

PRELIMINARY DECISION United Energy distribution determination 2016 to 2020

Attachment 17 – Negotiated services framework and criteria

October 2015



© Commonwealth of Australia 2015

This work is copyright. In addition to any use permitted under the Copyright Act 1968, all material contained within this work is provided under a Creative Commons Attributions 3.0 Australia licence, with the exception of:

- the Commonwealth Coat of Arms
- the ACCC and AER logos
- any illustration, diagram, photograph or graphic over which the Australian Competition and Consumer Commission does not hold copyright, but which may be part of or contained within this publication. The details of the relevant licence conditions are available on the Creative Commons website, as is the full legal code for the CC BY 3.0 AU licence.

Requests and inquiries concerning reproduction and rights should be addressed to the:

Director, Corporate Communications Australian Competition and Consumer Commission GPO Box 4141, Canberra ACT 2601

or publishing.unit@accc.gov.au.

Inquiries about this publication should be addressed to:

Australian Energy Regulator GPO Box 520 Melbourne Vic 3001

Tel: (03) 9290 1444 Fax: (03) 9290 1457

Email: AERInquiry@aer.gov.au

Note

This attachment forms part of the AER's preliminary decision on United Energy's revenue proposal 2016–20. It should be read with all other parts of the preliminary decision.

The preliminary decision includes the following documents:

Overview

Attachment 1 - Annual revenue requirement

Attachment 2 - Regulatory asset base

Attachment 3 - Rate of return

Attachment 4 - Value of imputation credits

Attachment 5 - Regulatory depreciation

Attachment 6 - Capital expenditure

Attachment 7 - Operating expenditure

Attachment 8 - Corporate income tax

Attachment 9 - Efficiency benefit sharing scheme

Attachment 10 - Capital expenditure sharing scheme

Attachment 11 - Service target performance incentive scheme

Attachment 12 - Demand management incentive scheme

Attachment 13 - Classification of services

Attachment 14 - Control mechanism

Attachment 15 - Pass through events

Attachment 16 - Alternative control services

Attachment 17 - Negotiated services framework and criteria

Attachment 18 - f-factor scheme

Contents

No	te		17-2
Со	ntents .		17-3
Sh	ortened	forms	17-4
17	Negoti	ated services framework and criteria	17-6
	17.1	Preliminary decision	17-6
	17.2	AER's assessment approach	17-7
	17.3	Reasons for preliminary decision	17-7
Α	United	Energy's negotiating framework1	7-11

Shortened forms

Shortened form	Extended form	
AEMC	Australian Energy Market Commission	
AEMO	Australian Energy Market Operator	
AER	Australian Energy Regulator	
AMI	Advanced metering infrastructure	
augex	augmentation expenditure	
capex	capital expenditure	
CCP	Consumer Challenge Panel	
CESS	capital expenditure sharing scheme	
CPI	consumer price index	
DRP	debt risk premium	
DMIA	demand management innovation allowance	
DMIS	demand management incentive scheme	
distributor	distribution network service provider	
DUoS	distribution use of system	
EBSS	efficiency benefit sharing scheme	
ERP	equity risk premium	
Expenditure Assessment Guideline	Expenditure Forecast Assessment Guideline for electricity distribution	
F&A	framework and approach	
MRP	market risk premium	
NEL	national electricity law	
NEM	national electricity market	
NEO	national electricity objective	
NER	national electricity rules	
NSP	network service provider	
opex	operating expenditure	
PPI	partial performance indicators	
PTRM	post-tax revenue model	
RAB	regulatory asset base	
RBA	Reserve Bank of Australia	
repex	replacement expenditure	

Shortened form	Extended form
RFM	roll forward model
RIN	regulatory information notice
RPP	revenue and pricing principles
SAIDI	system average interruption duration index
SAIFI	system average interruption frequency index
SLCAPM	Sharpe-Lintner capital asset pricing model
STPIS	service target performance incentive scheme
WACC	weighted average cost of capital

17 Negotiated services framework and criteria

The NER requires us to make constituent decisions on:

- the negotiating framework that is to apply to United Energy (which may be as proposed by the distributor, some variant of it, or a framework substituted by us),¹
- a decision on the negotiated distribution service criteria (NDSC) for the distributor.²

United Energy submitted a negotiating framework as part of its regulatory proposal for our consideration.³

The NDSC set out criteria that a distributor must apply in negotiating terms and conditions including the prices for negotiated distribution services. They also contain the criteria that a commercial arbitrator must apply to resolve disputes about such terms and conditions and/or prices. This section sets out our preliminary decision on United Energy's negotiating framework and NDSC.

