PERFORMANCE OF THE RETAIL ENERGY MARKET

MARKET OVERVIEW 2016-17



New South Wales

Retailers marketing to residential customers



AGL, Origin Energy and **EnergyAustralia supply**



of electricity customers



customers

Market retail contracts

of electricity customers

from of gas 80% customers

from 74%

offers

Energy Made Easy



ACT

Retailers marketing to residential customers



ActewAGL supplies



of electricity of gas customers

customers

Market retail contracts



of gas

customers



from

27%

offers

6

Energy Made Easy

electricity



South Australia

Retailers marketing to residential customers



AGL, Origin Energy and EnergyAustralia supply



of electricity of gas customers

customers

Market retail contracts



of gas



from

85%

customers

Energy Made Easy offers









Retailers marketing to residential customers



AGL, Origin Energy and **Energy Australia supply**



of residential South East Queensland electricity customers

Outside of South East Queensland, most customers are with Ergon Energy and 100% of these are on standing offers



Origin Energy and AGL supply

of gas customers across Queensland

Market retail contracts



of all electricity customers



customers

78%

of South East QLD electricity customers

Energy Made Easy offers from

49%

from

68%

from





Energy Made Easy

regulated



Retailers marketing to residential customers



Aurora supplies



of Tasmanian electricity customers

Gas is unavailable to the majority of Tasmania.

Market retail contracts



of electricity customers



electricity

offers

These only refer to pay-as-you-go customers