

825 Ann Street, Fortitude Valley QLD 4006 PO Box 264, Fortitude Valley QLD 4006

## ergon.com.au

25 May 2015

Ms Sarah Proudfoot General Manager – Retail Markets Australian Energy Regulator GPO Box 520 Melbourne VIC 3001

Email: NSWACTelectricity@aer.gov.au

Dear Ms Proudfoot

RE: Consultation Paper - DRAFT AER Retail Pricing Information Guidelines

Ergon Energy Queensland (EEQ) welcomes the opportunity to respond to the Australian Energy Regulator's (AER) consultation on the DRAFT AER Retail Pricing Guidelines (April 2015 - Version 4.0).

As a member of the Energy Retailers Association of Australia (ERAA), EEQ supports the positions articulated in the ERAA's submission.

In addition, EEQ requests that the AER consider inserting an extra 'optional' field in the Energy Made Easy (EME) Energy Price Fact Sheets (EPFS) for Alternative Control Services (ACS) metering charges.

The rationale for this request is that retailers who wish to itemise ACS metering charges separately (in the interest of providing greater transparency to customers) ought to have the option to do so.

The EEQ Retail Regulatory Compliance Team has already communicated with the Retail Markets Team at the AER to indicate that we would like them to consider inserting this extra 'optional' field in the EME EPFS.

Should you wish to discuss this matter, please feel free to contact Michelle Norris, Manager, Retail Regulatory Compliance Team on 07 3851 6222 or Michelle.Norris@ergon.com.au

Yours Sincerely

Mark Easton

**GM Retail Strategy & Regulatory Affairs** 

Ergon Energy Retail

Phone:

07 3851 6395

Email:

mark.east on @ergon.com.au