost pass through*, September 2020, p. 4.

³ AER, *Draft Decision, CitiPower determination, Attachment 15 - Cost pass through*, September 2020, p. 4.

⁴ AER, *Draft Decision, CitiPower determination, Attachment 15 - Cost pass through*, September 2020, pp. 22–23.

⁵ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 4.

⁶ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 11–12.

⁷ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 4.

⁸ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 4.

⁹ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 13–17.

further recommendations or require action in respect of its pole management practices¹⁰

15.2.1 Stakeholder submissions

We received two submissions on the revised proposals of Victorian electricity distribution network service providers, which raised issues about the new nominated pass through events proposed.¹¹ At a high level, submissions did not support the environment protection and pole management practices nominated events. We have taken these submissions, and any other concerns consumers identified and our engagement into account in developing the positions set out in this final decision. A summary of the nominated cost pass through issues raised in submissions is provided in Table 15.1.

Table 15.1 Stakeholder submissions

Stakeholder	Issue	High Level summary and reference
AER Consumer Challenge Panel, sub panel 17(CCP17), Victorian Community Organisations (VCO)	Pass-throughs	<p>The CCP17 did not consider that any provision is needed for changes in EPA costs in the final determination, unless the Victorian Parliament legislates before the determination is finalised. It also considered that environmental pass through events are unnecessary. The CCP17 also noted the increased use of pass throughs as a response to uncertainty from COVID. The CCP17 queried this approach and suggested it only occur where established rules and processes are inadequate.¹²</p> <p>The VCO did not support the inclusion of EPA regulation as a pass-through and expressed tentative support of the insurance coverage event but noted that detailed examination of the approach taken by the distribution businesses with regard to the premium, insurance deductible in relation to bushfire insurance would be required. There was also support for a “bushfire insurance event” but it did not include more general insurance. The VCO also did not support the pole management event and major cyber event pass through.¹³</p>

Source: AER analysis

15.3 Assessment approach

The NER set out how we must assess nominated pass through events, and how we must assess an application from a service provider to pass through changes in costs where an event occurs.¹⁴

¹⁰ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 17–20.

¹¹ CCP17, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, p. 69; Headberry Partners report to VCO, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, pp. 64–66.

¹² CCP17, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, p. 69.

¹³ Headberry Partners report to VCO, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, pp. 64–66.

¹⁴ NER, cl. 6.5.10(b), 6.6.1.

Our assessment approach is guided by the National Electricity Objective (NEO) and the Revenue and Pricing Principles.¹⁵ One of the Revenue Pricing Principles is that the service provider should have a reasonable opportunity to recover at least the efficient costs of providing services and complying with regulatory obligations.¹⁶ The NEO and the Revenue Pricing Principles also reflect the importance of incentives to promote economic efficiency,¹⁷ and balance the risks of under and over investment.¹⁸

In the context of pass through events, we have particular regard to the impact on price, quality, reliability and security of supply that may arise as a result of any change in the efficient operation of, and ability and incentive of, a service provider to invest in its network. This is a similar approach to that taken by the Australian Energy Market Commission (AEMC) when considering pass through event rule changes.¹⁹

In determining whether we accept a nominated pass through event, we must take into account the 'nominated pass through event considerations' as defined, which are as follows:²⁰

- whether the event proposed is an event covered by a category of pass through event specified in clause 6.6.1(a1)(1) to (4) (in the case of a distribution determination) or clause 6A.7.3(a1)(1) to (4) (in the case of a transmission determination);
- whether the nature or type of event can be clearly identified at the time the determination is made for the service provider;
- whether a prudent service provider could reasonably prevent an event of that nature or type from occurring or substantially mitigate the cost impact of such an event;
- whether the relevant service provider could insure against the event, having regard to:
 - the availability (including the extent of availability in terms of liability limits) of insurance against the event on reasonable commercial terms; or
 - whether the event can be self-insured on the basis that:
 - it is possible to calculate the self-insurance premium; and
 - the potential cost to the relevant service provider would not have a significant impact on the service provider's ability to provide network services; and

¹⁵ NEL, ss. 7 and 7A.

