

Ergon Energy and Energex

Residential and Small Business Customer Impact
South East and East

Customer Impact Analysis

This Customer Impact Analysis is provided for Residential and Small Business Customers in Energex South East and Ergon Energy East.

Customers have expressed a desire to understand the implications of the 10,000kWh wide band IBT. Therefore, this analysis commences by demonstrating bill impact around this first block.

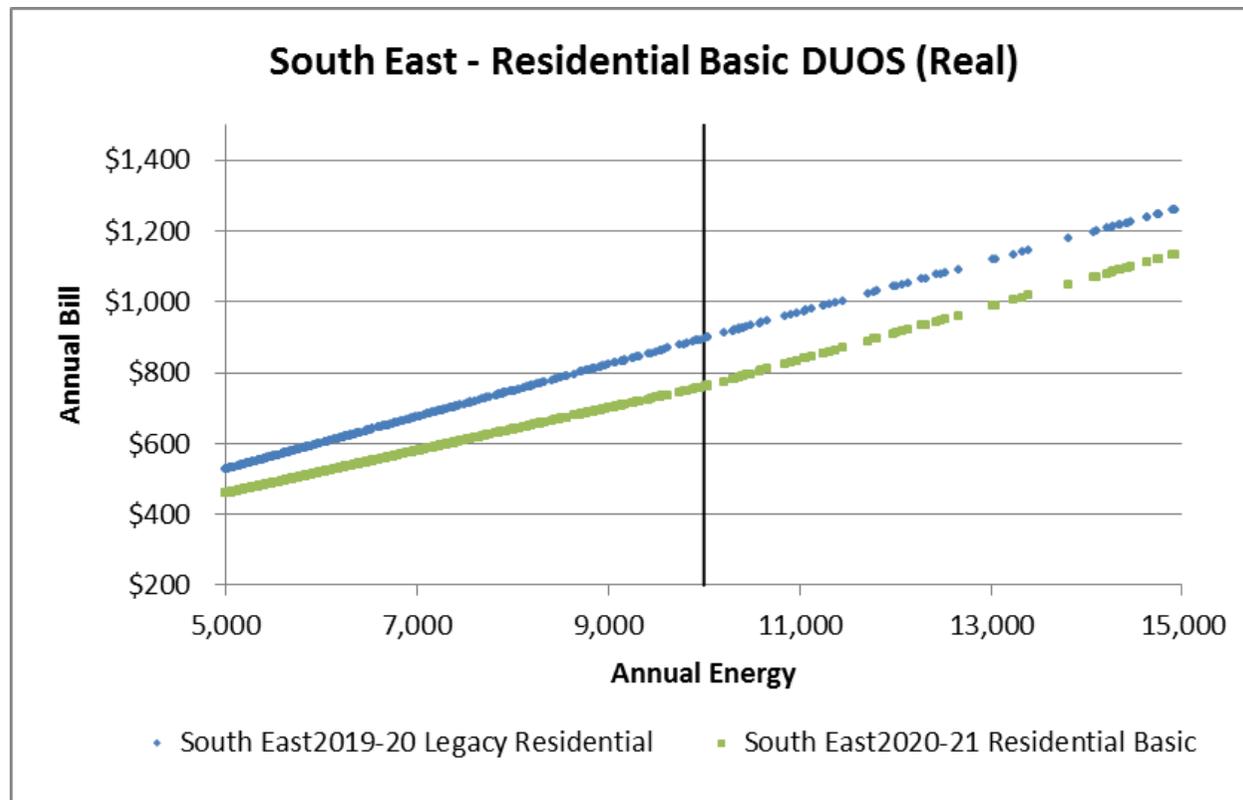
The remaining Customer Impact analysis provides population impact for Basic, Demand and Capacity expressed first as dollar impact should they change from their legacy 2019-20 tariff to the new tariff suite, and both tariffs plotted together.

Energex Residential and Small Business Customer Impact

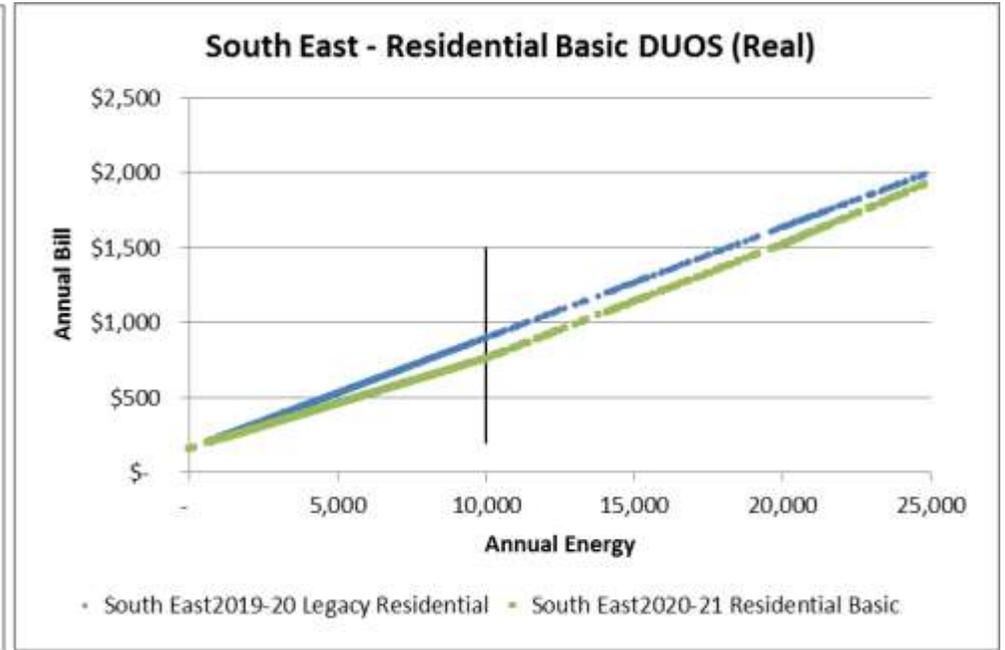
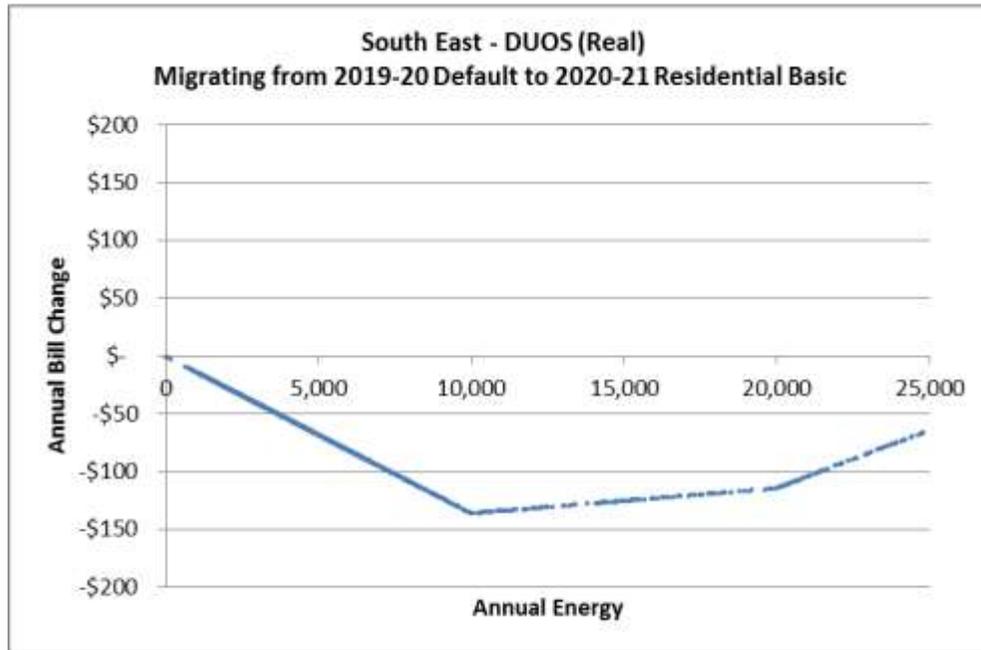
South East Residential

