

FROM: Wholesale Energy Market Dispute Resolution Adviser (the Adviser)

DATE: 1 August 2016

**RE: End of Quarter Report
(End of contract term)
30 June 2016**

1

Summary

1 Disputes

1.1 Notified [1]: 0 NGR, 0 NER: (update on matters notified in previous quarter in stage 1 DMS):

1.1.1 Participant to participant dispute notified in the last quarter resolved by private mediation organised by WEMDRA.

1.1.2 Confidential

1.1.3 Scheduling error involving the dispatch of wind generators. AEMO has confirmed a scheduling error. The compensation discussion and application to the DRP is likely to commence in September 2016 subject to both a fix of the error and a determination being available on the FCAS dispute referred to in item 2 below

[The scheduling error report is published by AEMO at the following link:

<http://www.aemo.com.au/Electricity/Resources/Reports-and-Documents/Market-Event-Reports/Scheduling-Error-Report-Incorrect-Unconstrained-Intermittent-Generation-Forecasts-UIGF-2012-to-2016>]

¹ This item has been added to record:

- a) Matters which may not be formally within the scope of the wholesale energy marked dispute resolution adviser: or
- b) Which are discussed with the DMS/DMC contact and may proceed no further or may proceed at some future date subject to time periods under the NER, NGR

1.2 Stage 2: In the previous quarter the market was notified about a dispute involving FCAS between AEMO and Origin (relating to scheduling intervals in October/November 2015 South Australia).

The matter was not resolved in stage 1 and was referred to WEMDRA in Stage 2. An application was made by AEMO for market participants, effected by the issue, to be joined. WEMDRA has the power to join parties under the National Electricity Rules. WEMDRA used the Adviser process under stage 2 Adviser process to:

- a) Notify the market and provide a chance to engage and to consult about an appropriate DRP
- b) Make an application to the DRP for a determination to ensure that the DRP would NOT impose costs for a Dispute Resolution Panel process in stage 2-on participants who were joined, but chose not to actively engage in the dispute.
- c) Documents from stage 1 and the adviser process in stage 2 are posted on. <http://www.resolveadvisors.com.au/origin-aemo-fcas-dispute-2016>

The matter was set down for a DRP hearing in Melbourne from **25-27 July** inclusive. A drop box folder of the relevant documents and submissions was provided to DMS contacts and can be accessed by contacting WEMDRA.

2 General work: April-June

2.1 Advance in communication protocol

WEMDRA is continuing to explore at ways to ensure that participants are aware that they need to register and update DMS contacts. To facilitate easy communications with the market on a regular basis we evaluate communication applications that can be utilized for multi-party disputes reducing the costs in working across States.

We trialled a number of these facilities with pleasing results. This includes:

- **Doodle scheduler** which allows the chair to send out a range of meeting dates to multiple people who respond 'yes', 'no' or 'I will make myself available' for each which can now be used for DMS meetings
- **Zoom.us** meeting schedule for video links (up to 50 people) from the desktop. This has been used for preliminary conferences for the FCAS dispute and will be trialled beyond.

- Chimp mail for keeping the market informed.
- Survey Monkey for getting ready feedback (like who might want to be involved in a dispute or who would like to nominate/comment on a potential panel member).

We will try and expand the use of this technology in the future to continue to reduce the costs of active participation for participants.

3

2.2 Pool

Interviews for existing pool members were finalised in the April-June quarter and a number of offers were made to continue on the pool.

Geoff Swier, Greg Thorpe, the Hon Michael Black, Peter Gray QC and Linda McMillan have all been offered a reappointed and accepted.

2.3 Retirement

[Sir Anthony Frank Mason AC KBE CBE QC](#)

Sir Anthony has retired from the pool after many years of thought leadership and participation on panels. I had the pleasure of a farewell lunch to personally thank him for his amazing contribution.

Sir Anthony's CV is worth reading and is available on:

[https://en.wikipedia.org/wiki/Anthony_Mason_\(judge\)](https://en.wikipedia.org/wiki/Anthony_Mason_(judge))

Interviews will be finalised and further pool members included in the pool in the next quarter.

3 General comments on the 5 year term.

This term has been characterised by two major outputs:

- Integrating Gas and Electricity into WEMDRA to build economies of scale and efficiencies. This was the strategic vision of a few leaders including Matt Zamat and it is part of his legacy following his sad passing this year.
- Using technology to innovate- cut costs and build connectivity. We have revamped the dispute section of the AER website thanks to Trinas Pitsakos AER Web Manager AER Environmental Ambassador & Accessibility Champion, Information Technology & Data Services



- We have built a secure hub on the Resolve site for communication with the DMS and DMC contacts; and
- Started the integration of technology for effective dispute management.

I am delighted to have been reappointed as WEMDRA and I look forward to another meaningful and productive 3 years supporting the collaborative resolution of disputes in this important market.

4

Kind Regards

A handwritten signature in purple ink, appearing to be "SK" with a stylized flourish.

Shirli Kirschner

Wholesale Energy Market Dispute Resolution Adviser. .