17.1 Preliminary decision

Negotiating framework

We propose a variation to United Energy's proposed negotiating framework for the 2016–20 regulatory control period.⁴ Specifically, our preliminary decision is to:

- delete section 10 (a) of United Energy's negotiating framework which provides that 'all disputes between the parties as to the terms and conditions for the provision of a negotiated distribution services are to be dealt with by United Energy's dispute resolution processes in the first instance'.⁵
- amend section 10 (b) of United Energy's negotiating framework to state that 'all disputes arising during the course of the negotiation shall be dealt with in accordance with Part 10 of the NEL and Part L of Chapter 6 of the NER'.⁶
- otherwise adopt United Energy's proposed negotiating framework.

Negotiated distribution service criteria

¹ NER, cl. 6.12.1(15).

² NER, cl. 6.12.1 (16).

³ United Energy, *Proposed negotiating framework Appendix C.4*, April 2015.

⁴ NER, cl. 6.12.1(15).

⁵ To comply with NER, cl. 6.7.5(c)(6).

⁶ To comply with NER, cl. 6.7.5(c)(6) and refer to the correct dispute resolution provisions under the NER.

Our preliminary decision is to retain the NDSC that we published for United Energy in May 2015⁷ for the 2016–20 regulatory control period. The NDSC give effect to the negotiated distribution service principles.⁸

17.2 AER's assessment approach

Negotiating framework

To be approved, a proposed negotiating framework must specify the obligations in clause 6.7.5(c) of the NER. We examined whether United Energy's proposed negotiating framework has done that.

Negotiated distribution services criteria

We consider NDSC that reflect the negotiated distribution service principles would satisfy the NER. Therefore we assessed whether our proposed NDSC reflect the negotiated distribution service principles in clause 6.7.1 of the NER.

17.3 Reasons for preliminary decision

Negotiating framework

A negotiating framework must specify a number of minimum requirements set out in the NER. Those requirements include, among other things, a statement that a distributor will negotiate in good faith and a process for dealing with disputes. We have varied United Energy's proposed negotiating framework so it meets the minimum requirements of the NER.⁹

Table 17.1 summarises our assessment of United Energy's proposed negotiating framework. It shows that each of the NER requirements for a negotiated framework is satisfactorily addressed.

⁷ AER, Proposed Negotiated Distribution Service Criteria for Victorian distributors – period commencing 1 January 2016, May 2015.

⁸ NER, cl. 6.7.1.

⁹ NER, cl. 6.7.5(c).

Table 17.1 AER's assessment of United Energy's proposed negotiating framework

NER requirements	AER assessment of United Energy
Requirement for a distributor and applicant ¹⁰ to negotiate in good faith— cl. 6.7.5(c)(1)	Section 7 of United Energy's framework
Requirement for a distributor to provide all such commercial information reasonably required to enable the applicant of a negotiated distribution service to engage in effective negotiations— cl. 6.7.5(c)(2)	Section 5 of United Energy's framework
Requirement for a distributor to identify and inform the applicant of the reasonable costs of providing the negotiated service; demonstrate the charges reflect costs and have appropriate arrangements for assessment and review of the charges and the basis on which they are made— cl. 6.7.5(c)(3)	Section 5 of United Energy's framework
Requirement for the applicant to provide all such commercial information reasonably required for a distributor to engage in effective negotiation— cl. 6.7.5(c)(4)	Section 4 of United Energy's framework
Requirement to specify a reasonable period of time for commencing, progressing and finalising negotiations; and a requirement for each party to use their reasonable endeavours to adhere to those time periods during the negotiation— cl. 6.7.5(c)(5)	Section 6 of United Energy's framework
Requirement to specify a process for dispute resolution in accordance with the relevant provisions for dispute resolution— cl. 6.7.5(c)(6)	Section 10 of United Energy's framework
Requirements to specify arrangements for the payment of a distributor's reasonable direct expenses incurred in processing the application to provide the negotiated distribution service— cl. 6.7.5(c)(7)	Section 11 of United Energy's framework
Requirement for a distributor to determine the potential impact of the provision of a negotiated distribution service on other distribution network users— cl. 6.7.5(c)(8)	Section 8 of United Energy's framework
Requirement for a distributor to notify and consult with any affected distribution network user and ensure that the provision of the negotiation distribution service does not result in noncompliance with obligations in relation to other network users under the NER— cl. 6.7.5(c)(9)	Section 8 of United Energy's framework
Requirement that the distributor publish the results of negotiations on its website – cl. 6.7.5(c)(10)	Section 13 of United Energy's framework

