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Ausgrid's classification proposal

Content

1	CLASSIFICATION OF SERVICES.....	3
1.1	Ausgrid's classification proposal.....	3
	APPENDIX A. AUSGRID'S PROPOSED SERVICE CLASSIFICATION.....	7

1 CLASSIFICATION OF SERVICES

Our service classification proposal is customer focused. It broadly applies the AER's regulatory treatment of our services in its final Framework and Approach (F&A) paper, but offers additional protections for vulnerable customers who experience an outage that is not directly related to our distribution network.

We agree with the AER that none of services provided by Ausgrid should be classified as negotiated services. But since there is scope for some of our transmission services to be negotiated, we have proposed a negotiation framework and criteria.

Classification of services
Proposal will offer additional protection for vulnerable customers The health and safety of vulnerable customers will be subject to additional protections under our proposed regulatory treatment of our services. Our proposal achieves this by allowing Ausgrid to rectify simple customer faults (e.g. fuse) that extend beyond our network, where the health and safety of a customer would be placed at risk if they were required to source the rectification works from contestable markets.

1.1 Ausgrid's classification proposal

The AER classifies our services into standard control, alternative control, negotiated and unclassified services. Different service classifications may attract different forms of regulatory control, and unclassified services are not subject to regulatory control. Service classification is therefore important as it determines the extent of regulation to apply to our services.

The AER has already set out its proposed approach on service classification as part of the final Framework and Approach (F&A) process. However, neither the AER nor Ausgrid are bound by the proposed service classification. Ausgrid is permitted to propose a different approach, provided that we include the reasons for the difference.¹

We have considered the regulatory treatment of our services in the AER's final F&A paper and are of the view that changes should be made to offer additional protection for vulnerable customers who experience an outage not directly related to our distribution network. Our proposal also includes minor wording changes to three services, from the descriptions given in the final F&A paper.

1.1.1 AER's approach to classifying services

In classifying services, the AER may group distribution services together and apply a single classification. Consistent with the current regulatory period, the AER has adopted this approach.

In its F&A paper the AER proposed to group Ausgrid's distribution services as:

- Common distribution services (formerly "network services")
- Ancillary services
- Metering services

¹ NER clause 6.8.2(c)(1)(ii).

- Connection services
- Public lighting services
- Unregulated distribution services.

These service groups are the same as the classification applied in the current period. Some of the components making up these service groups have, however, changed.

Table 1 summarises the components to the service groups listed above which the AER has proposed to change in the 2019-24 regulatory period. Most of these changes involve giving a classification to services that are currently “unclassified”. The AER is also proposing to change the regulatory treatment of some services that currently have an unregulated distribution services classification.

Table 1. Components of service groups that will change classification under final F&A paper

Component	2014-19 classification	Proposed 2019-24 classification
Emergency recoverable works	Unregulated distribution service	Standard control services
Shared asset facilitation	Unclassified	Standard control services
Rectification of simple fault for a life support customer	Unclassified	Standard control services
Rectification works to maintain network safety	Unclassified	Alternative control services
Training to third parties for network related access	Unclassified	Alternative control services
Security lights	Unregulated distribution service	Alternative control services
Meter recovery and disposal	Unclassified	Alternative control services
Distribution asset rental	Unclassified	Unregulated distribution service
Contestable metering support roles	Unclassified	Unregulated distribution service
Non-standard connection services	Unclassified	Unregulated distribution service
Provision of training to third parties for non-network related access	Unclassified	Unregulated distribution service

In relative terms, the changes the AER included in its service classification are limited. This is given that the vast majority of the components making up the AER’s classification of services in its final F&A paper align with our current service classification.

As for the amendments that have been included, they take into account the expansion of contestability in metering services which, from 1 December 2017, have introduced additional services we must now provide. They also take into consideration the AER’s new ring fencing guidelines that place limitations on the services Ausgrid is able to provide our customers if a service is not classified.

1.1.2 Ausgrid's proposed approach to classifying services

The rules require that our regulatory proposal shows how the distribution services we provide should, in our opinion, be classified for the next regulatory period.²

In relation to this rules requirement, Ausgrid's classification proposal largely adopts the AER's classification of services position in its final F&A paper. This is with the exception of an amendment that expands the protections offered to vulnerable customers and minor editorials to three service groups.

Expanded protection for vulnerable customers

Our proposal offers additional protections to vulnerable customers who have lost supply of electricity and require urgent rectification works due to a health or safety risk.

