

Pricing Proposal

CitiPower
2023/24



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1 Introduction

This document, its appendices and attachments comprise our 2023/24 Pricing Proposal (**pricing proposal**) to the Australian Energy Regulator (**AER**). It covers all of our direct control services for the period 1 July 2023 – 30 June 2024 (referred to as 2023/24 in this document) in accordance with the National Electricity Rules (**Rules**) and the AER's Final Decision on CitiPower's Distribution Determination for the 2021 to 2026 regulatory control period.

Direct control services are divided into two subclasses:

- standard control services - network charges; and
- alternative control services - metering, public lighting and various customer requested service charges.

1.1 Our business

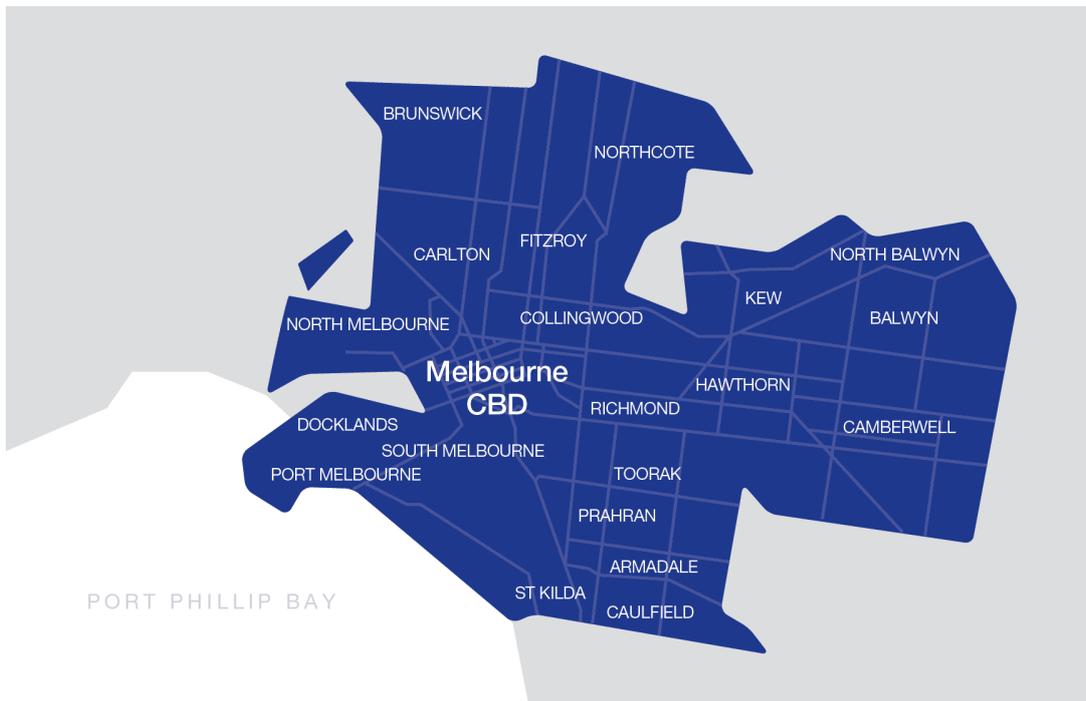
We are one of the most efficient and reliable electricity distribution networks in Australia. As one of Victoria's five electricity distributors, we own and manage assets that deliver electricity to more than 345,000 homes and businesses across Melbourne's central business district and inner suburbs. This area includes some of Australia's most iconic sporting and cultural facilities such as the Melbourne Cricket Ground, the National Tennis Centre and the Victorian Arts Centre.

As the local distribution network service provider servicing the commercial centre of Victoria, our primary responsibility is planning, building, operating and maintaining the 'poles and wires' — a strategic community asset and core component of Victoria's and Melbourne's energy infrastructure. We seek to do this in a safe, reliable, efficient and prudent manner.

We connect residential and commercial customers to a safe and reliable electricity supply. Our key activities include:

- maintaining network safety and reliability to meet the current power supply needs of our customers
- extending and upgrading the network so that the future power supply needs of customers are met when required
- operating the network on a day to day basis
- connecting new customers to the network
- maintaining the public lighting system
- providing metering services.

Figure 1 CitiPower geography



1.2 2023/24 Network and metering charges

Network tariffs cover the cost of transporting electricity to and from our customers' homes or businesses.

Network charges comprise:

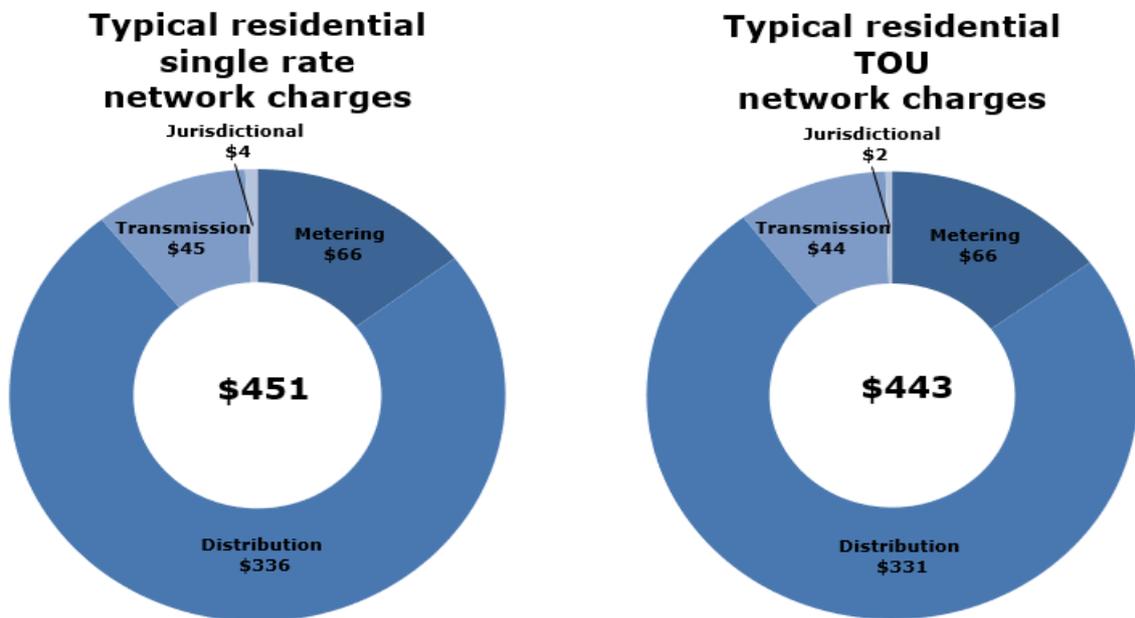
- Distribution use of System (**DUOS**) charges relate to the cost to transport electricity over CitiPower's distribution network
- Transmission use of System (**TUOS**) charges¹ reflect the cost to transport electricity over the high voltage network
- Jurisdictional charges recover jurisdictional scheme amounts (**JSA**), which comprise the Premium Feed-in Tariff (**PFIT**) and Energy Safe Victoria electricity levies

Metering tariffs cover the cost of the meter installation, maintenance and meter data services.

We pass network and metering charges on to electricity retailers, who recover these costs from customers via electricity bills.

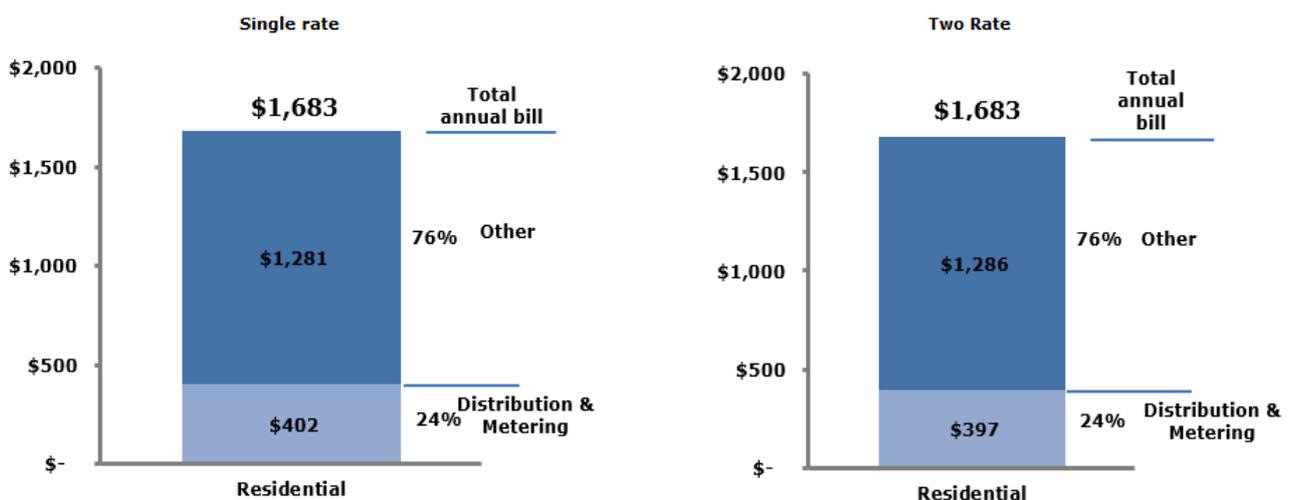
¹ Transmission charges are referred to as designated pricing proposal charges (DPPC) under the Rules.

Figure 2 CitiPower typical residential annual network charges (GST exclusive)²



These charges form the network charge component of a customer’s bill. Other charges which include wholesale, environmental, and retail make up the other, more significant component of a customer’s bill. CitiPower only manages distribution and metering costs and, as seen below, a typical residential customer’s bill is comprised of 24% distribution and metering charges.

Figure 3 CitiPower typical residential charges (GST exclusive)³



² Network charges are based on a typical residential customer on a 2023/24 single rate tariff consuming 4,000 kWh pa with 31.9% peak and 68.1% off peak consumption.

³ Based on the draft Victorian default offer published on 15 of March 2023 and applicable from 1 July 2023 with network and metering charges updated to 2023/24 proposed charges.

1.3 Network pricing objectives and principles

Network tariffs should reflect the efficient costs of providing network services to retail customers.

Our tariffs must comply with the following pricing principles:

- for each tariff class, the revenue expected to be recovered must lie on or between stand-alone and avoidable cost
- each tariff must be based on the long run marginal cost of providing the service
- the revenue expected to be recovered from each tariff must reflect the total efficient costs of serving customers and the total revenue should be in accordance with the relevant distribution determination
- we must consider the impact on retail customers of changes in tariffs from the previous regulatory year
- our tariffs must be reasonably capable of being understood by customers or being incorporated by retailers or aggregators in customer products
- our tariffs must comply with the Rules and all applicable regulatory instruments.

2 Tariff classes and details

2.1 Tariff classes

The grouping of customers into standard control service tariff classes must take into account the following:

- the nature and extent of their usage
- the nature of their connection to the network, such as the voltage of connection
- the type of meter installed at the premises.