IBT Cross Over at 10,000kWh

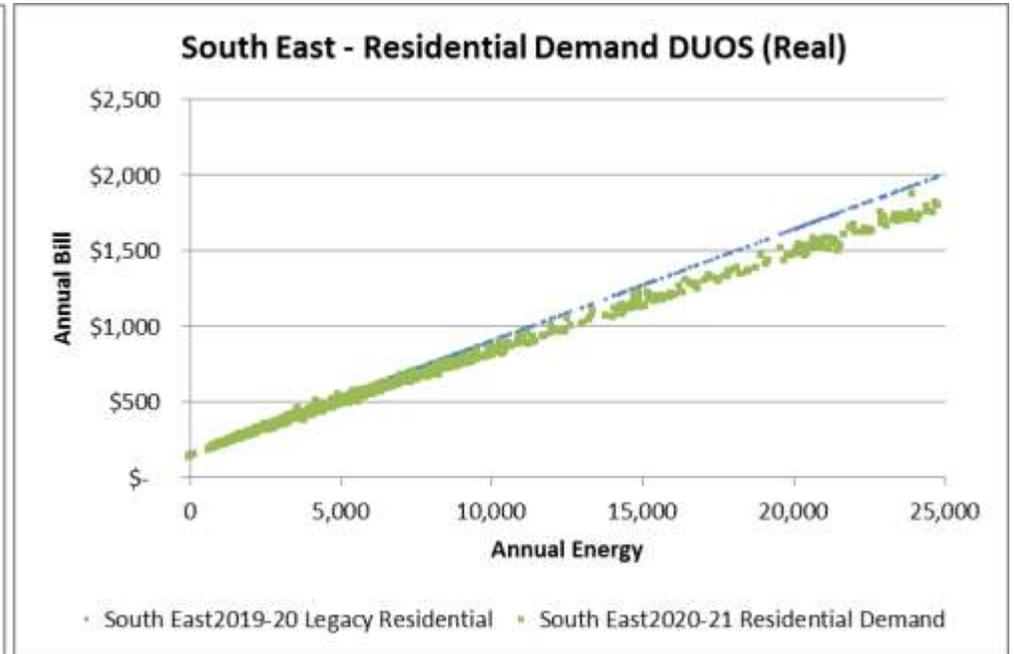
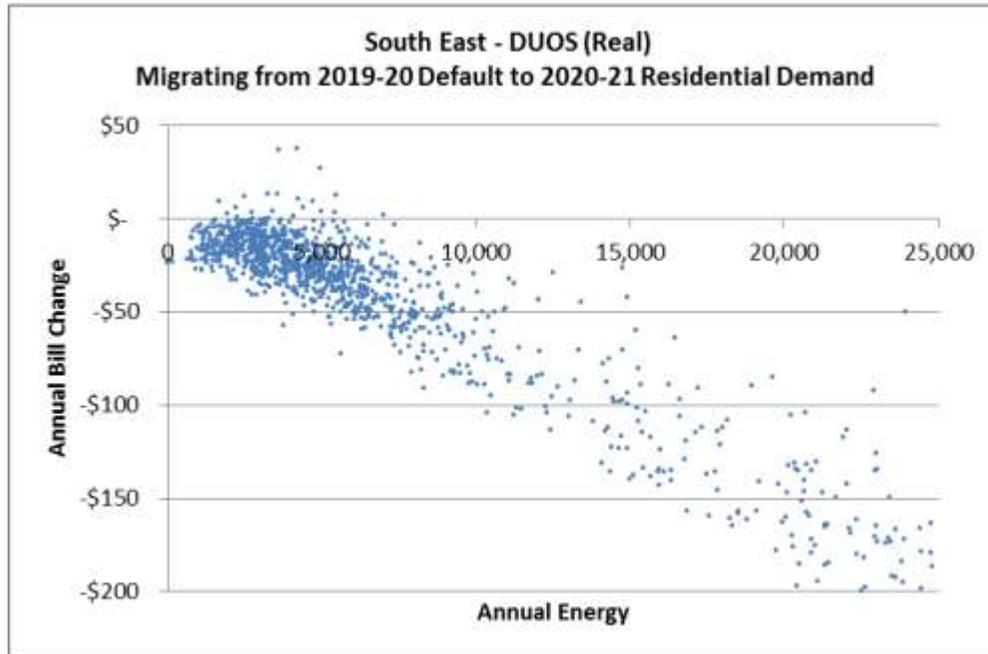
Note, of Residential Customers currently on Residential Flat (NTC8400) under 100MWh, 94% are under 10,000kWh and therefore will experience a bill largely alike their legacy tariff.



