

CitiPower

2018 Pricing Proposal



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Contents

1	INTRODUCTION	5
1.1	Our business	7
1.2	Network and metering tariffs	8
1.3	Network pricing objectives and principles	8
1.4	Summary of changes	9
1.5	Structure of this document	9
2	TARIFF CLASSES AND TARIFFS.....	11
2.1	Tariff classes	13
2.2	Tariff structure.....	13
2.3	kVA demand tariff	17
2.4	Price movements from 2017	18
3	STANDARD CONTROL SERVICE CHARGES.....	19
3.1	Distribution charges	21
3.2	Designated pricing proposal charges.....	27
3.3	Jurisdictional scheme charges	28
3.4	Indicative prices for 2019-2020	28
3.5	Comparison of 2018 Proposed and Indicative Network Tariffs.....	29
4	ALTERNATIVE CONTROL SERVICES.....	31
4.1	Tariff classes	33
4.2	Stand alone and avoidable costs of alternative control services	33
4.3	Long run marginal costs and revenue recovery	33
4.4	Compliance with the AER determination	33
4.5	Metering tariff class side constraints	36
4.6	Public lighting operation, maintenance and replacement	36
A	STANDARD CONTROL SERVICE CHARGES.....	37
B	ALTERNATIVE CONTROL SERVICE CHARGES.....	59
C	GLOSSARY.....	77
D	ATTACHMENTS.....	83

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Introduction 1



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1 Introduction

This document, its appendices and attachments comprise our 2018 Pricing Proposal (pricing proposal) to the Australian Energy Regulator (**AER**). It covers all of our direct control services for 2018 in accordance with the National Electricity Rules (**Rules**) and the AER's Final Decision on CitiPower's Distribution Determination for the 2016 to 2020 regulatory control period.

Direct control services are divided into two subclasses:

- standard control services - network charges; and
- alternative control services - metering, public lighting and various customer requested service charges.

1.1 Our business

We are one of the most efficient and reliable electricity distribution networks in Australia. As one of Victoria's five privately owned electricity distributors, we own and manage assets that deliver electricity to more than 335,000 homes and businesses across Melbourne's central business district and inner suburbs. This area includes some of Australia's most iconic sporting and cultural facilities such as the Melbourne Cricket Ground, the National Tennis Centre and the Victorian Arts Centre.

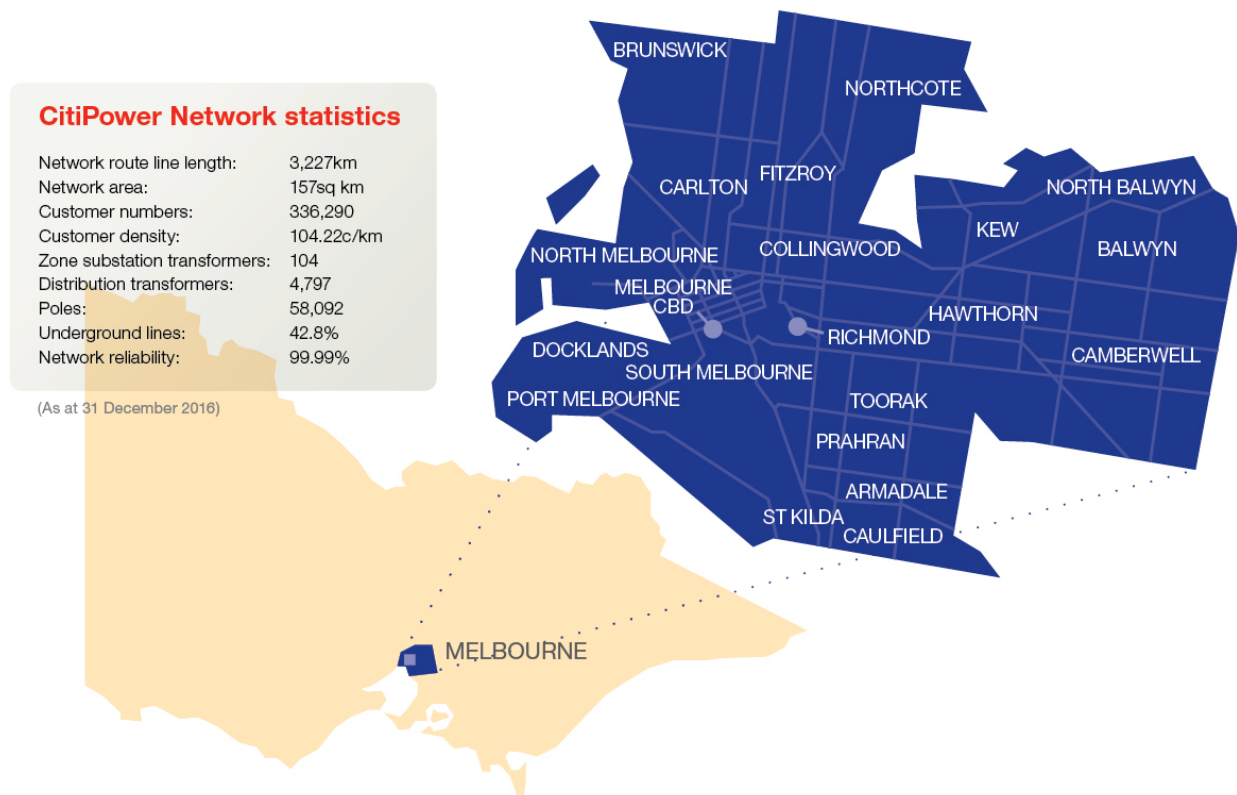
As the local distribution network service provider servicing the commercial centre of Victoria, our primary responsibility is planning, building, operating and maintaining the 'poles and wires' — a strategic community asset and core component of Victoria's and Melbourne's energy infrastructure. We seek to do this in a safe, reliable, efficient and prudent manner.

We connect residential and commercial customers to a safe and reliable electricity supply. Our key activities include:

- maintaining network safety and reliability to meet the current power supply needs of our customers;
- extending and upgrading the network so that the future power supply needs of customers are met when required;
- operating the network on a day to day basis;
- connecting new customers to the network;
- maintaining the public lighting system;
- reading electricity meters; and
- providing meter data to retailers.

Our electricity distribution network is the densest in Australia, with more than 104 customers per kilometre of line. We also have the highest proportion of CBD customers and underground assets (42 per cent) in Australia.

Figure 1.1 CitiPower network statistics



Source: CitiPower

1.2 Network and metering tariffs

Network tariffs cover the cost of transporting electricity from the generator through the transmission¹ and distribution networks to our customers' homes or businesses. Network tariffs also recover jurisdictional scheme costs; which are currently limited to the Premium Feed-in Tariff (PFIT).

Metering tariffs cover the cost of the meter installation, maintenance and meter data services. We pass network and metering charges on to electricity retailers, who pass them on to customers via electricity bills.

1.3 Network pricing objectives and principles

Network tariffs should reflect the efficient costs of providing network services to retail customers.

Our tariffs must comply with the following pricing principles:

- for each tariff class, the revenue expected to be recovered must lie on or between stand-alone and avoidable cost;
- each tariff must be based on the long run marginal cost of providing the service;
- the revenue expected to be recovered from each tariff must reflect the total efficient costs of serving customers and the total revenue should be in accordance with the relevant distribution determination;

¹ Transmission charges are referred to as designated pricing proposal charges under the Rules.

- we must consider the impact on retail customers of changes in tariffs from the previous regulatory year;
- our tariffs must be reasonably capable of being understood by customers; and
- our tariffs must comply with the Rules and all applicable regulatory instruments.

On 14 April 2016 changes to the Victorian AMI Tariffs Order were gazetted which only allow a cost-reflective demand tariff to be opt-in for residential and small business customers using less than 40 MWh per annum. The Tariffs Order continues to require us to offer residential customers a flat tariff and a common form flexible time-of-use tariff.

On 12 September 2017 changes to the Victorian AMI Tariffs Order were gazetted which allow medium customers to opt out of a cost reflective flexible AMI retail tariff. This is applicable from 1 January 2018.

1.4 Summary of changes

Changes to the 2018 network tariffs include:

- The addition of two new tariffs (CMGO, CMGBO) both with a zero demand charge enabling all customers consuming less than 160 MWh per annum (including medium business customers) to opt-out of a demand tariff.

Our 2018 network tariffs are set out in Appendix A.

1.5 Structure of this document

This pricing proposal has been structured so as to allow compliance with the specific requirements of the Rules and the AER's final decision to be readily ascertained.

Table 1.1 Structure of our pricing proposal

Chapter	Title	Purpose	Clause
1	Introduction	Provides contextual information.	-
2	Tariff classes and tariffs	Outlines the tariff classes into which our customer's direct control services are divided, tariff structures and indicates how tariff charging parameters are expected to vary.	6.18.2(b)(2-3,9); 6.18.3; 6.18.4
3	Standard control service charges	Demonstrates our compliance with the requirements of the Rules and the final decision in respect of the control mechanism and pricing principles in relation to distribution use of system (DUoS), the designated pricing proposal charges (DPPC), jurisdictional scheme tariffs.	6.18.2(b)(4-7,8); 6.18.5 and 6.18.6, 6.18.7, 6.18.7A
4	Alternative control services	Sets out our tariffs for alternative control services.	6.2.2(a)
A	Standard control services tariffs	Provides our tariff schedules and tariff eligibility.	6.18.2(d)(e)
B	Alternative control services charges	Lists and describe the various charges classified as fee based and quoted alternative control services.	-
C	Glossary	Description of the defined terms within this pricing proposal.	-
D	Attachments	Lists the attachments to this pricing proposal.	-

Source: CitiPower

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Tariff classes and tariffs 2



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2 Tariff classes and tariffs

This section details our tariff classes, tariff structures and expected price trends.

2.1 Tariff classes

The grouping of customers into standard control service tariff classes must take into account the following factors:

- the nature and extent of their usage;
- the nature of their connection to the network, such as the voltage of connection; and
- the type of meter installed at the premises.

We do not distinguish between customers with micro-generation and those without, in either the network tariff or network tariff class.

An important consideration in establishing tariff classes is to reduce the complexity of the overall arrangement by grouping customer tariffs with a similar connection and usage profile together on an economically efficient basis and thereby avoiding unnecessary transaction costs.

For the purpose of monitoring pricing compliance, it is desirable and appropriate that similar individual tariffs should be grouped together. This is particularly the case for some business tariffs, where one or a few large customers would dominate the class and the side constraint would not apply to a tariff class but would apply to those large customers.

We have categorised standard control services customer tariffs into five tariff classes which remain unchanged from the previous year.

- low voltage residential;
- low voltage business, including unmetered supplies;
- large low voltage;
- high voltage; and
- sub-transmission.

The AER is required under clause 6.18.4 of the Rules to decide on the principles governing assignment or reassignment of retail customers to or between tariff classes. The principles are outlined under Attachment 14, section D of the AER's final decision.

2.2 Tariff structure

This section provides a description of the different structured tariffs in each of the tariff classes and their charging parameters.

2.2.1 Low voltage residential tariff class

This tariff class includes the residential single rate, time-of-use, flexible pricing, cost-reflective and controlled load tariffs.

Table 2.1 Low voltage residential tariff charging parameters

Tariff Class	Tariff	Available to new customer	Meter Type	Charging parameters	Units
Low voltage Residential	Single rate	Yes	Basic or Interval	Fixed	\$ pa
				Usage	c/kWh
	Time of use (ToU)	No	Basic or Interval	Fixed	\$ pa
				Usage - peak	c/kWh
				Usage - off peak	c/kWh
	Flexible pricing	Yes	Interval	Fixed	\$ pa
				Usage - summer peak	c/kWh
				Usage - summer shoulder	c/kWh
				Usage - summer off peak	c/kWh
				Usage - non summer peak	c/kWh
				Usage - non summer shoulder	c/kWh
				Usage - non summer off peak	c/kWh
	Cost-reflective	Yes	Interval	Fixed	\$ pa
				Demand – summer	\$/kW/month
				Demand – non summer	\$/kW/month
				Usage	c/kWh
	Controlled load	Yes ⁽¹⁾	Single phase Basic or Interval	Usage - off peak	c/kWh

Source: CitiPower

Note: (1) Controlled load tariffs open to new and existing single phase customers. C2ROP and C2RBOP is only available to customers already on the equivalent primary tariff C2R & C2RB respectively

2.2.2 Low voltage small business tariff class

Table 2.2 Low voltage small business tariff charging parameters including unmetered supplies

Tariff Class	Tariff	Available to new customer	Meter Type	Charging parameters	Units
Low voltage Small Business	Single rate	Yes	Basic or Interval	Fixed	\$ pa
				Usage	c/kWh
	Time of use (ToU)	No	Basic or Interval	Fixed	\$ pa
				Usage - peak	c/kWh
				Usage - off peak	c/kWh
	Flexible pricing	No	Interval	Fixed	\$ pa
				Usage - summer peak	c/kWh
				Usage - summer shoulder	c/kWh
				Usage - summer off peak	c/kWh
				Usage - non summer peak	c/kWh
				Usage - non summer shoulder	c/kWh
				Usage - non summer off peak	c/kWh
	Small business cost-reflective	Yes	Interval	Fixed	\$ pa
				Demand – summer	\$/kW/month
				Demand – non summer	\$/kW/month
				Usage	c/kWh
	Medium business cost-reflective	Yes	Interval	Fixed	\$ pa
				Demand – summer	\$/kW/month
				Demand – non summer	\$/kW/month
				Usage - peak	c/kWh
				Usage – off peak	c/kWh
	Unmetered	Yes	Unmetered	Usage - peak	c/kwh
				Usage - off peak	c/kWh

Tariff Class	Tariff	Available to new customer	Meter Type	Charging parameters	Units
Low voltage Small Business	Medium business opt-out	Yes ⁽¹⁾	Interval	Fixed	\$ pa
				Usage - peak	c/kwh
				Usage - off peak	c/kWh

Source: CitiPower

Note: (1) available to non-residential customers consuming less than 160 MWh per annum

From 1 January 2018 the retailer of a business customer consuming more than 40 MWh per annum and less than 160 MWh per annum who has given notice to their retailer that they wish to cease being charged a retail demand charge, can request for the customer to be opted out from a network tariff with a demand charge. The customer will be reassigned to the medium business opt-out tariff with zero demand charge.