Source: AER analysis.

A copy of United Energy's framework is at appendix A, subject to our variations as set out in section 17.1.

Negotiated distribution services criteria

In May 2015, we published an invitation for submissions on our proposed NDSC for the Victorian distributors including United Energy. We did not receive any submissions in response to our proposed NDSC. The NDSC we have decided to apply to United Energy follow:

An applicant or service applicant is the person who wishes to receive a negotiated distribution service. NER, ch. 10.

National Electricity Objective

1. The terms and conditions of access for a negotiated distribution service, including the price that is to be charged for the provision of that service and any access charges, should promote the achievement of the national electricity objective.

Criteria for terms and conditions of access

Terms and Conditions of Access

- The terms and conditions of access for a negotiated distribution service must be fair and reasonable and consistent with the safe and reliable operation of the power system in accordance with the NER.
- 3. The terms and conditions of access for a negotiated distribution service (including in particular, any exclusions and limitations of liability and indemnities) must not be unreasonably onerous taking into account the allocation of risk between a distributor and any other party, the price for the negotiated distribution service and the costs to a distributor of providing the negotiated distribution service.
- 4. The terms and conditions of access for a negotiated distribution service must take into account the need for the service to be provided in a manner that does not adversely affect the safe and reliable operation of the power system in accordance with the NER.

Price of Services

- The price for a negotiated distribution service must reflect the costs that a
 distributor has incurred or incurs in providing that service, and must be determined
 in accordance with the principles and policies set out in the relevant Cost Allocation
 Method.
- 6. Subject to criteria 7 and 8, the price for a negotiated distribution service must be at least equal to the cost that would be avoided by not providing that service but no more than the cost of providing it on a stand-alone basis.
- 7. If a negotiated distribution service is a shared distribution service that:
 - i. exceeds any network performance requirements which it is required to meet under any relevant electricity legislation: or
 - ii. exceeds the network performance requirements set out in schedule 5.1a and 5.1 of the NER,

then the difference between the price for that service and the price for the shared distribution service which meets network performance requirements must reflect a distributor's incremental cost of providing that service (as appropriate).

8. If a negotiated distribution service is the provision of a shared distribution service that does not meet or exceed the network performance requirements, the difference between the price for that service and the price for the shared distribution service which meets, but does not exceed, the network performance requirements should reflect the cost a distributor would avoid by not providing that service (as appropriate).

- 9. The price for a negotiated distribution service must be the same for all Distribution Network Users unless there is a material difference in the costs of providing the negotiated distribution service to different Distribution Network Users or classes of Distribution Network Users.
- 10. The price for a negotiated distribution service must be subject to adjustment over time to the extent that the assets used to provide that service are subsequently used to provide services to another person, in which case such adjustment must reflect the extent to which the costs of that asset are being recovered through charges to that other person.
- 11. The price for a negotiated distribution service must be such as to enable a DNSP to recover the efficient costs of complying with all regulatory obligations or requirements associated with the provision of the negotiated service.

