

## Reference Committee – Terms of Reference

### **Membership:**

- AusNet Services – Alistair Parker, Executive General Manager, Regulated Energy Services
- Australian Energy Regulator – Chris Pattas, General Manager, Distribution
- Energy Consumers Australia – Rosemary Sinclair, CEO, alternate Lynne Gallagher

### **Purpose:**

To be an escalation point for the Customer Forum, to raise issues that it considers may jeopardise its ability to fulfil its purpose and objectives, under the MOU, as an independent counterparty to AusNet Services in negotiating elements of its regulatory proposal for electricity distribution for 2021-25.

### **Scope:**

The scope of the Reference Committee is not narrowly defined – it will consider any issue that the Customer Forum wishes to escalate, that it has been unable to resolve with AusNet Services.

### **Authority:**

The Reference Committee has the authority to take any reasonable action that it sees fit to address the issue.

These could include, but are not limited to:

- Recommending that more funding or resources should be dedicated to the Customer Forum; and
- Directing AusNet Services staff to take specified actions to address the issues.

### **Timing:**

The Reference Committee will operate for the duration of AusNet Services' Customer Forum process. It will cease to operate in July 2019.