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1 February 2007

Mr Steve Edwell
Chairman
Australian Energy Regulator
GPO Box 520
MELBOURNE VIC 3001

Dear Mr Edwell

Service standards report 2006

I am writing to submit EnergyAustralia's report on service standards for 2006 as required by the ACCC 2005 transmission revenue cap decision. I understand your consultant, PB Associates, will be undertaking a review of this report. In this regard, we look forward to hearing from PB Associates.

Please find EnergyAustralia's report attached. Also attached:

- o is a copy of the AER templates; and
- o another supporting document, which is of a procedural nature and is submitted in confidence.

Please do not hesitate to contact me on (02) 4951 9411 or Mr Harry Colebourn (02) 9269 4171 if you have any enquiries.

Yours sincerely,

A handwritten signature in blue ink, which appears to read "Lilliss".

Geoff Lilliss
Executive General Manager Network