We have categorised standard control services customer tariffs into five tariff classes which remain unchanged from the previous year.

- residential
- small and medium business
- large low voltage
- high voltage
- sub-transmission.

Figure 4 Tariff classes

	Tariff class	Supply voltage	Maximum demand
	Residential	< 1 kV	N/A
	Small and medium business	< 1 kV	< 120 kVA
	Large low voltage	< 1 kV	> 120 kVA
	High voltage	1 kV – 22kV	N/A
	Sub-transmission	≥ 22 kV	N/A

The principles of assignment of retail customers to tariff classes is outlined in Attachment 19, Appendix A of the AER’s final decision.

3 Standard control service charges

This chapter demonstrates how our network tariffs for 2023/24 comply with the requirements of the Rules and the final determination in respect of the control mechanism and pricing principles.

We do not propose to make any variations or adjustments to the structure of network tariffs during the course of 2023/24.

Our final network charges are bundled charges that encompass the following charges, which are described in detail in the following sections:

- distribution charges
- designated pricing proposal charges
- recovery of jurisdictional scheme amounts.

3.1 Distribution charges

Forecast revenue cannot exceed total annual revenue. Revenue is forecast by multiplying proposed prices by forecast volumes.

3.1.1 Volume forecast methodology

The following methodology was used to forecast volumes for this pricing proposal:

- extracted 62 consecutive months of actual volumes (Jan 2018 – Feb 2023) by tariff component for current tariff structures
- adjusted the energy volumes for each tariff component to reflect a POE 50 (weather normal) month
- adjusted actual volumes by tariff component to reflect new tariff structures and expectations of opt-in movements
- calculated average volume per customer for each tariff component
- applied customer number growth based on professional judgement taking into account average growth over the last 62 months, growth over the July 2022 to Dec 2022 period and the expected recovery path from COVID
- multiplied forecast customer numbers by weather normal average volume per customer
- reduced residential and business energy volumes to allow for the impact of forecast new solar PV installations, new electric vehicles on the network and customers' consumption change due to electricity price changes.

3.1.2 Total annual revenue

Attachment 14 of the AER's final decision sets out the formula for calculating the total annual revenue allowance (TAR). The derivation of TAR is summarised in the table below.

Table 1 Total allowable revenue summary

Criterion	2023/24 value (\$,000)
Adjusted annual smoothed revenue requirement for the year before the regulatory year t (AAR_t)	313,980
Annual percentage change in the Australian Bureau of Statistics' Consumer Price Index (ΔCPI_t)	7.83%
X factor for each year of the 2021-2026 regulatory control period as determined in the PTRM (X_t)	0.20%
Adjusted annual smoothed revenue requirement for regulatory year t (AAR_t)	321,873
Annual adjustment total incentive schemes amount (I_t)	9,184
Annual adjustment C-factor scheme amount (C_t)	n/a
Incorporates the recovery of license fee charges, under or over-recovery of DUoS charge revenue, COVID-19 adjustment and AER approved pass through for direct control services (B_t)	-2,935
Total annual revenue (TAR_t)	328,122

3.1.3 Tariff class side constraints

The side constraint formula applied to the weighted average revenue raised for each tariff class for this regulatory control period is set out in Attachment 14 of the AER's final decision. The evaluation of the side constraint for 2023/24 is set out in the table below.

Table 2 Side constraint criteria summary

Criterion	2023/24 value
Annual percentage change in the Australian Bureau of Statistics' Consumer Price Index (ΔCPI_t)	7.83%
X factor for each year of the 2021-2026 regulatory control period as determined in the PTRM (X_t)	0.20%
Annual percentage change from the f-factor scheme amount (I_t)	0.97%
Annual percentage change from the C-factor scheme amount (C_t)	n/a
Incorporates the annual percentage change of the recovery of license fee charges, under or over-recovery of DUoS charge revenue, COVID-19 adjustment and AER approved pass through for direct control services (B_t)	-3.62%
Maximum allowable tolerance	2.00%
Side constraint	7.33%

The following table sets out the expected weighted average revenue for standard control services for each tariff class and the per cent change from 2022/23 to 2023/24 for each tariff class.

Table 3 Total allowable revenue summary

Tariff class	2022/23	2023/24	% change
	$p_{t-1}q_t$	p_tq_t	
	\$'000	\$'000	
Residential	100,930	101,563	0.63%
Small commercial	91,535	92,457	1.01%
Large low voltage	114,156	115,624	1.29%
High voltage	17,644	17,771	0.72%
Sub-transmission	701	705	0.60%

3.1.4 Revenue lies between stand-alone and avoidable costs

We are required to ensure that the revenue recovered for each tariff class lies between:

an upper bound, representing the stand-alone cost of serving customers who belong to that class; and

a lower bound, representing the avoidable cost of not serving those customers.

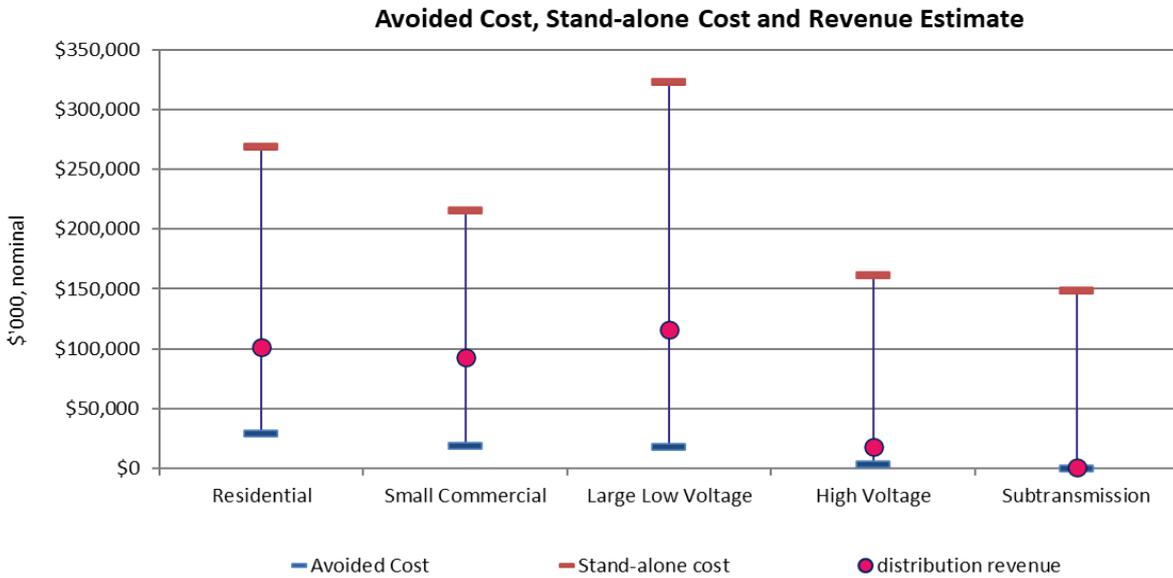
These two categories of cost may be defined as follows:

the stand-alone cost comprised of both the capital and operating costs of service provision. The stand-alone network capital cost for each tariff class was derived from an estimate of the proportions of the cost of providing network infrastructure that would need to remain in place to service the load in each tariff class if the other tariff classes were no longer required to be supplied. The stand-alone operating cost for a tariff class has been estimated as the total of all operating cost less the avoidable operating costs of serving all the other tariff classes; and

the avoidable cost for a tariff class is defined as the cost that would be avoided should the distribution business no longer serve that specific tariff class (whilst all other tariff classes remain supplied). If a tariff class were to be charged below the avoidable cost, it would be economically efficient for the business to stop supplying that tariff class as the associated costs would exceed the revenue obtained from the customer. Further, where avoidable costs are higher than revenue recovered, the associated tariff levels may also result in inefficient levels of consumption, which therefore provides a rationale for having avoidable costs as a lower bound.

A comparison of the 2023/24 stand-alone costs, avoidable costs, and distribution revenue for our tariff classes is shown in the following figure, and demonstrates that our proposed distribution revenue for each tariff class lies within the bounds of the stand-alone and avoidable costs.

Figure 5 Costs and revenue comparison



3.1.5 Long run marginal costs

Long run marginal cost (LRMC) is a measure of the change in the forward-looking costs as output increases when all factors of production including plant and equipment are variable. The LRMC for electricity distribution will usually relate to the annualised cost of augmenting capacity (at a particular voltage, location, and time) per unit of additional capacity provided. LRMC can also be the annualised avoided replacement cost per unit of capacity reduction.

LRMC has been taken into account in our tariff structures by setting our peak usage and demand periods at the times when network peaks, at the various voltage levels, are expected to occur in the long run.

We calculated LRMC at a granular level in our network with results shown in our 2021-26 tariff structure statement.

3.2 Designated pricing proposal charges

3.2.1 Maximum revenue control

Designated pricing proposal charges (DPPC) recover the payments we make for transmission charges, avoided transmission payments and inter-distributor payments as well as under and over recovery of TUoS revenue.

The table below summarises the calculation of the 2023/24 maximum revenue for DPPC.

Table 4 DPPC maximum revenue for 2023/24

Revenue item	2023/24 value (\$,000)
Transmission, avoided transmission and inter-distributor charges	104,795
Unders and overs amount	-5,184
Total DPPC revenue	99,611

3.3 Jurisdictional scheme charges

3.3.1 Jurisdictional scheme eligibility

The Victorian Premium Feed-in tariff (**PFIT**) and Energy Safe Victoria electricity levies are jurisdictional schemes.

3.3.2 Maximum revenue control

The table below summarises the calculation of the 2023/24 maximum revenue for jurisdictional schemes.

Table 5 Jurisdictional schemes maximum revenue for 2023/24

Revenue item	2023/24 value (\$,000)
Premium feed-in-charges charges	2,000
Energy Safe Victoria electricity levies	1,620
Unders and overs amount	-200
Total jurisdictional schemes revenue	3,420

3.4 Trial tariffs

The following trial tariff will commence in 2023/24:

Generator tariff:

- available to generation site which only uses ancillary power (such as a solar or wind farm) or generation and storage site (such as a battery or battery and solar farm)
- it is not intended to be used for loads which are co-located with generation or storage, for instance an EV charging station with a battery
- Can be connected to any voltage level in the distribution network

Additionally, following existing trial tariffs will continue to run:

Residential daytime saver:

- available to any residential customer with an AMI meter
- retailer can opt a residential customer in and out of the trial tariff at any time
- customer numbers will be capped at 1% of distribution revenue which is approximately 10,000 customers.

Community battery time of use:

- applies to any battery-only site with a capacity of no more than 240 kVA connected to the low voltage network where the battery is not owned by the distributor
- required to be metered by an AMI or COMMS (type 1-4) meter depending on the size of the battery
- any community battery that is assigned to this tariff will remain on this tariff until 30 June 2026.