¹⁶ NEL, s. 7A(2).

¹⁷ NEL, s. 7A(3).

¹⁸ NEL, s. 7A(6).

¹⁹ AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 6.

²⁰ NER, Chapter 10, definition of nominated pass through event considerations.

- any other matter the AER considers relevant and which the AER has notified network service providers is a nominated pass through event consideration.

The AEMC described the purpose of the nominated pass through event considerations as:

to incorporate and reflect the essential components of a cost pass through regime in the NER. It was intended that in order for appropriate incentives to be maintained, any nominated pass through event should only be accepted when event avoidance, mitigation, commercial insurance and self-insurance are unavailable.²¹

that a pass through event should only be accepted when it is the least inefficient option and event avoidance, mitigation, commercial insurance and self-insurance are found to be inappropriate. That is, it is included after ascertaining the most efficient allocation of risks between a service provider and end customers.²²

This protects the incentive regime under the NER by limiting erosion of a service provider's incentives to use market based mechanisms to mitigate the cost impacts that would arise.²³ This promotes the efficient investment in, and efficient operation and use of, network services for the long term interests of consumers with respect to price.²⁴

As a matter of good regulatory practice, we also take into account the desirability of consistency in our approach to assessing nominated pass through events across our electricity determinations and gas access arrangements.²⁵

15.4 Interrelationships

As discussed in our draft decision, the pass through mechanism is not the only way service providers can manage their risks under a distribution or transmission determination. It is interrelated with other parts of this determination, in particular with CitiPower's forecast operating expenditure, capital expenditure and the rate of return included in our revenue determination. We must specify and take account of these interrelationships.²⁶ This requires us to balance the incentives in the various parts of our decision.

²¹ AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 19.

²² AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 20.

²³ AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 8.

²⁴ AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 8.

²⁵ AEMC, *Cost pass through arrangements for Network Service Providers, Rule Determination*, 2 August 2012, p. 18.

²⁶ NEL, s. 16(1)(c).

15.5 Reasons for final decision

15.5.1 Insurance coverage event

Our final decision is to include the insurance coverage event. The only change from the draft decision definition is we have accepted one of the changes proposed by CitiPower.

CitiPower proposed a number of definitional amendments to the insurance coverage event,²⁷ which are essentially the same as what the other Victorian distributors have also proposed.

We understand the amendments proposed by the Victorian electricity distribution network service providers were intended to clarify the operation of the insurance coverage event.

When we replaced the insurance cap event with the insurance coverage event,²⁸ we inserted three key changes to the definition:

- "changed circumstances" means movements in the relevant insurance liability market that are beyond the control of the network business, where those movements mean that it is no longer possible for the network business to take out an insurance policy or set of insurance policies at all or on reasonable commercial terms that include some or all of the costs referred to in the definition within the scope of that insurance policy or set of insurance policies
- "costs" means the costs that would have been recovered under the insurance policy or set of insurance policies had:
 - the limit not been exhausted; or
 - those costs not been unrecoverable due to changed circumstances.
- "a relevant insurance policy or set of insurance policies" means an insurance policy or set of insurance policies held during the regulatory control period or a previous regulatory control period in which a network business was regulated.

These key changes recognised the possibility of future coverage gaps (negative impacts on deductible schedules or reinstatement rights due to movements in the insurance liability market that are beyond the control of the network business) and that network businesses often have multiple insurance policies. At the same time, we sought to preserve appropriate pass through event incentives under a normal operating environment.

²⁷ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 11–12.

²⁸ AER, *Final Decision, SA Power Networks Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 13–14; AER, *Final Decision, Ergon Energy Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 9–10; AER, *Final Decision, Energex Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 9–10.

