

South Stradbroke Utilities Ltd - draft decision on application for an individual exemption

Our issues with the resort taking control of services!

My family and other owners have strong concerns with South Stradbroke utilities taking control of the services at Couran cove. There is a law dispute/court action going on at present with owners fighting against the resort for charging excess fees and providing **NO** proof. There's also a few applications into the referee for issues with the resort doing the wrong things such as recouping outstanding levies from a company that is involved with the resort.

Very much a huge conflict of interest with Lachlan McIntosh a treasurer of the CBC, and representative of owners on the Committee.

The body corp/resort have decided at the CBC AGM that our fees are going up by 62%. Yet providing no proof or receipts for this increase! They will charge whatever they feel like! We have already paid until March 2021. So they are likely to charge us again!

We can't trust the resort to charge us correctly. They have already threatened many times and have turned off our services over the last 6 months, power, water and TV just go off for periods of time and then mysteriously come back on. When off there is no one to call for help.

Not all apartments/lodges have individual meters now, so the cost to install will be significantly increase again in our body corp fees!

I BEG you, please reconsider this application.

This will NOT benefit private owners.

Regards,
Anonymous Submitter