Distributor owned community battery:

- applies to any new battery-only site with a capacity of no more than 240 kVA connected to the low voltage network where the battery is owned by CitiPower
- required to be metered by an AMI or COMMS (type 1-4) meter depending on the size of the battery
- any community battery that is assigned to this tariff will remain on this tariff until 30 June 2026.

EV charger critical peak

- tariff closed

Each trial tariff has a forecast revenue that is less than 1 per cent of the TAR, and all trial tariffs have a combined forecast revenue less than 5 per cent of TAR.

Table 6 Trial tariffs 2023/24 Proposed Tariffs

Trial Network Tariff 2023/24	Code	Status	Fixed	Usage - IMPORT				Usage - EXPORT			Demand
				Critical	Peak	Off-peak	Saver	Peak	Off-peak	Saver	Jul-Jun
			c/day	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	c/kWh	\$/kW/month
Residential daytime saver	CRDS	Opt-in	24.66	-	15.42	5.80	-	-	-	-	-
Community battery time of use	CNDB	Default	45.00	-	25.00	-	(1.50)	(1.00)	-	-	-
Distributor-owned community battery	CDBB	Default	0.80	-	-	-	-	-	-	-	-
Generator storage	GT	Opt-in	-	-	2.00	2.00	-	-	-	-	8.00

Notes:

- Residential daytime saver peak period is 4pm-9pm, saver period is 10am-3pm, and off-peak is all other times, from Monday to Sunday. Time band from 3pm to 4pm is considered as off-peak

- Community battery negative values are a tariff rebate. The peak period is 4pm-9pm, saver period is 10am-3pm, and off-peak is all other times, from Monday to Sunday. Time band from 3pm to 4pm is considered as off-peak
- Distributor-owned community battery rate is per kWh of contracted capacity
- Generator tariff kW demand charge based on the highest 30-minute demand measured over the last 12 months for only 4-9pm or only 11am-4pm, every day of year, local time
- 'Import' is electricity flows from the network to the customer, 'export' is electricity flows from the customer back to the network
- all trial tariffs are in local time.

3.5 Comparison of 2023/24 proposed and indicative network tariffs

It is necessary to demonstrate that our indicative pricing schedules approved in the previous year align with our currently proposed network tariffs. Where the variance exceeds a materiality threshold an explanation is necessary to support the change.

We have nominated a materiality threshold of 11 per cent for this purpose to allow for extra movement resulting from significantly higher inflation than forecast in line with the AER advice for 2023/24 pricing period.

There are no tariffs that exceed a materiality threshold this year.

3.6 Indicative prices for the remainder of the regulatory period

The indicative pricing levels for the remainder of the regulatory period are shown in Attachment A. The actual level of our charges will depend on the total allowable revenue of that regulatory year.

4 System strength

In October 2021, the Australian Energy Market Commission (AEMC) released its final determination and rule on the efficient management of system strength on the power system. Generators in Victoria who are required to comply with system strength requirements have the option of utilising system strength services from AEMO. AEMO will charge the distributor for system strength services for those generators connected to the distribution network who have elected to utilise system strength services from AEMO. AEMO will apply a system strength unit price at each relevant transmission system strength node in calculating the system strength charge.

In accordance with NER clause 6.18.2(b)(6C), we will pass system strength charges through to distribution customers that have opted to utilise AEMO's system strength services. The charges will be calculated using the charges and charge structure of AEMO. Charges will be invoiced monthly to be consistent with AEMO's timing.

5 Alternative control services

Alternative control services can be broadly divided into:

- ancillary alternative control services which includes both fee-based and quoted charges
- metering services
- public lighting services.

5.1 Alternative control services tariff classes

Metering tariff classes are:

- single phase meter
- three phase direct connected meter
- three phase CT connected meter.

We have constituted a single separate tariff class named 'public lighting alternative control services'.

We have constituted a single separate tariff class named 'ancillary alternative control services'. This single tariff class has been defined to encompass all fee-based and quoted services.

5.2 Alternative control services prices

The control mechanism equation applicable to our alternative control services tariff class for the current regulatory control period is set out in Attachment 14 of the AER's final decision. Appendix B of this pricing proposal sets out the alternative control services charges.

The structure of the tariffs disclosed in Appendix B has been set for the 2021-2026 regulatory control period and we do not expect this structure to change. However, each year as part of the Annual Pricing Submission, tariffs are adjusted by an X factor and CPI which was approved by the AER in its final decision. Adjustments outside of those determined in the final decision are not expected during the regulatory period.

Alternative control services prices are shown in Appendix B.

5.3 Metering prices

Attachment 14 of the AER's final decision sets out the formula for calculating the total annual revenue metering allowance (**TARM**). The derivation of TARM is summarised in the table below.

Table 8 Metering revenue criteria summary

Criterion	2023/24 value (\$,000)
Annual revenue requirement for year preceding t (AR_{t-1})	21,111
Annual percentage change in the Australian Bureau of Statistics' Consumer Price Index (ΔCPI_t)	7.83%
X factor for each year of the 2016-2020 regulatory control period as determined in the PTRM (X_t)	-1.11%
Adjusted Annual Smoothed Metering Revenue for year t (AR_t)	22,817
Sum of annual adjustment factors in year t as calculated in the unders and overs account (B_t)	-131
Total annual revenue for annual metering charges ($TARM_t$)	22,686

Metering prices are shown in Appendix B.

5.3.1 Metering tariff class side constraints

The derivations of side constraint formula the AER has determined for us to apply to our metering services set out in Attachment 16 of the AER's final decision is reproduced below.

Table 8.1 Metering side constraint summary

Criterion	2023/24 value
Annual percentage change in the Australian Bureau of Statistics' Consumer Price Index (ΔCPI_t)	7.83%
X factor for each year of the 2021-2026 regulatory control period as determined in the PTRM (X_t)	-1.11%
Annual percentage change from the sum of annual adjustment factors in year t as calculated in the unders and overs account (B'_t)	-
Maximum allowable tolerance	2.00%
Side constraint	9.75%

Weighted average revenue

To demonstrate compliance with the side constraint formula, the following table sets out the expected weighted average revenue for metering and the per cent change from 2022/23 to 2023/24 for each tariff class.

Table 8.2 Metering weighted average revenue

Tariff class	2022/23	2023/24	% change
	$p_{t-1}q_t$ \$'000	p_tq_t \$'000	
Single phase	16,049	16,975	5.77%
Three phase direct connected meter	5,144	5,350	4.01%
Three phase CT connected meter	346	360	4.08%

5.4 Public lighting operation, maintenance and replacement

Our public lighting operation, maintenance and replacement 2023/24 prices are shown in Appendix B.

A Standard control service charges

A.1 Standard control services tariff schedules

Table A.1 Network (NUoS) Tariff 2023/24

Network Tariff 2023/24	Code	Fixed c/day	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
			\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	24.66	-	-	-	-	7.37	-	-
Residential ToU	CRTOU	24.66	-	-	-	-	-	14.67	3.67
Residential Demand	CR	24.66	-	-	9.94	2.94	4.03	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	2.21
Small Business Single Rate	C1G	41.10	-	-	-	-	8.15	-	-
Small Business ToU	CGTOU	41.10	-	-	-	-	-	13.27	2.95
Small Business Demand Tariff	CG	41.10	-	-	15.61	5.25	4.53	-	-
Medium Business Demand	CMG	328.80	-	-	15.70	5.32	4.53	-	-
Medium Business Opt-out	CMGO21	328.80	-	-	-	-	-	14.05	3.63
Unmetered Supply	C2U	-	-	-	-	-	-	14.72	4.13
Large low Voltage Transitional	CLLVT1	-	10.70	7.70	-	-	-	3.44	2.51
Large low Voltage Transitional	CLLVT2	-	10.70	7.70	-	-	-	3.44	2.51
Large low Voltage	CLLV1	-	9.73	11.67	-	-	-	3.44	2.51
Large low Voltage	CLLV2	-	9.73	11.67	-	-	-	3.44	2.51
High Voltage Transitional	CHVT1	-	6.90	4.92	-	-	-	2.31	1.40
High Voltage Transitional	CHVT2	-	6.90	4.92	-	-	-	2.31	1.40
High Voltage	CHV1	-	6.30	7.45	-	-	-	2.31	1.40
High Voltage	CHV2	-	6.30	7.45	-	-	-	2.31	1.40
Subtransmission	CST2	-	2.49	-	-	-	-	1.78	0.88

Table A. 2 Distribution (DUoS) Tariff 2023/24

Distribution Tariff 2023/24	Code	Fixed	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
		c/day	\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	24.66	-	-	-	-	6.15	-	-
Residential ToU	CRTOU	24.66	-	-	-	-	-	12.33	3.08
Residential Demand	CR	24.66	-	-	8.51	2.45	3.36	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	1.81
Small Business Single Rate	C1G	41.10	-	-	-	-	6.23	-	-
Small Business ToU	CGTOU	41.10	-	-	-	-	-	10.12	2.24
Small Business Demand Tariff	CG	41.10	-	-	11.98	4.05	3.32	-	-
Medium Business Demand	CMG	328.80	-	-	13.29	4.19	3.35	-	-
Medium Business Opt-out	CMGO21	328.80	-	-	-	-	-	12.33	2.42
Unmetered Supply	C2U	-	-	-	-	-	-	14.72	4.13
Large low Voltage Transitional	CLLVT1	-	9.85	-	-	-	-	1.59	1.57
Large low Voltage Transitional	CLLVT2	-	9.85	-	-	-	-	1.59	1.57
Large low Voltage	CLLV1	-	8.24	-	-	-	-	1.59	1.57
Large low Voltage	CLLV2	-	8.24	-	-	-	-	1.59	1.57
High Voltage Transitional	CHVT1	-	5.88	-	-	-	-	0.53	0.52
High Voltage Transitional	CHVT2	-	5.88	-	-	-	-	0.53	0.52
High Voltage	CHV1	-	4.81	-	-	-	-	0.53	0.52
High Voltage	CHV2	-	4.81	-	-	-	-	0.53	0.52
Subtransmission	CST2	-	1.67	-	-	-	-	-	-