2.2.3 Large low voltage tariff classes

Table 2.3 Large low voltage kVA demand tariff charging parameters

Tariff Class	Tariff	Minimum demand	Supply voltage	Charging parameters	Units
Large low voltage (LLV)	kVA demand	120 kW	<1kV	Fixed	\$ pa
				Demand	\$/kVA pa
				Usage - peak	c/kWh
				Usage - off peak	c/kWh

Source: CitiPower

2.2.4 High voltage tariff classes

Table 2.4 High voltage kVA demand tariff charging parameters

Tariff Class	Tariff	Minimum demand	Supply voltage	Charging parameters	Units
High voltage (HV)	kVA demand	N/A	>1kV and ≤22kV	Fixed	\$ pa
				Demand	\$/kVA pa
				Usage - peak	c/kWh
				Usage - off peak	c/kWh

Source: CitiPower

2.2.5 Sub-transmission tariff classes

Table 2.5 Sub-transmission kVA demand tariff charging parameters

Tariff Class	Tariff	Minimum demand	Supply voltage	Charging parameters	Units
Sub-transmission (ST)	kVA demand	N/A	≥22kV and ≤66kV	Fixed	\$ pa
				Demand	\$/kVA pa
				Usage - peak	c/kWh
				Usage - off peak	c/kWh

Source: CitiPower

2.3 kVA demand tariff

The following section outlines the kVA tariff policy which involves the calculation of 12-month rolling maximum demand.

2.3.1 Calculation of the kVA demand tariff for a monthly bill

Table 2.6 Calculation of the kVA demand tariff for monthly bill

kVA tariff components	Calculation
Fixed charge	Annual charge (\$) × number of days in month / number of days in the year
Demand charge	(\$ per kVA pa × 12 month rolling maximum kVA) / 12
Peak usage charge	cents per peak kWh × peak kWh in month / 100
Off peak usage charge	cents per off-peak kWh × off-peak kWh in month / 100

Source: CitiPower

2.3.2 Rolling demand

If there is a full 12 month history of the customer's consumption data, the rolling 12-month maximum kVA demand will take effect immediately looking back 12 months.

Demand for greenfield sites will be measured from energisation date to the end date of the bill, until 12 months of history is available when it will revert to a 12-month rolling demand.

2.3.3 Demand exclusions

The exclusion of temporary increases in demand from the 12-month rolling maximum demand charged to the customer at a supply point will be considered at our discretion. For example if there is a specific, short term need, such as commissioning a new plant. The customer must apply in advance for a temporary increase in demand to be excluded from the supply point's 12-month rolling maximum demand charge.

Large customers that have moved into a premise will automatically continue to have their maximum demand charge based on the 12-month rolling maximum demand. If a customer wishes to exclude the previous customer's demand, they will need to apply to us.

2.3.4 Power factor correction

Customers installing power factor correction equipment will need to be cognisant of their obligations under the Victorian Electricity Distribution Code to keep harmonic distortion and power factor within prescribed levels. Power factor correction equipment has the potential to exacerbate harmonic distortion and can cause a leading power factor during times of low demand if the equipment is not designed properly.

If a customer installs power factor correction equipment, they may apply for their 12-month rolling maximum demand to be calculated from the date of commissioning of the equipment. This will only be granted where there is an observable improvement in power factor. Seasonal demand profiles will also be taken into account.

2.4 Price movements from 2017

Tariff structures over 2017-2020 were proposed in our amended Revised Tariff Structure Statement and approved by the AER. Our aim in developing these tariffs was to reduce long-term average charges for using our network by promoting efficient network investment and utilisation. The revised tariff structure complies with the medium business opt-out provisions of the amended AMI Tariffs Order.

Table 2.7 Price movement from 2017 to 2018

Network tariff	Fixed charge	Peak energy rate	Shoulder energy rate	Off peak energy rate	Demand rate
Residential flat	→	→			
Residential ToU	→	→		→	
Residential flexible pricing	→	↓	↓	↓	
Residential demand	→	→			→
Controlled load				→	
Small business flat	↑	↑			
Small business ToU	↑	↑		↑	
Small business flexible pricing	↑	↑	↑	↑	
Small business demand	↑	↑		↑	↑
Medium business demand	→	↓		↑	↑
LLV business (kVA)	↑	↑		↑	↑
HV business (kVA)	↑	↑		↑	↑
Sub-transmission (kVA)	↑	↑		↑	↑
Legend					
↑	Increase relative to the average network price movement.				
↓	Decrease relative to the average network price movement.				
→	No change relative to the average network price movement.				
	A blank cell indicates that the corresponding charging parameter is not applicable for a particular tariff.				

Source: CitiPower

Standard control service charges 3



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3 Standard control service charges

This chapter demonstrates how our network tariffs for 2018 comply with the requirements of the Rules and the final determination in respect of the control mechanism and pricing principles.

Our final network charges are bundled charges that contain distribution charges, designated pricing proposal charges and recovery of jurisdictional scheme amounts.

3.1 Distribution charges

3.1.1 Control mechanism

For the 2016-2020 regulatory control period, our standard control services are subject to a revenue cap form of control. Attachment 1 of the AER's final decision contains the annual revenue requirements (ARR) for each year of the 2016-2020 regulatory control period. When calculating the ARR for each year, the AER takes into consideration the various costs facing the service provider and the trade-offs and interactions between these costs and service quality over time.

The distributor must propose prices and quantity estimates for a particular year and demonstrate that they do not result in expected revenue which exceeds the total annual revenue allowance for that year. This includes a true-up for any under or over recovery of revenue in prior years. Attachment 14 of the AER's final decision sets out the formulae for calculating the total annual revenue allowance.

3.1.2 2018 prices for standard control services

Revenue cap formulae

The AER has determined our revenues must be consistent with the following total annual revenues formulae and side constraint:

Table 3.1 Revenue cap formulae

Revenue cap formulae		
1	$TAR_t \geq \sum_{i=1}^n \sum_{j=1}^m p_t^{ij} q_t^{ij}$	$i=1,...,n$ and $j=1,..., m$ and $t=1,...,5$
2	$TAR_t = AAR_t + I_t + T_t + B_t$	$t= 1, 2, ..., 5$
3	$AAR_t = AR_t(1 + S_t)$	$t=1$
4	$AAR_t = AAR_{t-1}(1 + \Delta CPI_t)(1 - X_t)(1 + S_t)$	$t=2,...,5$

Source: AER

where:

TAR_t is the total annual revenue for regulatory year t

p_t^{ij} is the price of component "j" of tariff "i" in regulatory year t

q_t^{ij} is the forecast quantity of component "j" of tariff "i" in regulatory year t

AAR_t is the adjusted annual smoothed revenue requirement for regulatory year t

I_t is the annual adjustment f-factor scheme amount in year t. This amount will be calculated as per the method set out in the relevant f-factor scheme

T_t is the final carryover amount from the application of the Demand Management Incentive Scheme (DMIS) from the 2011-15 regulatory period. This amount will be calculated using the method set out in

the DMIS and will be deducted from/added to the adjusted annual smoothed revenue requirement in the 2017 pricing proposal. This parameter will cease to apply after the 2017 regulatory year

B_t is the sum of:

- the recovery of license fee charges by the Victorian Essential Services Commission indexed by one and a half years of interest, calculated using the following method:

Table 3.2 License fee recovery

License fee recovery
$L_{t-1}(1 + WACC_t)(1 + WACC_{t-1})^{1/2}$

Source: AER

where:

L_{t-1} are the license fees paid by CitiPower to the Victorian Essential Services Commission in the financial year ending in June of regulatory year t-1,

WACC is the approved nominal weighted average cost of capital (**WACC**) for the relevant regulatory year using the following method:

Table 3.3 Nominal vanilla WACC

Nominal vanilla $WACC_t$
$((1 + \text{real Vanilla } WACC_t) \times (1 + \Delta CPI_t)) - 1$

Source: AER

Where the real Vanilla $WACC_t$ is as set out in our final decision PTRM and updated annually

- any under or over recovery of actual revenue collected through DUoS charges in regulatory year t-2 as calculated using the method in appendix A, attachment 14 of the AER's final decision
- the AER approved pass through amounts in respect of direct control services (positive or negative) with respect to regulatory year t

AR_t is the annual smoothed revenue as stated in the post-tax revenue model (**PTRM**) for regulatory year t (when t is the first year of the 2016-20 regulatory control period)

S_t is the S factor determined in accordance with the service target performance incentive scheme (**STPIS**) for regulatory year t

ΔCPI_t is the annual percentage change in the Australian Bureau of Statistics (**ABS**) consumer price index (**CPI**) All groups, weighted average of eight capital cities from the June quarter in years t-2 to the June quarter in year t-1, calculated using the following method:

The CPI for June quarter in regulatory year t-1 divided by CPI for June quarter in regulatory year t-2 minus one.

X_t is the X factor for each year of the 2016-2020 regulatory control period as determined in the PTRM, and annually revised for the return on debt update in accordance with formula specified in attachment 3 of the AER final decision - rate of return - calculated for the relevant year.

The derivation of the TAR constraint is presented in the AER's annual tariff model template provided for this purpose and summarised in the table below.

Table 3.4 Total allowable revenue criteria summary

Criterion	2018 value (\$,000)
AAR_{t-1}	282,155
ΔCPI_t	1.93%
X_t	-0.05%
S_t	1.86%
$AAR_t = AAR_{t-1}(1 + \Delta CPI_t)(1 - X_t)(1 + S_t)$	293,098
I_t	140
T_t	0
B_t	120
$TAR_t = AAR_t + I_t + T_t + B_t$	293,358

3.1.3 Tariff class side constraints

The side constraint formula applied to the weighted average revenue raised for each tariff class for this regulatory control period is set out below.

Table 3.5 AER side constraint formula

Side constraint formula
$\frac{\sum_{i=1}^n \sum_{j=1}^m d_t^{ij} q_t^{ij}}{\sum_{i=1}^n \sum_{j=1}^m d_{t-1}^{ij} q_t^{ij}} \leq (1 + \Delta CPI_t) \times (1 - X_t) \times (1 + 2\%) \times (1 + S_t) + I'_t + T'_t + B'_t$

Source: AER

Where each tariff class has "n" tariffs, with each up to "m" components, and where:

d_t^{ij} is the proposed price for component "j" of tariff "i" for regulatory year t

d_{t-1}^{ij} is the price charged for component "j" of tariff "i" in regulatory year t-1

q_t^{ij} is the forecast quantity of component "j" of the tariff "i" in regulatory year t

ΔCPI_t is the annual percentage change in the ABS CPI All Groups, Weighted Average of the Eight Capital Cities from the June quarter in regulatory year t-2 to the June quarter in regulatory year t-1, calculated using the following method:

The CPI for June quarter in regulatory year t-1 divided by CPI for June quarter in regulatory year t-2, minus one.

X_t is the X factor for each year of the 2016–20 regulatory control period as determined in the PTRM, and annually revised for the return on debt update in accordance with the formula specified in attachment 3—rate of return—calculated for the relevant year. If $X > 0$, then X will be set equal to zero for the purposes of the side constraint formula

S_t is the S factor determined in accordance with the STPIS for regulatory year t

- I'_t is the annual percentage change from the f-factor scheme amount in regulatory year t. This amount will be calculated as per the method set out in the relevant f-factor scheme
- T'_t is the annual percentage change from the final carryover amount from the application of the DMIS from the 2011–15 regulatory control period. This amount will be calculated using the method set out in the DMIS and will be deducted from/added to the adjusted annual smoothed revenue requirement in the 2017 pricing proposal
- B'_t is the annual percentage change from the sum of:
- the recovery license fee charges by the Victorian Essential Services Commission indexed by one and a half years of interest, calculated using the following method:

Table 3.6 License fee recovery

License fee recovery
$L_{t-1}(1 + WACC_t)(1 + WACC_{t-1})^{1/2}$

Source: AER

where:

L_{t-1} are the licence fees paid by CitiPower to the Victorian Essential Services Commission in the financial year ending in June of regulatory year t-1

$WACC$ is the approved nominal weighted average cost of capital (WACC) for the relevant regulatory year using the following method:

Table 3.7 Nominal vanilla WACC

Nominal vanilla $WACC_t$
$((1 + \text{real Vanilla } WACC_t) \times (1 + \Delta CPI_t)) - 1$

Source: AER

Where the real Vanilla $WACC_t$ is as set out in our final decision PTRM and updated annually

- any under or over recovery of actual revenue collected through DUoS charges in regulatory year t-2 as calculated using the method in appendix A, attachment 14 of the final decision
- AER approved pass through amounts in respect of direct control services (positive or negative) with respect to regulatory year t

With the exception of the CPI, X factor and S factor, the percentage for each of the other factors above can be calculated by dividing the incremental revenues (as used in the total annual revenue formula) for each factor by the expected revenues for regulatory year t-1 (based on the prices in year t-1 multiplied by the forecast quantities for year t).

Tariff class movement side constraint

The evaluation of the side constraint for 2018 is set out in Table 3.8

Table 3.8 Side constraint criteria summary

Criterion	2018 value
ΔCPI_t	1.93%
X_t	-0.05%
S_t	1.86%
I'_t	-0.10%
T'_t	0.00%
B'_t	1.08%
Side constraint $(1 + \Delta CPI_t) \times (1 - X_t) \times (1 + 2\%) \times (1 + S_t) + I'_t + T'_t + B'_t$	6.94%

Weighted average revenue

To demonstrate compliance with the side constraint formula, the following table sets out the expected weighted average revenue for standard control services and the per cent change from 2017 for each tariff class.

Table 3.9 Weighted average revenue

Tariff class	2017 $p_{t-1}q_t$ \$'000	2018 p_tq_t \$'000	% change
Residential	77,880	80,969	3.97%
Small commercial	94,752	99,475	4.98%
Large low voltage	90,232	96,436	6.88%
High voltage	14,509	15,502	6.85%
Sub-transmission	918	976	6.39%

Source: CitiPower

3.1.4 Compliance with pricing principles

This section demonstrates our compliance with the pricing principles set out in clause 6.18.5 of the Rules, which require us to ensure that the revenue recovered for each tariff class lies between:

- an upper bound, representing the stand-alone cost of serving customers who belong to that class; and
- a lower bound, representing the avoidable cost of not serving those customers.

