

Market Review and Competition Benefits Test Forum

An End-User View

Peter Dobney Chairman, Energy Users Association of Australia Melbourne, Monday, 28 July 2003



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What Are They Good For? Absolutely Nothing?

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Context

- Extreme volatility in energy price and ancillary service costs are not signs that the <u>NEM</u> is working.
- Volatility is caused by exercise of market power which is aided by an "inadequate" transmission system (and weak regulation).
- Volatility is artificial, not a sign of "real" scarcity.
- The UK has dealt with the same issues a whole lot better than we have.



Why this is important to end-users

- Australia depends on internationally competitive industries
 - many are energy intensive
 - it is unsound policy to damage these industries by not fixing "obvious" problems
- EUAA not opposed to energy markets
 - but do not support policies that risk damaging competitiveness
 - also need clear evidence that "the market" can sustain itself in long run without government intervention
- Australia must develop a coherent national approach to energy market development and Regulation.
- The UK has managed "federal" expectations (England, Scotland and Wales), why can't we? We still have 5 warring tribes.



Some volatility is (currently) unavoidable

- It is reasonable to expect some volatility in electricity price.
 - End-users with the most volatile demand receive absolutely no price signals.
 - End-users have inadequate access to easy, convenient and automatic load management infrastructure.
 - Production (and transport) cost is not constant.
 - Different consumers (likely) do assign different "value" to consumption – particularly of hot summer days.



Market Power

- "Unnecessary" volatility is a curse. It highlights the inherent inefficiencies with the NEM gross pool.
- Extreme volatility causes:
 - Substantial changes in contract prices from one contract period to the next.
 - Inability for large end-users to lock in long-term contracts at prices that allow us to compete.
 - Unacceptably high risk costs that exceed any efficiency "dividend" from reform.
 - Lack of "cohesive" or timely signals for supply-side capacity investment.



End-users can help do something about it

- The EUAA Demand Side Response Facility Trial showed large end-users can and will respond
- If enough did respond,
 - price might be capped at no more than 10% of VoLL and
 - Greater efficiency achieved in network investment.
- But the incentives have to be right
 - Hammering end-users with cost-reflective prices is not enough
 - If DSR delivers benefits, providers should be able to gain access to that benefit (and not "let" the supply-side capture the benefit)
- There is no reason, apart from regulatory inertia, why small consumers should be excluded.



Market Power and Competitiveness

- The NEM falls short on competitiveness.
- Regional prices differ markedly, driven by generators exploiting transmission constraints and exercising market power.
- No effective action by NECA or ACCC to fix either of these problems, leaving end users 'short changed'.
- We have been talking about this for years literally.
- OFFER and OFGEM have done a whole lot better.



What do we get for our money?





Costs of failed "regulation"

- Differential Regional Spot Price has cost endusers at least \$6 billion since the NEM started.
- Price volatility risk can add 80-100% to the cost of retail energy.
- Meanwhile, NECA and the ACCC sit on their hands and do nothing but focus on detail.
- We cannot say we don't know if we have a problem.



Let's Put This is Perspective

- End-users pay all the costs of the market and expect the market to deliver
 - Energy market turnover is around \$7 bn/y
 - Network services cost <u>end-users</u> around \$5.2 bn/y
 - The total cost to end-users at least \$18 bn/y
- End-users have paid 100% of shared network costs that total >\$22 billion since 1998
- End-users have paid all of the costs of managing risks created by poor market design.



End-users' conclusions

- Too weak treatment of market power issues
 - NECA happily reporting exercise of market power
- Piecemeal treatment of *regulatory test* "problems"
 - Up to six different reviews of issues related to the *regulatory test* (IRPC, MCE, NEMMF, ACCC, NECA (beneficiary pays), NECA (DB *regulatory test*)).
- Disjointed, poorly thought through logic
 - Cost-benefit analysis applied to 'welfare' economics in the *regulatory test*; but
 - End-users pay <u>all</u> the costs for shared networks
 - Plenty of evidence that "cross-over" effects occur.



Recommendations

- 1. Follow the UK "model"
 - Provide adequate means for end-users and gencos to contract
 - Deal with market power effectively
 - Provide "real" incentives for NSPs to be efficient and serve consumers.
- 2. Either ditch the *regulatory test* or change it
 - It is misguided in its current form and that will not change under the ACCC proposals.
 - If it <u>must</u> stay change it to an application of cost-benefit analysis to "straightforward" investment assessment from the point of view of the <u>end-users who pay for shared network services</u>
 - Include the full benefit <u>to end-users</u> of increased competition that removal of transmission constraints would bring.
- Provide "proper" incentives for NSPs to do the "right" thing including effective incentives to support efficient DSR and deliver benefits to end-users.
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