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Our Ref: M2009/560
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30 April 2010

Mr. Stuart Dodds
Operations Manager Power Transmission
APA Group
P.O. Box 6569
UPPER MOUNT GRAVATT
QLD 4122

Dear Mr. Dodds

Re: Transmission service standards review for 2009

I am writing to inform you of the outcome of the Australian Energy Regulator's (AER) review of Murraylink's performance against its transmission service standards incentive scheme for the 2009 calendar year.

In conducting the review, AER staff considered Murraylink's revenue cap decision, dated 1 October 2003, the "Final Electricity Transmission Service Providers Service Target Performance Incentive Scheme", published in March 2008, and Murraylink's performance report for 2009 (submitted to the AER 1 February 2010).

Based on the review findings, I advise that I have no objection to Murraylink using a service standards factor of 0.866667 per cent for the 2008 calendar year. The application of this s-factor results in the addition of \$116,003 to Murraylink's maximum allowed revenue for the 2010-11 financial year.

I would like to thank Murraylink staff for their open and active participation in this year's audit process. Should you have any further enquiries please contact Eugene Henry on (03) 9290 1429.

Yours sincerely



Mr. Chris Pattas
General Manager
Network Regulation South