



# Supporting material list

**PAL RRP APP10 - Supporting materials list -  
Dec2020 - Public**

---

**Revised regulatory proposal 2021–2026**

This page is intentionally blank.

# Contents

1	APPENDICES .....	4
2	BUSINESS CASES .....	5
3	MODELS .....	6
4	ATTACHMENTS.....	8

# 1 Appendices

Code	Name	Confidential
PAL RRP APP01	Customer Service Incentive Scheme	No
PAL RRP APP02	Customer engagement in a business-as-usual environment	No
PAL RRP APP03	Director certification of material assumptions	No
PAL RRP APP04	Uncertainty	No
PAL RRP APP05	Tariff Structure Statement - Explanatory statement	No
PAL RRP APP06	Tariff structure statement	No
PAL RRP APP07	Indicative tariffs	No
PAL RRP APP08	L-factor additions for ESV levy and AEMO fees	No
PAL RRP APP09	Alternative control services charges	No
PAL RRP APP10	Supporting materials list	No
PAL RRP APP11	Confidentiality claim	No

## 2 Business cases

Code	Name	Proposal reference	Confidential
PAL RRP BUS 4.02	Pole replacement forecast	Replacement capital expenditure	No
PAL RRP BUS 6.11	Bushfire mitigation	Bushfire mitigation	No
PAL RRP BUS 7.02	Customer enablement	IT capital expenditure	No
PAL RRP BUS 7.15	Field service management solution	IT capital expenditure	No
PAL RRP BUS 9.01	Security of critical infrastructure	Operating expenditure	Yes
PAL RRP BUS 9.05	Insurance	Operating expenditure	Yes
PAL RRP BUS 9.06	Other step changes	Operating expenditure	No
PAL RRP BUS 9.07	Reclassification of repairs	Operating expenditure	No

# 3 Models

Code	Name	Proposal reference	Confidential
PAL RRP MOD 4.06	Lines replacement	Replacement capital expenditure	No
PAL RRP MOD 4.07	Environmental cost	Replacement capital expenditure	No
PAL RRP MOD 4.09	Plant and stations	Replacement capital expenditure	No
PAL RRP MOD 4.10	Protection replacement	Replacement capital expenditure	No
PAL RRP MOD 4.11	Network faults	Replacement capital expenditure	No
PAL RRP MOD 4.15 -	Pole summary	Replacement capital expenditure	No
PAL RRP MOD 4.16	CBRM - condition model	Replacement capital expenditure	No
PAL RRP MOD 4.17	CBRM - consequence model	Replacement capital expenditure	No
PAL RRP MOD 4.18	CBRM - risk interventions model	Replacement capital expenditure	No
PAL RRP MOD 5.01	Connections	Connections capital expenditure	No
PAL RRP MOD 6.01	Augex	Augmentation capital expenditure	No
PAL RRP MOD 6.04 -	Network comms	Augmentation capital expenditure	No
PAL RRP MOD 6.09	Bushfire safety	Bushfire mitigation capital expenditure	No
PAL RRP MOD 6.10	REFCL cost model	Bushfire mitigation capital expenditure	No
PAL RRP MOD 6.17	FSD model	Bushfire mitigation capital expenditure	No
PAL RRP MOD 6.18	FOLCB model	Bushfire mitigation capital expenditure	No

Code	Name	Proposal reference	Confidential
PAL RRP MOD 7.01	IT capex	IT capital expenditure	No
PAL RRP MOD 7.21	Customer enablement	IT capital expenditure	No
PAL RRP MOD 7.22	Field service management solution	Operating expenditure	Yes
PAL RRP MOD 9.01	Step changes	Operating expenditure	Yes
PAL RRP MOD 10.02	PTRM 2021-26	Revenue	No
PAL RRP MOD 10.05	Consolidated capex	Capital expenditure	No
PAL RRP MOD 10.06	Opex	Operating expenditure	No
PAL RRP MOD 10.11	STPIS incentives	Incentives	No
PAL RRP MOD 10.12	STPIS targets	Incentives	No
PAL RRP MOD 10.14	CSIS targets	Customer service incentive scheme	No
PAL RRP MOD 10.15	CSIS compliance	Customer service incentive scheme	No
PAL RRP MOD 11.02	Metering PTRM & exit fees 2021-26	Alternative control services	No
PAL RRP MOD 11.04	Metering cost model	Alternative control services	No
PAL RRP MOD 13.01	Public lighting	Alternative control services	No

