

# Ausgrid Retailer Newsletter

July 2022



Our Draft Regulatory Submission for 2024-29 ("Draft Plan") will be published on 31 August 2022. Consultation will open at this time, and close on 4 October 2022.

## Retailer forum

We look forward to sharing details of our Draft Plan with you and obtaining your feedback.

The forum will be held online on:

**Tuesday 20th September  
9 – 10am**

We hope you and your colleagues can join us.

## Register now at:

[Retailer forum registration](#) or through the [yoursay.ausgrid.com.au](https://yoursay.ausgrid.com.au) retailer website page.

Once registered:  
**JOIN FORUM**

## Trial Tariffs

As foreshadowed in our previous newsletter, on 1 July 2022, we commenced three tariff trials for two-way energy, flexible loads, and community storage. Our trial tariffs are being offered by retailers who have formally partnered with us for the trial. For further information or to discuss becoming a partner retailer please contact [pricing@ausgrid.com.au](mailto:pricing@ausgrid.com.au)

### Residential two-way tariff (EA959/EA960)

Our residential two-way tariff is testing our, and, partners' capability to offer two-way pricing and customer engagement with the tariffs. We have applied a time of use tariff structure to both consumption and exports because it reflects how customers are currently rewarded for exports through solar feed-in tariffs.

Prices ex GST	Consumption charges (EA959)	Export charges (EA960)
<b>Peak period 2pm to 8pm every day</b>	27.7957c/kWh	27.7957c/kWh reward
<b>Solar soak period 10am to 2pm every day</b>	3.3095c/kWh	0c/kWh for first 547.5kWh per quarter 1.85c/kWh charge thereafter
<b>Off-peak period 8pm to 10am every day</b>	3.3095c/kWh	0c/kWh
<b>Fixed charge</b>	48.9230c/day	–

This tariff will allow almost all customers with western facing solar panels or batteries to save network costs. Overall, around 50% of solar customers are better off under this tariff.

We have a lot of spare capacity in our two-way tariff trial available to potential partner retailers.



## Residential flexible load tariff (EA961)

Our flexible load tariff trial can be utilised by electric vehicle owners. For example, the flexible load tariff allows unlimited electric vehicle charging for a fixed network charge of around \$190 per year. In return we can interrupt the supply to customers' electric vehicle chargers for 2 hours, up to 20 times per year.

For the 2022-23 trial, retailers are charged all usage plus the additional fixed charge based on our standard time of use tariff. Ausgrid is refunding retailers for all electricity used by the electric vehicle charger (outside of our interruptions). This approach limits how many customers we can connect to our current flexible load tariff. We may be able to partner with a small number of additional retailers.

We are looking at adding a second version of this trial next year that does not charge usage in the first instance, if retailers can arrange for separate revenue metering of the electric vehicle circuit. We are interested in partnering with more retailers next year with separate revenue metering.

## Community battery tariff (EA962/EA963)

We have also introduced a community battery tariff for standalone community batteries on our network. The community battery tariff is available to batteries directly connected to the Ausgrid network, and no other load.

The community battery tariff has two main features, to achieve two objectives for community batteries:

1. We have designed the tariff to provide clear signals on the costs and benefits of battery operation during peak demand and minimum system load/high voltage times. The battery faces concentrated and symmetrical long-run marginal cost charges based on the costs and benefits during these peak events.
2. We have designed the tariff to support sharing local generation. Our local use of system (or LUOS) charge allows the community battery to store locally generated electricity for free, when the electricity would otherwise be exported through the local transformer. This creates a myriad of innovation opportunities for retailers, including donating electricity to charity and virtual storage.

Our community battery tariff is available to any battery operator on application.

## Thank you for your understanding

During the recent storms across our network in July 2022 Ausgrid suspended the disconnection of customers from 04/07/2022 to 11/07/2022. We understand this impacts Retailers and want to thank you for your cooperation and understanding while we worked through our storm recovery.

It is extremely important to keep customers informed of the progress of repair and restoration during events such as these. To ensure we can keep customers informed and reduce the number of calls made to retailers during outages, we would like to remind you to ensure a mobile phone number, in the correct format, is recorded for customers where possible. This information can be provided via Customer Data Notification (CDN) with the correct service type of "Mobile Voice".

## Contact us

For further information contact [feedback.B2B@ausgrid.com.au](mailto:feedback.B2B@ausgrid.com.au)

Visit [yoursay.ausgrid.com.au](https://yoursay.ausgrid.com.au)

For information or feedback on our Regulatory Proposal contact [kate.hawke@ausgrid.com.au](mailto:kate.hawke@ausgrid.com.au)