The stand-alone and avoidable cost methodologies are described in detail in attachment A of this pricing proposal. These approaches are used to calculate the revenues for each standard control service tariff class associated with each cost methodology. These costs are compared with the weighted average revenue derived from our proposed tariffs.

Definition of stand-alone and avoidable costs

These two categories of cost may be defined as follows:

- the stand-alone cost of serving a tariff class is defined as the cost of developing and operating distribution infrastructure in order to serve the tariff class in question. Stand-alone cost is a forward looking concept and considers the costs of entry based on current market conditions and technology. Where the network business recovers more revenue than the stand-alone cost of serving a tariff class, it follows that a hypothetical alternate supplier may enter the market and supply that particular tariff class. Prices above the stand-alone cost could not therefore be sustained in a workably competitive market and may create the possibility of efficient bypass of the existing infrastructure; and
- the avoidable cost for a tariff class is defined as the cost that would be avoided should the distribution business no longer serve that specific tariff class (whilst all other tariff classes remain supplied). If a tariff class were to be charged below the avoidable cost, it would be economically efficient for the business to stop supplying that tariff class as the associated costs would exceed the revenue obtained from the customer. Further, where avoidable costs are higher than revenue recovered, the associated tariff levels may also result in inefficient levels of consumption, which therefore provides a rationale for having avoidable costs as a lower bound.

Stand-alone costs

Stand-alone costs comprise both the capital and operating costs of service provision. The stand-alone network capital cost for each tariff class was derived from an estimate of the proportions of the cost of providing network infrastructure that would need to remain in place to service the load in each tariff class if the other tariff classes were no longer required to be supplied. The stand-alone operating cost for a tariff class has been estimated as the total of all operating cost less the avoidable operating costs of serving all the other tariff classes.

Avoidable costs

In similar manner to the stand-alone cost, the avoidable cost associated with each tariff class was derived from an estimate of the network cost that could be avoided, in the event that each tariff class was no longer served.

3.1.5 Revenue lies between stand-alone and avoidable costs

The revenue expected to be recovered from each tariff class in 2018 is compared with the calculated stand-alone and avoidable costs in the following table.

Table 3.10 Stand-alone and avoidable distribution network costs (\$'000)

Tariff class	Avoidable cost \$000, (nominal)	Distribution revenue \$000, (nominal)	Stand-alone cost \$000, (nominal)
Residential	48,912	80,969	176,300
Small commercial	50,784	99,475	164,015
Large low voltage	20,846	96,436	112,278
High voltage	2,590	15,502	84,213
Sub-transmission	166	976	72,019

Source: CitiPower

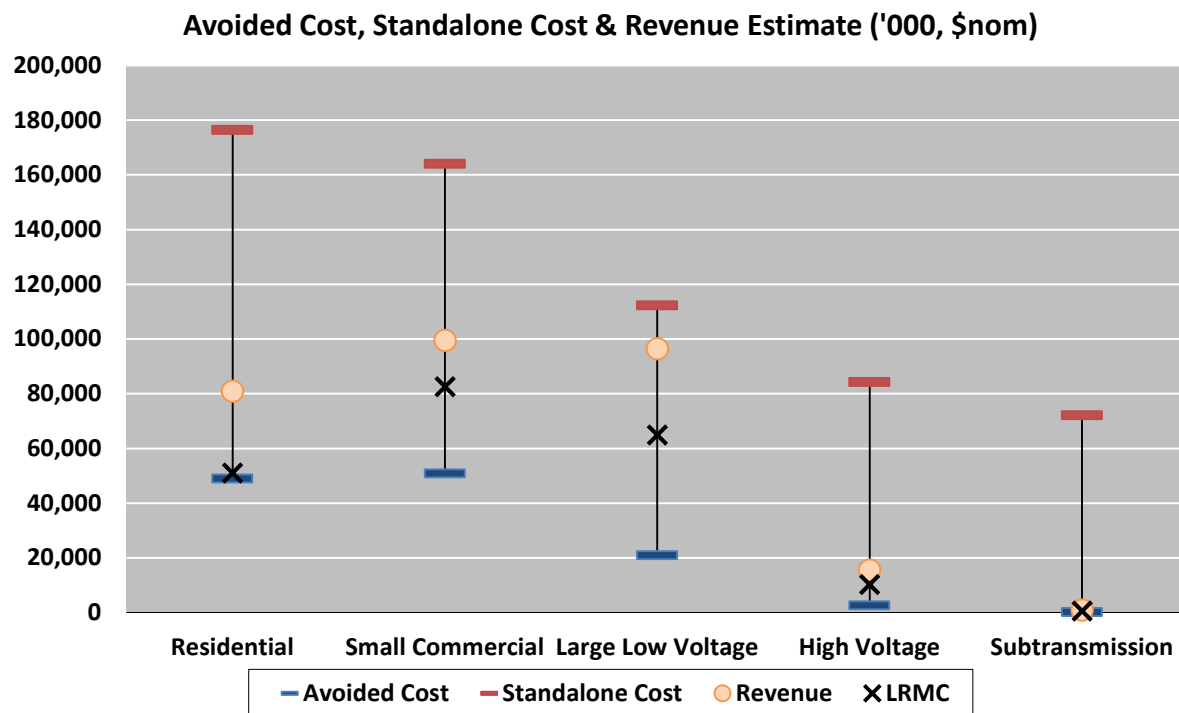
3.1.6 Long run marginal costs

Long run marginal cost (**LRMC**) is a measure of the change in the forward looking costs as output increases when all factors of production including plant and equipment are variable. The LRMC for electricity distribution will relate broadly to the annualised cost of augmenting capacity (at a particular voltage, location, and time), generally per unit of additional capacity provided.

We have estimated our LRMC for each tariff class by annualising the cost of augmenting capacity (measured by the marginal cost of reinforcement) and scale growth in operating and maintenance costs associated with network augmentation, per unit of additional capacity provided.

A comparison of the 2018 stand-alone costs, avoidable costs, LRMC and distribution revenue for our tariff classes is shown in the following figure:

Figure 3.1 Cost, LRMC & revenue comparison



Source: CitiPower

It can be noted that:

- The 2018 distribution revenue for each network tariff class fall within the bounds of the stand-alone and avoidable costs and hence are subsidy-free; and
- the LRMC of each tariff class determined from the approach described above yields a cost that does not vary greatly from that expected to be recovered through the 2018 distribution revenue.

3.2 Designated pricing proposal charges

3.2.1 Maximum revenue control

Designated pricing proposal charges (DPPC) recover the payments we make for transmission charges, avoided transmission payments and inter-distributor payments.

The table below summarises the calculation of the 2018 maximum revenue for DPPC.

Table 3.11 DPPC maximum revenue for 2018

Revenue item	2018 value (\$,000)
Transmission, avoided transmission and inter-distributor charges	100,309
Unders and overs amount	4,739
Total DPPC revenue	105,049

Source: CitiPower

3.3 Jurisdictional scheme charges

3.3.1 Jurisdictional scheme eligibility

The Victorian Premium Feed-in tariff (**PFIT**) and Transitional Feed-in tariff (**TFIT**) schemes are jurisdictional schemes.

The key principles of our jurisdictional scheme tariff methodology are:

- the total jurisdictional scheme revenue allocated to network tariffs aligns with the total estimated charge to be paid by us, adjusted for any overs and unders from previous regulatory years and also adjusted for the time value of money;
- charges are allocated to tariffs in a manner that reflects the customers that the scheme serves.

TFIT payments ended on 31 December 2016. However, any TFIT unders and overs will be applied in 2017 and 2018.

3.3.2 Maximum revenue control

The table below summarises the calculation of the 2018 maximum revenue for jurisdictional schemes.

Table 3.12 Jurisdictional schemes maximum revenue for 2017

Revenue item	2018 value (\$,000)
Premium feed-in-charges charges	2,027
Unders and overs amount	150
Total jurisdictional schemes revenue	2,177

Source CitiPower

3.3.3 Charging parameters

Our jurisdictional scheme recovery tariffs are included in the bundled Network Use of System (**NUoS**) tariffs. The charging parameters associated with jurisdictional scheme cost recovery tariffs are shown in Section A.1 of this pricing proposal.

Jurisdictional scheme cost recovery charges are billed at the same frequency as the relevant tariff for standard control services.

3.4 Indicative prices for 2019-2020

The indicative pricing levels for 2019 and 2020 are shown in section A.2 of this pricing proposal. The actual level of our charges will depend on the total allowable revenue of that regulatory year.

3.5 Comparison of 2018 Proposed and Indicative Network Tariffs

It is necessary to demonstrate that our Indicative pricing schedules approved in the previous year align with our currently proposed network tariffs. Where the variance exceeds a materiality threshold an explanation is necessary to support the change. We have nominated a materiality threshold of 10 per cent for this purpose.

Table 3.13 Comparison of 2018 Proposed & Indicative Tariffs

Tariff class	Tariff	Variance explanation
Low Voltage Residential	Residential Single Rate Residential Single Rate – Bulk Residential - flexible pricing Residential - flexible pricing bulk Residential Two Rate 5d Residential Two Rate 5d – Bulk Residential Interval Residential Interval – Bulk Residential Demand Residential Bulk Demand.	In 2018 we have proposed to leave fixed charges unchanged from the approved 2017 charges across a range of residential tariffs. This approach was taken to minimise customer impacts in 2018. This has resulted in breaches of the materiality threshold for these tariffs.
Low Voltage Small Business	Medium Business Demand Medium Business Bulk Demand	In 2018 we have proposed to lengthen the transition to full cost reflectivity from two to three years. In addition we have also reduced the ratio between the summer and non-summer demand charge from 3:1 to 2:1. This approach was taken to minimise customer impacts in 2018 and to provide Medium Business customers with more time to become familiarised with a cost-reflective tariff.

Source: CitiPower

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Alternative control services **4**



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4 Alternative control services

Alternative control services can be broadly divided into:

- metering services;
- public lighting services; and
- ancillary alternative control services which includes both fee-based and quoted charges.

4.1 Tariff classes

Metering tariff classes are:

- single phase meter;
- three phase direct connected meter; and
- three phase CT connected meter.

We have constituted a single separate tariff class named 'public lighting alternative control services'.

We have constituted a single separate tariff class named 'ancillary alternative control services'. This single tariff class has been defined to encompass all fee-based and quoted services.

4.2 Stand alone and avoidable costs of alternative control services

The 'bottom-up' methodology, used to determine the costs of alternative control services in respect of each of the tariffs, reflects the recovery of expected costs to provide a uniform service. The recovery consists entirely of variable costs. This methodology therefore delivers revenue from the alternative control services tariff class that reflects the cost that would be avoided by not serving those customers.

Furthermore, given that alternative control services customers are subject to variable services, stand-alone costs have been assessed as being equal to the revenue from the alternative control services metering services tariff class.

4.3 Long run marginal costs and revenue recovery

The non-public lighting alternative control services are entirely related to operating and maintenance costs, i.e. the price signalling reflects the short term expenditure incurred in providing the service. In essence there are no long run costs associated with the provision of these services. Additionally, the charges have been developed using a bottom-up methodology which reflects the actual costs of providing the service, therefore the revenue directly reflects the costs of providing such services. This satisfies the requirement to reflect the LRMC of providing the service.

The tariffs for alternative control services were determined having regard to the variable transaction costs associated with the services relevant to each tariff. As noted by the AER in the final determination, we created tariffs to ensure that the tariffs relevant to customers most likely to respond to price signals are explicitly cost reflective.

4.4 Compliance with the AER determination

The control mechanism equation applicable to our alternative control services tariff class for the current regulatory control period is set out in attachment 16 of the AER's final decision. Appendix B of this pricing proposal sets out the alternative control services charges.

The structure of the tariffs disclosed in appendix A has been set for the 2016-2020 regulatory control period and we do not expect this structure to change. However, each year as part of the Annual Pricing Submission, tariffs

are adjusted by an X factor and CPI which was approved by the AER in its final decision. Adjustments outside of those determined in the final decision are not expected during the regulatory period.

4.4.1 Ancillary services form of control formulas

The form of control formulas for ancillary services set out in the final decision are reproduced below:

Table 4.1 Ancillary services form of control formulas

Ancillary services	Form control formula
Fee based	$\bar{p}_t^i \geq p_t^i$ $i=1,...,n$ and $t=2,3,4,5$ $\bar{p}_t^i = \bar{p}_{t-1}^i(1 + CPI_t)(1 - X_t^i)$
Quoted services	Price = Labour + Contractor Services + Materials

Source: AER

Where:

\bar{p}_t^i is the cap on the price of service i in year t

p_t^i is the price of service i in year t

\bar{p}_{t-1}^i is the cap on the price of service i in year t-1

CPI_t is the annual percentage change in the ABS CPI All Groups, Weighted Average of Eight Capital Cities from the June quarter in year t-2 to the June quarter in year t-1, calculated using the following method:

The CPI for June quarter in regulatory year t-1 divided by CPI for June quarter in regulatory year t-2, minus one.

X_t^i is the X factor for service i in year t set in Table 4.2.

Labour consists of all labour costs directly incurred in the provision of the service which may include labour on-costs, fleet on-costs and overheads. Labour is escalated annually by $(1 + \Delta CPI_t)(1 - X_t)$

Contractor services reflect all costs associated with the use of external labour including overheads and any direct costs incurred. The contracted services charge applies the rates under existing contractual arrangements. Direct costs incurred are passed on to the customer.

Materials reflect the cost of materials directly incurred in the provision of the service, material storage and logistics on-costs and overheads.

