PERFORMANCE OF THE RETAIL ENERGY MARKET

MARKET OVERVIEW 2016-17



New South Wales

Retailers marketing to residential customers



AGL, Origin Energy and **EnergyAustralia supply**



of electricity customers

of gas customers

Market retail contracts

74%

from

80%



of gas

Energy Made Easy offers









Retailers marketing to residential customers



ActewAGL supplies



customers

of electricity of gas customers **Market retail contracts**



1%

of gas customers **Energy Made Easy** offers









South Australia

Retailers marketing to residential customers



AGL, Origin Energy and EnergyAustralia supply



of electricity of gas customers

customers

Market retail contracts



87% of gas customers

from 85%

from

27%

from 85% **Energy Made Easy** offers







Queens land

Retailers marketing to residential customers



AGL, Origin Energy and **Energy Australia supply**



of residential South **East Queensland** electricity customers

Outside of South East Queensland, most customers are with Ergon Energy and 100% of these are on standing offers



Origin Energy and AGL supply of gas customers across Queensland **Market retail contracts**



of all **electricity**



of all gas customers

of South East QLD electricity customers **Energy Made Easy offers**

68%

from

74%





Tasmania

Retailers marketing to residential customers



Aurora supplies



Gas is unavailable to the majority of Tasmania.

Market retail contracts



of electricity customers

These only refer to pay-as-you-go customers **Energy Made Easy** offers



regulated electricity offers