We have also applied the draft decision definition to other network service providers,²⁹ and we consider it would be preferable to maintain a consistent definition across network businesses rather than update the definition with the following proposed minor amendments:³⁰

- clarifying that unrecoverable costs may include such costs "whether wholly or in part"
- clarifying that costs may be incurred "either separately or in aggregate"
- providing a definition for the base year
- clarifying that "changed circumstances" includes movements in the relevant insurance liability market "since the acquisition of the insurance policy or set of insurance policies that applied during the majority of the base year".

A further amendment proposed by CitiPower is that "changed circumstances" should mean movements in the relevant insurance liability market that result in it no longer being possible for CitiPower to take out a relevant insurance policy with a "reputable insurer".³¹ We consider that the decision for CitiPower to seek appropriate insurance cover on reasonable commercial terms is solely in the domain of the business, and we expect that CitiPower will safeguard its interests when making that business decision. We do not consider it necessary to prescribe the insurers who CitiPower may seek coverage from.

We accept the proposed amendment to include "any guidance published by the AER on matters the AER will likely have regard to in assessing any insurance coverage event that occurs" as a matter that the AER will have regard to in assessing an insurance coverage pass through event application.³² This aligns with our work to release a final guidance note on the insurance coverage pass through event following further consultation with stakeholders in July 2021.³³

15.5.2 Insurer credit risk, natural disaster, terrorism and retailer insolvency events

CitiPower's revised proposal accepted our draft decision on insurer credit risk, natural disaster, terrorism and retailer insolvency events.³⁴ As a result, we have included these events in our final decision. However, we have made minor amendments to the

²⁹ AER, *Final Decision, SA Power Networks Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 13–14; AER, *Final Decision, Ergon Energy Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 9–10; AER, *Final Decision, Energex Distribution Determination 2020–25, Attachment 14 Pass through events*, June 2020, pp. 9–10.

³⁰ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 12.

³¹ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 12.

³² CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 12.

³³ See AER, *Draft Guidance Note – Draft Guidance Note on insurance coverage pass through event*, February 2021, p. 4.

³⁴ CitiPower, *Revised regulatory proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, p. 4.

definitions of natural disaster and terrorism events to reflect the symmetry between positive and negative cost pass through events reflected in the NER and add clarity.³⁵ Specifically, in these two event definitions we have replaced "increases the costs" with "changes the costs". We also adopted an additional explicit reference to "cyclone" and "earthquake" in the definition of natural disaster event for consistency as proposed by Jemena.³⁶ The amended definitions are set out in Table 15.2.

15.5.3 Environment protection and pole management practices events

Our final decision is to not accept the environment protection and pole management practices nominated events proposed by CitiPower.

CitiPower proposed these two new nominated events because it claimed that the costs it may incur under the new obligations of the *Environment Protection Act 2017* (Vic) and arising from the ESV's audits under the *Electricity Safety Act 1998* (Vic) are uncertain and may result in it not being able to recover its efficient costs.³⁷ It added that if a proposed nominated pass through event does not satisfy the nominated pass through event considerations, this does not preclude the AER from including the event in a distribution determination as these considerations are simply matters that the AER must take into account in making its determination.³⁸

Consumer groups such as the CCP17 and VCO have all questioned the need for the proposed environmental protection event, given the apparent duplication with the existing prescribed regulatory change event in the NER. The VCO also had similar views in relation to the proposed pole management practices event.³⁹

We do not consider that CitiPower has provided a clear justification as to why regulatory obligations arising under the *Environment Protection Amendment Act 2018* (Vic) or from the conclusion of the ESV's audits under the *Electricity Safety Act 1998* (Vic) should be subject to an additional nominated pass through event. Our view is that the proposed environment protection and pole management practices events are already covered by the prescribed regulatory change event in the NER. We note there are some additional matters set out in the two proposed nominated event definitions by CitiPower, which are not features of the prescribed regulatory change event definition in the NER. However, it appears there is nothing that would preclude the new obligations arising under the *Environment Protection Amendment Act 2018* (Vic) or the

³⁵ NER, cl. 6.6.1(a)-(b).

³⁶ Jemena, *Revised Regulatory Proposal 2021–26, Attachment 08-01*, December 2020, p. 5.