Criteria for access charges

Access Charges

- 12. Any charges must be based on costs reasonably incurred by a distributor in providing distribution network user access, and, in the case of compensation referred to in clauses 5.5(f)(4)(ii) and (iii) of the NER, on the revenue that is likely to be foregone and the costs that are likely to be incurred by a person referred to in those provisions where an event referred to in those provisions occurs (as appropriate).
- 13. Any charges must be based on costs reasonably incurred by a distributor in providing transmission network user access to services deemed to be negotiated distribution services by clause 6.24.2(c) of the NER, and, in the case of compensation referred to in clauses 5.4A(h) to (j) of the NER, on the revenue that is likely to be foregone and the costs that are likely to be incurred by a person referred to in those provisions where an event referred to in those provisions occurs (as appropriate).

The above therefore constitutes our constituent decisions on the negotiating framework and NDSC to apply to United Energy for the 2016–20 regulatory control period.

A United Energy's negotiating framework

Appendix C-4



Proposed Negotiating Framework January 2016 – December 2020

United Energy Distribution

6 Nexus Court Mulgrave VIC 3170

1 Preamble

- (a) This Negotiating Framework set outs the procedure to be followed by United Energy and a person (the Service Applicant) who wishes to receive a negotiated distribution service from United Energy (including on behalf of another).
- (b) Negotiated distribution services provided by United Energy are more fully described in Schedule 1 to this Negotiating Framework...
- (c) This Negotiating Framework has been prepared by United Energy to meet its obligations under Chapter 6 of the Rules. These Rules require that:
 - (i) United Energy prepare a document setting out the procedure to be followed during negotiations between it and a Service Applicant who wishes to receive a negotiated distribution service, as to the terms and conditions of access for the provision of the service (clause 6.7.5(a) of the Rules);
 - the negotiating framework comply with and be consistent with the applicable requirements of *United Energy's* distribution determination (clause 6.7.5(b) of the *Rules*); and
 - (iii) the negotiating framework comply with and be consistent with the applicable requirements of clause 6.7.5(c) of the Rules, which sets out the minimum requirements for a negotiating framework.

2 Application of Negotiating Framework

- (a) This Negotiating Framework applies to United Energy and each Service Applicant who has made an application in writing to United Energy for the provision of a negotiated distribution service (including on behalf of another).
- (b) United Energy and any Service Applicant who wishes to receive (including on behalf of another) a negotiated distribution service from United Energy must comply with the requirements of this Negotiating Framework.
- (c) The requirements set out in this Negotiating Framework are additional to any requirements or obligations contained in the Rules. In the event of any inconsistency between this Negotiating Framework and any other requirements in the Rules, the requirements of the Rules will prevail.
- (d) Nothing in this Negotiating Framework or in the Rules will be taken as imposing an obligation on United Energy to provide any service to the Service Applicant.

2

3 Commencement of negotiations

- (a) A Service Applicant who wishes to receive (including on behalf of another) a negotiated distribution service from United Energy must first submit a written request to United Energy (Offer Request), which request must be in the form published by United Energy and contain the information, required by that form or any electricity industry code, guideline or standard, or any applicable law
- (b) In making a written request to United Energy the Service Applicant may request that United Energy first provide a preliminary non-binding budget estimate (rather than a formal offer, in accordance with clause 6), but must then separately provide a further written request to United Energy for a formal offer in accordance with clause 6 (which further request will be deemed to be the Offer Request).

4 Provision of Commercial Information by Service Applicant

4.1 Request for Commercial Information from Service Applicant

- (a) Following receipt of a written request from a Service Applicant, United Energy may give notice to the Service Applicant requesting Commercial Information held by the Service Applicant that is reasonably required by United Energy to enable it to engage in effective negotiations with the Service Applicant in relation to the application and to enable United Energy to submit Commercial Information to the Service Applicant.
- (b) The Service Applicant must use its reasonable endeavours to provide United Energy with the Commercial Information requested by United Energy in accordance with clause 4.1(a) within 10 Business Days of that request, or within a time period as agreed by the parties.