Table A.3 Transmission (TUoS) Tariff 2023/24

Transmission Tariff 2023/24	Code	Fixed c/day	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
			\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	-	-	-	-	-	1.13	-	-
Residential ToU	CRTOU	-	-	-	-	-	-	2.25	0.56
Residential Demand	CR	-	-	-	1.43	0.49	0.58	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	0.32
Small Business Single Rate	C1G	-	-	-	-	-	1.83	-	-
Small Business ToU	CGTOU	-	-	-	-	-	-	3.06	0.68
Small Business Demand Tariff	CG	-	-	-	3.63	1.20	1.12	-	-
Medium Business Demand	CMG	-	-	-	2.41	1.13	1.09	-	-
Medium Business Opt-out	CMGO21	-	-	-	-	-	-	1.63	1.12
Unmetered Supply	C2U	-	-	-	-	-	-	-	-
Large low Voltage Transitional	CLLVT1	-	0.85	7.70	-	-	-	1.78	0.88
Large low Voltage Transitional	CLLVT2	-	0.85	7.70	-	-	-	1.78	0.88
Large low Voltage	CLLV1	-	1.49	11.67	-	-	-	1.78	0.88
Large low Voltage	CLLV2	-	1.49	11.67	-	-	-	1.78	0.88
High Voltage Transitional	CHVT1	-	1.02	4.92	-	-	-	1.78	0.88
High Voltage Transitional	CHVT2	-	1.02	4.92	-	-	-	1.78	0.88
High Voltage	CHV1	-	1.49	7.45	-	-	-	1.78	0.88
High Voltage	CHV2	-	1.49	7.45	-	-	-	1.78	0.88
Subtransmission	CST2	-	0.82	-	-	-	-	1.78	0.88

Table A. 4 Jurisdictional Scheme Amounts (JSA) Tariff 2023/24

Jurisdictional Tariff 2023/24	Code	Fixed	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
		c/day	\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	-	-	-	-	-	0.09	-	-
Residential ToU	CRTOU	-	-	-	-	-	-	0.09	0.03
Residential Demand	CR	-	-	-	-	-	0.09	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	0.08
Small Business Single Rate	C1G	-	-	-	-	-	0.09	-	-
Small Business ToU	CGTOU	-	-	-	-	-	-	0.09	0.03
Small Business Demand Tariff	CG	-	-	-	-	-	0.09	-	-
Medium Business Demand	CMG	-	-	-	-	-	0.09	-	-
Medium Business Opt-out	CMGO21	-	-	-	-	-	-	0.09	0.09
Unmetered Supply	C2U	-	-	-	-	-	-	-	-
Large low Voltage Transitional	CLLVT1	-	-	-	-	-	-	0.07	0.06
Large low Voltage Transitional	CLLVT2	-	-	-	-	-	-	0.07	0.06
Large low Voltage	CLLV1	-	-	-	-	-	-	0.07	0.06
Large low Voltage	CLLV2	-	-	-	-	-	-	0.07	0.06
High Voltage Transitional	CHVT1	-	-	-	-	-	-	-	-
High Voltage Transitional	CHVT2	-	-	-	-	-	-	-	-
High Voltage	CHV1	-	-	-	-	-	-	-	-
High Voltage	CHV2	-	-	-	-	-	-	-	-
Subtransmission	CST2	-	-	-	-	-	-	-	-

A.2 Indicative pricing schedule for 2024/25 to 2025/26 for NUOS

Table A.5 Indicative network (NUOS) prices 2024/25

Network Tariff 2024/25	Code	Fixed c/day	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
			\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	24.66	-	-	-	-	8.03	-	-
Residential ToU	CRTOU	24.66	-	-	-	-	-	15.99	4.000
Residential Demand	CR	24.66	-	-	10.83	3.20	4.39	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	2.41
Small Business Single Rate	C1G	41.10	-	-	-	-	8.88	-	-
Small Business ToU	CGTOU	41.10	-	-	-	-	-	14.46	3.22
Small Business Demand Tariff	CG	41.10	-	-	17.01	5.72	4.94	-	-
Medium Business Demand	CMG	328.80	-	-	17.11	5.80	4.94	-	-
Medium Business Opt-out	CMGO21	328.80	-	-	-	-	-	15.31	3.96
Unmetered Supply	C2U	-	-	-	-	-	-	16.04	4.50
Large low Voltage Transitional	CLLVT1	-	10.61	12.72	-	-	-	3.75	2.73
Large low Voltage Transitional	CLLVT2	-	10.61	12.72	-	-	-	3.75	2.73
Large low Voltage	CLLV1	-	10.61	12.72	-	-	-	3.75	2.73
Large low Voltage	CLLV2	-	10.61	12.72	-	-	-	3.75	2.73
High Voltage Transitional	CHVT1	-	6.87	8.12	-	-	-	2.52	1.53
High Voltage Transitional	CHVT2	-	6.87	8.12	-	-	-	2.52	1.53
High Voltage	CHV1	-	6.87	8.12	-	-	-	2.52	1.53
High Voltage	CHV2	-	6.87	8.12	-	-	-	2.52	1.53
Subtransmission	CST2	-	2.71	-	-	-	-	1.94	0.96

Table A. 6 Indicative network (NUOS) prices 2025/26

Network Tariff 2025/26	Code	Fixed c/day	Demand Charges				Usage		
			Jul-Jun	Dec-Mar	Dec-Mar	Apr-Nov	Anytime	Peak	Off-peak
			\$/kVA/month	\$/kVA/month	\$/kW/month	\$/kW/month	c/kWh	c/kWh	c/kWh
Residential Single Rate	C1R	24.66	-	-	-	-	8.67	-	-
Residential ToU	CRTOU	24.66	-	-	-	-	-	17.27	4.320
Residential Demand	CR	24.66	-	-	11.70	3.46	4.74	-	-
Dedicated Circuit	CDS	-	-	-	-	-	-	-	2.60
Small Business Single Rate	C1G	41.10	-	-	-	-	9.59	-	-
Small Business ToU	CGTOU	41.10	-	-	-	-	-	15.62	3.48
Small Business Demand Tariff	CG	41.10	-	-	18.37	6.18	5.34	-	-
Medium Business Demand	CMG	328.80	-	-	18.48	6.26	5.34	-	-
Medium Business Opt-out	CMGO21	328.80	-	-	-	-	-	16.53	4.28
Unmetered Supply	C2U	-	-	-	-	-	-	17.32	4.86
Large low Voltage Transitional	CLLV1	-	11.46	13.74	-	-	-	4.05	2.95
Large low Voltage Transitional	CLLV2	-	11.46	13.74	-	-	-	4.05	2.95
Large low Voltage	CLLV1	-	11.46	13.74	-	-	-	4.05	2.95
Large low Voltage	CLLV2	-	11.46	13.74	-	-	-	4.05	2.95
High Voltage Transitional	CHVT1	-	7.42	8.77	-	-	-	2.72	1.65
High Voltage Transitional	CHVT2	-	7.42	8.77	-	-	-	2.72	1.65
High Voltage	CHV1	-	7.42	8.77	-	-	-	2.72	1.65
High Voltage	CHV2	-	7.42	8.77	-	-	-	2.72	1.65
Subtransmission	CST2	-	2.93	-	-	-	-	2.10	1.04

A.3 Charging parameters and tariff eligibility

Table A. 7 Residential tariff class

Tariff type	Tariff Code	Status	Supply voltage	Energy / Demand threshold	Standing	Anytime energy	Peak energy	Off-peak energy	Summer demand	Non-summer demand	
					c/day	c/kWh	c/kWh	c/kWh	\$/kW/month	\$/kW/month	
ToU	CRTOU	Default	< 1kV	N/A	✓		all days 3pm-9pm	non-peak times			
Single rate	C1R	Opt-in			✓	✓					
Demand	CR	Opt-in			✓	✓				workdays 3pm-9pm	workdays 3pm-9pm
Dedicated circuit	CDS	Opt-in							✓		

Notes

- all times are local time
- summer period covers December to March, non-summer is April to November
- **CRTOU** is the default residential tariff for greenfield new connections, new or upgraded solar or battery installations, three-phase upgrades and customers with a dedicated electric vehicle charger with a specified capacity or charging rate of 3.6kW or greater
- **C1R** is available to any residential customer except if they have a dedicated electric vehicle charger with a specified capacity or charging rate of 3.6kW or greater
- **CRTOU** and **CR** require an active market interval read meter
- **CDS** is available to customers with a dedicated circuit connected to time-switch

Hot water

- Available to 1-phase electric hot water service with a total load of <30 amps
- Switching Times: Typically switching times will occur between 9.30pm and 7am. These times may vary depending on localised demand management activities.

Slab heating

- Typically switching times may vary depending on localised demand management activities normally between 12am and 7am.
- An afternoon boost between 1pm and 4pm may occur during winter.

Table A. 8 Small and medium business tariff class

Tariff type	Tariff Code	Status	Supply voltage	Energy / Demand threshold	Standing	Anytime energy	Peak energy	Off-peak energy	Summer demand	Non-summer demand	
				< 40MWh pa	c/day	c/kWh	c/kWh	c/kWh	\$/kW/month	\$/kW/month	
ToU	CGTOU	Default	< 1kV	< 40MWh pa	✓		workdays 9am-9pm	Non-peak times			
Single rate	C1G	Opt-in			✓	✓					
Demand	CG	Opt-in			✓	✓				workdays 10am-6pm	workdays 10am-6pm
Medium business demand	CMG	Default		> 40MWh pa < 120KVA	✓	✓			workdays 10am-6pm	workdays 10am-6pm	
Medium business opt-out	CMGO21	Opt-out		< 160MWh pa	✓		workdays 10am-6pm	Non-peak times			
Unmetered supply	C2U	Default		unmetered			weekdays 7am-11pm	Non-peak times			

Notes

- all times are local time, except for **C2U**
- summer period covers December to March, non-summer is April to November
- **CGTOU** is the default small business tariff for greenfield new connections, new or upgraded solar or battery installations, three-phase upgrades and customers with a dedicated electric vehicle charger with a specified capacity or charging rate of 3.6kW or greater
- **C1G** is available to any small business customer except if they have a dedicated electric vehicle charger with a specified capacity or charging rate of 3.6kW or greater
- **CGTOU, CG, CMG** and **CMGO21** require an active market interval read meter
- **CMG** customers consuming less than 160 MWh pa can opt out of the demand tariff to **CMGO21**
- **CMG** energy rate is reflected as anytime rate in our pricing schedule, however on our bill it will show as peak 7am-11pm work days and off peak all other time with exactly the same rate.

