



Service standards Public forum - agenda no.4

**The Chifley on Northbourne
102 Northbourne Avenue
Canberra City ACT 2602**

15 July 2003

9:00 am	Registration and coffee/tea	
9:30 am	ACCC Commissioner	Opening remarks
9:40 am	Mr Alex Cruickshank, Energy Retailers Association of Australia and the National Generators Forum	<ul style="list-style-type: none"> • Need to target standards to times that matter • Need to focus on market outcomes • Need for targets to be set at best practice
10:00 am	Mr Ben Skinner, Energy Retailers Association of Australia and the National Generators Forum	<ul style="list-style-type: none"> • Peak weighting mechanisms for circuit availability • Market impact measures
10:20 am	Mr Mal Park, TransGrid	<ul style="list-style-type: none"> • General comments on the draft guidelines • Possible options for market impact incentives
10:40 am	Morning tea	
11:00 am	Mr Greg Jones, Hydro Tasmania	<ul style="list-style-type: none"> • Forward Looking Measures needed • Market Impact Performance Measures • Connection Incentives
11:20 pm	Open floor	
11:50 pm	ACCC Commissioner	Closing remarks
Light lunch will be available on completion.		