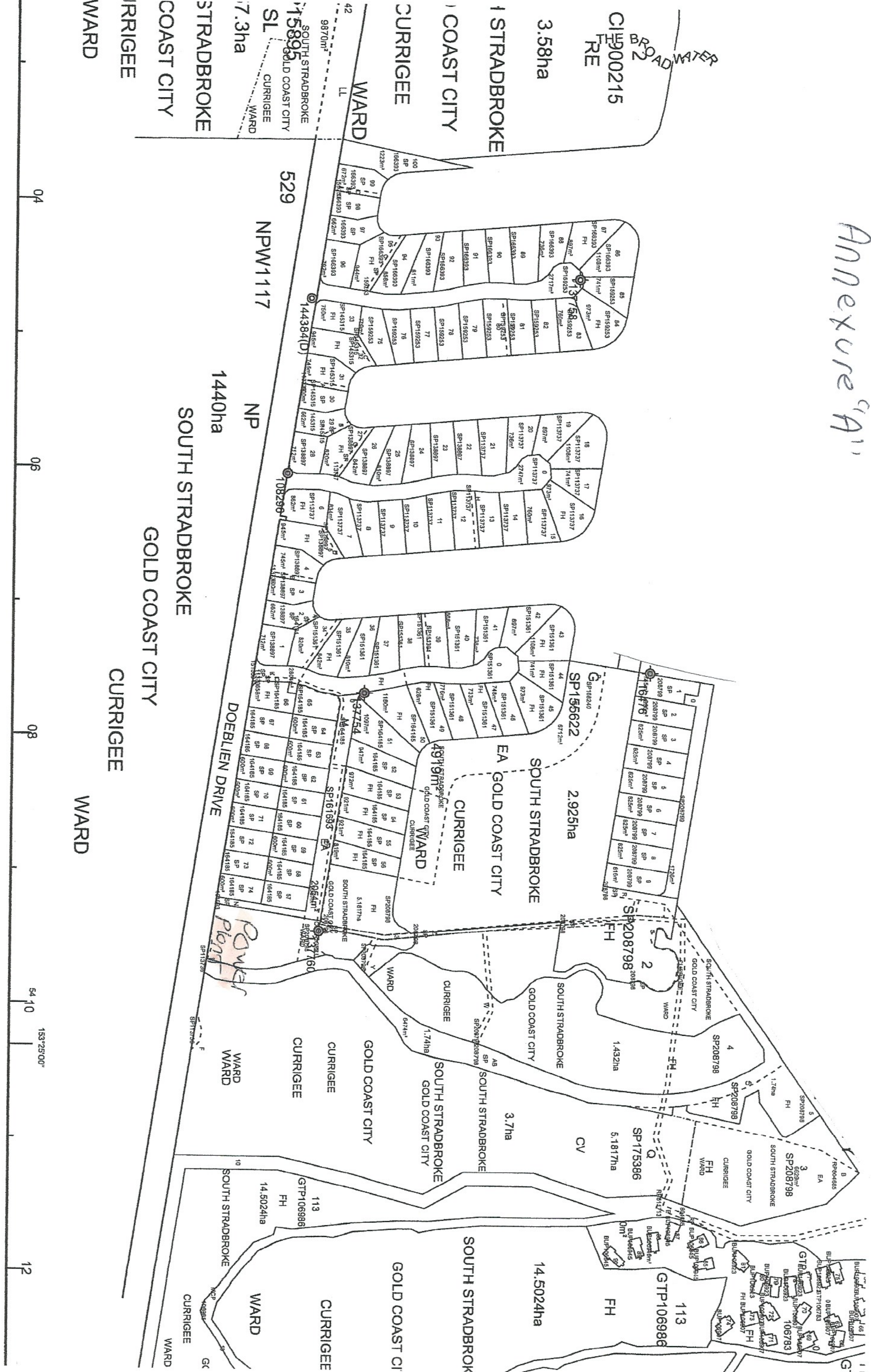
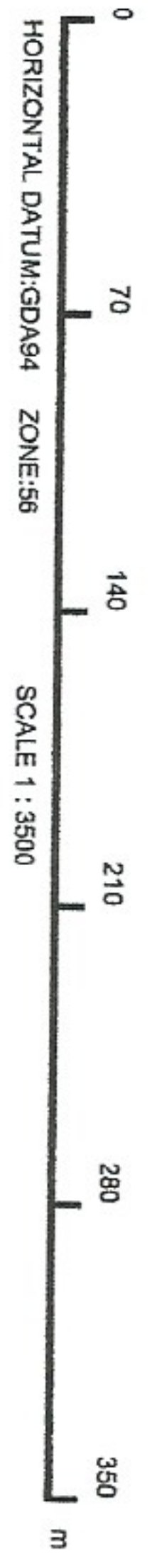


Annexure 'A'



SUBJECT PARCEL DESCRIPTION

CLIENT SERVICE STANDARDS



ANNEXURE “B”

