

APPENDIX 53

Tariff class assignment

Energex

Tariff Class Assignment

October 2014



1 Tariff Class Assignment

The following customer characteristics are taken into account by Energex when determining the applicable tariff class for a potential customer:

- voltage level
- customer size and usage profiles
- nature of connection to the network.

In addition to the above, the following guidelines apply:

- Allocation of a customer with micro-generation facilities to a tariff will be made on the same basis as other connections. Energex's policy is detailed in Section 23.8.
- Where a new tariff is applied to a customer, it is standard practice to apply the tariff from the next billing period
- For new connections with no previous load history, they will be assigned to the appropriate default tariff based on their expected energy usage, supply voltage and meter type
- Instead of the default tariff, a customer will be assigned to a specific tariff for which they are eligible if requested by their electricity retailer or electrical contractor
- In accordance with clauses 6.18.4(a)(4) and 6.18.4(b), assignment of customers to tariff classes is reviewed periodically to assess if the tariff assignment is still applicable, given changes in usage. A change in connection voltage means that the connection is treated as if it is a new connection and the process in Section 23.8 will be followed to assign the customer to a suitable tariff class.

The procedure for assigning and reassigning customers to tariff classes relates specifically to the application of mandated tariffs. Customers who have chosen to participate in a tariff trial will not normally be subject to this review process.

The process for assigning a customer to one or more tariff classes (and applicable network tariff codes) for SCS is outlined in Section 23.8. As depicted, within each tariff class there are a number of tariffs available. Typically, each tariff class has a default tariff that is applied to customers unless a specific tariff is requested by their electricity retailer or electrical contractor.

To limit transaction costs and ensure pricing signals are not distorted by frequent changes in customer tariff assignment, customers are generally only allowed one requested tariff change per 12 month period. For customers with demand levels that fluctuate frequently, Energex may apply a reasonable tolerance limit up to 20 percent on tariff thresholds to mitigate frequent tariff reassignment, and subsequently limit customer impact.

Figure 1 - Assignment of customers to SCS tariff classes (Flowchart A)