Under the AER's classification of our services in its final F&A paper, Ausgrid is limited to providing rectification works that address a fault on our distribution network infrastructure. Any other rectification works, not directly related to our network, must be sourced by customers from contestable markets. This is unless the rectification work relates to a life support customer.

We strongly support the AER putting in place protections for life support customers who urgently require restoration services when they experience an outage. But propose that these protections should be extended to other vulnerable customers who do not rely on life support equipment, yet whose health and safety may be placed at risk if they are required to source restoration services from contestable markets.

To give effect to this, we propose that the 'standard control services' definition in the AER's final F&A paper is amended. Presently, this definition allows Ausgrid to rectify a 'simple customer fault (e.g. fuse) relating to a life support customer'. We propose that it should be expanded to the following:

*the rectification of simple customer fault (e.g. fuse) relating to a life support customer **or a customer whose health and safety may be placed at risk if they are required to source restoration services from contestable markets***

We have proposed this amendment in recognition that the presence of life support equipment is not necessarily a key determinant of the health or safety risk faced by a customer who loses supply. Circumstances may arise where Ausgrid investigates a fault at a remote location or outside of business hours and finds that the loss of supply to an elderly or sick customer is unrelated to our distribution network. If these vulnerable customers face a significant delay in sourcing restoration services from contestable markets, then the risk to their health or safety could potentially be significant, irrespective of whether they have life support equipment or not.

Our proposal would also have minimal impact on contestable markets. The rectification works performed by Ausgrid would be strictly limited to the 'simple customer faults' such as the replacement of a fuse. Any work that is beyond necessary to restore supply (e.g. the repairing of a hot water service) would remain contestable.

Ausgrid provides an essential service to 1.7 million customers – the well-being of whom is of paramount importance to us. If the AER does not accept our proposal to extend the existing protections for vulnerable customers, then irrespective of the regulatory implications we will still rectify simple customer faults where we identify a health and safety risk, and notify the AER accordingly.

² NER clause 6.8.2(c)(1)(i).

Minor wording changes to other services

We propose minor wording changes to three services in the AER's final F&A paper.

The services and our proposed editorials are listed in Table 2 **Error! Reference source not found.**below. These wording changes, although minor, have been proposed so that the AER's service classification determination more accurately reflects the scope of work involved in providing each service to customers.

Table 2. Proposed changes to the AER's service classification in its final F&A paper

Service	AER's Description	Ausgrid's proposed changes
Provision of materials to ASPs	Provision of materials/equipment to for ASPs for connection assets that will become part of the shared distribution network	Minor edits are proposed. This is to replace the word "to" with "for" in the description of this service. We have put forward these edits in recognition that non-ASPs also purchase materials. This typically happens when a customer receiving a connection service purchases materials or equipment on the behalf of the ASP that has been engaged to augment or extend our existing network.
Inspection services	<p>Inspection of and reinspection by a distributor, for safety purposes, of:</p> <ul style="list-style-type: none"> private electrical wiring work undertaken by an electrical contractor and contestable works undertaken by ASPs the investigation, review and implementation of remedial actions that may lead to corrective and disciplinary action of an ASP due to unsafe practices or substandard workmanship inspection of privately owned low voltage or high voltage network infrastructure (i.e. privately owned distribution infrastructure before the meter) investigate, review and implementation of remedial actions associated with a Local Government Authorities' (LGA) vegetation works. 	<p>Minor edits are proposed.</p> <p>These edits add an additional dot-point to this service description relating to the inspection of vegetation management performed by local councils and other authorised parties.</p> <p>This dot-point has been added reflect the availability of local councils and other authorised bodies to manage vegetation surrounding our distribution assets and, to facilitate this, our role in reviewing the quality of the work that they perform, and in some cases taking remedial action.</p>
Authorisation of ASPs and local councils	<p>Activities include:</p> <ul style="list-style-type: none"> authorisation of individual employees and sub-contractors of ASPs and additional authorisations at request of ASP and other administrative services performed by the distributor relating to work performed by an ASP authorisation of local councils to conduct vegetation works. 	<p>Minor edits are proposed.</p> <p>This is to clarify that Ausgrid authorises local government authorities to perform vegetation management work.</p>

We set out our full classification proposal, including our proposed amendment/clarification on service descriptions, in Attachment A.

APPENDIX A. AUSGRID'S PROPOSED SERVICE CLASSIFICATION

The following table details Ausgrid's proposed service classifications.

