

Communique



Game changer leadership group workshop

Thursday 15 September 2022

2:00pm–4:00pm (AEST)

Location: Microsoft Teams

Chair: Clare Savage, AER Chair

Attendees: CEOs and senior representatives from across the energy sector (including consumer groups and government)

Summary of discussion

1 Recap on game changer project

- Clare Savage opened the meeting by recapping the proposed outcome of the game changer and the process that has occurred to date.

Key Outcome: The game changer will better balance cost and risk within the energy sector so that consumers experiencing vulnerability are identified early and get the support they need to improve outcomes.

2 Proposed process for developing the game changer

- The AER presented a proposed collaboration structure for developing the game changer. This consists of a leadership group (this group) as the endorsers/co-signatories of the game changer, a smaller design group with a cross-section of expertise to co-develop the game changer and an independent facilitator (provided by the AER).
- The leadership group was supportive of the proposed co-development approach.
- Leadership group members provided comments on communication and transparency (supporting regular check-ins between the groups), maintaining momentum (supporting progression of the game changer) and the need to be cognisant of how this complements other work.

Key Outcome: The AER will support the formation of a design group in the coming month. The design group will develop the game changer in an iterative process, developing a solution concept through regular meetings and receiving feedback and direction from the leadership group. Members of the leadership group will ultimately decide if they will support and advocate for the co-developed game changer.

3 Formation and composition of design group

- There was support for the proposed design group, with 20 cross sector members. The leadership group provided suggestions for how to manage the size of the group including by assessing members by skills and capabilities or using peak bodies to represent groups. A number of other stakeholder groups were suggested as potentially adding value to the design group.

Key Outcome: Leadership group members will provide nominations to participate in the design group to the AER. The AER will confirm the membership of the design group, seeking a balance in the appropriate skill set and representation.

4 Scope of design task

- There was general agreement to the problem that the process is seeking to address, initial design principles to guide the design group and initial solution spaces for the design group to consider.

Key Outcome: The design group will be provided with guidance material on the scope of their work.

5 Terms of reference for design group

- The leadership group supported the high-level content of the terms of reference.
- There was support for regular meetings of the design group, with frequency determined by the design group.

Key Outcome: The design group will have a terms of reference that will outline how they will develop the game changer, with buy-in from the design group in terms of the frequency of meetings.

Action items

Agenda Item	Action	Owner
1	Send reminder for the <i>Towards Energy Equity – a strategy for an inclusive energy market</i> launch at CEDA lunch on 20 October in Melbourne	AER
2	Send nominations for design group participation to Consumer Policy inbox (ConsumerPolicy@aer.gov.au)	Leadership group
3	Send further thoughts in relation to solution spaces to Consumer Policy inbox (ConsumerPolicy@aer.gov.au)	Leadership group