



Table 1.1: Charges for customer related services

Product Code	Customer related service – fee based charges	(\$/year \$15-16)
SRMBH	Special Meter Read (includes wasted visit)	80.65
MIRBH	Move in Meter Read	80.65
MORBH	Move out Meter Read	80.65
MTBH	Meter Test – 1 <sup>st</sup> meter	444.64
MTABH	Meter Test – each additional meter	326.94
OPCBH	Off peak conversion	80.65
SVDNPBH	Disconnect – site visit	91.54
SVRBH	Reconnect – site visit	91.54
DMBH	Disconnect / Reconnect – Disconnection Complete	122.20
TDMBH	Disconnect / Reconnect – Technical Disconnection	122.20
DVSBH	Vacant Premise – Reconnect / Disconnect	122.20
SVDVSBH	Vacant Premise – Reconnect / Disconnect (site visit only)	91.54
DPPBM	Disconnect – Pillar/Pole	450.55
RMAH	Reconnection – Outside business hours	118.34
SITEST	Site Establishment per NMI	69.20
	Authorisation of ASPs – initial	676.21
	Authorisation of ASPs – renewal	313.12
	Authorisation ASP Training	279.36
	Connection offer service - basic	23.07
	Conveyancing information desk inquiry	51.16
	Debt collection cost	32.25

Table 1.2: Services attracting no charge

Product Code	Customer related service	\$
RMBH	Reconnection business hours	0
RPBH	Reconnection pole/pillar box business hours	0

Table 1.3: Services to be provided by quotation

Customer related service – quotation based charges	\$
High load escorts	R2b / hour
Retailer of Last Resort	cost / customer
CT Meter install	R2b / hour plus materials
Rectification works – rectification of illegal connection	R2b / hour plus materials
Rectification works – provision of additional crew	R4 / hour
Rectification works – fitting of tiger tails	R4 / hour plus rental

Table 2.1: Applicable Labour Rates

Labour Class	Hourly rate	Overtime hourly rate*
Admin R1	92.27	126.11
Design R2a	143.34	195.92
Inspector R2b	171.72	225.41
Engineer R3	183.92	242.53
Field Worker R4	130.78	169.43



Table 2.2: Schedule of charges for ancillary network services

Network Service	Underground urban residential subdivision (Vacant lots)			Rural overhead subdivisions and rural extensions				Underground commercial and industrial or rural subdivisions (vacant lots – no development)				Commercial and industrial developments	Asset relocation or streetlighting			
Design information	Up to 5 lots	\$430.02		R2a per hour				R2a per hour				R2a per hour	R2a or R3 per hour			
	6 to 10 lots	\$573.36														
	11 to 40 lots	\$1,003.38														
	Over 40 lots	\$1,290.06														
Design certification	Up to 5 lots	\$286.68		Up to 5 poles	\$286.68			Up to 10 lots	\$430.02			R2a per hour	R2a or R3 per hour			
	6 to 10 lots	\$430.02		6 to 10 poles	\$430.02			11 to 40 lots	\$573.36							
	11 to 40 lots	\$716.70		11 or more poles				\$716.70								
	Over 40 lots	\$860.04						Over 40 lots			\$860.04					
Design rechecking	R2a per hour			R2a per hour				R2a per hour				R3 per hour	R2a or R3 per hour			
Inspection of service work (by level 1 ASPs)	Grade	A per lot	B per lot	C per lot	Grade	A per pole	B per pole	C per pole	Grade	A per lot	B per lot	C per lot	R2b or R3 per hour	R2b or R3 per hour		
	First 10 lots	\$85.86	\$206.06	\$429.30	First 5 poles	\$103.03	\$206.06	\$343.44	First 10 lots	\$85.86	\$206.06	\$429.30				
	Next 40 lots	\$85.86	\$120.20	\$240.41	Next 5 poles	\$85.86	\$171.72	\$317.68	Next 40 lots	\$85.86	\$206.06	\$429.30				
	Remainder	\$17.17	\$68.69	\$115.05	Remainder	\$73.97	\$120.20	\$258.90	Remainder	\$85.86	\$206.06	\$429.30				
Re-inspection (level 1 and 2 work)	R2b per hour (maximum 1 hour per level 2 reinspection)															
Re-inspection Installation	R2b per hour															
Access permit	\$2,574.82			\$2,574.82				\$2,574.82				\$2,574.82	\$2,574.82			
Substation commissioning	\$2,390.90			\$2,390.90				\$2,390.90				\$2,390.90	\$2,390.90			
Administration	Up to 5 lots	\$369.06		Up to 5 poles	\$369.06			R1 per hour (max 6 hours)				R1 per hour (max 6 hours)	R1 per hour (max 6 hours)			
	6 to 10 lots	\$461.33		6 to 10 poles	\$461.33											
	11 to 40 lots	\$645.86		11 or more poles										\$830.39		
	Over 40 lots	\$738.12												Over 40 lots		
Notice of Arrangement	\$286.68															
Access to network assets (standby)	R2b per hour															
Inspection of service work (level 2 work)	All service connections: per NOSW			A Grade: \$42.93				B Grade: \$72.13				C Grade: \$206.06				
Connections Customer Interface coordination	Basic connection - R2b per hour			Complex connection - R3 per hour												
Preliminary Enquiry Service	Basic enquiry – R2b per hour			Complex enquiry – R3 per hour												
Planning studies for new connection applications	R3 per hour															
Service involved in obtaining deeds of agreement	R3 per hour															
Connection Offer Service	Basic: \$23.07															
	Other than basic								Standard – no substation on site				R2a per hour			
									Standard – with substation on site				R2a per hour			
									Negotiated				R2a per hour			
Site visit									R2a per hour							
Connection / Relocation Process facilitation	R2a per hour															
Rectification of illegal connection	R2b per hour															
Services to supply and connect temporary supply to one or more customers	Install & remove HV Live Line links								\$3,434.39							
	Break and remake HV bonds								\$2,575.79							
	Break and remake LV bonds								\$2,060.63							
	Connection and disconnection of MG to OH mains								\$2,060.63							
	Connection and disconnection of MG to LV board in Kiosk								\$1,373.75							
Investigation, review, and implementation of remedial actions associated with work performed by ASPs.	R2b per hour															
Attendance at customer premises to perform a statutory right of entry	R4 per hour															