4.2 Confidentiality Requirements for Service Applicant

- (a) For the purposes of this clause 4, Commercial Information does not include:
 - confidential information provided to the Service Applicant by another person; or
 - information that the Service Applicant is prohibited, by law, from disclosing to United Energy.
- (b) Commercial Information may be provided by the Service Applicant subject to conditions including the condition that United Energy must not disclose the Commercial Information to any other person unless the Service Applicant consents in writing to the disclosure.
- (c) The Service Applicant may require United Energy to enter into a confidentiality agreement, on terms reasonably acceptable to both parties,

3

- with the Service Applicant in respect of any Commercial Information provided to United Energy.
- (d) A consent provided by the Service Applicant in accordance with clause 4.2(b) may be subject to the condition that the person to whom United Energy discloses the Commercial Information must enter into a separate confidentiality agreement with the Service Applicant.

5 Provision of Commercial Information by United Energy

5.1 Request for Commercial Information from United Energy

- (a) United Energy must provide Commercial Information to the Service Applicant, upon request, where such information is reasonably required by the Service Applicant to enable the Service Applicant to engage in effective negotiations with United Energy for the provision of a negotiated distribution service.
- (b) For the purposes of clause 5.1(a), Commercial Information will include:
 - the reasonable costs and/or the increase or decrease in costs (as appropriate) to provide the negotiated distribution service to the Service Applicant; and
 - a demonstration of how the price for providing the negotiated distribution service reflects those costs and/or the cost increment or decrement (as appropriate).

5.2 Confidentiality Requirements for United Energy

- (a) For the purposes of this clause 5, Commercial Information does not include:
 - confidential information provided to United Energy by another person; or
 - information that United Energy is prohibited, by law, from disclosing to the Service Applicant.
- (b) United Energy may provide the Commercial Information in accordance with clause 5 subject to relevant conditions including the condition that the Service Applicant must not disclose the Commercial Information to any other person unless United Energy consents in writing to the disclosure.
- (c) United Energy may require the Service Applicant to enter into a confidentiality agreement with United Energy, on terms reasonably acceptable to both parties, in respect of Commercial Information provided to the Service Applicant.
- (d) A consent provided to a Service Applicant in accordance with clause 5.2(b) may be subject to the condition that a person to whom the Service Applicant

4

discloses the Commercial Information must enter into a separate confidentiality agreement with United Energy.

- 6 Process and Timeframe for agreeing provision of negotiated distribution services
 - (a) Subject to clause 6(b), United Energy must make an offer to the Service Applicant to provide the negotiated distribution service, within 20 Business Days of receipt of an Offer Request, or within 20 Business Days of the date when United Energy receives all Commercial Information which United Energy reasonably requires for making the offer, whichever is later.
 - (b) United Energy may only refuse to make an offer to the Service Applicant to provide the negotiated distribution service if:
 - United Energy has already made an offer in response to an earlier request and the offer has not been accepted: or
 - United Energy is permitted or required to do so by any electricity industry code, guideline or standard, or any applicable law.
 - (c) An offer made by United Energy must contain the price and terms and conditions for provision of the negotiated distribution service, including the following (as applicable):
 - the amount of electricity United Energy fairly and reasonably estimates will be supplied to the Service Applicant, having regard to the Service Applicant's load and connection characteristics;
 - the costs United Energy will incur to provide the relevant negotiated distribution service;
 - (iii) a requirement that the Service Applicant comply with the provisions of any electricity industry code, guideline or standard, unless otherwise agreed by the United Energy and the Service Applicant (both of whom in that respect must act reasonably).
 - (d) In preparing an offer to provide the negotiated distribution service, United Energy will comply with the requirements of Schedule 2, depending on the type of negotiated distribution service and the Service Applicant.
 - (e) An offer made by United Energy for provision of the negotiated distribution service will remain valid for a period of 60 days from the date of issue of the offer. Within that 60 day period the Service Applicant may notify United Energy that:
 - it accepts United Energy's offer;
 - it rejects United Energy's offer and does not wish to commence with negotiations for provision of the negotiated distribution service; or

5

- (iii) it rejects United Energy's offer but does wish to commence with negotiations for provision of the negotiated distribution service.
- (f) If the Service Applicant notifies United Energy that it rejects United Energy's offer but does wish to commence with negotiations for provision of the negotiated distribution service then the framework for progressing and finalising negotiations set out in Table 1 will apply, where X refers to the date of the notice by the Service Applicant rejecting United Energy's offer.

