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8 February 2008

Mike Buckley
General Manager
Network Regulation North Branch
GPO Box 520
Melbourne VIC 3001

Dear Mr Buckley

Murraylink Service Standards Compliance Review

Please find attached the Service Standards Performance Report for Directlink during 2007.

Included in the report are details of all Directlink exclusions for this reporting period.

I will be available to discuss these results with your consultant at any time. Please call myself on (07) 3323 6132 if you have any questions or comments.

Yours sincerely

Stuart Dodds
Operations Manager Power Transmission