Table 3. Proposed service classifications

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
Common distribution services			
Common distribution services (formerly 'network services')	<p>The suite of services involved in the use of the distribution network for the conveyance of electricity (including the service that ensures the integrity of the related distribution system) and includes but is not limited to the following:</p> <ul style="list-style-type: none"> • the planning, design, repair, maintenance, construction and operation of the distribution network • the relocation of assets that form part of the distribution network but not relocations requested by a third party (including a customer) • works to fix damage to the network (including emergency recoverable works) or to support another distributor during an emergency event • network demand management for distribution purposes • training internal staff, accredited service providers (ASPs) and contractors undertaking direct control services • activities related to 'shared asset facilitation' of distributor assets • emergency disconnect for safety reasons and work conducted to determine if a customer outage is related to a network issue • bulk supply metering • rectification of simple customer fault (e.g. fuse) relating to a life support customer or a customer whose health and safety may be placed at risk if they are required to source restoration services from contestable markets. 	Standard control	Standard control

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	Such services do not include a service that has been separately classified including any activity relating to that service.		
Ancillary services – Services closely related to common distribution services but for which a separate charge applies.			
Design related services	<p>Activities includes:</p> <ul style="list-style-type: none"> provision of design information, design rechecking services in relation to connection and relocation works provided contestably work of an administrative nature relating to work performed by Level 1 and Level 3 ASPs, including processing work the provision of engineering consulting (related to the shared distribution network). 	Alternative control	Alternative control (specific monopoly service)
Connection application related services	<p>Activities include:</p> <ul style="list-style-type: none"> assessing connection applications or a request to undertake relocation of network assets as contestable works and preparing offers processing preliminary enquiries requiring site specific or written responses undertaking planning studies and associated technical analysis (e.g. power quality investigations) to determine suitable/feasible connection options for further consideration by applicants site inspection in order to determine the nature of the connection service sought by the connection applicant and ongoing co-ordination for large projects registered participant support services associated with connection arrangements and agreements made under Chapter 5 of the NER. 	Alternative control	Alternative control (specific monopoly service)
Contestable network commissioning and decommissioning	The commissioning and decommissioning of network equipment associated with ASP Level 1 contestable works. Includes equipment checks, tests and activities associated with setting or resetting network protection systems and the updating of engineering systems.	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
Access permits, oversight and facilitation	<p>Activities include:</p> <ul style="list-style-type: none"> • a distributor issuing access permits or clearances to work to a person authorised to work on or near distribution systems including high and low voltage. • a distributor issuing confined space entry permits and associated safe entry equipment to a person authorised to enter a confined space. • a distributor providing access to switch rooms, substations and the like to a non-LNSP party who is accompanied and supervised by a distributor's staff member. May also include a distributor providing safe entry equipment (fall-arrest) to enter difficult access areas. • specialist services (which may involve design related activities and oversight/inspections of works) where the design or construction is non-standard, technically complex or environmentally sensitive and any enquiries related to distributor assets. • facilitation of generator connection and operation of the network. • facilitation of activities within clearances of distributor's assets, including physical and electrical isolation of assets. • provision of approved materials/equipment for ASPs for connection assets that will become part of the shared distribution network. • assessing an application from an ASP or manufacturer to consider approval of alternative material and equipment items that are not specified in the distributor's approved materials list. 	Alternative control	Alternative control (specific monopoly service)
Notices of arrangement and completion notices	A distributor may be required to perform work of an administrative nature where a local council requires evidence in writing from the distributor that all necessary arrangements have been made to supply electricity to a development. This may include receiving and checking subdivision plans and 88 B instruments, copying subdivision plans, checking and recording easement details, assessing supply availability, liaising with developers if errors or changes are required and preparing notifications of arrangement.	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	A distributor may also be required to provide a completion notice (other than a notice of arrangement). This applies where the customer/developer or ASP requests distributor to provide documentation confirming progress of work. Usually associated with discharging contractual arrangements (e.g. progress payments) to meet contractual undertakings.		
Network related property services	Property tenure services related to obtaining deeds of agreement, deeds of indemnity, leases, easements or other property tenure in relation to property rights associated with connection or relocation. Conveyancing inquiry services relating to the provision of property conveyancing information at the request of a customer.	Alternative control	Alternative control (specific monopoly service)
Site establishment services	<p>Activities include, but not limited to:</p> <ul style="list-style-type: none"> • Site establishment, including liaising with the Australian Energy Market Operator (AEMO) or market participants for the purpose of establishing NMIs in market systems, for new premises or for any existing premises for which AEMO requires a new NMI and for validation of and updating network load data. This includes processing and assessing requests for a permanently unmetered supply device. • Site alteration, updating and maintaining national metering identifier (NMI) and associated data in market systems. • NMI extinction, processing a request by the customer or their agent for permanent disconnection and the extinction of a NMI in market systems. • Confirming or correcting metering or network billing information in market business to business or network billing systems, due to insufficient or incorrect information received from retailers or metering providers. 	Alternative control	Alternative control (specific monopoly service)
Network safety services	<p>Examples include:</p> <ul style="list-style-type: none"> • provision of traffic control services by the distributor where required • fitting of tiger tails, high load escort • de-energising wires for safe approach (e.g. for tree pruning) 	N/A	Alternative control (potentially contestable)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	<ul style="list-style-type: none"> work undertaken to determine the cause of a customer fault where there may be a safety impact on the network or related component Neutral integrity test – where customers request the distributor to investigate the occurrence of mild electric shocks within a customer's premises to determine whether the fault exists within the customer's installation or on the network. A fee would be levied where the fault is within the customer's installation. 		
Rectification works to maintain network safety	Activities include issues identified by the distributor and work involved in managing and resolving pre-summer bush fire inspection customer vegetation defects or aerial mains where the customer has failed to do so.	N/A	Alternative control (specific monopoly service)