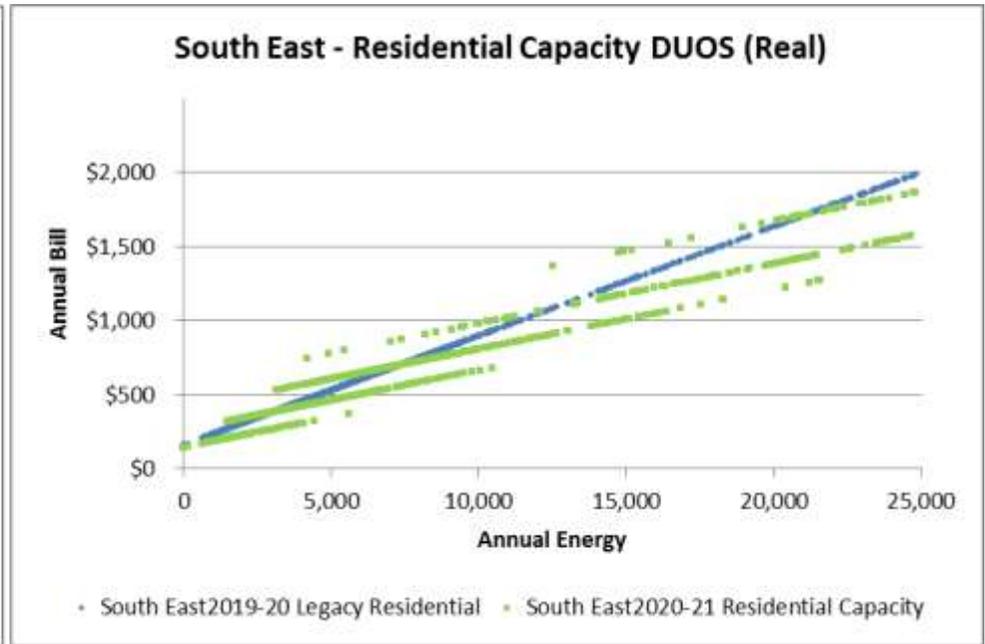
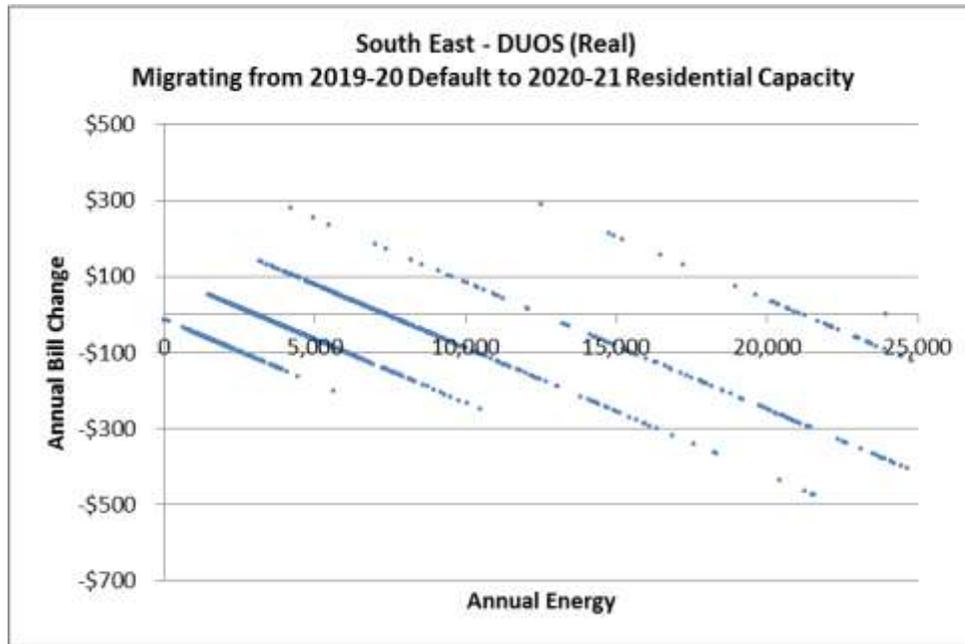
Residential Basic



Residential Demand



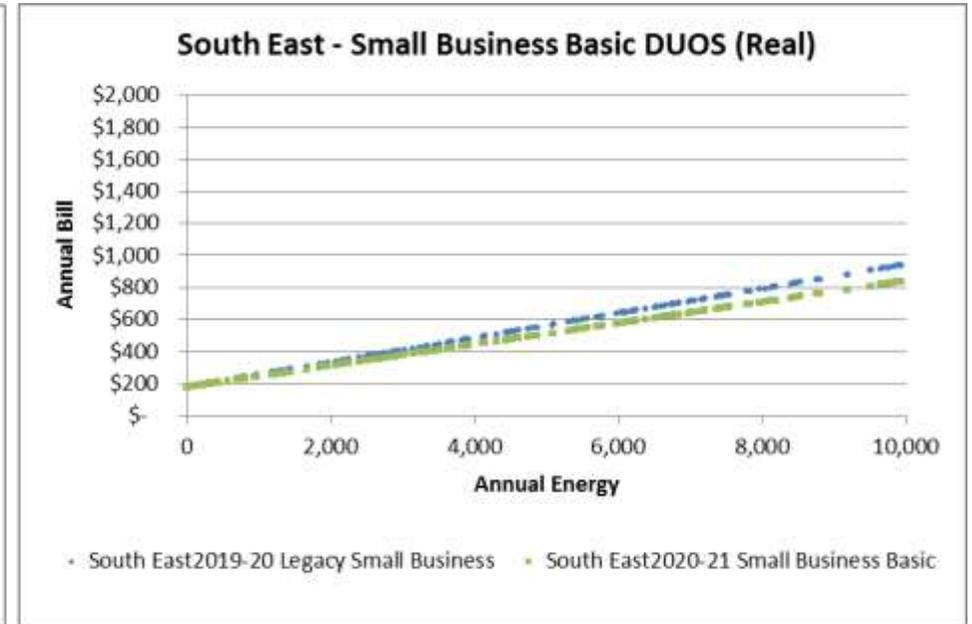
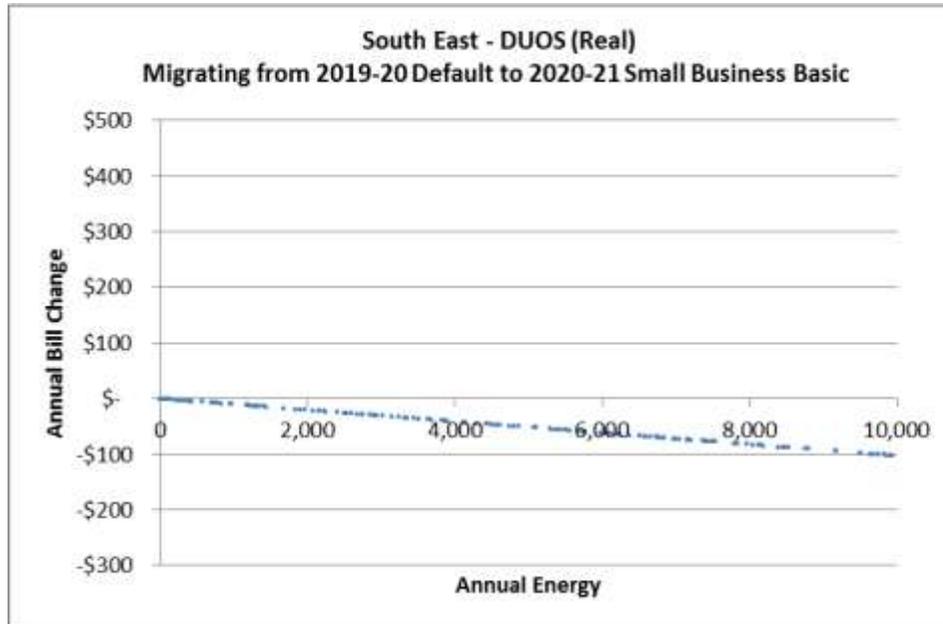
Residential Capacity



