

**From:** Norman Pinto

**Date:** 10 July 2020 at 9:56:29 am AEST

**To:** "[AERInquiry@ aer.gov.au](mailto:AERInquiry@ aer.gov.au)" <[AERInquiry@ aer.gov.au](mailto:AERInquiry@ aer.gov.au)>

**Subject:** RE: SOUTH STRADBROKE UTILITIES-APPLICATION FOR RETAIL EXEMPTION

Attention Susan Faulbaum

Overview

It is our submission that this application is at best inaccurate and misleading. The applicant does not own or operate the infrastructure for the production of electricity or the supply of gas which is owned by our Central Body Corporate and at this point there has been no indication this company is purchasing same? The applicant also owns no property within the resort which makes the application a pretence and should not proceed!

The current operators of the resort EDG Capital own a few resort buildings, marina, a couple of ageing ferries and the bars and restaurants associated with running the resort None of which are metered and control a small portion of the villas, apartments & Eco cabins. A quick look at Trip Advisor will give an accurate assessment of how thats going!

We, the owners pay for the generation of electricity & supply of gas on a recoverable basis of which no supporting documentation has EVER been made available to Bodys Corporate and is covered by Body Corporate Levies until 30/09/2020 so asking for a start date of 01/01/2020 is a fair indication of what is occurring here.

We are deeply concerned that within this application there is no requirement for propsoed fees and charges to be detailed or issues addressed regarding lack of or correct operation of metres thruout the Resort? Are we just supposed to trust them?

PART 1

6)Applicant doesn't own infrastructure

7)Applicant has no infrastructure for the generation of electricity or supply of gas

9)Applicant doesn't own infrastructure

10)Applicant has nothing to do with current supply

11)Current levies pay for energy supply until 30/09/2020 ?

12)There is no reception on the island has been dismantled and being turned into a bar?

13) [REDACTED]

14)Owns no infrastructure so these exemptions are meaningless

15)Historicly given the dilapidated state of the infrastructure there have been outages, sometimes for days on end

the last one about a month ago with no alternate available. These outages also stop gas, water and sewage so are

extremely severe in nature for those of us here

PART 2

16) [REDACTED]

17)Misleading, yes is the answer

18)Factually incorrect, in our Body Corporate for instance there are 102 cabins, 26 owned by the Resort Operator, 1

by the previous Resort Operator, 200 undeveloped non levy paying lots again owned by the previous Resort operator and 75 privately owned. [REDACTED]

19)Who's energy are they intending to sell?

20)None of the commercial properties mentioned are metred if this application were to be successful, the applicant

would be ideally placed to charge the private owners for ALL electricity & gas used with no checks & balances...

21)The classic doudle dip.....pay for the production then pay for the usage

22)Completely false.....no metres on resort buildings, street lighting attached to properties ad hoc thruout and old

inaccurate or no metres within the privately owned properties.

[REDACTED]

In closing, the private owner are ordinary people, some owner occupiers, some pensioners, some Air bnb holiday letters, some family holiday places and are worn down by the disgraceful goings on here and don't need a new unregulated charge thrust upon them or us,

Norman & Wendy Pinto  
Eco Lodges Lot 70

Sent from Samsung tablet