Table 1

Event	Indicative Timeframe
Parties agree negotiation programme, which may include,	X + 15 Business Days
- the request and provision of further Commercial Information by United Energy and the Service Applicant;	
- notification and consultation with any affected distribution network users	
Parties finalise negotiations	X + 60 Business Days.

7 Obligation to negotiate in good faith

United Energy and the Service Applicant must negotiate in good faith the terms and conditions for the provision by United Energy of the negotiated distribution service sought by the Service Applicant and use reasonable endeavours to adhere to the timeframes referred to in clause 6.

- 8 Determination of impact on other distribution network users and consultation with affected distribution network users
 - (a) United Energy will determine the potential impact on distribution network users, other than the Service Applicant, of the provision of a negotiated distribution service.
 - (b) United Energy must notify and consult with any affected distribution network users and take reasonable steps to ensure that the provision of the negotiated distribution service does not result in non-compliance with obligations to other distribution network users under the Rules.
- 9 Suspension of Timeframe for Provision of a negotiated distribution service
 - (a) The timeframes in clause 6 for provision of an offer by United Energy or for negotiations for provision of a negotiated distribution service, are suspended if:
 - (i) a dispute in relation to the negotiated distribution service has been notified to the AER under Part 10 of the NEL, from the date of notification of that dispute to the AER until:
 - (A) the withdrawal of the dispute under section 126 of the NEL;

6

- the termination of the dispute by the AER under section 131 or 132 of the NEL; or
- (C) determination of the dispute by the AER under section 128 of the NEL;
- within 15 Business Days of United Energy requesting additional Commercial Information from the Service Applicant pursuant to clause 4, the Service Applicant has not supplied that Commercial Information;
- (iii) without limiting clauses 9(a)(i) or 9(a)(ii), the Service Applicant does not promptly conform with any of its obligations as required by this Negotiating Framework or as otherwise agreed between the parties;
- (iv) United Energy has been required to notify and consult with any affected distribution network users under clause 8. Under these circumstances, the timeframes will be suspended from the date of notification to the affected distribution network users until the end of the time limit specified by United Energy for any affected distribution network users, or the receipt of such information from the affected distribution network users whichever is the later regarding the provision of the negotiated distribution service.
- (b) Each party will notify the other party if it considers that the timeframe has been suspended, within 5 Business Days of that suspension.

10 Dispute Resolution

- (a) All disputes between the parties as to the terms and conditions for the provision of an negotiated distribution service are to be dealt with by United Energy's dispute resolution processes in the first instance.
- (b) Should United Energy internal dispute resolution processes prove unsuccessful, disputes will be dealt with by the AER in accordance with Part 10 of the NEL and Chapter 8 of the Rules, as applicable.

11 Payment of United Energy's Reasonable Costs

- (a) United Energy may give the Service Applicant a notice setting out the amounts payable in relation to United Energy' reasonable direct costs incurred in the processing of the Service Applicant's application for a negotiated distribution service.
- (b) The Service Applicant must, within 20 Business Days of a notice being given in accordance with clause 11(a), pay to United Energy the amount set out in the notice.

7

12 Termination of Negotiations

- (a) The Service Applicant may elect not to continue with its application for the provision of a negotiated distribution service and may terminate the negotiations by giving United Energy written notice of its decision to do so. Under such circumstances, the Service Applicant will still be liable for United Energy's incurred and/or committed costs in relation to the provision of that service.
- (b) United Energy may terminate a negotiation under this framework by giving the Service Applicant written notice of its decision to do so where:
 - United Energy believes on reasonable grounds that the Service Applicant is not conducting the negotiation under this Negotiating Framework in good faith;
 - the Service Applicant consistently fails to comply with the requirements of the Negotiating Framework;
 - (iii) the Service Applicant fails to comply with an obligation in this Negotiating Framework to undertake or complete an action within a specified or agreed timeframe, and does not complete the relevant action within 20 Business Days of a written request from United Energy;
 - the Service Applicant fails to make required payments in relation to the provision of the service; or
 - (v) an act of Solvency Default occurs in relation to the Service Applicant.