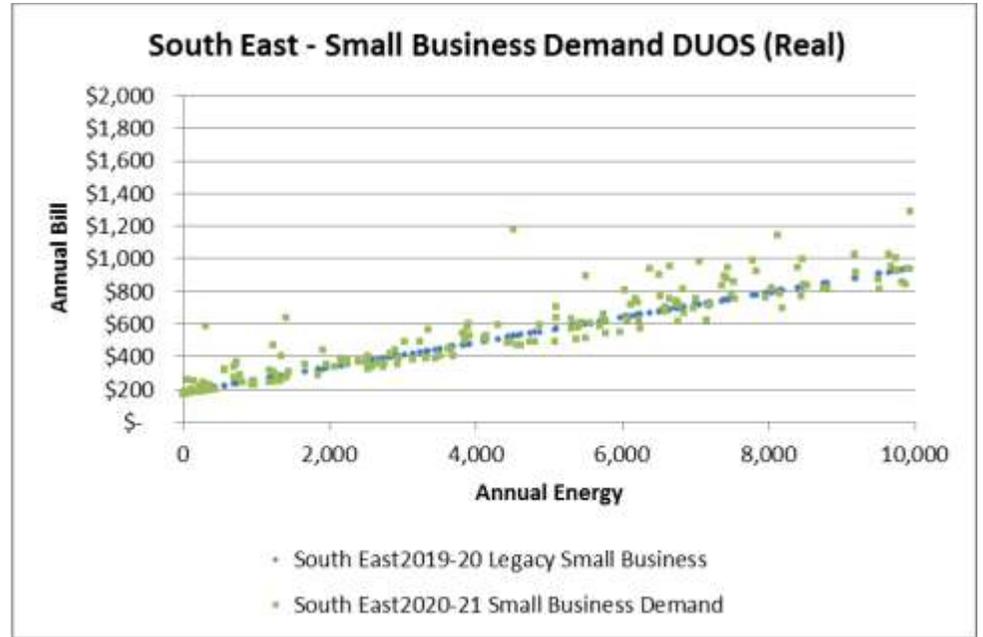
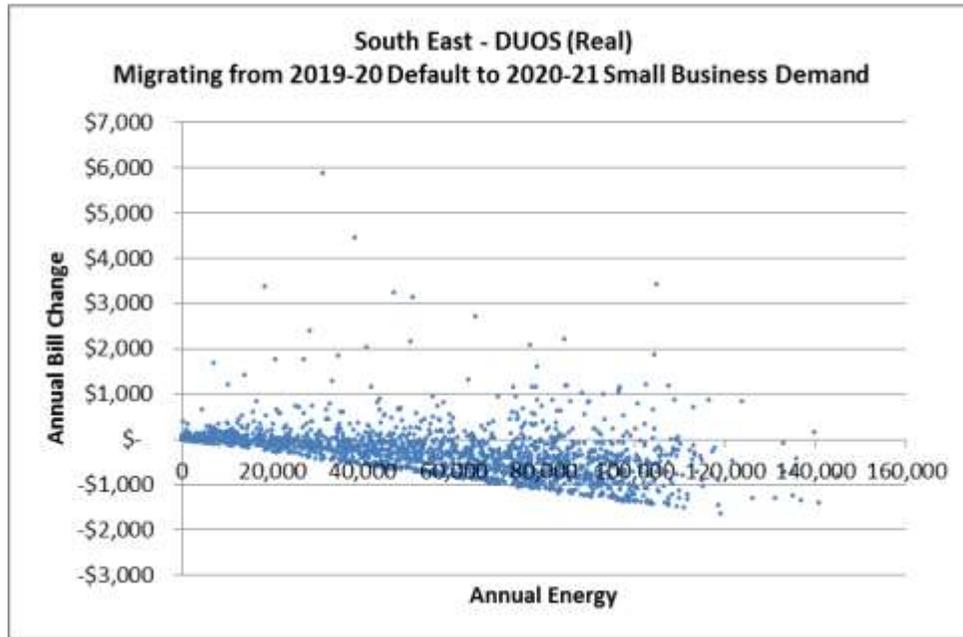
South East Small Business