³⁷ CitiPower, *Revised Regulatory Proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 13–20.

³⁸ CitiPower, *Revised Regulatory Proposal 2021–26, Appendix 04 - Uncertainty appendix*, December 2020, pp. 16–17, 19.

³⁹ CCP17, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, p. 69; Headberry Partners report to VCO, *Submission on the Victorian EDPR Revised Proposal and draft decision 2021–26*, January 2021, pp 65–66.

ESV's audits under the *Electricity Safety Act 1998 (Vic)* from being covered by the prescribed regulatory change event.

The nominated pass through event considerations in the NER require the AER to consider whether a proposed nominated event is covered by a category of pass through event specified in the NER.⁴⁰ We consider that the proposed environment protection event and the proposed poles management event are events covered by a category of pass through event specified in clause 6.6.1(a1)(1) to(4), specifically the prescribed regulatory change event. Therefore, our final decision is to not accept the two nominated events proposed by CitiPower.

⁴⁰ NER, Chapter 10, *Nominated pass through event considerations (a)*.

Table 15.2 Approved cost pass through definitions

Pass through event	Approved definition
Insurance coverage	<p>An insurance coverage event occurs if:</p> <ol style="list-style-type: none"> 1. CitiPower: <ol style="list-style-type: none"> a) makes a claim or claims and receives the benefit of a payment or payments under a relevant insurance policy or set of insurance policies; or b) would have been able to make a claim or claims under a relevant insurance policy or set of insurance policies but for changed circumstances; and 2. CitiPower incurs costs: <ol style="list-style-type: none"> a) beyond a relevant policy limit for that policy or set of insurance policies; or b) that are unrecoverable under that policy or set of insurance policies due to changed circumstances; and 3. The costs referred to in paragraph 2 above materially increase the costs to CitiPower in providing direct control services. <p>For the purposes of this insurance coverage event:</p> <p>'changed circumstances' means movements in the relevant insurance liability market that are beyond the control of CitiPower, where those movements mean that it is no longer possible for CitiPower to take out an insurance policy or set of insurance policies at all or on reasonable commercial terms that include some or all of the costs referred to in paragraph 2 above within the scope of that insurance policy or set of insurance policies.</p> <p>'costs' means the costs that would have been recovered under the insurance policy or set of insurance policies had:</p> <ol style="list-style-type: none"> i. the limit not been exhausted; or ii. those costs not been unrecoverable due to changed circumstances. <p>A relevant insurance policy or set of insurance policies is an insurance policy or set of insurance policies held during the regulatory control period or a previous regulatory control period in which CitiPower was regulated; and</p> <p>CitiPower will be deemed to have made a claim on a relevant insurance policy or set of insurance policies if the claim is made by a related party of CitiPower in relation to any aspect of CitiPower's network or business; and</p> <p>CitiPower will be deemed to have been able to make a claim</p>

Pass through event	Approved definition
	<p>on a relevant insurance policy or set of insurance policies if, but for changed circumstances, the claim could have been made by a related party of CitiPower in relation to any aspect of CitiPower's network or business.</p> <p>Note for the avoidance of doubt, in assessing an insurance coverage event through application under rule 6.6.1(j), the AER will have regard to:</p> <ul style="list-style-type: none"> i. the relevant insurance policy or set of insurance policies for the event ii. the level of insurance that an efficient and prudent DNSP would obtain, or would have sought to obtain, in respect of the event; iii. any information provided by CitiPower to the AER about CitiPower's actions and processes; and iv. any guidance published by the AER on matters the AER will likely have regard to in assessing any insurance coverage event that occurs.
Insurer credit risk	<p>An insurer credit risk event occurs if an insurer of CitiPower becomes insolvent, and as a result, in respect of an existing or potential claim for a risk that was insured by the insolvent insurer, CitiPower:</p> <ul style="list-style-type: none"> (a) is subject to a higher or lower claim limit or a higher or lower deductible than would have otherwise applied under the insolvent insurer's policy; or (b) incurs additional costs associated with funding an insurance claim, which would otherwise have been covered by the insolvent insurer. <p>Note: in assessing an insurer credit risk event pass through application, the AER will have regard to, amongst other things:</p> <ul style="list-style-type: none"> i. CitiPower's attempts to mitigate and prevent the event from occurring by reviewing and considering the insurer's track record, size, credit rating and reputation; and ii. in the event that a claim would have been covered by the insolvent insurer's policy, whether CitiPower had reasonable opportunity to insure the risk with a different provider.
Natural disaster	<p>Natural disaster event means any natural disaster including but not limited to cyclone, fire, flood or earthquake that occurs during the 2021–26 regulatory control period that changes the costs to CitiPower in providing direct control services, provided the cyclone, fire, flood, earthquake or other event was:</p>

