

FROM: Wholesale Energy Market Dispute Resolution Adviser (WEMDRA)

Dates covered:

July – Sept 2020

1 Disputes and Scheduling errors

Stage 1: nil

Stage 2: Gas (Vic) Stage 2 Advisor process not settled.

Finalised this Quarter:

- The new WEMDRA site stage 1 is live. This includes the look and feel, a new logo, are now all live together with copy for the home page, DMS and DMC contacts and the expert pool: <https://wemdra.resolveadvisors.com.au/>. Your feedback is welcome.
- There have been a number of human moves and changes as a result of COVID, which have effected the DMS and DMC contacts. Given the circumstances, we have contacted organisations to assist with updating DMS and DMC contacts. We are transitioning to a self-managed, automated process.
- Assisting the AER with a forum with stakeholders in October to discuss WEMDRA role, preparation including distributing invitations and preparing a WEMDRA slide presentation.

October - December

- Next tranche of the web-site based on a document plan to be distributed
- Test run the contact data base with DMS and DMC contacts
- Review and consider the training on hold due to COVID.

Kind Regards

A handwritten signature in purple ink, appearing to read "Shirli Kirschner".

Shirli Kirschner

Wholesale Energy Market Dispute Resolution Adviser.