Small Business Basic

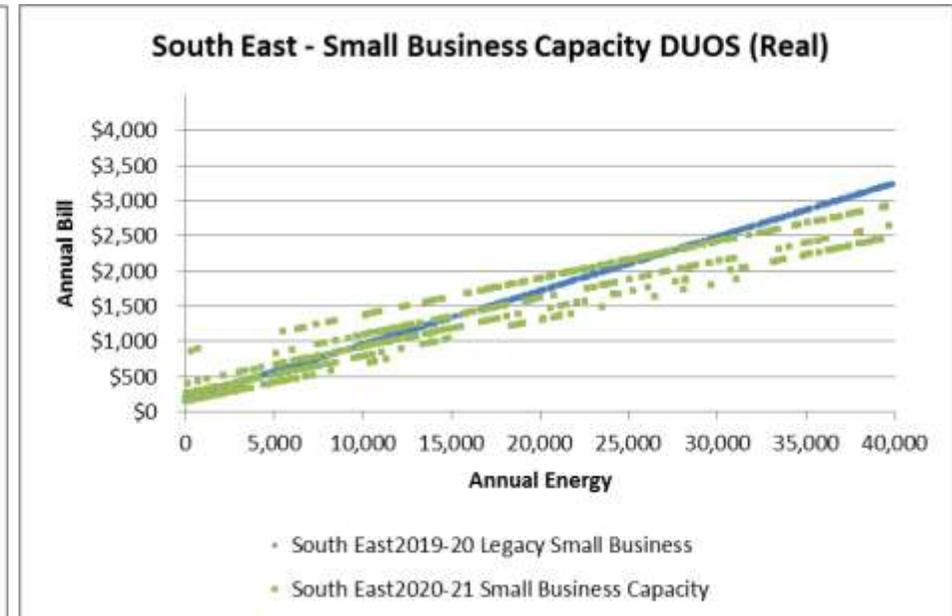
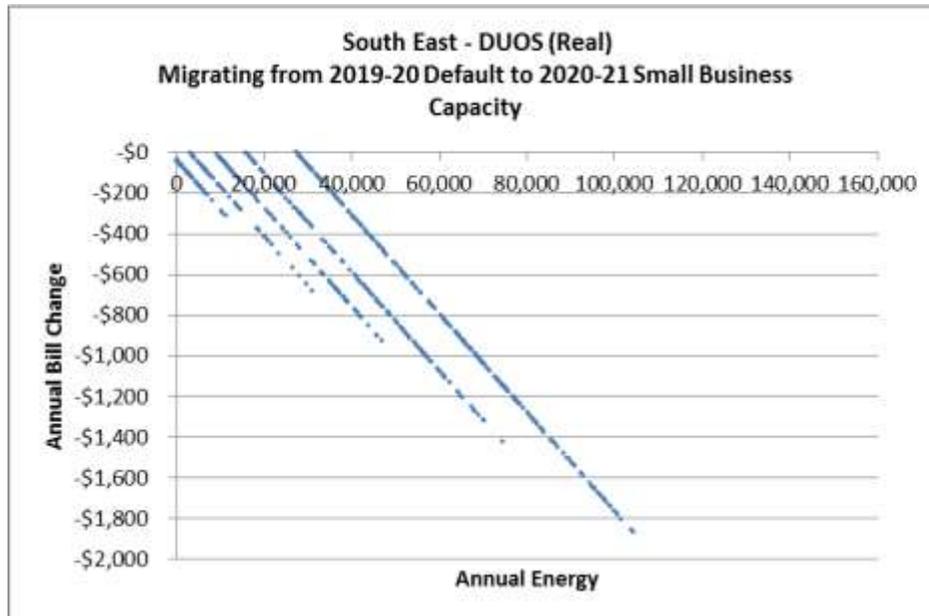
Note, of Small Business Customers currently on Small Business Flat under 100MWh, 60% are under 10,000kWh and therefore will experience a bill largely alike their legacy tariff. A further 17% of customers will fall within the 10,000-20,000kWh threshold.