Network tariff change request	Activities including a retailer's customer or retailer requesting an alteration to an existing network tariff (for example, a change from a Block Tariff to a Time of Use tariff), requiring the distributor to conduct tariff and load analysis to determine whether the customer meets the relevant tariff criteria. Where a distributor processes changes in its IT systems to reflect a tariff change request.	Alternative control	Alternative control (specific monopoly service)
Services provided in relation to a Retailer of Last Resort (ROLR) event	The distributors may be required to perform a number of services as a distributor when a ROLR event occurs. For example: Preparing lists of affected sites and reconciling data with AEMO listings, arranging estimate reads for the date of the ROLR event, preparing final invoices and miscellaneous charges for affected customers, extracting customer data, providing it to the ROLR and handling subsequent enquiries.	Alternative control	Alternative control (specific monopoly service)
Planned Interruption – Customer requested	Where the customer requests to move a planned interruption and agrees to fund the additional cost of performing this distribution service outside of normal business hours.	N/A	Alternative control (specific monopoly service)
Attendance at customers' premises to perform a statutory right where access is prevented.	A follow up attendance at a customer's premises to perform a statutory right where access was prevented or declined by the customer on the initial visit. This includes the costs of arranging, and	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	the provision of, a security escort or police escort (where the cost is passed through to the distributor).		
Inspection services	<p>Inspection of and reinspection by a distributor, for safety purposes, of:</p> <ul style="list-style-type: none"> private electrical wiring work undertaken by an electrical contractor and contestable works undertaken by ASPs. the investigation, review and implementation of remedial actions that may lead to corrective and disciplinary action of an ASP due to unsafe practices or substandard workmanship. private inspection of privately owned low voltage or high voltage network infrastructure (i.e. privately owned distribution infrastructure before the meter). investigate, review and implementation of remedial actions associated with a Local Government Authorities' vegetation works. 	Alternative control	Alternative control (specific monopoly service)
Provision of training to third parties for network related access	Training services provided to third parties that result in a set of learning outcomes that are required to obtain a distribution network access authorisation specific to a distributor's network. Such learning outcomes may include those necessary to demonstrate competency in the distributor's electrical safety rules, to hold an access authority on the distributor's network and to carry out switching on the distributor's network. Examples of training might include high voltage training, protection training or working near power lines training.	N/A	Alternative control
Security lights	Customer requested flood lighting services	Unclassified distribution service	Alternative control (potentially contestable)
Off-peak conversion	Customer requested alteration of load control equipment for the purposes of converting a customer from peak to off-peak electricity supply.	Alternative control	Alternative control (specific monopoly service)
Authorisation of ASPs and local councils	<p>Activities include:</p> <ul style="list-style-type: none"> annual authorisation of individual employees and sub-contractors of ASPs and additional authorisations at request of ASP and other administrative services performed by the distributor relating to work performed by an ASP 	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	<ul style="list-style-type: none"> authorisation of local councils to conduct vegetation works. 		
Customer initiated asset relocations	<p>Relocation of assets that form part of the distribution network in circumstances where the relocation was:</p> <ul style="list-style-type: none"> initiated by a third party (including a customer); and could impact the safety or security of the network. 	N/A	Alternative control (specific monopoly service)
Termination of cable at zone substation – distributor required performance	<p>The termination of cable at zone substations and first joint out, where:</p> <ul style="list-style-type: none"> a work health and safety assessment determines that an ASP should not be given the required access to the zone substation; and the connection is fully dedicated to the specific customer connecting. 	N/A	Alternative control (specific monopoly service)
Metering services – The NSW distributors will remain responsible for the provision of type 5 and 6 meters up to 30 November 2017 in their respective distribution areas. They will continue to be responsible for those meters until they are replaced (and entitled to levy associated charges). We refer to these meters as ‘legacy meters’. New meters (that will be type 1 to 4 meters) installed from 1 December 2017 are referred to as ‘contestable meters’.			
Type 1 to 4 metering services	Type 1 to 4 meters and supporting services are competitively available.	Unclassified	Unclassified
Type 5 and 6 meter provision (prior to 1 December 2017)	Recovery of the capital cost of type 5 and 6 metering equipment installed prior to 1 December 2017.	Alternative control	Alternative control (specific monopoly service)
Type 7 metering services	Administration and management of type 7 metering installations in accordance with the NER and jurisdictional requirements. Includes the processing and delivery of calculated metering data for unmetered loads, and the population and maintenance of load tables, inventory tables and on/off tables.	Standard control	Standard control
Types 5 and 6 meter maintenance, reading and data services (legacy meters)	Meter maintenance covers works to inspect, test, maintain and repair meters. Meter reading refers to quarterly or other regular reading of a meter. Metering data services are those that involve the collection, processing, storage and delivery of metering data and the management of relevant NMI Standing Data in accordance with the Rules.	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
Special meter reading and testing (legacy meters)	<p>Special meter reading and testing services include:</p> <ul style="list-style-type: none"> • Special meter reading for type 5 and 6 meters and move in and move out metering reading (type 5 and 6 meters) • Type 5 meter final read on removed type 5 metering equipment • Special meter test (for type 5 and 6 meters) • Type 5 and 6 non-standard meter data services • Type 5 and 6 current transformer testing. 	Alternative control	Alternative control (specific monopoly service)
Emergency maintenance of failed metering equipment not owned by the distributor (contestable meters)	The distributor is called out by the customer or their agent (e.g. retailer, metering coordinator or metering provider) due to a power outage where an external metering provider's metering equipment has failed or an outage has been caused by the metering provider and the distributor has had to restore power to the customer's premises. This may result in an unmetered supply arrangement at this site. This fee will also be levied where a metering provider has requested the distributor to check a potentially faulty network connection and when tested by the distributor, no fault is found.	Alternative control	Alternative control (specific monopoly service)
Meter recovery and disposal – type 5 and 6 (legacy meters)	<p>Activities include:</p> <ul style="list-style-type: none"> • at the request of the customer or their agent to remove and dispose of type 5 or 6 current transformer (CT) meters where a permanent disconnection has been requested. • disposing of type 5 or 6 whole current (WC) meters which may otherwise be removed and disposed of by the incoming metering provider. 	N/A	Alternative control (specific monopoly service)
Distributor arranged outage for purposes of replacing meter	At the request of a retailer or metering coordinator provide notification to affected customers and facilitate the disconnection/reconnection of customer metering installations where a retailer planned interruption cannot be conducted.	N/A	Alternative control (specific monopoly service)
Customer requested provision of additional metering/consumption data	Customer requested provision of data in excess of requirements under rule 28 of the National Electricity Retail Rules (two requests per annum are permitted under this rule).	Alternative control	Alternative control (specific monopoly service)

