**EUAA** Energy Users Association of Australia

14<sup>th</sup> August 2018

Mr Richard Gross CEO Ausgrid

Email: ceo@ausgrid.com.au

Dear Mr Gross,

## Re: Ausgrid - Determination 2014-19 - Remittal

The EUAA is the peak national body representing major Australian electricity and gas users. Our membership covers a broad cross-section of the Australian economy including significant retail, mining, manufacturing, materials and food processing industries. It is a member of Ausgrid's Customer Consultative Committee (CCC).

At a CCC meeting on Tuesday 7<sup>th</sup> August 2018, the EUAA has received a briefing from Ausgrid on your progress through the remittals process. We have also reviewed your Proposal Letter to the AER that was circulated to CCC members by Selina O'Connor on 6<sup>th</sup> August 2018 and the Customer Fact Sheet circulated by Selina on 9<sup>th</sup> August 2018.

We are very disappointed that the process to reach resolution has taken so long compared to the remittal process involving Essential and Endeavour. This process to get to this resolution has not served the long term interests of consumers very well.

We would raise no objection to the AER approving the remittal details as outlined in the Proposal Letter referred to above which, on balance, we think is in the long term interests of consumers.

Regards

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Andrew Richards EUAA CEO