

570 George Street
Sydney NSW 2000

Address all mail to
GPO Box 4009 Sydney
NSW 2001 Australia

Telephone (+61) 13 1525
Facsimile (02) 9269 2830



3 February 2009

Mr Mike Buckley
General Manager – Network Regulation North
Australian Energy Regulator
PO Box 3131
Canberra ACT 2601

Dear Mr Buckley

Transmission Service Standard 2008

I am pleased to provide the AER with EnergyAustralia's transmission service standards results for 2008. Please find enclosed a copy of the AER's proforma, which has been populated with EnergyAustralia's data.

EnergyAustralia has calculated its transmission feeder availability consistent with its approach for previous years. EnergyAustralia's transmission feeder availability is calculated to be 98.64%, after excluding events longer than 14 days. This feeder availability translates into an S-factor of 0.84% or \$1m in annual revenue to be recovered in 2009-10.

I look forward to your consultant's review of EnergyAustralia's data. To make the necessary arrangements for the review or if you have any other questions about EnergyAustralia's results, please contact Matthew McQuarrie on (02) 9269 4353.

If you would like to discuss this matter with me, please do not hesitate to call on (02) 9269 4171.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Catherine O'Neill", is written over a light grey rectangular background.

Catherine O'Neill
Executive Manager – Network Regulation & Pricing