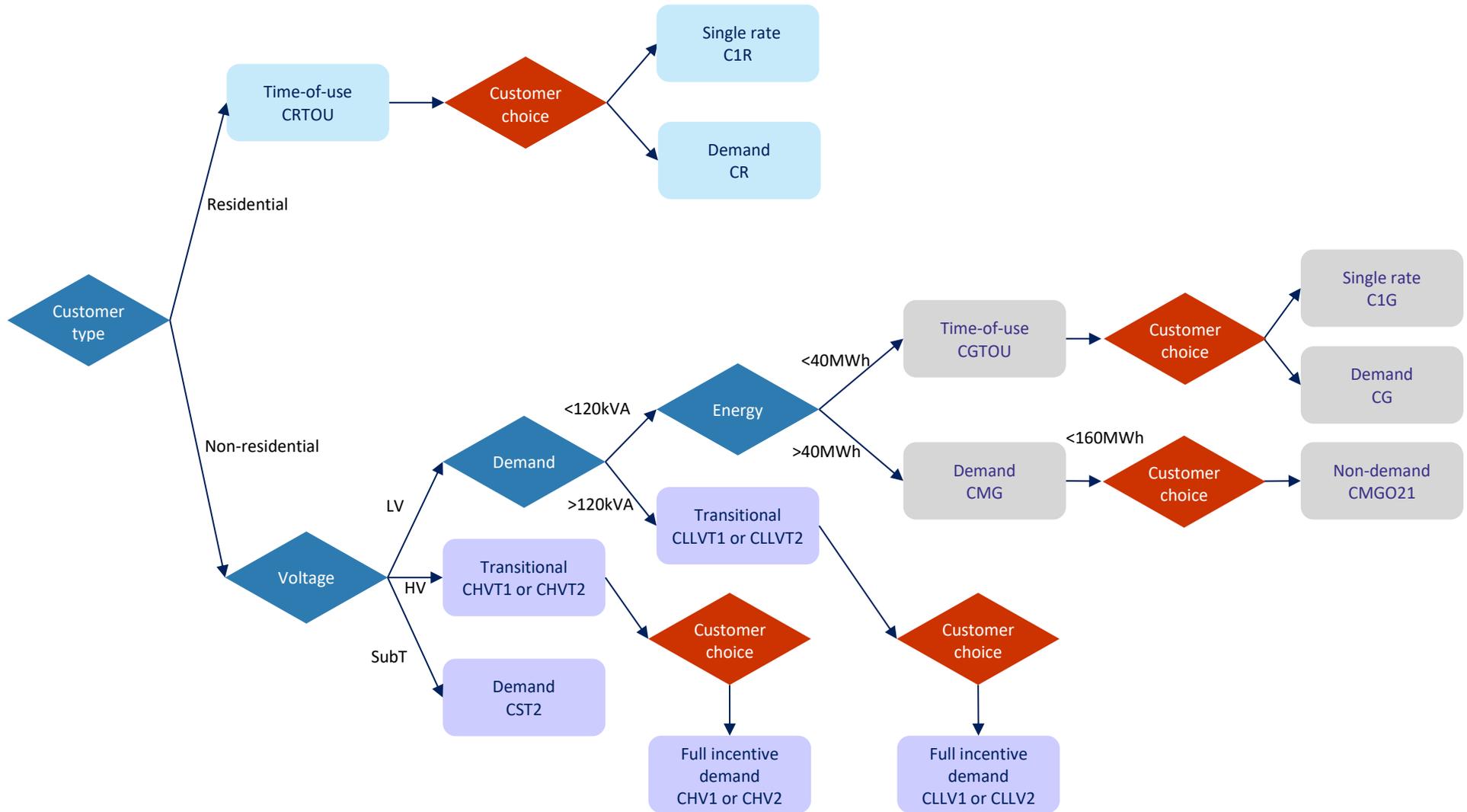
Table A. 9 Large low voltage, high voltage and sub-transmission tariff classes

Tariff type	Tariff Code	Status	Supply voltage	Demand threshold	Minimum chargeable rolling demand	Peak energy	Off-peak energy	12-month rolling demand	Summer incentive demand
					kVA	c/kWh	c/kWh	\$/kVA/month	\$/kVA/month
Large Low Voltage transition	CLLVT1 CLLVT2	Default	< 1kV	≥ 120kVA	120	workdays 7am-7pm	Non-peak times	workdays 7am-7pm	1-4pm or 4-7pm
High Voltage transition	CHVT1 CHVT2	Default	1kV-22kV	N/A	500	workdays 7am-7pm	Non-peak times	workdays 7am-7pm	1-4pm or 4-7pm
Large Low Voltage	CLLV1 CLLV2	opt-in	< 1kV	≥ 120kVA	120	workdays 7am-7pm	Non-peak times	workdays 7am-7pm	1-4pm or 4-7pm
High Voltage	CHV1 CHV2	opt-in	1kV-22kV	N/A	500	workdays 7am-7pm	Non-peak times	workdays 7am-7pm	1-4pm or 4-7pm
Sub-transmission	CST2	Default	≥ 22kV	N/A	5,000	workdays 7am-7pm	Non-peak times	workdays 7am-7pm	4-7pm

Notes

- all times are local time
- summer period covers December to March, non-summer is April to November
- all tariffs require an interval meter capable of recording E, Q, B, K data stream
- customers who opt in to **CLLV1**, **CLLV2**, **CHV1** and **CHV2** cannot later opt out of these tariffs
- tariffs ending 1 represent 1-4pm, tariffs ending 2 represent 4-7pm summer incentive demand period
- if measured 12-month rolling demand is less than minimum chargeable demand then minimum chargeable demand is used to calculate the 12-month rolling demand charge

Figure A. 1 Tariff decision tree



Please refer to each individual tariff criteria for eligibility

A.4 Further information on kVA demand

The following section outlines the kVA tariff policy which involves the calculation of maximum demand charges which applies to large low voltage, high voltage and sub-transmission customers.

A.4.1 Calculation of the kVA demand tariff for a monthly bill

Table A. 10 Calculation of the kVA demand tariff for monthly bill

Tariff components	Calculation
12-month rolling demand charge	\$ per kVA per month x 12-month rolling maximum kVA
Summer incentive demand charge	\$ per kVA per month x incentive kVA
Peak usage charge	cents per peak kWh x peak kWh in month / 100
Off peak usage charge	cents per off-peak kWh x off-peak kWh in month / 100

A.4.2 Rolling demand maximum kVA

kVA 15-minute demand is calculated as:

$$kVA = \sqrt{kW^2 + kVAr^2}$$

Where

$$kW = kWh \text{ in a 15-minute period} \times 4$$

$$kVAr = kVArh \text{ in a 15-minute period} \times 4$$

Maximum 15-minute kVA demand measured between 7am and 7pm local time on workdays over the prior 12 months.

Minimum chargeable demand of 120kVA for low voltage large customers, 500 kVA for high voltage customers and 5,000 kVA for sub-transmission customers.

If there is a full 12-month history of the customer's consumption data, the rolling 12-month maximum kVA demand will take effect immediately looking back 12 months.

Demand for greenfield sites will be measured from energisation date to the end date of the bill, until 12 months of history is available when it will revert to a 12-month rolling demand.

A.4.3 Summer incentive demand kVA

Summer incentive KVA is the maximum monthly 15-minute kVA for the December to March months. There is no charge for the other eight months of the year. Maximum monthly kVA is based on a fixed either a 1-4pm or 4-7pm measurement period on each workday of the applicable months. Each customer will be assigned to one of these two measurement periods.

A.4.4 Peak and off peak usage

Peak usage is kWh usage between 7am and 7pm local time on workdays.

Off-peak usage is kWh usage at all other times.

A.4.5 Demand exclusions

The exclusion of temporary increases in demand from the 12-month rolling maximum demand charged to the customer at a supply point will be considered at our discretion. For example, if there is a specific, short term need, such as commissioning a new plant. The customer must apply via their retailer in advance for a temporary increase in demand to be excluded from the supply point's 12-month rolling maximum demand charge.

A.4.6 Demand reset criteria

A 12-month rolling demand reset may be granted under the following circumstances:

- install power factor correction (PFC) equipment and supply a copy of the Certificate of Electrical Safety (CES) to confirm the installation⁴. If granted, demand will be measured from the date of commissioning of the PFC equipment
- if PFC has not been installed, provide evidence of what the customer has changed on site to permanently alter the load/usage, for instance, removal of equipment. Evidence may be in the form of a CES detailing the works performed, technical information and/or photographic evidence to demonstrate the site changes
- customers that have moved into a premise will automatically continue to have their maximum demand charge based on the 12-month rolling maximum demand. A customer will need to lodge an application for their demand to be measured from the date they occupied the premises.

A.4.7 Criteria to move away from large business tariff

We will require confirmation that the load for the connection point is/has been limited to 200 amps per phase to ensure the site cannot exceed a demand greater than 120 kVA. The load can be limited by a supply capacity control device (SCCD) or other types of load limiting devices. If an SCCD exists, an electrician may be required to attend to limit the amps. We will require a copy of the CES as evidence of the works completed on site.

A.4.8 Power factor correction

Customers installing power factor correction equipment will need to be cognisant of their obligations under the Victorian Electricity Distribution Code to keep harmonic distortion and power factor within prescribed levels. Power factor correction equipment has the potential to exacerbate harmonic distortion and can cause a leading power factor during times of low demand if the equipment is not designed properly.

If a customer installs power factor correction equipment, they may apply for their 12-month rolling maximum demand to be calculated from the date of commissioning of the equipment. This will only be granted where there is an observable improvement in power factor. Seasonal demand profiles will also be taken into account.

⁴ Customers installing power factor correction equipment will need to be cognisant of their obligations under the Victorian Electricity Distribution Code to keep harmonic distortion and power factor within prescribed levels. Power factor correction equipment has the potential to exacerbate harmonic distortion and can cause a leading power factor during times of low demand if the equipment is not designed properly.

B Alternative control service charges

Alternative control services are regulated services we offer that are customer initiated or requested and are directly recovered from customers seeking the service⁵.

Alternative control services are:

- ancillary network services
- public lighting services
- metering coordinator services.

All prices are exclusive of GST.

Business hours and after hours

Table B.1 demonstrates the differences between business and after hours.

Table B.1 Overview of business and after hours

Hours of Operation	Details
Business hours	8am-5pm Monday to Friday (excluding public holidays)
After hours	All other times and only where resources are available

We endeavour to perform all alternative control services within business hours, however if a circumstance arises where after hours activities are required, this work can only be undertaken where resources are available.

The following sections list and describe the various charges classified as ancillary network services which apply throughout the area served by us. Ancillary network services are non-routine types of services which are provided to individual customers on an 'as needs' basis. Ancillary network services are divided into two subclasses:

- fee based
- quoted services.

One of the two 'failed field visit' charges (refer B.1.10 and B.1.11) is applied in situations where we have arrived at the site to undertake works, however the crew are unable to complete the work due to circumstances that are the responsibility of the customer (i.e. restricted access, contractor not ready, customer equipment not in reasonable state or the site is defective etc.). When the issue(s) have been resolved another request will need to be raised and the service charge will apply.

B.1 Fee based services

Fee based services are activities which are charged on a per activity basis.

B.1.1 New Connection - where we are the metering coordinator

A combined connection and metering service is provided by us as both the electricity distributor and the metering coordinator. We are therefore responsible for the metering.

⁵ Due to rounding, there may be some discrepancies between the historical approved ACS prices and those presented in the ACS pricing model.

This charge applies when:

- a customer with a supply point with fuses less than 100 amps moves into a new premises and requests supply and metering. Different charges apply depending on whether the meter is single or multi-phase direct connected (DC)
- a customer with a supply point with fuses greater than 100 amps moves into a new premises and requests supply and current transformer (CT) metering.