Table 4.2 AER final decision on X factors for each year of the 2016-2020 regulatory control period (percent)

Year	2017	2018	2019	2020
X factor	-0.37	-0.79	-0.96	-1.02

Source: AER

4.4.2 Metering form of control formulas

The form of control formulas for metering set out in the final decision is reproduced below:

Table 4.3 Metering form of control formula

Metering	Form control formula
Annual metering charges revenue cap formula	$TARM_t \geq \sum_{i=1}^n \sum_{j=1}^m p_t^{ij} q_t^{ij}$ $i=1,\dots,n \text{ and } j=1, m \text{ and } t=1,\dots,5$
	$TARM_t = AR_t + T_t + B_t \quad t=1,2,\dots,5$
	$AR_t = AR_{t-1}(1 + \Delta CPI_t)(1 - X_t) \quad t=1,2,\dots,5$

Source: AER

$TARM_t$ is the total annual revenue for annual metering charges in year t

p_t^{ij} is the price of component 'j' of metering service 'i' in year t

q_t^{ij} is the forecast quantity of component 'j' of metering service 'i' in year t

AR_t is the annual revenue requirement for year t. When year t is the first year of the 2016–2020 regulatory control period, AR_t , is the annual revenue requirement in the annual metering charges Post Tax Revenue Model (PTRM) for year t.

T_t is equal to zero for all years except 2018 and is a once off adjustment to 2018 charges for the unders and overs recoveries relating to AMI actual revenues and actual costs incurred in 2014 and 2015

B_t is the sum of annual adjustment factors in year t as calculated in the unders and overs account in appendix B

AR_{t-1} is the annual revenue requirement for year t–1

ΔCPI_t is the annual percentage change in the ABS CPI All Groups, Weighted Average of Eight Capital Cities from the June quarter in year t–2 to the June quarter in year t–1, calculated using the following method:

The CPI for June quarter in regulatory year t-1 divided by CPI for June quarter in regulatory year t-2, minus one.

X_t is the X factor for each year of the 2016–20 regulatory control period as determined in the annual metering charges PTRM.

Table 4.4 Metering revenue criteria summary

Criterion	2018 value (\$,000)
AR_{t-1}	28,640
ΔCPI_t	1.93%
X_t	7.67%
$AR_t = AR_{t-1}(1 + \Delta CPI_t)(1 - X_t)$	26,955
T_t	-1,807
B_t	-208
$TARM_t = AR_t + T_t + B_t$	24,940

Source: CitiPower

Metering prices are shown in table B.2 of section B.

4.5 Metering tariff class side constraints

The side constraint formula the AER has determined for us to apply to our metering services is reproduced below.

Table 4.5 Metering tariff class side constraints

Side constraints
$p_t^i \leq p_{t-1}^i (1 + \Delta CPI_t) (1 - X_t) (1 + 2\%) + T'_t + B'_t$

Source: AER

Where:

p_t^i is the price of annual metering charges service 'i' in year t

p_{t-1}^i is the price of annual metering charges service 'i' in year t-1

ΔCPI_t is the annual percentage change in the ABS CPI All Groups, Weighted Average of Eight Capital Cities from the June quarter in year t-2 to the June quarter in year t-1, calculated using the following method:

The CPI for June quarter in regulatory year t-1 divided by CPI for June quarter in regulatory year t-2, minus one.

X_t is the X factor for each year of the 2016–2020 regulatory control period as determined in the annual metering charges PTRM

T'_t is the annual percentage change for the unders and overs recoveries relating to AMI actual revenues and actual costs incurred in 2014 and 2015. It is equal to zero for all years except 2018 and is a once off adjustment to 2018 charges

B'_t is the annual percentage change from the sum of annual adjustment factors in year t as calculated in the unders and overs account of Attachment 16 of the final decision.

Table 4.6 Metering side constraint summary

Criterion	2018 value
ΔCPI_t	1.93%
X_t	0.00%
T'_t	-6.15%
B'_t	-0.71%
Side constraint $(1 + \Delta CPI_t) (1 - X_t) (1 + 2\%) + T'_t + B'_t$	-2.88%

Source: CitiPower

4.6 Public lighting operation, maintenance and replacement

Our public lighting operation, maintenance and replacement 2018 prices are shown in Table B.4.

Standard control service charges A



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A.1 Standard control services tariff schedules

Table A.1 Network (NUoS) Tariff 2018

Network Tariff 2018	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	85	-	-	-	6.41	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	75	-	-	-	4.78	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	85	-	-	-	-	-	-	13.16	8.88	3.52	13.16	8.88	3.52
Residential - flexible pricing bulk	C13RB	Yes	75	-	-	-	-	-	-	10.53	7.11	2.82	10.53	7.11	2.82
Residential Two Rate 5d	C2R	No	85	-	-	-	-	11.87	2.57	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	75	-	-	-	-	10.11	2.34	-	-	-	-	-	-
Residential Interval	C3R	No	85	-	-	-	-	11.87	2.57	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	75	-	-	-	-	10.11	2.34	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load ⁽¹⁾	C2ROP	Yes	-	-	-	-	-	-	2.18	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load ⁽¹⁾	C2RBOP	Yes	-	-	-	-	-	-	1.70	-	-	-	-	-	-
Dedicated Circuit ⁽¹⁾	CDS	Yes	-	-	-	-	-	-	2.18	-	-	-	-	-	-
Dedicated Circuit - Bulk ⁽¹⁾	CDSB	Yes	-	-	-	-	-	-	1.70	-	-	-	-	-	-
Residential Demand	CR	Yes	85	-	8.57	2.93	3.56	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	75	-	6.27	2.09	2.26	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	145	-	-	-	8.00	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	125	-	-	-	6.14	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	145	-	-	-	-	12.01	3.21	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	125	-	-	-	-	8.73	2.41	-	-	-	-	-	-
Non-Residential Interval	C3G	No	145	-	-	-	-	12.01	3.21	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	125	-	-	-	-	8.73	2.41	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	145	-	-	-	-	-	-	14.63	10.24	4.06	14.63	10.24	4.06
Non-Residential - Flexible Pricing Bulk	C14GB	No	125	-	-	-	-	-	-	12.43	8.70	3.45	12.43	8.70	3.45
Non-Residential Two Rate 7d	C2G7	No	145	-	-	-	-	9.46	3.21	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	125	-	-	-	-	8.16	2.41	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	145	-	-	-	-	12.01	3.21	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	145	-	13.93	4.64	4.41	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	125	-	10.45	3.48	3.97	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	800	-	3.72	1.86	-	7.44	4.41	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	800	-	2.79	1.40	-	5.47	3.48	-	-	-	-	-	-
Medium Business Opt-out ⁽²⁾	CMGO	Yes	800	-	-	-	-	11.37	4.58	-	-	-	-	-	-
Medium Business Bulk Opt-out ⁽²⁾	CMGBO	Yes	800	-	-	-	-	8.35	3.61	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	11.26	3.15	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	6,300	107.02	-	-	-	3.50	2.14	-	-	-	-	-	-
Large low Voltage Bulk	CLLVB	Yes	5,850	96.31	-	-	-	3.12	1.95	-	-	-	-	-	-
High Voltage	CHV	Yes	31,200	68.10	-	-	-	2.40	1.24	-	-	-	-	-	-
Subtransmission	CST	Yes	144,000	16.79	-	-	-	2.06	0.86	-	-	-	-	-	-

Source: CitiPower

Note: (1) customers must already be on the equivalent primary tariff
 (2) available to non-residential customers consuming less than 160 MWh per annum

Table A.2 Distribution (DUoS) Tariff 2018

Distribution Tariff 2018	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	85	-	-	-	4.61	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	75	-	-	-	3.95	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	85	-	-	-	-	-	-	10.96	7.38	2.90	10.96	7.38	2.90
Residential - flexible pricing bulk	C13RB	Yes	75	-	-	-	-	-	-	8.76	5.90	2.32	8.76	5.90	2.32
Residential Two Rate 5d	C2R	No	85	-	-	-	-	9.88	2.11	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	75	-	-	-	-	8.41	1.91	-	-	-	-	-	-
Residential Interval	C3R	No	85	-	-	-	-	9.88	2.11	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	75	-	-	-	-	8.41	1.91	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load ⁽¹⁾	C2ROP	Yes	-	-	-	-	-	-	1.78	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load ⁽¹⁾	C2RBOP	Yes	-	-	-	-	-	-	1.38	-	-	-	-	-	-
Dedicated Circuit ⁽¹⁾	CDS	Yes	-	-	-	-	-	-	1.78	-	-	-	-	-	-
Dedicated Circuit - Bulk ⁽¹⁾	CDSB	Yes	-	-	-	-	-	-	1.38	-	-	-	-	-	-
Residential Demand	CR	Yes	85	-	7.16	2.45	2.93	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	75	-	5.24	1.75	1.85	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	145	-	-	-	6.05	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	125	-	-	-	4.64	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	145	-	-	-	-	9.10	2.41	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	125	-	-	-	-	6.60	1.80	-	-	-	-	-	-
Non-Residential Interval	C3G	No	145	-	-	-	-	9.10	2.41	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	125	-	-	-	-	6.60	1.80	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	145	-	-	-	-	-	-	11.09	7.75	3.06	11.09	7.75	3.06
Non-Residential - Flexible Pricing Bulk	C14GB	No	125	-	-	-	-	-	-	9.42	6.58	2.59	9.42	6.58	2.59
Non-Residential Two Rate 7d	C2G7	No	145	-	-	-	-	7.16	2.41	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	125	-	-	-	-	6.17	1.80	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	145	-	-	-	-	9.10	2.41	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	145	-	10.59	3.53	3.32	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	125	-	7.94	2.64	2.99	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	800	-	2.73	1.37	-	5.44	3.21	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	800	-	2.05	1.03	-	3.99	2.53	-	-	-	-	-	-
Medium Business Opt-out ⁽²⁾	CMGO	Yes	800	-	-	-	-	8.33	3.34	-	-	-	-	-	-
Medium Business Bulk Opt-out ⁽²⁾	CMGB0	Yes	800	-	-	-	-	6.11	2.62	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	8.53	2.36	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	6,300	72.02	-	-	-	2.33	1.41	-	-	-	-	-	-
Large low Voltage Bulk	CLLVb	Yes	5,850	64.82	-	-	-	2.07	1.29	-	-	-	-	-	-
High Voltage	CHV	Yes	31,200	33.44	-	-	-	1.18	0.61	-	-	-	-	-	-
Subtransmission	CST	Yes	144,000	0.84	-	-	-	0.10	0.04	-	-	-	-	-	-

Source: CitiPower

Note: (1) customers must already be on the equivalent primary tariff
(2) available to non-residential customers consuming less than 160 MWh per annum

Table A.3 Transmission (TUoS) Tariff 2018

Transmission Tariff 2018	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	-	-	-	-	1.75	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	-	-	-	-	0.78	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	-	-	-	-	-	-	-	2.15	1.45	0.57	2.15	1.45	0.57
Residential - flexible pricing bulk	C13RB	Yes	-	-	-	-	-	-	-	1.72	1.16	0.45	1.72	1.16	0.45
Residential Two Rate 5d	C2R	No	-	-	-	-	-	1.94	0.41	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	-	-	-	-	-	1.65	0.38	-	-	-	-	-	-
Residential Interval	C3R	No	-	-	-	-	-	1.94	0.41	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	-	-	-	-	-	1.65	0.38	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load ⁽¹⁾	C2ROP	Yes	-	-	-	-	-	-	0.35	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load ⁽¹⁾	C2RBOP	Yes	-	-	-	-	-	-	0.27	-	-	-	-	-	-
Dedicated Circuit ⁽¹⁾	CDS	Yes	-	-	-	-	-	-	0.35	-	-	-	-	-	-
Dedicated Circuit - Bulk ⁽¹⁾	CDSB	Yes	-	-	-	-	-	-	0.27	-	-	-	-	-	-
Residential Demand	CR	Yes	-	-	1.41	0.48	0.58	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	-	-	1.03	0.34	0.36	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	-	-	-	-	1.91	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	-	-	-	-	1.46	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	-	-	-	-	-	2.87	0.76	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	-	-	-	-	-	2.09	0.57	-	-	-	-	-	-
Non-Residential Interval	C3G	No	-	-	-	-	-	2.87	0.76	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	-	-	-	-	-	2.09	0.57	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	-	-	-	-	-	-	-	3.50	2.45	0.96	3.50	2.45	0.96
Non-Residential - Flexible Pricing Bulk	C14GB	No	-	-	-	-	-	-	-	2.97	2.08	0.82	2.97	2.08	0.82
Non-Residential Two Rate 7d	C2G7	No	-	-	-	-	-	2.26	0.76	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	-	-	-	-	-	1.95	0.57	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	-	-	-	-	-	2.87	0.76	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	-	-	3.34	1.11	1.05	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	-	-	2.51	0.84	0.94	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	-	-	0.99	0.49	-	1.96	1.16	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	-	-	0.74	0.37	-	1.44	0.91	-	-	-	-	-	-
Medium Business Opt-out ⁽²⁾	CMGO	Yes	-	-	-	-	-	3.00	1.20	-	-	-	-	-	-
Medium Business Bulk Opt-out ⁽²⁾	CMGB0	Yes	-	-	-	-	-	2.20	0.95	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	2.69	0.75	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	-	35.00	-	-	-	1.13	0.69	-	-	-	-	-	-
Large low Voltage Bulk	CLLVB	Yes	-	31.49	-	-	-	1.01	0.62	-	-	-	-	-	-
High Voltage	CHV	Yes	-	34.66	-	-	-	1.22	0.63	-	-	-	-	-	-
Subtransmission	CST	Yes	-	15.95	-	-	-	1.96	0.82	-	-	-	-	-	-

Source: CitiPower

Note: (1) customers must already be on the equivalent primary tariff
(2) available to non-residential customers consuming less than 160 MWh per annum

