

Ausgrid Retailer Newsletter

March 2022



Stakeholder feedback

In September 2021, we reached out to retailers across NSW to seek your views and expectations for engaging with Ausgrid, as we prepare a 2024-2029 Draft Plan for publishing in August 2022. What we learnt was that for many of you the priority was understanding tariff changes and plans for tariff reform.

As a result of this consultation several of you have come along to our Pricing Working Group (PWG), our peak advocacy group for pricing and tariff related consultation. The PWG meets monthly, and we will continue to invite retailers into this forum as appropriate. If you would like to be part of this and haven't received an invitation, please contact our Pricing Manager Bill Nixey bill.nixey@ausgrid.com.au.

For other topics, such as the transition to net zero and service incentive schemes, we heard that first and foremost you want regular communications,

and for that reason we have begun this monthly newsletter. We also heard that you would like early sight of the content of our 2024-2029 Draft Plan, and for that reason we plan to have a Retailer Forum in June 2022, to share both early insights and 1st July tariff changes. This will be in addition to our usual email and links through to the tariffs on the ausgrid.com.au website. Registrations for this forum will open shortly on the yoursay.ausgrid.com.au Retailers page, and we will include further information on this in our next newsletter.

We also heard that where possible you would like networks to work together to streamline engagement, and you will see that we have begun this approach as we think about Resilience.

We'd like to thank you for your continued engagement and look forward to working with you as we shape our plans for the future.

Ausgrid's 2024-2029 Plan timeline



Resilience

The impacts of climate change on the network and how we plan for a future with more natural hazards and extreme weather events is on the minds of many networks, and we know is also on the minds of many retailers.

To start to better understand the issue, Ausgrid has undertaken its first climate impact assessment on our network. We are in the process of finalising the piece of work, but the modelling results show that our risk of exposure to natural hazards such as storms, bushfires, heatwaves, extreme heat days, and flooding are increasing.

To appreciate the impact these natural hazards and extreme events have had on customers, and will continue to have in the future, Ausgrid decided to conduct focus groups with customers and stakeholders from communities that had either experienced a severe weather event or are at high risk. The findings of this report can be found at yoursay.ausgrid.com.au in the document library.

We heard from communities that the road to recovery can be long and extends well past restoring the power. We also heard that communities would like support and advice to become more resilient to these events themselves.

We are also working with climate scientists and economic experts to take the results of the climate assessment and model the impact of climate change on the network and identify key areas of increased risk and mitigating actions.

As resilience is a common issue across the industry, we also published a joint paper with other networks to seek stakeholder views on the issues around resilience. The consultation paper is also on the document library at yoursay.ausgrid.com.au. This conversation will continue over the coming months, and we will keep you informed.



Contact us

For further information contact feedback.B2B@ausgrid.com.au

Visit yoursay.ausgrid.com.au

For information or feedback on our Regulatory Proposal contact kate.hawke@ausgrid.com.au