The charge applies where a request is made for a new supply connection at a specified address, including unmetered supply sites but excluding the supply is for security lighting (also known as watchman lighting).

Different charges apply depending on whether the service is provided during or after business hours.

This charge also applies where a builder wishes to provide permanent or temporary supply to new properties under construction. On occasions when a 'builder's temporary supply' is installed and subsequently replaced with a permanent supply, each new connection is considered a distinct site visit and separate new connection charges are applied:

- the first to the builder for establishing a new connection for which the builder uses supply for construction purposes
- second new connection charge to the customer for connecting the supply. This charge includes the removal/disconnection of the overhead service/underground cable and meter supplying the temporary supply pole where applicable.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.2 New Connection - where we are not the metering coordinator

We also provide a new connection service where we are not the metering coordinator. The only difference between this charge and the 'new connection – where we are the metering coordinator' charge is that we are not responsible for the metering.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.3 Meter/NMI/site investigation

This charge applies when a request is received to investigate the metering/connection at a given supply point. This request may be initiated by either the retailer or a customer. Different charges apply depending on whether the service is provided during or after business hours.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.4 Manual de-energisation

A disconnection (includes disconnections for non-payment) charge applies when a request for fuses less than 100 amps are de-energised by a field visit. The service requires that all supply assets remain at the customer's installation.

If at the time of disconnection it is discovered that the installation has been damaged or is defective and will be unsafe to energise, other charges may be applicable once the defect is repaired. These charges will be based on the nature of the works required.

Where the request for disconnection is received by us before 3pm, the disconnection will occur within 2 business days or the earliest permissible day thereafter.

In a normal instance a de-energisation is performed by a special reader. However, there are scenarios where an isolation is required, and accordingly an isolation charge will be applied (see 'isolation of supply or reconnection,

excluding HV (single)' and 'isolation of supply and reconnection after isolation, excluding HV (same day)'). Some examples where an isolation may be required include:

- no access to distribution equipment - metering and main fuse, including a veranda restricting access to the main fuse
- no isolation point, necessitating disconnection at the pole
- multiple national metering identifiers (NMI) fused at a common isolation point
- CT metered site
- isolation point in restricted area – substation
- safety disconnection for non-prescribed electrical works
- special reader is not available after hours and an alternative time is not acceptable to the customer.

A failed field visit (simple task) is applied when we are unable to complete the task; however, if an isolation is required and we are unable to complete the task, a failed field visit (complex task) is applied.

B.1.5 Manual re-energisation

A re-energisation charge applies when a request is received to re-energise a supply point for fuses less than 100 amps by a field visit. Two options for re-energisation are available:

- manual re-energisation (same day)—where the request is received and carried out on the same day
- manual re-energisation (incl. customer transfer)—where the request is received one day and carried out on a different day.

If the re-energisation is required on the same day and we receive the request before 3pm, the 'manual re-energisation (same day)' charge will be applied and the reconnection will occur that day.

If the re-energisation is required for the next business day and we receive the request before 3pm on the previous business day the 're-energisation (incl. customer transfer)' charge is applied.

The charge will not be applied when:

- the customer changes retailer on a scheduled read
- the customer changes name.

The same conditions and applications of the isolation charges or failed field visit charges apply as for the 'manual de-energisation' charge above.

B.1.6 Isolation of supply or reconnection, excluding HV (single)

This charge applies when a customer (or the customer's contractor) is doing works at the site and requests a temporary isolation of supply to allow the customer and/or contractor to perform the planned work on the customer's assets (or work close the assets, or for other safety reasons).

The charge also applies when the customer (or the customer's contractor) requests a reconnection of supply after the isolation, on different date or after hours. Additional types of isolations that are included under this charge are (for example): requests for disconnection at the point of supply (i.e. pole or pit) and service line isolations in association with No Go Zone applications.

The charge does not apply to any isolations or reconnections of high-voltage (HV) assets.

Different charges apply depending on whether the service is provided during or after business hours.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.7 Isolation of supply and reconnection after isolation, excluding HV (same day)

This charge applies when a customer (or the customer's contractor) requires: 1) a temporary isolation of supply to enable works on the customer's asset (or the near the asset or for other safety reasons), as well as 2) reconnection of supply after the works are done, to be carried out on the same day (during business hours) and the exact same site.

In this case, the customer (or the customer's contractor) must pre-arrange both an isolation of supply and a reconnection of the same point of supply at the time of requesting services, and the works must be planned for the same day during business hours. For example, when an electrician is carrying out works at a site and requires a temporary isolation at a certain time of the day, and pre-arranges the reconnection an hour later (or any other time within the business hours of the same day), this charge applies.

Any other isolation and reconnection requests, or if any of the works are carried out after hours, should be charged using the single isolation and reconnection charge. The charge does not apply to any isolations or reconnections of HV assets.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.8 Standard alteration

This charge is for alterations that are standard in nature, including but not limited to the following services:

- install or remove controlled load
- move meter to new position
- relocate point of attachment or service
- replace meter panel
- re-route mains to new pit
- upgrade maximum demand or change supply capacity control.

If multiple of the above services are required for the customer's alteration, this would be deemed a complex alteration.

Different charges apply depending on whether the service is provided during or after business hours.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.9 Complex alteration

This charge is for alteration services of a complex nature, including but not limited to the following services:

- change overhead to underground
- change to group metering panel
- upgrade phase
- CT metering services.

It also includes multiple services during the same site visit, for example a customer requests a metering panel replacement and moving a meter to a new position in the same visit.

Different charges apply depending on whether the service is provided during or after business hours.

A failed field visit (complex task) is applied when we are unable to complete the task.

B.1.10 Failed field visit (complex tasks)

This charge applies when the customer (or the customer's contractor) requests a certain type of service, however, when the crew arrive at the site they are unable to complete the work due to circumstances that are the responsibility of the customer (i.e. restricted access, contractor not ready, etc.). The charge applies when the following services were requested and the crew were unable to complete work:

- new connections and/or abolishments
- any isolation or reconnection after isolation
- any alterations (standard or complex)
- any CT meter works.

Different charges apply depending on whether the failed field visit was during or after business hours.

B.1.11 Failed field visit (simple tasks)

This charge applies when the following services have been requested by the customer (or the customer's contractor), however, when the crew arrive at the site they are unable to complete the work due to circumstances that are the responsibility of the customer (i.e. restricted access, contractor not ready, etc.):

- meter/NMI investigation
- manual re-energisation or manual de-energisation
- any meter accuracy test or meter reading (see section B.4 on metering coordinator services).

B.1.12 Product reference tables - fee based ancillary network services

Table B. 2 Fee based Ancillary Network services (nominal, GST exclusive)

Section reference	Alternative control service	Product code	Business hours, \$	Product code	After hours, \$
New connection where we are the metering coordinator					
B.1.1	Single phase	NCSBH	574.07	NCSAH	693.21
B.1.1	Multi-phase DC	MDCBH	686.14	MDCAH	815.42
B.1.1	Multi-phase CT	MCTBH	2,869.42	MCTAH	3,851.52
New connection where we are not the metering coordinator					
B.1.2	Single phase	NSPBH	552.15	NSPAH	665.14
B.1.2	Multi-phase DC	NMDBH	664.20	NMDAH	787.33
B.1.2	Multi-phase CT	NMCBH	2,449.60	NMCAH	3,033.08
All other charges					
B.1.3	Meter/NMI/site investigation	MITBH	406.54	MITAH	506.35
B.1.4	Manual de-energisation	DISBH	41.38	N/A	N/A
B.1.4	Manual re-energisation (incl. customer transfer)	RCTBH	40.77	N/A	N/A
B.1.5	Manual re-energisation (same day)	RSDBH	52.36	N/A	N/A
B.1.6	Isolation of supply or reconnection, excluding HV (single)	IOSBH	361.26	IOSAH	503.04
B.1.7	Isolation of supply and reconnection after isolation, excluding HV (same day)	ISSBH	664.63	N/A	N/A
B.1.8	Standard alteration	SALBH	624.27	SALAH	869.28
B.1.9	Complex alteration	CALBH	775.91	CALAH	1,080.44
B.1.10	Failed field visit (complex tasks)	FVCBH	388.98	FVUAH	489.97
B.1.11	Failed field visit (simple tasks)	FVSBH	33.52	N/A	N/A

B.2 Quoted Ancillary Network services

Quoted ancillary network services are charges levied on a time and materials basis where the services are highly variable.

All quoted services are based on the greater of actual hours worked or minimum chargeable hours, multiplied by the approved labour rates plus contractor service and materials used. Labour rates on which quotes are based on include:

- administration
- field
- technical
- engineer
- senior engineer.

Labour is billable based on business and after hour rates.

The quoted services we provide are outlined in the table below.

Table B. 3 Quoted services we provide

Quoted services	Description
Complex supply abolishment	This charge applies when a customer requests permanent removal of our supply assets on a complex site. For example, when supply is directly from a sub-station, when the abolishment requires a design to be completed safely, or when the supply is more than 100 amps.
Rearrangement of network assets at customer request, excluding public lighting assets	This charge applies when a customer requests capital work for which the prime purpose is to satisfy a customer requirement other than new or increased supply, other than where Guideline 14 applies. For example, a customer requests a removal or relocation of service to allow work on private installation.
Audit design and construction	This charge applies when either a third party requests or we deem it necessary to review, approve or accept work undertaken by a third party. Examples include: <ul style="list-style-type: none"> • customer provided buildings, conduits or ducts used to house our electrical assets • customer provided connection facilities including switchboards used in the connection of an electricity supply to their installation • any electrical distribution work completed by our approved contractor that has been engaged by a customer • provision of system plans and system planning scopes, for designers engaged by the customer • reviewing and/or approving plans submitted by designers engaged by the customer.
Specification and design enquiry	This charge applies when design or network planning is required to fairly assess the costs so that an offer can be issued to a customer. Examples include: <ul style="list-style-type: none"> • the route of the network extension required to reach the customer's property • the location of other utility assets • environmental considerations including tree clearing • obtaining necessary permits from State and Local Government bodies • assessment of design and network planning options • specialist services (which may involve design related activities and oversight/inspection works) where the design or construction in is non-standard, technically complex or environmentally sensitive and any enquiries related to distributor assets.
Elective undergrounding	This charge applies when a customer could receive an overhead service but requests an underground service, other than where Guideline 14 applies. For example, a customer requests an underground service where we would consider it safe and prudent to install an overhead service.
High load escorts—surveying and lifting overhead lines	This charge applies when a third party requires safe clearance of overhead lines to allow high load vehicles to pass along roads. This includes surveying and lifting of overhead lines.