Table A.4 Jurisdictional Scheme (JUoS) Tariff 2018

Jurisdictional Tariff 2018	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	-	-	-	-	0.05	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	-	-	-	-	0.05	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	-	-	-	-	-	-	-	0.05	0.05	0.05	0.05	0.05	0.05
Residential - flexible pricing bulk	C13RB	Yes	-	-	-	-	-	-	-	0.05	0.05	0.05	0.05	0.05	0.05
Residential Two Rate 5d	C2R	No	-	-	-	-	-	0.05	0.05	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	-	-	-	-	-	0.05	0.05	-	-	-	-	-	-
Residential Interval	C3R	No	-	-	-	-	-	0.05	0.05	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	-	-	-	-	-	0.05	0.05	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load ⁽¹⁾	C2ROP	Yes	-	-	-	-	-	-	0.05	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load ⁽¹⁾	C2RBOP	Yes	-	-	-	-	-	-	0.05	-	-	-	-	-	-
Dedicated Circuit ⁽¹⁾	CDS	Yes	-	-	-	-	-	-	0.05	-	-	-	-	-	-
Dedicated Circuit - Bulk ⁽¹⁾	CDSB	Yes	-	-	-	-	-	-	0.05	-	-	-	-	-	-
Residential Demand	CR	Yes	-	-	-	-	0.05	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	-	-	-	-	0.05	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	-	-	-	-	0.04	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	-	-	-	-	0.04	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Interval	C3G	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	-	-	-	-	-	-	-	0.04	0.04	0.04	0.04	0.04	0.04
Non-Residential - Flexible Pricing Bulk	C14GB	No	-	-	-	-	-	-	-	0.04	0.04	0.04	0.04	0.04	0.04
Non-Residential Two Rate 7d	C2G7	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	-	-	-	-	0.04	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	-	-	-	-	0.04	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Medium Business Opt-out ⁽²⁾	CMGO	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Medium Business Bulk Opt-out ⁽²⁾	CMGB0	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
Large low Voltage Bulk	CLLVb	Yes	-	-	-	-	-	0.04	0.04	-	-	-	-	-	-
High Voltage	CHV	Yes	-	-	-	-	-	-	-	-	-	-	-	-	-
Subtransmission	CST	Yes	-	-	-	-	-	-	-	-	-	-	-	-	-

Source: CitiPower

Note: (1) customers must already be on the equivalent primary tariff
(2) available to non-residential customers consuming less than 160 MWh per annum

A.2 Indicative pricing schedules for network tariffs (NUoS)

Table A.5 2019 NUoS Tariff

Indicative Network Tariff 2019	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	90	-	-	-	6.67	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	80	-	-	-	4.97	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	90	-	-	-	-	-	-	13.69	9.24	3.66	13.69	9.24	3.66
Residential - flexible pricing bulk	C13RB	Yes	80	-	-	-	-	-	-	10.95	7.39	2.93	10.95	7.39	2.93
Residential Two Rate 5d	C2R	No	90	-	-	-	-	12.34	2.67	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	80	-	-	-	-	10.51	2.43	-	-	-	-	-	-
Residential Interval	C3R	No	90	-	-	-	-	12.34	2.67	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	80	-	-	-	-	10.51	2.43	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load	C2ROP	Yes	-	-	-	-	-	-	2.27	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load	C2RBOP	Yes	-	-	-	-	-	-	1.77	-	-	-	-	-	-
Dedicated Circuit	CDS	Yes	-	-	-	-	-	-	2.27	-	-	-	-	-	-
Dedicated Circuit - Bulk	CDSB	Yes	-	-	-	-	-	-	1.77	-	-	-	-	-	-
Residential Demand	CR	Yes	90	-	8.91	3.05	3.70	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	80	-	6.52	2.17	2.35	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	150	-	-	-	8.32	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	130	-	-	-	6.39	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	150	-	-	-	-	12.49	3.34	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	130	-	-	-	-	9.08	2.51	-	-	-	-	-	-
Non-Residential Interval	C3G	No	150	-	-	-	-	12.49	3.34	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	130	-	-	-	-	9.08	2.51	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	150	-	-	-	-	-	-	15.22	10.65	4.22	15.22	10.65	4.22
Non-Residential - Flexible Pricing Bulk	C14GB	No	130	-	-	-	-	-	-	12.93	9.05	3.59	12.93	9.05	3.59
Non-Residential Two Rate 7d	C2G7	No	150	-	-	-	-	9.84	3.34	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	130	-	-	-	-	8.49	2.51	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	150	-	-	-	-	12.49	3.34	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	150	-	14.49	4.83	4.59	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	130	-	10.87	3.62	4.13	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	1,000	-	8.05	4.02	-	6.00	4.59	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	950	-	6.04	3.02	-	4.46	3.62	-	-	-	-	-	-
Medium Business Opt-out	CMGO	Yes	1,000	-	-	-	-	11.82	4.76	-	-	-	-	-	-
Medium Business Bulk Opt-out	CMGBO	Yes	950	-	-	-	-	8.68	3.75	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	11.71	3.28	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	6,550	111.30	-	-	-	3.64	2.23	-	-	-	-	-	-
Large low Voltage Bulk	CLLVB	Yes	6,100	100.16	-	-	-	3.24	2.03	-	-	-	-	-	-
High Voltage	CHV	Yes	32,400	70.82	-	-	-	2.50	1.29	-	-	-	-	-	-
Subtransmission	CST	Yes	149,800	17.46	-	-	-	2.14	0.89	-	-	-	-	-	-

Table A.6 2020 NUoS Tariff

Indicative Network Tariff 2020	Code	Available to new customers	Fixed	Demand Charges			Usage			Summer Time of Use Tariffs			Non-Summer Time of Use Tariffs		
				Jan-Dec	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak	Pk	Sh	Opk	Pk	Sh	Opk
			\$ pa	\$/kVA pa	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	Yes	95	-	-	-	6.94	-	-	-	-	-	-	-	-
Residential Single Rate - Bulk	C1RB	Yes	85	-	-	-	5.17	-	-	-	-	-	-	-	-
Residential - flexible pricing	C13R	Yes	95	-	-	-	-	-	-	14.24	9.61	3.81	14.24	9.61	3.81
Residential - flexible pricing bulk	C13RB	Yes	85	-	-	-	-	-	-	11.39	7.69	3.05	11.39	7.69	3.05
Residential Two Rate 5d	C2R	No	95	-	-	-	-	12.83	2.78	-	-	-	-	-	-
Residential Two Rate 5d - Bulk	C2RB	No	85	-	-	-	-	10.93	2.53	-	-	-	-	-	-
Residential Interval	C3R	No	95	-	-	-	-	12.83	2.78	-	-	-	-	-	-
Residential Interval - Bulk	C3RB	No	85	-	-	-	-	10.93	2.53	-	-	-	-	-	-
Residential Two Rate 5d - Controlled Load	C2ROP	Yes	-	-	-	-	-	-	2.36	-	-	-	-	-	-
Residential Two Rate 5d - Bulk - Controlled Load	C2RBOP	Yes	-	-	-	-	-	-	1.84	-	-	-	-	-	-
Dedicated Circuit	CDS	Yes	-	-	-	-	-	-	2.36	-	-	-	-	-	-
Dedicated Circuit - Bulk	CDSB	Yes	-	-	-	-	-	-	1.84	-	-	-	-	-	-
Residential Demand	CR	Yes	95	-	9.27	3.17	3.85	-	-	-	-	-	-	-	-
Residential Bulk Demand	CRB	Yes	85	-	6.78	2.26	2.44	-	-	-	-	-	-	-	-
Non-Residential Single Rate	C1G	Yes	155	-	-	-	8.65	-	-	-	-	-	-	-	-
Non-Residential Single Rate - Bulk	C1GB	Yes	135	-	-	-	6.65	-	-	-	-	-	-	-	-
Non-Residential Two Rate 5d	C2G5	No	155	-	-	-	-	12.99	3.47	-	-	-	-	-	-
Non-Residential Two Rate 5d - Bulk	C2G5B	No	135	-	-	-	-	9.44	2.61	-	-	-	-	-	-
Non-Residential Interval	C3G	No	155	-	-	-	-	12.99	3.47	-	-	-	-	-	-
Non-Residential Interval - Bulk	C3GB	No	135	-	-	-	-	9.44	2.61	-	-	-	-	-	-
Non-Residential Flexible Pricing	C14G	No	155	-	-	-	-	-	-	15.83	11.08	4.39	15.83	11.08	4.39
Non-Residential - Flexible Pricing Bulk	C14GB	No	135	-	-	-	-	-	-	13.45	9.41	3.73	13.45	9.41	3.73
Non-Residential Two Rate 7d	C2G7	No	155	-	-	-	-	10.23	3.47	-	-	-	-	-	-
Non-Residential Two Rate 7d - Bulk	C2G7B	No	135	-	-	-	-	8.83	2.61	-	-	-	-	-	-
Large Two Rate 7d	C2L7	No	155	-	-	-	-	12.99	3.47	-	-	-	-	-	-
Non-Residential Demand Tariff	CG	Yes	155	-	15.07	5.02	4.77	-	-	-	-	-	-	-	-
Non-Residential Bulk Demand Tariff	CGB	Yes	135	-	11.30	3.76	4.30	-	-	-	-	-	-	-	-
Medium Business Demand	CMG	Yes	1,200	-	12.55	6.28	-	4.60	4.60	-	-	-	-	-	-
Medium Business Bulk Demand	CMGB	Yes	1,100	-	9.42	4.71	-	3.55	3.55	-	-	-	-	-	-
Medium Business Opt-out	CMGO	Yes	1,200	-	-	-	-	12.29	4.95	-	-	-	-	-	-
Medium Business Bulk Opt-out	CMGBO	Yes	1,100	-	-	-	-	9.03	3.90	-	-	-	-	-	-
Unmetered Supplies / Public Lighting	C2U	Yes	-	-	-	-	-	12.18	3.41	-	-	-	-	-	-
Large low Voltage	CLLV	Yes	6,800	115.75	-	-	-	3.79	2.32	-	-	-	-	-	-
Large low Voltage Bulk	CLLVB	Yes	6,350	104.17	-	-	-	3.37	2.11	-	-	-	-	-	-
High Voltage	CHV	Yes	33,700	73.65	-	-	-	2.60	1.34	-	-	-	-	-	-
Subtransmission	CST	Yes	155,800	18.16	-	-	-	2.23	0.93	-	-	-	-	-	-

A.3 Tariff eligibility

A.3.1 Tariff available to new and existing customers in 2018

All times are in Eastern Standard Times unless otherwise specified.

Table A. 7 Tariffs available to new and existing customers in 2018

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
Embedded generation								
GENR13	Embedded generation	N/A	N/A	N/A	7 days, 24 hrs	N/A	N/A	<ul style="list-style-type: none"> • Must have an interval meter • May be required for Feed-In tariffs (FiT), refer to retailer for details
Low voltage residential tariff class								
C1R	Residential single rate	<1,000	<120	N/A	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> • This is the default tariff for greenfield new connections where the retailer does not specify an alternative open tariff • Residential customers only • No controlled load
C1RB	Residential single rate - bulk	<1,000	<120	N/A	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> • Where the retailer does not specify an alternative open tariff, this is the default tariff for greenfield new connections supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation • Residential customers only • No controlled load
C13R	Flexible pricing - residential	<1,000	<120	N/A	Mon-Fri 1500-2100	Mon-Fri 0700-1500 Mon-Fri 2100-2200 Sat-Sun 0700-2200	Mon-Sun 2200-0700	<ul style="list-style-type: none"> • Residential customers – general power & light supply • Require an active market interval read meter • Times are in local time

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
C13RB	Flexible pricing - residential - bulk	<1,000	<120	N/A	Mon-Fri 1500-2100	Mon-Fri 0700-1500 Mon-Fri 2100-2200 Sat-Sun 0700-2200	Mon-Sun 2200-0700	<ul style="list-style-type: none"> Residential customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation – general power & light supply Require an active market interval read meter Times are in local time
CR	Residential Demand Tariff	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1500-2100	7 days, 24 hrs	N/A	N/A	<ul style="list-style-type: none"> Requires an active market interval read meter Times are in local time
CRB	Residential Bulk Demand Tariff	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1500-2100	7 days, 24 hrs	N/A	N/A	<ul style="list-style-type: none"> Requires an active market interval read meter Times are in local time Residential customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation – general power & light supply

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
CDS	Dedicated Circuit	<1,000	<120	N/A	N/A	N/A	7 days	<ul style="list-style-type: none"> Residential customers with a dedicated circuit connected to a controlled load 1-phase electric hot water service with a total load of <30Amps. Available to customers on a Residential single rate tariff and Residential demand tariff Switching Times: <ul style="list-style-type: none"> Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities. Slab heating <ul style="list-style-type: none"> Typically switching times may vary depending on localised demand management activities normally between 12am and 7am. An afternoon boost between 1pm and 4pm may occur during winter.
CDSB	Dedicated Circuit - Bulk	<1,000	<120	N/A	N/A	N/A	7 days	<ul style="list-style-type: none"> Residential customers with a dedicated circuit connected to a controlled load who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation 1-phase electric hot water service with a total load of <30Amps. Available to customers on a Residential single rate bulk tariff and Residential Bulk Demand Tariff Switching Times: <ul style="list-style-type: none"> Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities. Slab heating <ul style="list-style-type: none"> Typically switching times occur between 12am and 7am but may vary depending on localised demand management activities. An afternoon boost between 1pm and 4pm may occur during winter.