Small Business Demand



Small Business Capacity

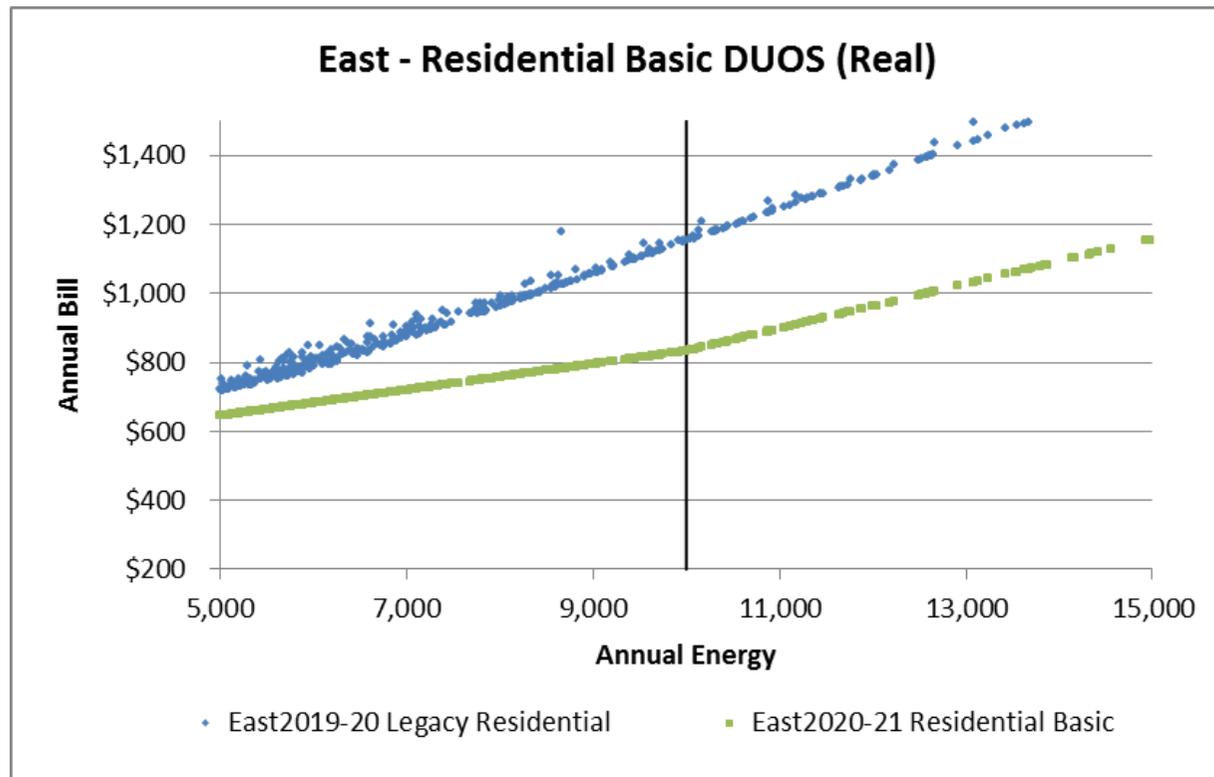


Ergon Energy East Residential and Small Business Customer Impact

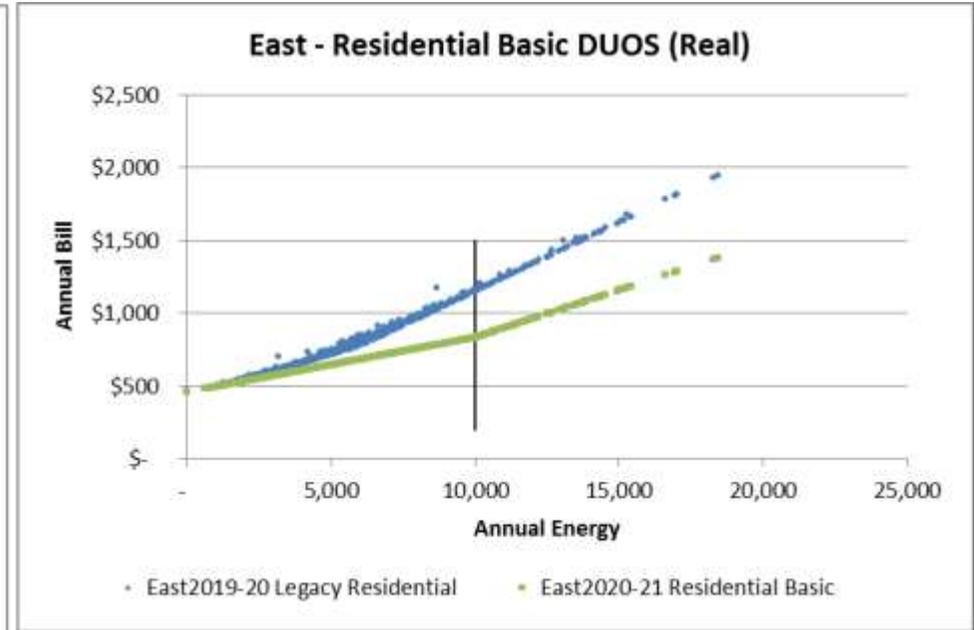
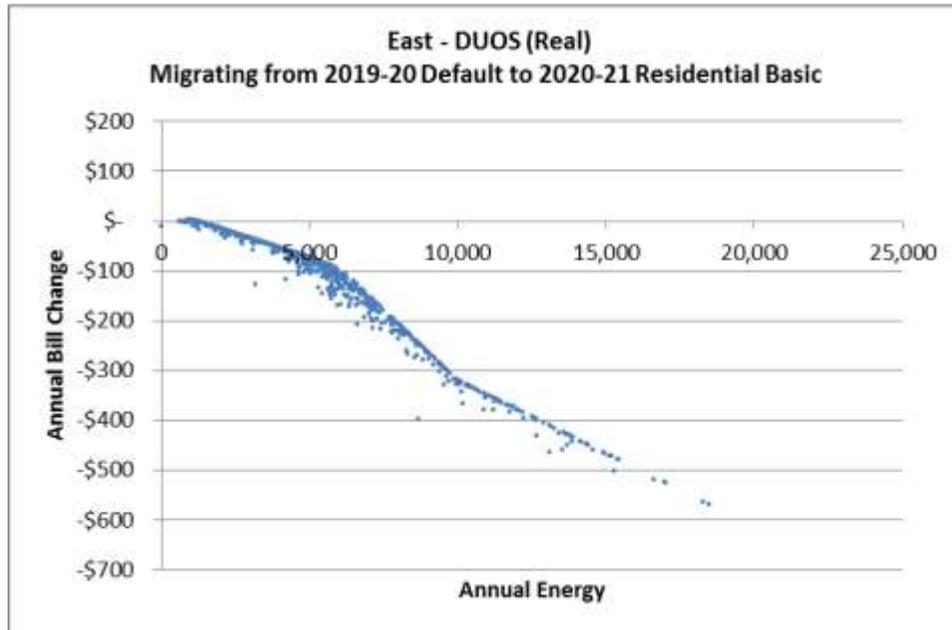
Under the Uniform Tariff Policy, the Queensland Government will subsidise any difference through Community Service Obligation (CSO) payments to support regional Queenslanders, ensuring they pay similar prices for their electricity as customers in South East Queensland

East Residential

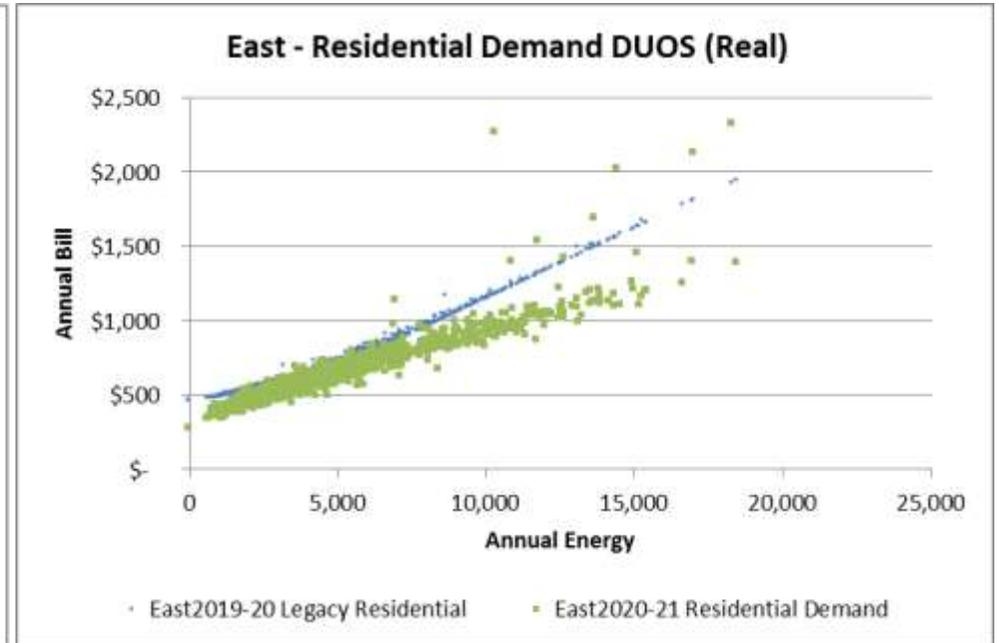
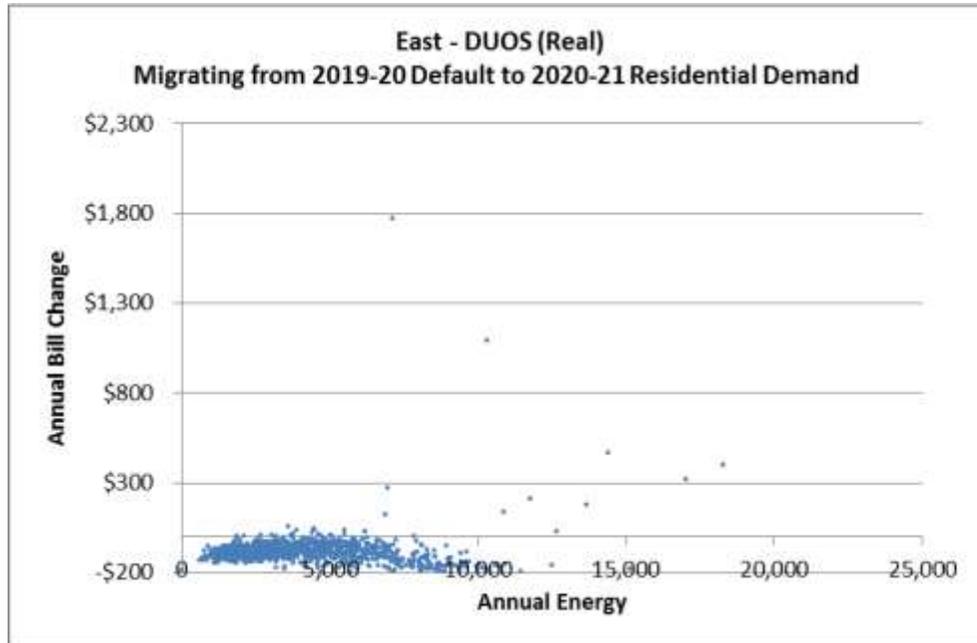
IBT Cross Over at 10,000kWh



