

1 February 2008

Mr Chris Pattas
General Manager
Network Regulation South Branch
Australian Energy Regulator
PO Box 520
Melbourne VIC 3001

Dear Chris,

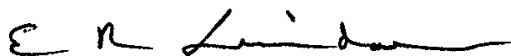
Issues Paper – electricity distribution network service providers
service target performance incentive scheme

I refer to the above issues paper and your request for submission on the issues discussed in the paper.

Please find attached ETSA Utilities submission which addresses the factors and issues raised in the above paper.

If you have any questions or queries or require further information about our submission please contact me or Mr Grant Cox on (08) 8404 5012.

Yours sincerely,



Eric Lindner
General Manager Regulation & Company Secretary
ETSA Utilities

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