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
C2ROP	Residential Two Rate 5d – controlled load	<1,000	<120	N/A	N/A	N/A	7 Days, 24 hours	<ul style="list-style-type: none"> Where GP&L is connected to C2R (closed tariff) Applicable to hot water only Where metering permits 1-phase electric hot water service with a total load of <30Amps. Switching Times: <ul style="list-style-type: none"> Typically switching times occur between 12am and 7am but may vary depending on localised demand management activities.
C2RBOP	Residential Two Rate 5d – Bulk - controlled load	<1,000	<120	N/A	N/A	N/A	7 Days, 24 hours	<ul style="list-style-type: none"> Where GP&L is connected to C2RB (closed tariff) Applicable to hot water only Where metering permits 1-phase electric hot water service with a total load of <30Amps. Switching Times: <ul style="list-style-type: none"> Typically switching times occur between 12am and 7am but may vary depending on localised demand management activities.
Low voltage small business tariff class								
C1G	Non-residential single rate	<1,000	<120	N/A	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> Non-residential customers or builder's temporary supply Annual consumption <60MWh This is the default tariff for greenfield new connections where the retailer does not specify an alternative open tariff
C1GB	Non-residential single rate - bulk	<1,000	<120	N/A	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> Where the retailer does not specify an alternative open tariff, this is the default tariff for greenfield new connections supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Non-residential customers with an annual consumption <60MWh

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
CG	Non-Residential Demand	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1000-1800	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> Non-residential customers or builder's temporary supplies Annual consumption <60MWh Requires an active market interval read meter Times are in local time
CGB	Non-Residential Bulk Demand	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1000-1800	7 days, 24 hours	N/A	N/A	<ul style="list-style-type: none"> Non-residential customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation with Annual consumption of <60MWh Requires an active market interval read meter Times are in local time
CMG	Medium business cost-reflective	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1000-1800	Mon-Fri (excl. public holidays) 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers or builder's temporary supplies Annual consumption >60MWh Requires an active market interval read meter Times are in local time

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
CMGO	Medium business opt-out	N/A	N/A	N/A	Mon-Fri (excl. public holidays) 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers or builder's temporary supplies Annual consumption <160MWh Requires an active market interval read meter Times are in local time Customer has opted-out of a retail demand tariff
CMGB	Medium business bulk cost-reflective	<1,000	<120	Summer: Dec – Mar Non-summer: Apr - Nov Mon-Fri (excl. public holidays) 1000-1800	Mon-Fri (excl. public holidays) 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Medium business customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Annual consumption >60MWh Requires an active market interval read meter Times are in local time Customer has opted out of a retail demand tariff
CMGBO	Medium business bulk opt-out	N/A	N/A	N/A	Mon-Fri (excl. public holidays) 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Medium business customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Annual consumption <160MWh Requires an active market interval read meter Times are in local time

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
CDS	Dedicated Circuit	<1,000	<120	N/A	N/A	N/A	7 days	<ul style="list-style-type: none"> Non-residential customers with a dedicated circuit connected to a controlled load 1-phase electric hot water service with a total load of <30Amps. Available to customers on a Non-Residential single rate tariff and Non-Residential demand tariff <p>Switching Times:</p> <ul style="list-style-type: none"> Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities. <p>Slab heating</p> <ul style="list-style-type: none"> Typically switching times occur between 12am and 7am but may vary depending on localised demand management activities. An afternoon boost between 1pm and 4pm may occur during winter.
CDSB	Dedicated Circuit – Bulk	<1,000	<120	N/A	N/A	N/A	7 days	<ul style="list-style-type: none"> Non-residential customers with a dedicated circuit connected to a controlled load who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation 1-phase electric hot water service with a total load of <30Amps. Available to customers on a Non-Residential single rate bulk tariff and Non-Residential Bulk Demand Tariff <p>Switching Times:</p> <ul style="list-style-type: none"> Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities. <p>Slab heating</p> <ul style="list-style-type: none"> Typically switching times normally occur between 12am and 7am but may vary depending on localised demand management activities. An afternoon boost between 1pm and 4pm may occur during winter.

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Supply capacity (kW) ⁽²⁾	Demand	Peak period	Shoulder period	Off peak period	Eligible customers
C2U	Public lighting	<1,000	N/A	N/A	Mon-Fri 0700-2300	N/A	Mon-Thurs 2300-0700 Fri 2300 - Mon 0700	<ul style="list-style-type: none"> Customers with an approved unmetered load Public lighting to a public lighting customer Note: New customer connections are required to install a load-limiting device
Large low voltage kVA demand tariff class								
CLLV	Large low voltage (kVA demand tariff)	<1,000	≥120	7 days, 24 hours	Mon-Fri 0700 - 2300	N/A	All other times	<ul style="list-style-type: none"> Billed demand is the maximum kVA over a 12 month rolling period Interval meter capable of recording E, Q, B, K data stream
CLLVB	Large low voltage bulk (kVA demand tariff)	<1,000	≥120	7 days, 24 hours	Mon-Fri 0700 - 2300	N/A	All other times	<ul style="list-style-type: none"> Billed demand is the maximum kVA over a 12 month rolling period Large customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Interval meter capable of recording E, Q, B, K data stream
High voltage kVA demand tariff class								
CHV	High voltage (kVA demand tariff)	≥1,000 and <22,000	N/A	7 days, 24 hours	Mon-Fri 0700 - 2300	N/A	All other times	<ul style="list-style-type: none"> Billed demand is the maximum kVA over a 12 month rolling period Interval meter capable of recording E, Q, B, K data stream
Sub-transmission kVA demand tariff class								
CST	Sub-transmission (kVA demand tariff)	≥22,000 or ≤66,000	N/A	7 days, 24 hours	Mon-Fri 0700 - 2300	N/A	All other times	<ul style="list-style-type: none"> Billed demand is the maximum kVA over a 12 month rolling period Interval meter capable of recording E, Q, B, K data stream

Source: CitiPower

Note: (1) The supply voltage is the first minimum criteria a customer must satisfy to be eligible for each tariff. Where a customer requests to transfer from a capacity based tariff to an energy based tariff and the customer is capable of a greater supply capacity than the energy based tariff allows for, then a supply capacity control device is to be installed by the customer before the tariff reassignment can occur.

(2) Connection capacity is the determining factor in tariff selection not actual capacity

A.3.2 Tariffs only available to existing customers already assigned this tariff at 1 January 2018 (closed to new customers)

Table A. 8 Tariffs only available to existing customers assigned this tariff at 1 January 2018

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Min. bill demand (kW) ⁽²⁾	Peak period	Shoulder period	Off peak period	Eligible customers	Allowed control loads
Embedded generation								
PFIT	Premium Feed-in tariff	N/A	N/A	7 days, 24 hrs	N/A	N/A	<ul style="list-style-type: none"> • Must have a single element interval meter • Produces electricity from a qualifying photovoltaic generation unit • Has a nameplate generation capacity of <=5kW • Is not part of an embedded network • Customers taking up this tariff will have their GP&L load remain in its existing tariff unless otherwise advised by the retailer to move to an existing open tariff. If the customer has a controlled load hot water or slab heating then the customer will be automatically transferred to a ToU tariff. • Must meet other legislative eligibility criteria⁽³⁾. 	New or changed None Existing Controlled load tariffs CDS and CDSB must be forfeited
GENR	Feed-in tariff	N/A	N/A	7 days, 24 hrs	N/A	N/A	<ul style="list-style-type: none"> • Must have a compliant meter • May be required for Feed-In tariffs, refer to retailer for details 	

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Min. bill demand (kW) ⁽²⁾	Peak period	Shoulder period	Off peak period	Eligible customers	Allowed control loads
Low voltage residential tariff class								
C2R	Residential Two Rate 5d	<1,000	<120	Mon-Fri 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Existing customers only 	1-phase electric hot water service with a total load of <30Amps. Switching Times: Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities.
C2RB	Residential Two Rate 5d - Bulk	<1,000	<120	Mon-Fri 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Existing customers only 	1-phase electric hot water service with a total load of <30Amps. Switching Times: Typically switching times will occur between 11pm and 7am. These times may vary depending on localised demand management activities
C3R	Residential	<1,000	<120	Mon-Fri 0700 -2300	N/A	All other times	<ul style="list-style-type: none"> Existing residential customers only 	None
C3RB	Residential - Bulk	<1,000	<120	Mon-Fri 0700 -2300	N/A	All other times	<ul style="list-style-type: none"> Existing residential customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation. 	None

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Min. bill demand (kW) ⁽²⁾	Peak period	Shoulder period	Off peak period	Eligible customers	Allowed control loads
Low voltage small business tariff class								
C2G5	Non- Residential Two Rate 5d	<1,000	<120	Mon-Fri 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers without a controlled load who requested a 2 rate tariff Annual consumption <60MWh 	None
C14G	Non residential	<1,000	<120	Mon-Fri 0700-1900	Sat-Sun 0700-1900	Mon-Sun 1900-0700	<ul style="list-style-type: none"> Non-residential customers Requires an AMI meter Annual consumption <60MWh Times are in local time. 	
C14GB	Non-residential – bulk	<1,000	<120	Mon-Fri 0700-1900	Sat-Sun 0700-1900	Mon-Sun 1900-0700	<ul style="list-style-type: none"> Non-residential customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation. Requires an AMI meter Annual consumption <60MWh Times are in local time 	
C2G5B	Non- Residential Two Rate 5d – Bulk	<1,000	<120	Mon-Fri 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers who requested a 2 rate tariff Who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Annual consumption <60MWh 	None
C2G7	Non-Residential Two Rate 7d	<1,000	<120	Mon-Sun 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers who requested a 7-day, 2 rate tariff Annual consumption <60MWh 	None
C2G7B	Non-Residential Two Rate 7d - Bulk	<1,000	<120	Mon-Sun 0700-2300	N/A	All other times	<ul style="list-style-type: none"> Non-residential customers who requested a 7-day, 2 rate tariff who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation Annual consumption <60MWh 	None

Tariff Code	Tariff description	Supply voltage (V) ⁽¹⁾	Min. bill demand (kW) ⁽²⁾	Peak period	Shoulder period	Off peak period	Eligible customers	Allowed control loads
C3G	Non-Residential Interval	<1,000	<120	Mon-Fri 0700 -2300	N/A	All other times	<ul style="list-style-type: none"> Existing non-residential customers or existing builder's temporary supplies Annual consumption <60MWh 	None
C3GB	Non-Residential Interval - Bulk	<1,000	<120	Mon-Fri 0700 -2300	N/A	All other times	<ul style="list-style-type: none"> Customers who are supplied directly from on-site substation terminals where there are no CitiPower distribution assets beyond the substation and Existing non-residential customers or existing builder's temporary supplies Annual consumption <60MWh 	None
C2L7	Large Two Rate 7d	<1,000	<120	Mon-Sun 0700-2300	N/A	Mon-Sun 2300-0700	<ul style="list-style-type: none"> Large non-demand customers who requested a 7-day, 2 rate tariff Customers on this tariff prior to their AMI meter exchange will remain on this tariff Annual consumption <60MWh 	None

Source: CitiPower

Notes: (1) The supply voltage is the first minimum criteria a customer must satisfy to be eligible for each tariff. Where a customer requests to transfer from a capacity based tariff to an energy based tariff and the customer is capable of a greater supply capacity than the energy based tariff allows for, then a supply capacity control device is to be installed by the customer before the tariff reassignment can occur.

(2) Connection capacity is the determining factor in tariff selection not actual capacity.

(3) Eligibility criteria as specified in the *Electricity Industry Amendment (Premium Solar Feed-in Tariff) Act 2009*

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Alternative control service charges **B**



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B Alternative control service charges

Alternative control services are a set of activities provided by us that fall under a particular form of regulation due to their monopoly or semi-monopoly nature.

Alternative control services are:

- ancillary network services;
- public lighting operating and maintenance services; and
- metering coordinator services.

We endeavour to perform all alternative control services within normal business hours, however if a circumstance arises where after hours activities are required, this work can only be undertaken where resources are available. The charge applicable will be based on the resource utilised. After hours work includes weekends and public holidays.

All prices are exclusive of GST.

Table B. 1 Overview of hours

Hours of Operation	Details
Business hours	8am-5pm Monday to Friday (excluding public holidays) ⁽¹⁾
After hours	All other times and only where resources are available ⁽¹⁾

Source: CitiPower

Note: (1) Times for de-energisation of existing connections and re-energisation differ from these times

The following sections list and describe the various charges classified as fee based and quoted alternative control services which apply throughout the area served by us.

B.1 Ancillary Network services

Ancillary network services are non-routine types of services which are provided to individual customers on an 'as needs' basis. Ancillary network services are divided into two subclasses:

- fee based; and
- quoted services.

Fee based Ancillary Network services

B.1.1 Ancillary Network Service charges

The scope of these services are relatively fixed in nature and are levied on a per activity basis.

The charges for each ancillary network service apply where uninhibited site access is granted. If access to the site is restricted then a service truck may be required therefore attracting a service truck fee.

B.1.2 New Connection - where we are the metering coordinator

A combined connection and metering service is provided by us as both the electricity distributor and the Metering Coordinator. We are therefore responsible for the metering.

This charge applies when a customer with a supply point with fuses less than 100 amps requiring single or multi-phase Direct Connected Metering moves into a new premises and requests supply. Different charges apply

depending on whether the meter is single or multi-phase and whether the service is provided during or after business hours.

This charge also applies when a customer with a supply point with fuses greater than 100 amps and requiring multi-phase CT Metering moves into a new premises and requests supply. Different charges apply depending on whether the service is provided during or after business hours. Note: This fixed charge is separate and additional to quoted charges for augmentation works and Service and Installations Rules (**SIR**) Compliance Inspection as per section B.2.1.

Charges apply where a request is made for a new supply connection at a specified address (including unmetered supply sites), except where the supply is for security lighting (also known as watchman lighting). This charge also applies where a builder wishes to provide permanent or temporary supply to new properties under construction.

On occasions when a 'builders temporary supply' is installed and subsequently replaced with a permanent supply each new-connection is considered a distinct site visit and separate new-connection charges are applied, the first to the builder for establishing a new-connection for which the builder uses supply for construction purposes and a second new-connection charge to the customer for connecting the supply. This charge includes the removal/ disconnection of the overhead service / underground cable and meter supplying the temporary supply pole where applicable.

An additional attendance charge in the form of a wasted truck visit charge is applied in those situations where we have been to the site and returned to complete works that have been delayed due to the fault of the responsible party or their representative. Where an application for supply is made and the site is found to be defective, the wasted truck visit charge will be applied.

B.1.3 New Connection - where we are not the metering coordinator

A connection service is provided by us as the electricity distributor, where we are not the Metering Coordinator. We are therefore not responsible for the metering. Therefore the charges do not include the costs for installing a meter.

This charge applies when a customer with a supply point with fuses less than 100 amps requiring single or multi-phase Direct Connected Metering moves into a new premises and requests supply. Different charges apply depending on whether the service is provided during or after business hours.

This charge also applies when a customer with a supply point with fuses greater than 100 amps and requiring multi-phase CT Metering moves into a new premises and requests supply. Different charges apply depending on whether the service is provided during or after business hours. Note: This fixed charge is separate and additional to quoted charges for augmentation works and SIR Compliance Inspection as per section B.2.1.

Charges apply where a request is made for a new supply connection at a specified address (including unmetered supply sites), except where the supply is for security lighting (also known as watchman lighting). This charge also applies where a builder wishes to provide permanent or temporary supply to new properties under construction.

