

FROM: Wholesale Energy Market Dispute Resolution Adviser (WEMDRA)

Dates covered:

**April – June 2019**

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1 Disputes and Scheduling errors

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Notified: 1 Gas and 1 Electricity

Stage 1: 0

Finalised from the previous quarter: nil outstanding

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The AER has finalised an internal structure and WEMDRA is reporting to the Compliance & Enforcement branch. We are also at the end of a 3-year contract. This combination has provided the opportunity to reflect. Resolve has extended its contract for 15 months to enable the implementation of the project.

#### **Overall goals:**

The market has been through a tremendous change over the last 3 years. It is a good time to:

**Update. Refine. Consult. Recommend.**

#### **Update DMS**

- We will be updating all the DMS contacts for each organisation (starting with electricity first). This will ensure a reliable way of communicating as we move forward.
- Resolve will update its website to allow us to provide the member log in with all your details on a more up to date platform.
- We have prepared the first draft of an infographic showing all the dispute resolution provisions under the NER. Feedback is invited. Please email me if you haven't yet received a copy of the infographic.

#### **Update Panels.**

- We are updating our panel of experts and adding some independent engineers for the Chapter 5 provisions.



- WEMDRA will be running an EOI for panel members in August/September through industry peak bodies. Your suggestions are welcome if you have great consultants in the network.
- We will also be updating the user notes and contracts to support this function.

### **Refine. Consult**

- We expect the update to be complete by the end of September (the next quarter). We will then be able to speak to some of the key stakeholders to identify where refinements/changes can be made. This consultation will start with AEMO and AER.
- We hope to provide feedback on Refine and consult first quarter next year.

### **Recommend**

Consultation and reflection often spotlight areas for change. We hope that we can then recommend refinements and innovations that support the market as it moves forward.

Kind Regards

A handwritten signature in purple ink, appearing to be "SK" with a flourish.

**Shirli Kirschner**

Wholesale Energy Market Dispute Resolution Adviser.