Quoted services	Description
High profile antenna installation	This charge applies when customers request to install a high profile antenna to an existing smart meter.
No-go zone safety-related services	This charge applies when a customer or third party requests services related to ensuring safety of no-go zone around our assets, including a supply isolation, covering assets with tiger tails and aerial markers, and other related works. For example, a customer/third party is conducting building works at a site near our assets where visual markers (tiger tails) are required for safety.
Reserve feeder maintenance	This charge applies when a customer requests continuity of electricity supply should the feeder providing normal supply to their connection experience interruption. The fee covers the maintenance of the service, it does not include the capital required to implement or replace the service as this is a negotiated connection service.
Alteration and relocation of public lighting assets	This charge applies when a customer or a third party requests alteration, rearrangement or relocation of public lighting assets.
New public lighting services including greenfield sites and new light types	This charge applies when a customer or a third party request an installation of new public lighting assets, including new light types and emerging light technologies.
Access to network data - cumbersome requests	This charge applies when a customer or a third party requests electricity network data, including aggregates smart meter data, outside of legislative obligations. For example, a third party requests large quantities of aggregated data outside of our standard practices of legislative obligations. This typically involves aggregating a combination of different meters together, using either the network or other geospatial information.
Complex isolations and alterations, including HV	This charge applies when a customer requests an isolation of supply (e.g. to allow customer and/or contractor to perform maintenance on the customer's assets, work close to or for safe approach) of HV assets or where there are more complex/larger scale works isolation or alternations. This also includes where works are requested to be perform after hours for multi-occupancy or complex sites. For example, after-hours isolation for customer side works at a large multi-occupancy site, such as a caravan park.
Alterations to the shared distribution network assets	This charge applies when a customer or third party initiates alterations or other improvements to the shared distribution network to enable the third party infrastructure (e.g. NBN Co telecommunications assets) to be installed/altered on the shared distribution network.
Nightwatchman lights	This charge applies when a customer requests to install nightwatchman lights.

A failed field visit (complex task) is applied when we are called to the site and unable to complete the task.

B.2.1 Product reference tables - quoted ancillary network services

Table B. 4 Quoted services labour rates (nominal, GST exclusive)

Section reference	Labour type	Product code	Business hours, \$	Product code	After hours, \$
B.2	Administration	ADMBH	106.51	N/A	N/A
B.2	Field	FIEBH	197.29	FIEAH	254.90
B.2	Technical	TECBH	197.29	TECAH	286.41
B.2	Engineer	ENGBH	173.10	ENGAH	278.27
B.2	Senior engineer	SENBH	226.35	SENAH	363.36

Note: (1) Quoted service labour categories are inclusive of allowable overheads

Table B.5 Quoted services product codes (GST exclusive)

Section reference	Quoted service	Product codes
B.2	Complex supply abolishment	SABOL & 511042
B.2	Rearrangement of network assets at customer request, excluding public lighting assets	511021
B.2	Audit design and construction	511024
B.2	Specification and design enquiry	511025
B.2	Elective undergrounding	511026
B.2	High load escorts—surveying and lifting overhead lines	511028
B.2	High profile antenna installation	511326
B.2	No-go zone safety-related services	511327
B.2	Reserve feeder maintenance	RFS; RFHV; RFLV
B.2	Alteration and relocation of public lighting assets	511328
B.2	New public lighting services including greenfield sites and new light types	511329
B.2	Access to network data - cumbersome requests	511330
B.2	Complex isolations and alterations, including HV	511331
B.2	Alterations to the shared distribution network assets	511334

B.3 Public lighting services

We provide public lighting services for local councils and Victorian Department of Transport. The provision of public lighting services and the respective obligations of our business and public lighting customers are regulated by the Victorian Public Lighting Code. The following services are included:

- operation of public lighting assets; including handling enquiries and complaints about public lighting and dispatching crews to repair public lighting assets
- maintenance, repair and replacement of public lighting assets.

The cost of these services is charged to customers through an operation, maintenance, repair and replacement (OM&R) charge per each light.

All other public lighting services are treated as quoted (see table B.5).

Where a public lighting customer requests the replacement of a light with another light of a different type, then the activities required to fulfil this request fall outside of general OM&R activities. In this circumstance the following charges (rebates) are applied:

- replacement luminaire – written down value (WDV) recovery (charge)
- replacement luminaire - avoided costs (rebate)

The prices for the written down values and avoided cost rebates were included in the AER’s final decision public lighting model. For transparency, we have included these prices in our 2023/24 public lighting price list.

B.3.1 Product reference tables - Public lighting OM&R, WDV and avoided cost

Table B. 6 Public lighting OM&R (nominal, GST exclusive)

Section reference	Public lighting charges	Product code 4/10 share	Product code 6/10 share	Product code full share	OM&R
B.3	Fluorescent 20 watt	510856	510882	510230	215.92
B.3	Fluorescent 40 watt	510857	510883	510234	217.02
B.3	Mercury vapour 50 watt	510858	510884	510265	154.08
B.3	Mercury vapour 80 watt	510859	510885	510269	108.52
B.3	Mercury vapour 125 watt	510860	510886	510273	171.44
B.3	Mercury vapour 250 watt	510861	510887	510277	129.30
B.3	Mercury vapour 400 watt	510862	510888	510281	130.83
B.3	Sodium high pressure 70 watt	510864	510890	510238	230.04
B.3	Sodium high pressure 100 watt	510865	510891	510242	155.63
B.3	Sodium high pressure 150 watt	510866	510892	510246	152.58
B.3	Sodium high pressure 220 watt	510867	510893	510247	154.23
B.3	Sodium high pressure 250 watt	510868	510894	510251	153.92
B.3	Sodium high pressure 360 watt	510869	510895	510253	157.00
B.3	Sodium high pressure 400 watt	510870	510896	510257	169.31
B.3	Metal halide 70 watt	510872	510898	510289	230.04
B.3	Metal halide 100 watt	510873	510899	510290	239.55
B.3	Metal halide 150 watt	510874	510900	510294	241.08
B.3	Metal halide 250 watt	510875	510901	510302	184.70
B.3	Metal halide 400 watt	510876	510902	510306	184.70
B.3	Metal halide 1000 watt	510877	510903	510310	275.52
B.3	T5 2X14W	510878	510904	510683	65.71
B.3	T5 2X24W	510879	510905	510684	64.81
B.3	Compact Fluoro 32W	511139	511140	511053	63.67
B.3	Compact Fluoro 42W	511141	511142	511054	63.67
B.3	Category P LED standard output	511161	511162	511163	35.47
B.3	Category P LED high output	511150	511151	511148	35.47
B.3	Category V LED L1 standard output	511243	511246	511240	69.22
B.3	Category V LED L2 medium output	511244	511247	511241	76.15
B.3	Category V LED L4 high output	511245	511248	511242	86.53

Section reference	Public lighting charges	Product code	Product code	Product code	OM&R
		4/10 share	6/10 share	full share	
B.3	WDV			420372	183.36
B.3	Avoided cost			420371	-31.89

B.4 Unmetered Supplies

Non-contestable unmetered load (NCONUML)

NCONUMLs are different to contestable unmetered loads (type 7 or public lighting) as NCONUML device loads are not predictable and not registered with AEMO on the load table. In Victoria, only streetlight public lighting is permitted to be a contestable unmetered load.

NCONUMLs are permitted, when in the reasonable opinion of the network, the cost of installing, testing and maintaining new metering equipment is likely to exceed the amount paid for the supply and sale of electricity.

The network is not responsible for asset maintenance and supply is for energy use only.

If the network needs to perform maintenance to its assets which the NCONUML is connected to, the customer shall, at its own cost, be responsible for disconnection

Load and Load Profile

Within the National Electricity Market (NEM), the load and load profile for an unmetered device is needed to facilitate billing. In the absence of a network device or sample meter, the customer, retailer and network must agree to a load profile for each device type connected to the network.

Permissible Device Types

The types of devices permitted to be connected as NCONUMLs must be controlled and their load and load patterns must be agreed between the network, customer and the retailer.

B.5 Metering coordinator services

Since 1 December 2017, the responsible person role was replaced by the metering coordinator role. We are the metering coordinator for types 5, 6 and 7 meters. We are responsible for metering coordinator services associated with types 5, 6 and 7 meters which are installed in residential and small commercial premises consuming up to 160 megawatt hours (MWh) per annum. The services provided in relation to these meters include:

- meter provision—includes purchasing meters and installing these meters at the customer’s premise
- meter maintenance—includes inspecting, testing, maintaining and repairing meters
- meter replacement—replacement of a meter and associated equipment, at a site with existing metering infrastructure, with a modern equivalent where the meter has reached the end of its economic life
- meter reading and data services—includes collection, processing, storage and delivery of metering data to other participants for billing and market settlement purposes and the management of the relevant NMI
- meter communications—includes maintaining and installing communication devices required to operate the mesh radio network and management of the day to day operation of the meter communications systems including meter data delivery, testing, fault detection, investigation and resolution.

One of the two 'failed field visit' charges (refer B.1.10 and B.1.11) is applied in situations where we have arrived at the site to undertake works, however the crew are unable to complete the work due to circumstances that are the responsibility of the customer (i.e. restricted access, contractor not ready, customer equipment not in reasonable state or the site is defective etc.). When the issue(s) have been resolved another request will need to be raised and the service charge will apply. The following section details fixed fee ancillary service related to metering.

B.5.1 Meter accuracy test

This charge applies when a request is made to test the accuracy of a meter at a given supply point.

A failed field visit (simple task) is applied when we are unable to complete the task.

B.5.2 Meter accuracy test – additional meters

This charge applies where multiple meters are being tested for accuracy. We will only apply this fee where we have charged the "meter accuracy test" for the first meter tested and we are then testing additional meters at the site on same visit. We will apply this lower charge for each additional meter tested.

B.5.3 Remote meter reconfiguration

The remote reconfiguration charge applies when a request is received to reconfigure a smart meter and has the related infrastructure in place.

B.5.4 Special reading

The special meter reading charge applies when a request for a special meter read is to be performed by a field visit outside the scheduled meter reading cycle. Where customers have multiple metering installations, such as farms and units, a separate charge applies to each meter on the property. This charge is only available during business hours.

B.5.5 Manual meter reading charge – basic or manually read interval meter

A charge for manually reading a basic or manually-read interval meter.

A failed field visit (simple task) is applied when we are unable to complete the task.

B.5.6 Meter exit fees

The meter exit fees are charged for each meter at a premises in cases where the customer moves to a competitive meter services provider, or when a site is converted to an embedded network. There is one charge for each of the following types of meter:

- single phase
- three phase DC meter
- three phase CT connected meter
- basic or manually read interval meter.