On occasions when a 'builders temporary supply' is installed and subsequently replaced with a permanent supply each new-connection is considered a distinct site visit and separate new-connection charges are applied, the first to the builder for establishing a new-connection for which the builder uses supply for construction purposes and a second new-connection charge to the customer for connecting the supply. This charge includes the removal/ disconnection of the overhead service / underground cable and meter supplying the temporary supply pole where applicable.

An additional attendance charge in the form of a wasted truck visit charge is applied in those situations where we have been to the site and returned to complete works that have been delayed due to the fault of the responsible party or their representative. Where an application for supply is made and the site is found to be defective, the wasted truck visit charge will be applied.

B.1.4 Contestable Meter / NMI Investigation

A competitive meter investigation charge applies when a request is received by us as the electricity distributor to investigate the competitive metering at a given supply point. A need to investigate can arise in a number of situations, such as:

- wiring transposition investigation;
- contestable metering investigation; and
- meter tampering or bypass.

B.1.5 Manual De-energisation of existing connections

A disconnection (includes disconnections for non-payment (**DNP**)) charge applies when a request for fuses less than 100 amps are de-energised by a field visit. The service requires that all supply assets remain at the customer's installation.

If at the time of disconnection it is discovered that the installation has been damaged or is defective and will be unsafe to energise, other charges may be applicable once the defect is repaired. These charges will be based on the nature of the works required.

In a normal instance a de-energisation is performed by a special reader. However, there are scenarios where a service truck visit may be required and accordingly a service truck visit charge will be applied.

Some examples where a truck or other resource may be required include:

- special reader resource is not available after hours and an alternative time is not acceptable to the customer;
- no access to distribution equipment - metering and main fuse, including a veranda restricting access to the main fuse;
- no isolation point, necessitating disconnection at the pole;
- multiple NMIs fused at a common isolation point;
- current transformer (**CT**) metered site;
- isolation point in restricted area – substation; or
- safety disconnection for non-prescribed electrical works.

Where the request for disconnection is received by us before 3pm, the disconnection will occur within 2 business days or the earliest permissible day thereafter.

B.1.6 Manual Re-energisation

A re-energisation charge applies when a request is received to re-energise a supply point for fuses less than 100 amps are re-energised by a field visit.

Three options for re-energisation are available:

- reconnections (same day) business hours only;
- reconnections (incl. customer transfer) business hours; and
- reconnections (incl. customer transfer) after hours.

If the reconnection is required on the same day and we receive the request before 3pm, the 'reconnections (same day) business hours' charge will be applied and the reconnection will occur that day.

If the reconnection is required on the same day as requested and received by us between 3pm and 9pm the 'reconnections (incl. customer transfer) after hours' charge is applied.

If the reconnection is required for the next business day and we receive the request before 3pm on the previous business day the 'reconnections (incl. customer transfer) business hours' charge is applied.

In the instance that a customer does not provide reasonable access or where equipment is not in a reasonable state, the customer will be charged for the requested service however, supply will not be re-energised. Before the service can be provided, the customer may need to undertake rectification works. When the issue(s) have been resolved another request will need to be raised and a new charge will apply.

In a normal instance a re-energisation is performed by a special reader. However, there are scenarios where a service truck visit may be required and accordingly a service truck visit charge will be applied.

Some examples where a truck or other resource may be required include:

- special reader resource is not available after hours and an alternative time is not acceptable to the customer;
- no access to distribution equipment - metering and main fuse, including a veranda restricting access to the main fuse;
- no isolation point is available, therefore requiring disconnection at the pole;
- multiple NMIs fused at a common isolation point;
- CT metered site;
- isolation point in restricted area – substation; or
- safety reconnection for non-prescribed electrical works.

The charge will not be applied when:

- the customer changes retailer on a scheduled read; or
- the customer changes name; and
- a field visit is not necessary.

B.1.7 Wasted attendance – not distributor fault (servicing)

The wasted attendance charge will apply where we receive a request for a service truck and:

- the servicing crew arrives to find the site is not ready for the scheduled work within 15 minutes of arriving;
- the truck attendance is no longer required once on site;
- 24 hours notice is not provided for a cancellation;
- the site is locked with a non-industry lock;
- asbestos removal or warning on site;
- scaffolding obstructs the meter position prohibiting the installation of an overhead service;
- non adherence to VESI Service and Installation Rules; or
- other issues associated with safety assessment of the site.

A wasted truck visit charge will apply where we receive a request for a service truck to complete an abolishment <100 amps or abolishment >100 amps and one of the events above occurs.

Once the site is ready for the service truck visit, another appointment needs to be booked and the normal service truck visit charge applies.

Business hours and after hours charges apply where appropriate.

B.1.8 Service truck visit (servicing)

Service truck visit charges apply when a service crew is requested for up to an hour in a number of circumstances including:

- disconnection of complex site (refer Manual De-energisation of existing connections);
- reconnection of complex site (refer Manual Re-energisation);
- metering additions or alternations; and
- shutdowns.

Larger scale works will be charged through a quoted service 'after hours truck by appointment' charge (refer to After hours truck by appointment). Where the job unexpectedly exceeds 1 hour, additional half hourly intervals will be charged up to two hours.

A service truck visit charge is not applicable to an appointment made to upgrade a basic meter site to a CT meter site. In this situation a quoted service charge will apply.

Customers are not charged when a service truck is sent to attend emergency and fault calls, unless the customer is clearly at fault, for example, not checking that main switch or safety switch is on.

In the instance where a service truck visit is requested and the truck arrives to find the site is not ready for work to be carried out then a wasted attendance charge will apply (refer to Wasted attendance – not distributor fault (servicing)).

B.1.9 Access to meter data

The access to meter data charge applies when a request is received from a customer more than four times in any given 12 month period; or in a different manner or form than specified in the Australian Energy Market Operator (**AEMO**) metering data provision procedures; or by a customer authorised representative as part of a request for information about more than one customer.

Table B. 2 Fee based Ancillary Network services (nominal, GST exclusive)

Section reference	Alternative control service	Business hours \$	After hours \$
B.1.4	Contestable Meter / NMI investigation	358.22	409.20
B.1.6	Manual Re-energisation (incl. customer transfer)	35.92	167.49
B.1.6	Manual Re-energisation (same day)	46.12	N/A
B.1.5	Manual De-energisation (existing connections)	36.46	N/A
B.1.5	Manual De-energisation (disconnection for non-payment)	36.46	N/A
B.1.9	Access to meter data	47.05	N/A
B.1.8	Service truck visit (Servicing)	546.81	659.42
B.1.7	Wasted truck visit (Servicing)	342.74	395.95
New Connection where we are the metering coordinator			
B.1.2	Single phase	505.84	560.19
B.1.2	Multi-phase DC	604.58	658.95
B.1.2	Multi-phase CT	2,528.38	3,112.46
New Connection where we are not the metering coordinator			
B.1.3	Single phase	486.52	537.51
B.1.3	Multi-phase DC	585.26	636.25
B.1.3	Multi-phase CT	2,158.46	2,451.06

Source: CitiPower

B.2 Quoted Ancillary Network services

Quoted ancillary network services are charges levied on a time and materials basis where the services are highly variable. The following is considered to be quoted services:

- routine connections – customers > 100 amps;
- supply abolishment >100 amps;
- rearrangement of network assets at customer request, excluding alteration and relocation of existing public lighting assets;
- audit design and construction;
- specification and design enquiry;
- elective underground where above ground service currently exists;
- damage to overhead service cables caused by high load vehicles;
- high load escorts – lifting overhead lines;
- covering of low voltage mains for safety reasons;
- after hours truck by appointment; and
- reserve feeder maintenance.

Labour rates on which quotes are based on include:

- skilled electrical worker (BH & AH); and
- support staff.

All quoted services are based on the greater of actual hours worked or minimum chargeable hours, multiplied by the approved labour rates plus materials used and contractor charges.

B.2.1 Routine connections – customer above 100 amps

A routine connections quoted service charge is applied when customers > 100 amps request a routine connection. This connection is only applicable if the requested supply capacity including the number of requested phases is available. The connection only requires an overhead service or the termination of consumer underground mains in an existing customer connection facility. Any work to provide augmentation either to provide capacity or to extend the network is requested and charged separately as a negotiated connection. Work contracted as a negotiated connection must be completed before a routine connection above 100 amps can occur.

Customers moving from direct connect metering to CT metering due to an increase in load on site will attract a quoted service for the removal of the direct connect meter and service for a new CT site connection. This is in addition to the augmentation project costs to upgrade the supply assets in the street to supply the additional load.

Charges apply where a request is made for a new supply connection at a specified address (including unmetered supply sites), except where the supply is for security lighting (also known as watchman lighting). This charge also applies where a builder wishes to provide permanent or temporary supply to new properties under construction.

For new premises an additional charge will apply for the checking of the installation for compliance to SIR and other related Connection Standards. Further, it does not include inspection of prescribed works for the purpose of issuing of a Certificate of Electrical Safety (CES); this should be organised by a Registered Electrical Contractor (REC). Separate charges will apply for additional truck or field officer visits to complete connection works.

In some circumstances traffic management will be required to comply with the Roads Management Act to provide the requested services. We can assist in arranging for traffic control and a pass through fee shall apply.

On occasions when a 'builders temporary supply' is installed and subsequently replaced with a permanent supply each new-connection is considered a distinct site visit and separate new-connection charges are applied, the first to the builder for establishing a new-connection for which the builder uses supply for construction purposes and a second new-connection charge to the customer for connecting the supply. This charge includes the removal/ disconnection of the overhead service / underground cable and meter supplying the temporary supply pole where applicable.

An additional attendance charge in the form of a wasted truck visit charge is applied in those situations where we have been to the site and returned to complete works that have been delayed due to the fault of the responsible party or their representative. Where an application for supply is made and the site is found to be defective, the wasted truck visit charge will be applied.

Where the determined maximum demand of any separately metered portion of an electrical installation exceeds 90 amps per active conductor, then CT metering will be required.

Customers moving from direct connect metering to CT metering due to an increase in load on site will attract a quoted service for the removal of the direct connect meter and service for a new CT site connection. This is in addition to the augmentation project costs to upgrade the supply assets in the street to supply the additional load.

B.2.2 Supply abolishments above 100 amps

The supply abolishment quoted service charge is applied when customers > 100 amps request a permanent removal of our supply assets. A separate charge applies per site.

B.2.3 Rearrangement of network assets at customer request, excluding alteration and relocation of existing public lighting assets

This charge is applied when a customer requests capital work for which the prime purpose is to satisfy a customer requirement other than new or increased supply, other than where Guideline 14 is applied.

For example:

- customer removal or relocation of service wire to allow work on private installation.

B.2.4 Audit design and construction

This charge may be applied when either a third party requests or we deem it necessary to review, approve or accept work undertaken by a third party.

The charge may be applied in situations including, but not limited to:

- customer provided buildings, conduits or ducts used to house our electrical assets;
- customer provided connection facilities including switchboards used in the connection of an electricity supply to their installation;
- any electrical distribution work completed by a CitiPower approved contractor that has been engaged by a customer under Option 2 provisions;
- provision of system plans and system planning scopes, for Option 2 designers; and
- reviewing and/or approving plans submitted by Option 2 designers.

The charge may also be applied if we are requested to assess a contractor seeking VEDN or Option 2 contractor accreditation.

B.2.5 Specification and design enquiry

This charge may be applied where we determine an element of detailed design is required to fairly assess the costs so that an offer for connection services can be issued to the customer.

The charge is considered appropriate if uncertainty exists with respect to matters including, but not limited to:

- the route of the network extension required to reach the customer's property;
- the location of other utility assets;
- environmental considerations including tree clearing; and
- obtaining necessary permits from State and local government bodies.

The charge may also be applied where a customer requests us to provide information to assist them to undertake feasibility studies or to provide budget estimates.

B.2.6 Elective underground where above ground service currently exists

This charge applies when a customer with an existing overhead service requests an underground service, other than where Electricity Industry Guideline 14 is applied.

B.2.7 Damage to overhead service cables caused by high load vehicles

This charge applies to an identifiable third party when overhead service cables require repairing because they have been damaged by high load vehicles pulling down cables.

B.2.8 High load escorts – lifting overhead lines

This charge applies when a third party requires safe clearance of overhead lines to allow high load vehicles to pass along roads.

B.2.9 Covering of low voltage mains for safety reasons

This charge applies when customers request coverage of power lines for safety reasons. The charge applied will depend on the time taken to perform the service. Differing charges can arise as a result of the type of line being covered; street mains (two wires or all wire) or service cables.

B.2.10 After hours truck by appointment

This charge is applied to larger scale works requiring an after-hours service truck appointment.

Examples of types of works include:

- disconnection of complex site (refer to section for manual de-energisation of existing connections);
- reconnection of complex site (refer to section for manual re-energisation);
- metering additions or alterations; and
- shutdowns (includes preparation works).

B.2.11 Reserve feeder maintenance

The reserve feeder maintenance charge applies when a customer requests continuity of electricity supply should the feeder providing normal supply to their connection experience interruption.

The reserve feeder capacity is made available from an alternative feeder that has the available capacity to facilitate the requirements that the customer has nominated. The feeder facilitating reserve capacity may emanate from another zone substation or an alternative bus from the same zone substation facilitating electricity supply to the substation on the customer site.

The fee covers the operation and maintenance of the service, it does not include the capital required to implement or replace the service as this is covered in the connection agreement. The reserve feeder service will not be available to new customers.

Table B. 3 Quoted services labour rates (nominal, GST exclusive)

Section reference	Alternative control charges	Business hours \$	After hours \$
B.2	Skilled electrical worker ⁽¹⁾	127.28	149.48
B.2	Support staff ⁽¹⁾	71.99	N/A

Source: CitiPower

Note: (1) Quoted service labour categories include labour costs directly incurred in the provision of the service. An additional 30.74% will be applied to the direct labour rates for labour on-costs, fleet on-costs and overheads.

B.3 Public lighting services

Charges apply for public lighting services provided to public lighting customers in accordance with the Victorian Public Lighting Code. The following services are included:

- operation of public lighting assets; including handling enquiries and complaints about public lighting and dispatching crews to repair public lighting assets; and
- maintenance, repair and replacement of public lighting assets.