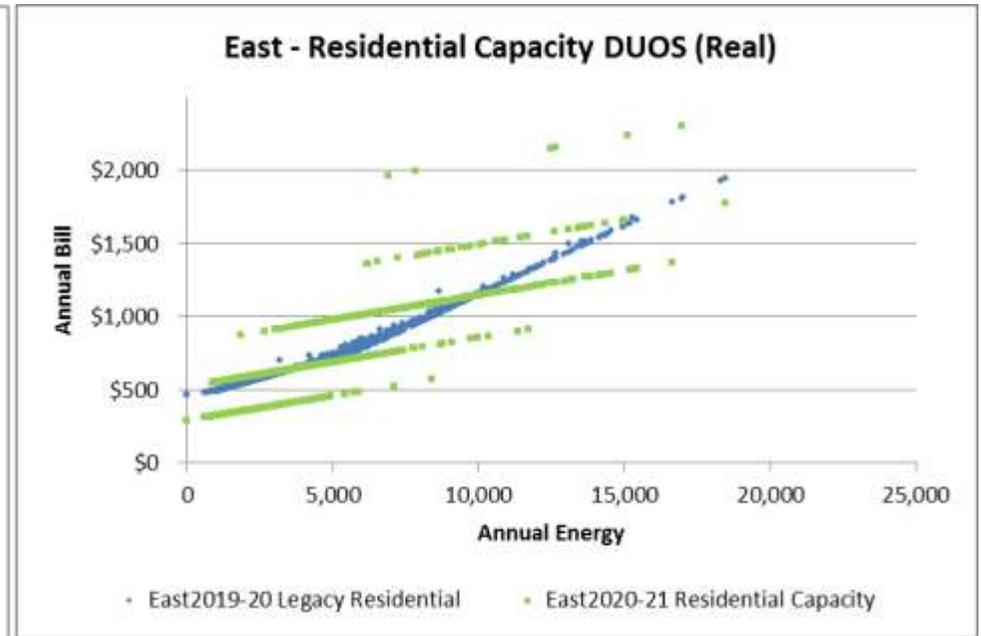
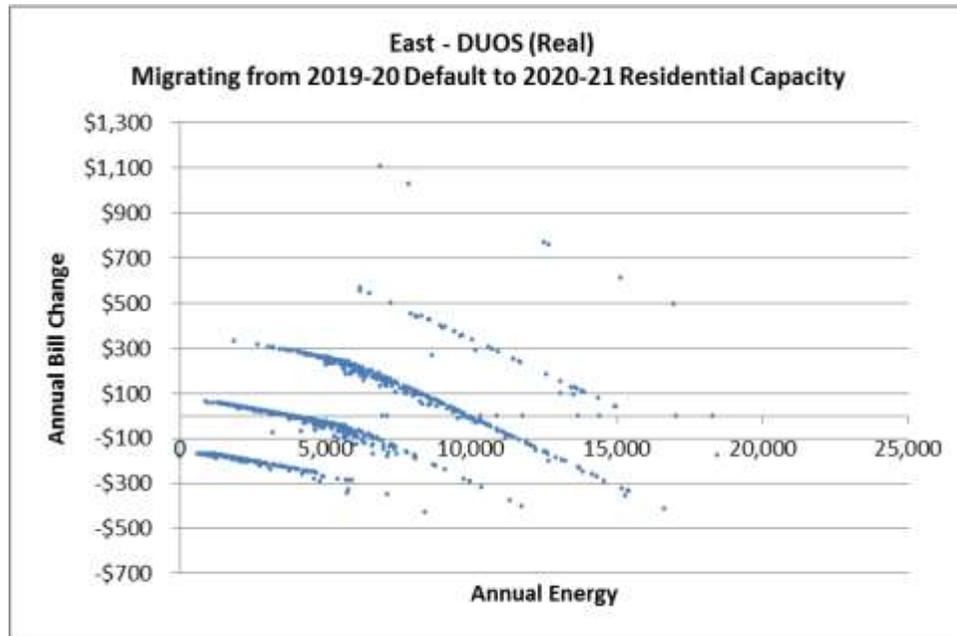
Residential Basic