13 Publication of Results of negotiations on website

United Energy will publish on its website a quarterly summary of the negotiated distribution services provided to categories of Service Applicants and the total value of those services.

14 Giving notices

- (a) A notice, consent, information, application or request that must or may be given or made to a party under this document is only given or made if it is in writing and delivered or posted to that party at its address set out below.
- (b) If a party gives the other party 3 Business Days notice of a change of its address, a notice, consent, information, application or request is only given or made by that other party if it is delivered, posted or electronically transmitted to the latest address.

United Energy

6 Nexus Court

8

Mulgrave VIC 3170

Telephone 1300 131 689 Facsimile 1300 131 684.

Service Applicant

Name: Service Applicant

Address: The nominated address of the Service Applicant provided in writing to United Energy as part of the application.

- (c) A notice, consent, information, application or request is to be treated as given or made at the following time:
 - if it is handed to a party, on the day that this occurs;
 - (ii) if it is delivered, when it is left at the relevant address;
 - (iii) if it is sent by post, 2 Business Days after it is posted:
 - (iv) if sent by facsimile transmission, on the day the transmission is sent, but only if the sender has a confirmation report specifying a facsimile number of the recipient, the number of pages sent and the date of transmission; or
 - (v) if sent by e-mail, on the day the e-mail is sent, provided that a confirmation that the e-mail was received by the recipient is received by the sender.
- (d) If a notice, consent, information, application or request is delivered after the normal business hours of the party to whom it is sent, it is to be treated as having been given or made at the beginning of the next Business Day.

15 Miscellaneous

15.1 Governing law and jurisdiction

- (a) This document is governed by the law of the State of Victoria.
- (b) The parties submit to the non-exclusive jurisdiction of the courts of the State of Victoria
- (c) The parties will not object to the exercise of judgment by the courts of the State of Victoria on any basis.

9

15.2 Severability

- (a) If a clause or part of a clause of this Negotiating Framework can be read in a way that makes it illegal, unenforceable or invalid, but can also be read in a way that makes is legal, enforceable and valid, it must be read in the latter way.
- (b) If any clause or part of a clause is illegal, unenforceable or invalid, that clause or part is to be treated as removed from this Negotiating Framework, but the rest of this Negotiating Framework is not affected.

15.3 Time for Action

If the day on or by which something is required to be done is not a Business Day, that thing must be done on or by the next Business Day.

16 Definitions and interpretation

16.1 Definitions

In this document the following definitions apply:

[not used]

Business Day means a day other than a Saturday or Sunday or a public holiday appointed under the Public Holidays Act 1993.

Commercial Information will include at a minimum, the following classes of information in relation to a Service Applicant, where applicable:

- Details of corporate structure, financial details relevant to creditworthiness and commercial risk and ownership of assets;
- Technical information relevant to the application for a negotiated distribution service;
- (c) Financial information relevant to the application for a negotiated distribution service:
- (d) Details of an application's compliance with any law, standard, Rules or guideline.

negotiated distribution service(s) means those services specified as negotiated distribution services in Schedule 1.

NEL means the National Electricity Law.

Offer Request has the meaning given in clause 3(a).

Rules means the rules called the National Electricity Rules made under Part 7 of the NEL as amended from time to time in accordance with that Part 7.

10

Service Applicant means either:

- a person who is an existing or an intending Registered Participant or a person who is eligible to become a Registered Participant; or
- (b) a person who asks United Energy for access to a distribution service.

Solvency Default means the occurrence of any of the following events in relation to the Service Applicant:

- (a) An originating process or application for the winding up of the Service Applicant (other than a frivolous or vexatious application) is filed in a court or a special resolution is passed to wind up the Service Applicant, and is not dismissed before the expiration of 60 days from service on the Service Applicant;
- (b) A receiver, receiver and manager or administrator is appointed in respect of all or any part of the assets of the Service Applicant, or a provisional liquidator is appointed to the Service Applicant;
- (c) A mortgagee, chargee or other holder of security, by itself or by or through an agent, enters into possession of all or any part of the assets of the Service Applicant;
- (d) A mortgage, charge or other security is enforced by its holder or becomes enforceable or can become enforceable with the giving of notice, lapse of time or fulfilment of a condition;
- The Service Applicant stops payment of, or admits in writing its inability to pay, its debts as they fall due;
- (f) The Service Applicant applies for, consents to, or acquiesces in the appointment of a trustee or receiver of the Service Applicant or any of its property;
- A court appoints a liquidator, provisional liquidator, receiver or trustee, whether permanent or temporary, of all or any part of the Service Applicant's property;
- (h) The Service Applicant takes any step to obtain protection or is granted protection from its creditors under any applicable legislation or a meeting is convened or a resolution is passed to appoint an administrator or controller (as defined in the Corporations Act 2001), in respect of the Service Applicant;
- A controller (as defined in the Corporations Act 2001) is appointed in respect of any part of the property of the Service Applicant;
- Except to reconstruct or amalgamate while solvent, the Service Applicant enters into or resolves to enter into a scheme of arrangement, compromise or

11

reconstruction proposed with its creditors (or any class of them) or with its members (or any class of them) or proposes re-organisation, re-arrangement moratorium or other administration of the Service Applicant's affairs;

- The Service Applicant is the subject of an event described in section 459C(2)(b) of the Corporations Act 2001; or
- Anything analogous or having a substantially similar effect to any of the events specified above happens in relation to the Service Applicant.

United Energy means United Energy Distribution Pty Ltd (ABN 70 064 651 029).

16.2 Interpretation

In this document, unless the context otherwise requires:

- terms defined in the NEL and the Rules have the same meaning in this Negotiating Framework;
- a reference to any law or legislation or legislative provision includes any statutory modification, amendment or re-enactment, and any subordinate legislation or regulations issued under that legislation or legislative provision;
- a reference to any agreement or document is to that agreement or document as amended, novated, supplemented or replaced from time to time;
- (d) a reference to a clause, part, schedule or attachment is a reference to a clause, part, schedule or attachment of or to this document unless otherwise stated;
- (e) an expression importing a natural person includes any company, trust, partnership, joint venture, association, corporation, body corporate or governmental agency; and
- a covenant or agreement on the part of two or more persons binds them jointly and severally.

1 Schedule 1 – Negotiated Distribution Services

In this Schedule:

"dedicated public lighting assets" assets means public lighting assets which form a stand-alone assembly (ie public lighting assets that are separate from other distribution assets);

"emerging technology" means technology for the provision of public lighting services different to that employed in existing shared public lighting assets;

12

"new public lighting services" means additional public lighting services in an area where there are existing public lighting services or public lighting services in an area where there are no existing public lighting services (so called greenfields);

"public lighting assets" takes its meaning from the Public Lighting Code published by the Essential Services Commission and dated April 2005 (as amended from time to time):

"public lighting services" takes its meaning from the Public Lighting Code published by the Essential Services Commission and dated April 2005 (as amended from time to time);

"shared public lighting assets" means public lighting assets other than dedicated public lighting assets (ie public lighting assets that are not separate from other distribution assets).

The negotiated distribution services provide by United Energy are:

- (a) operation, maintenance and repair of dedicated public lighting assets;
- (b) replacement of dedicated public lighting assets;
- (c) alteration and relocation of public lighting assets;
- (d) replacement of shared public lighting assets with emerging technology;
- (e) provision of new public lighting services, unless those public lighting services are (or are to be) provided by shared public lighting assets. New public lighting services include the installation of the public lighting assets and operation, maintenance, repair and replacement.

Note: the operation, maintenance, repair and replacement of shared public lighting assets (other than replacement with emerging technology) is an alternative control service under the Rules and *United Energy's* distribution determination.

Schedule 2 - Pricing Principles

Public Lighting Services

In making an offer for a negotiated distribution service that is a public lighting service United Energy must include a price that is fair and reasonable having regard to the costs to be incurred by United Energy in providing that service and which is otherwise consistent with its obligations under the Rules.

Assessment and Review

- 2 United Energy will annually assess and review prices for negotiated distribution services and the basis upon which those prices are made.
- 3 United Energy must make information on the assessment and review available in accordance with clause 5 of the Negotiating Framework.

13