Where a public lighting customer requests the replacement of a light with another light of a different type, then the activities required to fulfil this request fall outside of general OM&R activities. In this circumstance the following charges (rebates) are applied:

- replacement luminaire - WDV recovery (charge);
- replacement luminaire - avoided costs (rebate); and
- installation costs of new lights (a negotiated service).

Table B. 4 Public lighting services fee based (nominal, GST exclusive)

Section reference	Public lighting charges	Annual charge \$
B.3	Replacement luminaire - WDV recovery	136.45
B.3	Replacement luminaire - avoided costs	-27.92
B.3	Mercury vapour 80 watt	63.14
B.3	Sodium high pressure 150 watt	107.01
B.3	Sodium high pressure 250 watt	108.52
B.3	Fluorescent 20 watt	125.65
B.3	Fluorescent 40 watt	126.28
B.3	Mercury vapour 50 watt	89.66
B.3	Mercury vapour 125 watt	99.76
B.3	Mercury vapour 250 watt	91.16
B.3	Mercury vapour 400 watt	92.24
B.3	Sodium high pressure 70 watt	133.86
B.3	Sodium high pressure 100 watt	109.15
B.3	Sodium high pressure 220 watt	108.74
B.3	Sodium high pressure 360 watt	110.69
B.3	Sodium high pressure 400 watt	119.37
B.3	Metal halide 70 watt	133.86
B.3	Metal halide 100 watt	168.01
B.3	Metal halide 150 watt	169.08
B.3	Metal halide 250 watt	130.22
B.3	Metal halide 400 watt	130.22
B.3	Metal halide 1000 watt	194.25
B.3	T5 2X14W	42.20
B.3	T5 2X24W	41.61
B.3	Compact Fluoro 32W	40.88
B.3	Compact Fluoro 42W	40.88

Section reference	Public lighting charges	Annual charge \$
B.3	Category P LED Standard Output	29.06
B.3	Category P LED High Output	29.06

Source: CitiPower

B.4 Metering Coordinator services

As at 1 December 2017, the responsible person role is replaced by the metering coordinator role. We are the metering coordinator for types 5, 6 and 7 meters. We are responsible for metering coordinator services associated with types 5, 6 and 7 meters which are installed in residential and small commercial premises consuming up to 160 MWh per annum. The services provided in relation to these meters include:

- meter provision – includes purchasing meters and installing these meters at the customer's premise;
- meter maintenance – includes inspecting, testing, maintaining and repairing meters;
- meter replacement – replacement of a meter and associated equipment, at a site with existing metering infrastructure, with a modern equivalent where the meter has reached the end of its economic life;
- meter reading and data services – includes collection, processing, storage and delivery of metering data to other participants for billing and market settlement purposes and the management of the relevant National Meter Identifier (NMI); and
- meter communications – includes maintaining and installing communication devices required to operate the mesh radio network and management of the day to day operation of the meter communications systems including meter data delivery, testing, fault detection, investigation and resolution.

The fee based ancillary services charges that fall under metering include:

- meter provision charges;
- manual meter reading charge; and
- metering coordinator - alternative control services.

The charges for each Metering Coordinator service apply where uninhibited site access is granted. If access to the site is restricted then a service truck may be required therefore attracting a service truck fee.

B.4.1 Meter Provision charges

Meter provision charges are applied to all meters. This charge covers the cost of maintaining, operating and replacing the meter once it has reached the end of its economic life, as well as the collection, processing and delivery of meter data to market participants. The charge varies depending on the meter installed.

B.4.2 Manual meter reading charge

This charge applies to customers who have elected not to have their manually read meter replaced with a remotely read AMI meter.

B.4.3 Meter exit fee

The meter exit fee is charged for each meter at a premises which is converted to an embedded network.

B.4.4 New Connection - where we are the metering coordinator

A combined connection and meter installation service is provided by us as both the electricity distributor and the Metering Coordinator. We are therefore responsible for the metering. (Refer to B.1.2)

B.4.5 Meter investigation

A meter investigation charge applies when a request is received to investigate the Metering Coordinator's metering at a given supply point. A need to investigate can arise in a number of situations, such as:

- interval data analysis;
- meter malfunction;
- wiring transposition investigation; and
- meter tampering or bypass.

B.4.6 Meter testing

A meter testing charge applies when a request is made to test the accuracy of a Metering Coordinator's meter at a given supply point. Different charges apply depending on the type of meter being tested, if it is the first or subsequent meter and whether the meter is single or multi-phase and whether the service is provided during or after business hours.

B.4.7 Special meter reading

The special meter reading charge applies when a request for a special meter read is to be performed by a field visit outside the scheduled meter reading cycle. Where customers have multiple metering installations, such as farms and units, a separate charge applies to each meter on the property. This charge is only available during business hours.

B.4.8 Wasted attendance – not distributor fault (metering)

The wasted attendance charge will apply where we receive a request for a service truck and:

- the metering crew arrives to find the site is not ready for the scheduled work within 15 minutes of arriving;
- the truck attendance is no longer required once on site;
- 24 hours notice is not provided for a cancellation;
- the site is locked with a non-industry lock;
- asbestos removal or warning on site;
- scaffolding obstructing meter position;
- non adherence to VESI Service and Installation Rules; or
- other issues associated with safety assessment of the site.

A wasted truck visit will apply where we receive a request for a service truck to complete an abolishment <100 amps or abolishment >100 amps and one of the events above occurs.

Once the site is ready for the service truck visit, another appointment needs to be booked and the normal service truck visit charge applies.

Business hours and after hours charges apply where appropriate.

B.4.9 Service truck visit (metering)

Service truck visit charges apply when a metering crew is requested for up to an hour in a number of circumstances including:

- disconnection of complex site (refer to section for manual de-energisation of existing connections);
- reconnection of complex site (refer to section for manual re-energisation);
- metering additions or alternations; and

- shutdowns.

Larger scale works will be charged through a quoted service 'after hours truck by appointment' charge (refer to After hours truck by appointment). Where the job unexpectedly exceeds 1 hour, additional half hourly intervals will be charged up to two hours.

A service truck visit charge is not applicable to an appointment made to upgrade a basic meter site to a CT meter site. In this situation a quoted service charge will apply.

Customers are not charged when a service truck is sent to attend emergency and fault calls, unless the customer is clearly at fault, for example, not checking that main switch or safety switch is on.

In the instance where a service truck visit is requested and the truck arrives to find the site is not ready for work to be carried out then a wasted attendance charge will apply (refer to Wasted attendance – not distributor fault (metering)).

B.4.10 Remote reconfiguration

The remote reconfiguration charge applies when a request is received to reconfigure a smart meter and has the related infrastructure in place.

B.4.11 Remote De-energisation

The remote de-energisation charge applies when a request is received to de-energise a customer that has smart metering and related infrastructure in place which is then used to remotely disconnect the customer from our network.

B.4.12 Remote re-energisation

The remote re-energisation charge applies when a request is received to re-energise a customer that has smart metering and related infrastructure in place which is then used to remotely reconnect the customer to our network.

Table B. 5 Metering Provision charges (nominal, GST exclusive)

Section reference	Metering charges	\$/NMI/p.a.
B.4.1	Single phase meter	73.00
B.4.1	Three phase direct connected meter	91.25
B.4.1	Three phase CT connected meter	113.15

Source: CitiPower

Table B. 6 Manual meter reading charge (nominal, GST exclusive)

Section reference	Manual meter reading charges	\$/read
B.4.2	Manual meter reading	29.54

Source: CitiPower

Table B. 7 Metering exit fees (nominal, GST exclusive)

Section reference	Metering exit fees	\$/NMI
B.4.3	AMI 1P	376.28
B.4.3	AMI 3P	457.83
B.4.3	AMI 3P CT	1,200.78
B.4.3	Basic or MRIM all	43.26

Source: AER

Table B. 8 Metering Coordinator Alternative Control Services (nominal, GST exclusive)

Section reference	Alternative control service	Business hours \$	After hours \$
B.4.5	Meter investigation	358.22	409.20
B.4.6	Meter accuracy test - single phase	399.82	458.05
B.4.6	Meter accuracy test - single phase additional meter	185.24	N/A
B.4.6	Meter accuracy test - multi phase	448.08	514.73
B.4.6	Meter accuracy test - multi phase additional meter	343.93	N/A
B.4.6	Meter accuracy test - CT	581.21	\$671.07
B.4.7	Special reading	29.54	N/A
B.4.9	Service truck visit (Metering)	546.81	659.42
B.4.8	Wasted truck visit (Metering)	342.74	395.95
B.4.10	Remote meter reconfiguration	54.90	N/A
B.4.12	Remote re-energisation	10.35	N/A
B.4.11	Remote de-energisation	10.35	N/A

Source: CitiPower

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Glossary C



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Table B.1 Glossary

Term	Definition
ABS	Australian Bureau of Statistics
Active Market Interval Read Meter	A meter that records energy use over short intervals and communicates the data to the energy supplier and is operating in the national energy market as an interval meter
AEMC	Australian Energy Market Commission
AER	Australian Energy Regulator
AMI	Advanced Metering Infrastructure
Amps	Amperes
ARR	Annual revenue requirement
Augmentation	Investment in new network assets to meet increased demand
Capacity	The amount of energy that a part of the network is able to carry
CES	Certificate of Electrical Safety
Controlled Load	The DNSP controls the hours in which the supply is made available
CPI	Consumer price index
Demand	Energy consumption at a point in time
Demand Management	Attempt to modify demand behaviour so as to constrain demand at critical times
Distribution Network	The assets and service which links energy customers to the transmission network
Distributor	Distribution Network Service Provider (DNSP)
DMIS	Demand management incentive scheme
DNP	Disconnection for non-payment
DPPC	Designated pricing proposal charges
DUoS	Distribution use of system
Eastern Standard Time (EST)	EST is 10 hours ahead of Coordinated Universal Time (UTC)
Final decision	The Australian Energy Regulator's final decision determination 2016 to 2020, May 2016
FiT	Feed in Tariff

Term	Definition
Flexible Pricing	Flexible pricing means different rates for electricity at different times of the day as defined by the Victorian Governments policy on ToU pricing
GP&L	General Power & Light
Guideline 14	Electricity Industry Guideline 14, Provision of Services by Electricity Distributors, 13 April 2004
High voltage (HV)	Equipment or supplies at voltages of 22 or 11kV
Inclining Block	A network tariff energy rate in which the rate increase above specific consumption thresholds
JUoS	Jurisdictional scheme use of system
kVA, MVA	Kilovolt amperes and Megavolt amperes, units of instantaneous total electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kVAr, MVar	Kilovolt amperes (reactive) and Megavolt amperes (reactive) units of instantaneous reactive electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kW, MW	Kilowatt and Megawatt, units of instantaneous real electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kWh, MWh	Kilowatt hour and Megawatt hour, units of electrical energy consumption
Local Time	Daylight saving time in accordance with the Victorian Government's requirements
Low voltage (LV)	Equipment or supply at a voltage of 220 V single phase or 415 V, three phase
LRMC	Long Run Marginal Costs
Marginal Cost	The cost of providing a small increment of service. The Long Run Marginal Cost (LRMC) includes future investment; Short Run Marginal Cost (SRMC) considers only the costs involved without extra investment
NMI	National Meter Identifier
Non Summer	<p>For flexible pricing tariffs: Non summer is defined to be calendar months March through November based on local time.</p> <p>For demand based tariffs: Non summer is defined to be calendar months April through November based on local time.</p>
NUoS	Network use of system. The utilisation of the total electricity network in the provision of electricity to consumers (NUoS = DUoS + TUoS + JUoS)
OM&R	Operation, maintenance and replacement
PFiT	Premium Feed-in tariff

Term	Definition
Power factor (PF)	<p>A measure of the ratio of real power to total power of a load. The relationship between real, reactive and total power is as follows:</p> $PF = \text{Real Power (kW)} / \text{Total Power (kVA)}$ $\text{Total Power } kVA = \sqrt{kW^2 + kVAR^2}$
Preliminary determination	The Australian Energy Regulator's preliminary distribution determination 2016 to 2020, October 2015
Price signal	Prices set to convey a desired behaviour because of the costs associated with supplying the service
Price structure	The components that make up a Price available to customers
Pricing proposal	CitiPower's 2018 Pricing Proposal, submitted in accordance with the Rules (this document)
PTRM	Post tax revenue model
REC	Registered Electrical Contractor
Retailer	A financially responsible market participant supplying electricity to customers
Revenue cap	A form of regulatory control which limits the total revenue in a given period.
Rules	Australian Energy Market Commission, National Electricity Rules (NER)
STPIS	Service target performance incentive scheme
Sub-transmission (ST)	Equipment or supplies at voltage levels of 66kV
Summer	<p>For flexible pricing tariffs: Summer is defined to be calendar months December, January and February based on local time.</p> <p>For demand based tariffs: Summer is defined to be calendar months December, January, February & March based on local time.</p>
Tariff	A grouping of customers who are subject to the same network price components and conditions of supply
Tariff class	A class of customers for one or more direct control services who are subject to a particular tariff or particular tariffs
TAR	Total annual revenue
TFiT	Transitional Feed-in tariff
ToU	Time of Use, a system of pricing where energy or demand charges are higher in periods of peak utilisation of the network
Transmission Network	The assets and service that enable generators to transmit their electrical energy to population centres
TSS	Tariff structure statement

Term	Definition
TUoS	Transmission Use of System
Unmetered supply	A connection to the distribution system which is not equipped with a meter and has estimated consumption. Connections to public lights, phone boxes, traffic lights and the like are not normally metered
WACC	Weighted average cost of capital
WAPC	Weighted Average Price Cap, a form of regulatory price control, where the allowable price change is based on the weighted historic consumption of each price
WDV	Written down value

Source: CitiPower

Attachments **D**



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Table B.2 Attachments

Reference	Topic	Final name	Confidential
Attachment A	Standalone, Avoidable and Long Run Marginal Cost	Attachment A-2018 Standalone Avoidable LRMCM CP.xlsx	No
Attachment B	Revenue Cap Compliance Model	Attachment B-2018 Tariff Approval Model CP.xlsm	No
Attachment C	Alternative Control Services	Attachment C-2018 ACS Charges CP.xlsx	No
Attachment D	Public lighting	Attachment D-2018 Public lighting model CP.xlsm	No

Source: CitiPower

