

AusNet Electricity Services Pty Ltd

Electricity Distribution Price Review 2016–20

Appendix 1A: Service Classification Proposal

Submitted: 30 April 2015





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Service Classification Proposal

AusNet Services proposes to adopt the Service Classification from the AER's Final Framework and Approach paper for the 2016-20 regulatory control period for Victoria.¹ The classification is shown in the table below.

Table 1: AusNet Services' 2016-20 Service Classification Proposal

Service group	Proposed classification
AER service group—network services	
Planning the distribution network	Standard control
Designing the distribution network	Standard control
Constructing the distribution network	Standard control
Maintaining the distribution network and connection assets	Standard control
Operating the distribution network and connection assets for DNSP purposes	Standard control
Administrative support (call centre, billing, etc)	Standard control
Emergency response	Standard control
Location of underground cables (dial before you dig)	Standard control
AER service group—connection services	
Routine connections - customers up to 100 amps	Alternative control (fee-based)
Routine connections - customers above 100 amps	Alternative control (quoted)
New connections requiring augmentation	Standard control
Repair and replacement of routine connection	Alternative control (fee-based)
Supply enhancement at customer request	Unclassified
Customer initiated undergrounding and/or rearrangement of distribution assets serving that customer ²	Standard control
Supply abolishment (>100 amps)	Alternative control (quoted)
Supply abolishment (up to 100amps)	Standard control
Temporary disconnect/reconnect services	Alternative control (fee-based)
De-energisation of existing connections	Alternative control (fee-based)
Energisation of existing connections	Alternative control (fee-based)
PV & small generator installation pre-approval (up to 5 kW)	Alternative control (fee-based)
PV & small generator installation pre-approval (>5kW)	Alternative control (fee-based)

¹ AER, 2014, Final Framework and approach for the Victorian Electricity Distributors, Regulatory control period commencing 1 January 2016, (24 October 2014).

² This classification applies where a customer contribution is calculated and applied in accordance with ESCV Guideline 14 or, if chapter 5A of the NER applies, the AER's connection guideline.

Service Classification Proposal

Service group	Proposed classification
AER service group—metering services	
Installation, operation, repair & maintenance, and replacement of type 1-4 metering installations (excluding smart meters)	Unclassified
Collection of meter data, processing and storage of meter data, and provision of access to meter data for type 1-4 metering installations (excluding smart meters)	Unclassified
Operation of type 7 metering installations	Alternate control
AER service sub-group—regulated metering services for type 5, 6 and smart meters	
Installation, operation, repair & maintenance, and replacement of type 5-6 metering installations (including smart meters)	Alternative control (revenue cap)
Collection of meter data, processing and storage of meter data, and provision of access to meter data for type 5-6 metering installations (including smart meters)	Alternative control
Meter exit services	Alternative control
Meter restoration services	Alternative control
Meter investigation	Alternative control (fee-based)
Special meter read	Alternative control (fee-based)
Re-test of type 5 and 6 metering installations (including smart meters) for first tier customers with annual consumption greater than 160 MWh	Alternative control (fee-based)
AER service sub-group—unregulated metering services for type 5, 6 and smart meters	
Installation, operation, repair & maintenance, and replacement of type 5-6 metering installations (including smart meters) to new customers3	Unclassified
AER service group—public lighting services	
Operation, maintenance, repair and replacement - shared public lighting assets	Alternative control (fee-based)
Operation, maintenance and repair - dedicated public lighting assets	Negotiated
Replacement - dedicated public lighting assets	Negotiated
Alteration and relocation of DNSP public lighting assets	Negotiated
New public lights (that is, new lighting types not subject to a regulated charge and new public lighting at greenfield sites)	Negotiated

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A 'new customer' includes an existing customer who elects to replace an existing meter.

Service Classification Proposal

Service group	Proposed classification
AER service group—ancillary services	
Fault response - not DNSP fault	Alternative control (fee-based)
Wasted attendance - not DNSP fault	Alternative control (fee-based)
Service truck visits	Alternative control (fee-based)
Reserve feeder construction	Negotiated service
Reserve feeder maintenance	Alternative control (quoted)
Temporary supply services	Alternative control (fee-based)
Rearrangement of network assets at customer request, excluding alteration and relocation of public lighting assets	Alternative control (quoted)
Auditing design and construction	Alternative control (quoted)
Specification and design enquiry fees	Alternative control (quoted)
Elective undergrounding where above ground service currently exists	Alternative control (quoted)
Damage to overhead service cables caused by high load vehicles	Alternative control (quoted)
High load escorts - lifting overhead lines	Alternative control (quoted)
Covering of low voltage lines for safety reasons	Alternative control (quoted)
After hours truck by appointment	Alternative control (quoted)
Emergency recoverable works	Unclassified
Provision of possum guards	Unclassified
Installation, repair, and maintenance of watchman lights	Unclassified