Pass through event	Approved definition
	<p>(a) a consequence of an act or omission that was necessary for the service provider to comply with a regulatory obligation or requirement or with an applicable regulatory instrument; or</p> <p>(b) not a consequence of any other act or omission of the service provider.</p> <p>Note: In assessing a natural disaster event pass through application, the AER will have regard to, amongst other things:</p> <p>(1) whether CitiPower has insurance against the event;</p> <p>(2) the level of insurance that an efficient and prudent NSP would obtain in respect of the event.</p>
Terrorism	<p>Terrorism event means an act (including, but not limited to, the use of force or violence or the threat of force or violence) of any person or group of persons (whether acting alone or on behalf of or in connection with any organisation or government), which:</p> <p>(a) from its nature or context is done for, or in connection with, political, religious, ideological, ethnic or similar purposes or reasons (including the intention to influence or intimidate any government and/or put the public, or any section of the public, in fear); and</p> <p>(b) changes the costs to CitiPower in providing direct control services.</p> <p>Note: In assessing a terrorism event pass through application, the AER will have regard to, amongst other things:</p> <p>i. whether CitiPower has insurance against the event;</p> <p>ii. the level of insurance that an efficient and prudent NSP would obtain in respect of the event; and</p> <p>iii. whether a declaration has been made by a relevant government authority that a terrorism event has occurred.</p>
Retailer insolvency	<p>Until such time as the National Energy Retail Law set out in the Schedule to the National Energy Retail Law (South Australia) Act 2011 of South Australia is applied as a law of Victoria, retailer insolvency event has the meaning set out in the NER as in force from time to time, except that:</p> <p>(a) where used in the definition of 'retailer insolvency event' in the NER, the term 'retailer' means the holder of a licence to sell electricity under the Electricity Industry Act 2000 (Vic); and</p>

Pass through event	Approved definition
	<p>(b) other terms used in the definition of retailer insolvency event in the Rules as a consequence of amendments made to that definition from time to time, which would otherwise take their meaning by reference to provisions of the NER or National Energy Retail Law not in force in Victoria, take their ordinary meaning and natural meaning, or their technical meaning (as the case may be).</p> <p>For the purposes of this definition, the terms 'eligible pass through amount' and 'positive change event' where they appear in the NER (as well as any subordinate terms including, without limitation, 'retailer insolvency costs', 'failed retailer' and 'billed but unpaid charges') are modified in respect of this retailer insolvency event in the same manner as those terms are modified in respect of the retailer insolvency event prescribed in the NER from time to time</p> <p>Note: This retailer insolvency event will cease to apply as a nominated pass through event on commencement of the National Energy Customer Framework in Victoria</p>

Source: AER analysis

Shortened forms

Shortened form	Extended form
AEMC	Australian Energy Market Commission
AER	Australian Energy Regulator
CCP17	Consumer Challenge Panel, sub-panel 17
distributor	distribution network service provider
DNSP	distribution network service provider
ECA	Energy Consumers Australia
ESV	Energy Safe Victoria
NEL	National Electricity Law
NEO	National Electricity Objective
NER	National Electricity Rules
NSP	network service provider
VCO	Victorian Community Organisations