National Energy Retail Law – Section 110

Exemption Application

Couran Point Services Pty Ltd

General information requirements

1 Your legal name. If you are a body corporate or community corporation, please indicate this.	Couran Point Services Pty Ltd
2 Your trading name if different to your legal name	“As Above”
3 Australian Business Number (ABN) or Australian Company Number (ACN).	ACN: 089110672
4 Registered postal address for correspondence. We may verify this information with the Australian Securities and Investments Commission (ASIC) or other relevant agency.	PO Box 224, Main Beach Qld 4217
5. Nominated contact person, including their position in the organisation and contact details.	Michael Small, Manager
6. Why you are seeking an individual exemption, and why you believe an exemption (rather than a retailer authorisation) is appropriate to your circumstances.	<p>The Applicant submits that the situation for its supply falls within the exempt selling policy principles published by the AER. In particular:</p> <ul style="list-style-type: none">(a) The Applicant does not receive any profit from its electricity sales and lacks the economies of scale and scope from which retailers benefit;(b) The Applicant does not sell energy as its core business;(c) There are no prospects for competition;(d) The cost burden of full compliance with the NERL is likely to be substantial; and(e) The amount of electricity likely to be sold is very small in relation to the national electricity energy markets.
7. The address of the site at which you intend to sell energy, including a map of the site and a brief description of this site and its current and future use/s.	Couran Point Estate, South Stradbroke Island See Annexure “A” and covering letter. Residential estate.

8. The primary activity of your business (for example, managing & shopping centre).	Providing sewage, water and electricity to the Couran Point housing estate, South Stradbroke Island.
9 The form of energy for which you are seeking the individual exemption (electricity or gas). For electricity, please state whether the network you propose to sell is directly or indirectly connected to the main grid or is (or will be) an off-grid network.	There is no main national electricity grid in the estate and therefore we will supply electricity directly to the consumers.
10 Are you establishing, or have you established, energy supply in an area where there are no other viable energy supply arrangements available?	Yes (see attached Deed of Novation) wherein we are bound to supply electricity to the estate.
11 The date from which you intend to commence selling energy.	We have been providing electricity to the estate since 1999.
12 Mailing addresses for premises at the site (where applicable). We may use this information to ensure that potential customers are able to participate in our consultation process.	There are no mail deliveries to the site.
13 Details of any experience in selling energy, for example: <ul style="list-style-type: none"> • date/s and location/s of previous operations • form/s of energy sold • scale of operations (that is, the number, size and type of customers) • an explanation of which activities will be conducted in-house and which will be contracted out to third parties. 	The Applicant had no other experience in the sale of electricity until it's commencement in 1999.
14 Whether you currently hold, or have previously held or been subject to, an energy selling exemption or a retail licence (retailer authorisation) in any state or territory. If so, please provide details.	Special Approval No. SA8/98.

15 What arrangements you have made in the event that you can no longer continue supplying energy (e.g., has the retailer that sells to you agreed that they will service the customers).	Refer to Deed of Novation.

Particulars relating to the nature and scope of the proposed operations

1. Will your customers be your tenants?	No
2. Are you providing other services (for example, accommodation/leasing of property) to persons on the site who you intend to sell energy to? Or will your only commercial relationship to persons on the site be the sale of energy? If you are providing other services, please specify what these services are, and the contractual or leasing arrangements under which these services are being provided.	Sewage and water. We are the only provider and therefore bound to supply these services to the estate.
3 What is the total number of customers at the site? Please provide a breakdown between residential and business customers (and whether they are small or large as defined for the jurisdiction in which you intend to operate).	109 residential lots. Ie. 44 homes and the remainder vacant land.
4 Will you be onselling energy (that is, selling energy purchased from an authorised retailer) or purchasing it directly from the wholesale market?	No
5 What is the estimated aggregate annual amount of energy you are likely to sell (kilowatt hours or megawatt hours for electricity and mega joules or gigajoules for gas) and the average expected consumption of customers for each type of customer you service (that is, residential customers and retail or commercial customers)?	Approximately 63000kw (all residential).
6 Will your customers be wholly contained within a site owned, controlled or operated by you? (For the purposes of this question, a body corporate may be taken to 'operate' premises it oversees).	No
7 Will each premises/dwelling be separately metered? If the application is for a new development or a redevelopment and customers will not be separately metered, please explain why not.	Yes

8 What types of meters will be used? For example, basic/accumulation meters, manually read interval meters or remotely read interval meters? Will these meters allow your customers to change retailers (i.e. not source their energy from you)?	Manually read interval meters. We are unsure if the meters allow customers to change retailers, however as there is no other electricity provider available, this is irrelevant.
9 If customer dwellings/premises are separately metered, how often do you propose the meters to be read and by whom?	Quarterly and read by Manager, Couran Point Services Pty Ltd
10 How will you determine energy charges if customers are not separately metered?	N/A
11 In what form and how often will customers be billed? Will you be issuing bills yourself or through a billing agent?	Quarterly and billed ourselves.
12 What dispute resolution procedures do you intend to put in place to deal with energy related complaints and issues?	Any complaints are referred to the Manager of the company and dealt with in a timely manner.
13 What energy rebates or concessions are available for your customers and, if applicable, how can customers claim these?	N/A
14 Will you make energy efficiency options available to your customers? Will your network incorporate solar or other generation options for sustainability purposes? If so, will you use gross or net metering?	N/A
15 Please provide any further information that you consider would assist us to assess your application.	