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
Connection services			
Premises connection assets	<p>Includes any additions or upgrades to the connection assets located on the customer's premises which are contestable (Note: excludes all metering services).</p> <p>Premises connection assets can be further described as:</p> <p>A. Design and construction of premises connection assets (where these services are provided contestably).</p> <p>B. Part design and construction of connection assets that are not available contestably (generally as a result of safety, reliability or security reasons). Those parts of project works that are performed and funded by the distributor except where C applies.</p> <p>C. Part design and construction of connection assets where a customer requests that connection assets are designed and constructed to an increased standard (beyond that required by the distributors' standards and policies), and where those works are designed and constructed by the distributor (as a result of safety, reliability or security reasons).</p>	<p>A. Unclassified</p> <p>B. Standard control</p> <p>C. Unclassified</p>	<p>A. Unclassified</p> <p>B. Standard control</p> <p>C. Alternative control</p>
Extensions	<p>An enhancement required to connect a power line or facility outside the present boundaries of the transmission or distribution network owned or operated by a Network Service Provider that is:</p> <p>A. undertaken by a customer.</p> <p>B. undertaken by a customer but partly funded by a NSP (NSP contribution would be classified as a standard control service while the customer funded component of the service would be unclassified).</p> <p>C. undertaken by a network service provider.</p>	<p>A. Unclassified</p> <p>B. Unclassified/standard control based on contribution</p> <p>C. Standard control</p>	<p>A. Unclassified</p> <p>B. Unclassified/standard control based on contribution</p> <p>C. Standard control</p>
Augmentations	<p>A. Any shared network enlargement/enhancement undertaken by a distributor which is not an extension.</p> <p>B. Any shared network enlargement/enhancement undertaken by a customer, but partly funded by a distributor (distributor contribution would be classified as a standard control service while the customer funded component of the service would be unclassified).</p>	<p>A. Standard control</p> <p>B. Unclassified/standard control based on contribution</p>	<p>A. Standard control</p> <p>B. Unclassified/standard control based on contribution</p>

