

To whom it may concern.

On 9 October 2020, the AER released for consultation a draft decision regarding South Stradbroke Utilities Pty Ltd (SSU) individual exemption application to sell electricity at Couran Cove Resort, Queensland.

**Our issues with the resort taking control of services!**

**We have grave concerns with south Stradbroke utilities taking control of the services at Couran cove. There is a law dispute/court action going on at present with owners fighting against the resort for charging excess fees and providing NO proof. There's also a few applications into the referee for issues with the resort doing the wrong things such as recouping outstanding levies from a company that is involved with the resort.**

**Very much a huge conflict of interest.**

**The body corp/resort have decided at the CBC AGM that our fees are going up by 62%. Yet providing no proof or receipts for this increase! They will charge whatever they feel like! We have already paid until March 2021. So they are likely to charge us again!**

**We can't trust the resort to charge us correctly. They have already threatened many times and have turned off our services during COVID.**

**Not all apartments/lodges have individual meters now, so the cost to install will be significantly increase again in our body corp fees!**

**Please reconsider this application.**

**This will NOT benefit private owners.**