B.5.7 Product reference tables - metering coordinator services

Table B. 7 Product reference tables - metering coordinator services

Metering charges	\$/NMI
Single phase meter	66.00
Three phase direct connected meter	80.50
Three phase CT connected meter	102.00

Table B. 8 Ancillary services related to metering (nominal, GST exclusive)

Section reference	Alternative control service	Product code	Business hours, \$	Product code	After hours, \$
B.5.1	Meter accuracy test	MATBH	469.06	MATAH	586.48
B.5.2	Meter accuracy test - additional meters	MATAM	250.24	N/A	N/A
B.5.3	Remote meter reconfiguration	RMR	62.31	N/A	N/A
B.5.4	Special reading	SRBH	33.52	N/A	N/A
B.5.5	Basic or manually-read interval meter	SRBH	33.52	N/A	N/A

Table B. 9 Metering exit fees (nominal, GST exclusive)

Section reference	Metering exit fees	Product code	\$
B.5.6	Single phase	MEFSP	293.41
B.5.6	Three phase DC	MEFDC	348.40
B.5.6	Three phase CT	MEFCT	675.29
B.5.6	Basic or MRIM all	MEFBM	50.52

C Compliance Checklist

Table C.1 Compliance check

Rule	Requirement	Relevant section
6.18.1C and 11.141.8	<p>Sub-threshold tariffs</p> <p>No later than four months before the start of a regulatory year (other than the first regulatory year of a regulatory control period), a Distribution Network Service Provider may notify the AER, affected retailers and Market Small Generation Aggregators and affected retail customers of a new proposed tariff (a relevant tariff) that is determined otherwise than in accordance with the Distribution Network Service Provider's current tariff structure statement, if both of the following are satisfied:</p> <p>(1) the Distribution Network Service Provider's forecast revenue from the relevant tariff during each regulatory year in which the tariff is to apply is no greater than 1 per cent of the Distribution Network Service Provider's annual revenue requirement for that regulatory year (the individual threshold); and</p> <p>(2) the Distribution Network Service Provider's forecast revenue from the relevant tariff, as well as from all other relevant tariffs, during each regulatory year in which those tariffs are to apply is no greater than 5 per cent of the Distribution Network Service Provider's annual revenue requirement for that regulatory year (the cumulative threshold).</p> <p>Each sub-threshold tariff has a forecast revenue that is less than 1 per cent of the TAR, and all sub-threshold tariffs have a combined forecast revenue less than 5 per cent of TAR.</p>	Chapter 3.4
6.18.2	Pricing proposals	
6.18.2(b)	A Pricing Proposal must:	
6.18.2(b)(2)	Set out the proposed tariffs for each tariff class that is specified in the Distribution Network Service Provider's tariff structure statement for the relevant regulatory control period.	Appendix A.1
6.18.2(b)(3)	Set out, for each proposed tariff, the charging parameters and the elements of service to which each charging parameter relates.	Appendix A.3 and A.4
6.18.2(b)(4)	Set out, for each tariff class related to standard control services, the expected weighted average revenue for the relevant regulatory year and also for the current regulatory year	Chapter 3.1 and Attachment A
6.18.2(b)(5)	Set out the nature of any variation or adjustment to the tariff that could occur during the course of the regulatory year and the basis on which it could occur	Chapter 3
6.18.2(b)(6)	Set out how designated pricing proposal charges are to be passed on to customers and any adjustments to tariffs resulting from over or under recovery of those charges in the previous regulatory year	Chapter 3.2 and Attachment A
6.18.2(b)(6C)	Set out how system strength charges for system strength connection points on its network are to be passed through as described in clause 6.20.3A;	Chapter 4
6.18.2(b)(6A)	Set out how jurisdictional scheme amounts for each approved jurisdictional scheme are to be passed on to customers and any adjustments to tariffs resulting from over or under recovery of those amounts	Chapter 3.3 and Attachment A

Rule	Requirement	Relevant section
6.18.2(b)(7)	Demonstrate compliance with the Rules and any applicable distribution determination, including the Distribution Network Service Provider's tariff structure statement for the relevant regulatory control period	This Pricing Proposal
6.18.2(b)(7A)	Demonstrate how each proposed tariff is consistent with the corresponding indicative pricing levels for the relevant regulatory year as set out in the relevant indicative pricing schedule, or explain any material differences between them	Section 3.6 and Attachment A
6.18.2(b)(8)	Describe the nature and extent of change from the previous regulatory year and demonstrate that the changes comply with the Rules and any applicable distribution determination	Chapter 3
6.18.2(d)	At the same time as a Distribution Network Service Provider submits a pricing proposal under paragraph (a), the Distribution Network Service Provider must submit to the AER a revised indicative pricing schedule which sets out, for each tariff and for each of the remaining regulatory years of the regulatory control period, the indicative price levels determined in accordance with the Distribution Network Service Provider's tariff structure statement for that regulatory control period and updated so as to take into account that pricing proposal.	Attachment A
6.18.2(e)	Where the Distribution Network Service Provider submits an annual pricing proposal, the revised indicative pricing schedule referred to in paragraph (d) must also set out, for each relevant tariff under clause 6.18.1C, the indicative price levels for that relevant tariff for each of the remaining regulatory years of the regulatory control period, updated so as to take into account that pricing proposal.	Attachment A
6.18.5	Pricing Principles	
6.18.5(e)	For each tariff class, the revenue expected to be recovered must lie on or between:	
6.18.5(e)(1)	An upper bound representing the stand alone cost of serving the retail customers who belong to that class; and	Chapter 3.1.4 - 3.1.6
6.18.5(e)(2)	A lower bound representing the avoidable cost of not serving those retail customers.	Chapter 3.1.4 - 3.1.6
6.18.5(f)	Each tariff must be based on the long run marginal cost of providing the service to which it relates to the retail customers assigned to that tariff with the method of calculating such cost and the manner in which that method is applied to be determined having regard to:	
6.18.5(f)(1)	The costs and benefits associated with calculating, implementing and applying that method as proposed;	TSS
6.18.5(f)(2)	The additional costs likely to be associated with meeting demand from retail customers that are assigned to that tariff at times of greatest utilisation of the relevant part of the distribution network; and	TSS
6.18.5(f)(3)	The location of retail customers that are assigned to that tariff and the extent to which costs vary between different locations in the distribution network.	TSS

Rule	Requirement	Relevant section
6.18.5(g)	The revenue expected to be recovered from each tariff must:	
6.18.5(g)(1)	Reflect the Distribution Network Service Provider's total efficient costs of serving the retail customers that are assigned to that tariff;	Chapter 3.1
6.18.5(g)(2)	When summed with the revenue expected to be received from All other tariffs, permit the Distribution Network Service Provider to recover the expected revenue for the relevant services in accordance with the applicable distribution determination for the Distribution Network Service Provider; and	Chapter 3.1
6.18.5(g)(3)	Comply with sub-paragraphs (1) and (2) in a way that minimises distortions to the price signals for efficient usage that would result from tariffs that comply with the pricing principle set out in paragraph (f).	TSS
6.18.5(h)	A Distribution Network Service Provider must consider the impact on retail customers of changes in tariffs from the previous regulatory year and may vary tariffs from those that comply with paragraphs (e) to (g) to the extent the Distribution Network Service Provider considers reasonably necessary having regard to:	
6.18.5(h)(1)	the desirability for tariffs to comply with the pricing principles referred to in paragraphs (f) and (g), albeit after a reasonable period of transition (which may extend over more than one regulatory control period);	TSS
6.18.5(h)(2)	the extent to which retail customers can choose the tariff to which they are assigned; and	TSS
6.18.5(h)(3)	the extent to which retail customers are able to mitigate the impact of changes in tariffs through their usage decisions.	TSS

D Glossary

Table D.1 Glossary

Term	Definition
AEMO	Australian Energy Market Operator
AER	Australian Energy Regulator
AEST	Australian Eastern Standard Time is 10 hours ahead of UTC
Active Market Interval Read Meter	A meter that records energy use over short intervals and communicates the data to the energy supplier and is operating in the national energy market as an interval meter
AMI	Advanced Metering Infrastructure
ARR	Annual revenue requirement
CES	Certificate of Electrical Safety
Controlled Load	The DNSP controls the hours in which the supply is made available
DMIS	Demand management incentive scheme
DNP	Disconnection for non-payment
DPPC	Designated pricing proposal charges
DUoS	Distribution use of system
Final decision	The Australian Energy Regulator's final decision determination 2021 to 2026, April 2021
FIT	Feed in Tariff
Flexible Pricing	Flexible pricing means different rates for electricity at different times of the day as defined by the Victorian Governments policy on ToU pricing
GP&L	General Power & Light
Guideline 14	Electricity Industry Guideline 14, Provision of Services by Electricity Distributors, 13 April 2004
JSA	Jurisdictional scheme amounts, previously referred as JUoS
kVA, MVA	Kilovolt amperes and Megavolt amperes, units of instantaneous total electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kVAr, MVAR	Kilovolt amperes (reactive) and Megavolt amperes (reactive) units of instantaneous reactive electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kW, MW	Kilowatt and Megawatt, units of instantaneous real electrical power demand. Usually the peak demand is referenced. See also PF for the relationship between power demand quantities
kWh, MWh	Kilowatt hour and Megawatt hour, units of electrical energy consumption
Local Time	Daylight saving time in accordance with the Victorian Government's requirements
Low voltage (LV)	Equipment or supply at a voltage of 220 V single phase or 415 V, three phase
LRMC	Long Run Marginal Costs
Marginal Cost	The cost of providing a small increment of service. The Long Run Marginal Cost (LRMC) includes future investment; Short Run Marginal Cost (SRMC) considers only the costs involved without extra investment

Term	Definition
NER	National Electricity Rules
NMI	National Meter Identifier
NUoS	Network use of system. The utilisation of the total electricity network in the provision of electricity to consumers (NUoS = DUoS + TUoS + JSA)
OM&R	Operation, maintenance and replacement
PfIT	Premium Feed-in tariff
Power factor (PF)	A measure of the ratio of real power to total power of a load. The relationship between real, reactive and total power is as follows: $PF = \text{Real Power (kW)} / \text{Total Power (kVA)}$ $\text{Total Power kVA} = \sqrt{kW^2 + kVAr^2}$
PTRM	Post tax revenue model
REC	Registered Electrical Contractor
Revenue cap	A form of regulatory control which limits the total revenue in a given period.
Rules	Australian Energy Market Commission, National Electricity Rules (NER)
STPIS	Service target performance incentive scheme
TAR	Total annual revenue
ToU	Tariff whereby charges (energy or demand) vary depending on time
Transmission Network	The assets and service that enable generators to transmit their electrical energy to population centres
TSS	Tariff structure statement
TUoS	Transmission Use of System
Unmetered supply	A connection to the distribution system which is not equipped with a meter and has estimated consumption. Connections to public lights, phone boxes, traffic lights and the like are not normally metered
WACC	Weighted average cost of capital
WDV	Written down value

E Attachments

Table E.1 Attachments

Reference	Topic	Final name	Confidential
Attachment A	Revenue Cap Compliance Model	Attachment A – CitiPower – FINAL - 2023-24 annual SCS pricing model 31 March 2023.xlsm	No
Attachment B	Alternative Control Services	Attachment B – CitiPower - 2023-24 ACS pricing model – 31 March 2023.xlsm	No