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
	<p>C. Any shared network enlargement/enhancement undertaken by a customer.</p> <p>D. Any shared network enlargement/enhancement undertaken by a distributor where a customer requests that assets are designed and constructed to an increased standard (beyond that required by the distributors' standards and policies).</p>	<p>C. Unclassified</p> <p>D. Unclassified</p>	<p>C. Unclassified</p> <p>D. Alternative control</p>
Reconnections/Disconnections	<p>Disconnection and/or reconnection services (some provided in accordance with the National Energy Retail Rules). Examples include (but are not limited to):</p> <ul style="list-style-type: none"> • Disconnection visit (site visit only) • Disconnection visit (disconnection completed - technical) • Disconnection visit (disconnection completed) • Pillar box/pole top disconnection - completed • Reconnection/disconnection outside of business hours • Vacant property - site visit only • Vacant property disconnection (disconnection completed) • Shared service fuse replacement • Rectification of illegal connections • Temporary connections • Remove or reposition connection • Single phase to three phase 	Alternative control	Alternative control (specific monopoly service)
Public lighting			
Public lighting	Provision, construction and maintenance of public lighting and emerging public lighting technology.	Alternative control	Alternative control
Unregulated distribution services			
Distribution asset rental	Rental of distribution assets to third parties (e.g. office space rental, pole and duct rental for hanging telecommunication wires etc.).	N/A	Unclassified distribution service

Service group/Activities included	Further description	Current Classification 2014–19	Proposed classification 2019–24
Contestable metering support roles	Includes metering coordinator (except where the distributor is the initial metering coordinator), metering data provider and metering provider for meters installed or replaced after 1 December 2017.	N/A	Unclassified distribution service
Non-standard connection services	<p>Customer requested services that typically occur at the time of connection. For example, the following requested customer services:</p> <ul style="list-style-type: none"> asset relocations requested by a third party (including a customer) which are unlikely to impact on the safety or security of the network. conversion of aerial bundled cable (i.e. reducing the number of overhead lines by combining them). reserve or duplicate supplies (beyond what a distributor is required to provide). unless a work health and safety assessment determines that an ASP should not be given the required access, the termination of cable at zone substations and first joint out (where the connection is fully dedicated to the specific customer connecting). 	N/A	Unclassified distribution service
Provision of training to third parties for non-network related access	Training programs provided to third parties which are not ASPs or contractors.	N/A	Unclassified distribution service
Type 5 and 6 meter data management to other electricity distributors	The provision of type 5 and 6 meter data management to other electricity distributors.	Unclassified distribution service	Unclassified distribution service
Non-distribution services – Although this table relates to distribution services, we have included the below non-distribution services provided by Essential Energy for clarity.			
Generation assets	Non-standard control generation assets. E.g. Nymboida and Oaky Hydro and Western Plains Zoo Solar in NSW	N/A	Non-distribution service
Water	Broken Hill and Water Rights as (the former) Nymboida Hydro Plant in NSW	N/A	Non-distribution service