Residential Demand

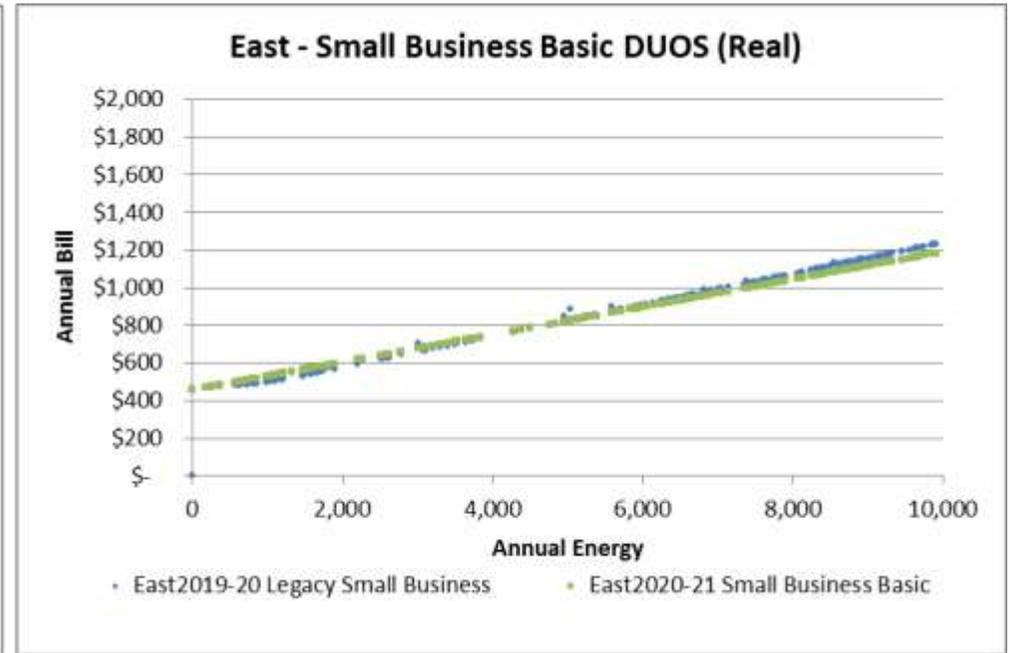
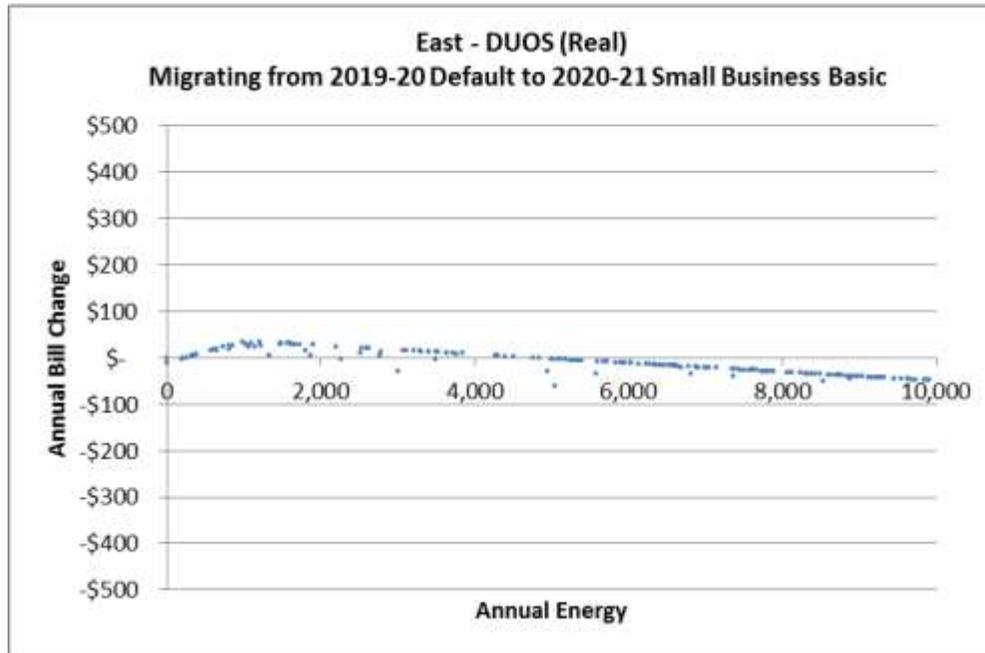


Residential Capacity

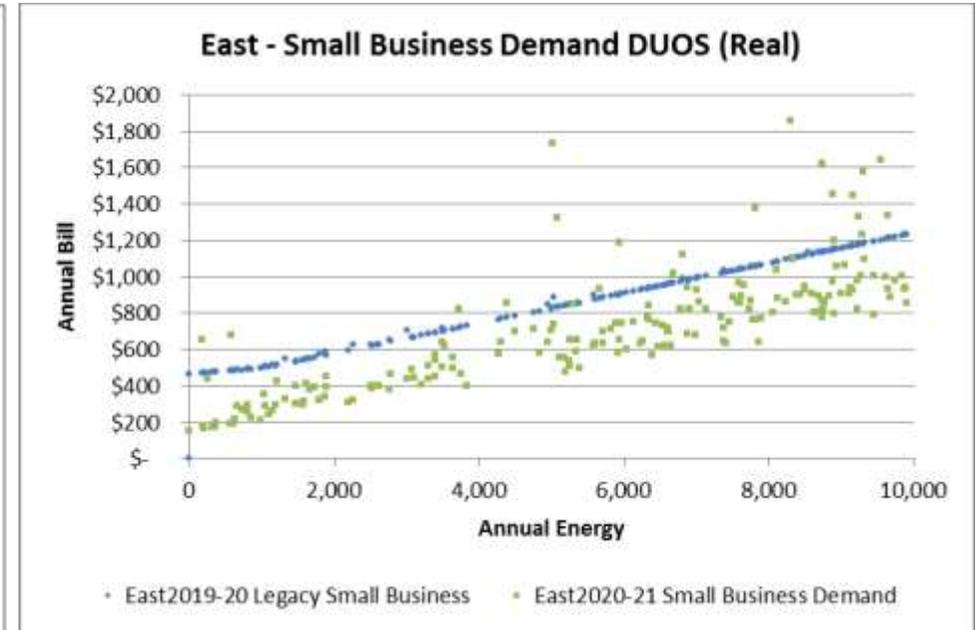
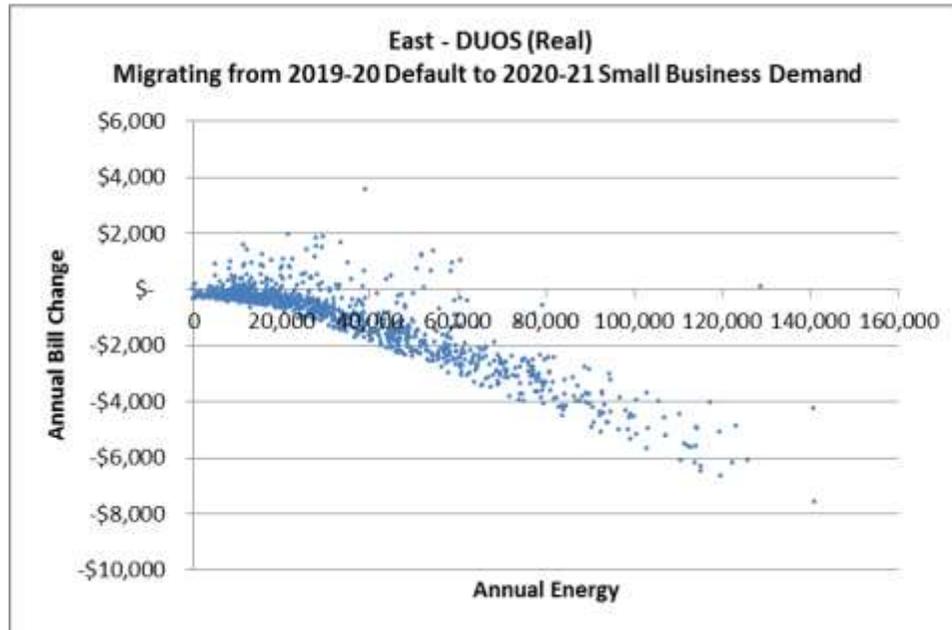


East Small Business

Small Business Basic



Small Business Demand



Small Business Capacity