# 4 Attachments

Code	Name	Proposal reference	Confidential
PAL RRP ATT01	Forethought - Customer Engagement Stage two	Customer Service Incentive scheme	No
PAL RRP ATT02	Forethought- Customer Engagement Stage three	Customer Service Incentive scheme	No
PAL RRP ATT03	Forethought- Customer Engagement Stage four	Customer Service Incentive scheme	No
PAL RRP ATT04	Submission to draft benchmarking report	Operating expenditure	No
PAL RRP ATT05	Forethought - Impacts of COVID-19, summary stakeholder feedback	Stakeholder engagement, COVID-19	No
PAL RRP ATT06	Forethought - Energy Market Transformation, summary stakeholder feedback	Stakeholder engagement	No
PAL RRP ATT07	Forethought - Asset Replacement, summary stakeholder feedback	Stakeholder engagement	No
PAL RRP ATT08	CAP - Summary of Customer Enablement Proposal	Stakeholder engagement	No
PAL RRP ATT09	CAP - Addressing feedback on Customer Strategy	Stakeholder engagement	No
PAL RRP ATT10	CAP - Addressing feedback on the Customer Service Incentive Scheme	Stakeholder engagement	No
PAL RRP ATT11	CAP - Customer Experience Dashboard	Stakeholder engagement	No
PAL RRP ATT12	CAP - Customer Strategy	Stakeholder engagement	No
PAL RRP ATT13	CAP - Meeting 1 Agenda	Stakeholder engagement	No
PAL RRP ATT14	CAP - Meeting 1 Minutes	Stakeholder engagement	No
PAL RRP ATT15	CAP - Revised Customer Enablement Proposal for review	Stakeholder engagement	No
PAL RRP ATT16	CAP - Summary of Customer Service Incentive Scheme Proposal	Stakeholder engagement	No
PAL RRP ATT17	CAP - Covid-19 Impact Stakeholder Engagement Summary	Stakeholder engagement	No
PAL RRP ATT18	CAP - Covid-19 Impacts reading material	Stakeholder engagement	No
PAL RRP ATT19	CAP - Meeting 2 Agenda	Stakeholder engagement	No
PAL RRP ATT20	CAP - Meeting 2 Minutes	Stakeholder engagement	No
PAL RRP ATT21	CAP - Summary of AER draft decision on opex rate of change	Stakeholder engagement	No



Code	Name	Proposal reference	Confidential
PAL RRP ATT22	CAP - Asset replacement stakeholder summary report	Stakeholder engagement	No
PAL RRP ATT23	CAP - Energy transition stakeholder summary	Stakeholder engagement	No
PAL RRP ATT24	CAP - Future network pre-read	Stakeholder engagement	No
PAL RRP ATT25	CAP - Meeting 3 Agenda	Stakeholder engagement	No
PAL RRP ATT26	CAP - Poles management pre-reading	Stakeholder engagement	No
PAL RRP ATT27	CAP - Meeting 3 Minutes	Stakeholder engagement	No
PAL RRP ATT28	CAP - Addressing PAL RRP ATT- CAP feedback on COVID-19	Stakeholder engagement	No
PAL RRP ATT29	CAP - Forecasting for the impacts of COVID -19	Stakeholder engagement	No
PAL RRP ATT30	CAP - Updated poles management numbers	Stakeholder engagement	No
PAL RRP ATT31	CAP - Our business as usual engagement	Stakeholder engagement	No
PAL RRP ATT32	CAP - Customer engagement appendix	Stakeholder engagement	No
PAL RRP ATT33	CAP - Customer commitments	Stakeholder engagement	No
PAL RRP ATT34	CAP - Future Network infographic	Stakeholder engagement	No
PAL RRP ATT35	CAP - Meeting 4 Agenda	Stakeholder engagement	No
PAL RRP ATT36	CAP - Meeting 4 Minutes	Stakeholder engagement	No
PAL RRP ATT37	OTS - AMI data for network management	Metering, Operating expenditure, Augmentation capital expenditure	No
PAL RRP ATT38	Victoria Power Networks v Commission of Taxation	Connections	No
PAL RRP ATT39	Letter to AER re tax decision	Connections	No
PAL RRP ATT40	Field service management market scan	IT capital expenditure	Yes
PAL RRP ATT41	NERA - MTFP review	Operating expenditure	No
PAL RRP ATT42	BIS Oxford - Labour price forecast	Operating expenditure	No
PAL RRP ATT43	BIS Oxford - Changes to AER Treatment of Inflation	Operating expenditure	No
PAL RRP ATT44	ClickSoftware End-of-Life schedule	IT capital expenditure	No

Code	Name	Proposal reference	Confidential
PAL RRP ATT45	Victoria's Big Housing Build	Connections	No
PAL RRP ATT46	Insurance invoice 2018/19	Operating expenditure	Yes
PAL RRP ATT47	Insurance invoice 2019/20	Operating expenditure	Yes
PAL RRP ATT48	Insurance invoice 2020/21	Operating expenditure	Yes
PAL RRP ATT49	Insurance invoice primary 2020/21	Operating expenditure	Yes
PAL RRP ATT50	Premiums forecasting report	Operating expenditure	Yes
PAL RRP ATT51	Victorian communities need power shut off during bushfire threat	Bushfire	No
PAL RRP ATT52	More renewables to help drive Victoria's economic recovery	Connections	No
PAL RRP ATT53	Taylor Fry and Willis Re, Jemena Bushfire Liability Insurance, Public Summary -	Operating expenditure	No
PAL RRP ATT54	JMA Architects - Brooklyn site plan	Non-network capital expenditure	Yes
PAL RRP ATT55	JMA Architects - Brooklyn proposed office plan	Non-network capital expenditure	Yes
PAL RRP ATT56	Contract of Sale - Echuca Lot 3 McKenzie Road	Non-network capital expenditure	No
PAL RRP ATT57	Contract of Sale - Echuca Lot 2 McKenzie Road	Non-network capital expenditure	No
PAL RRP ATT58	Odonnell Salzano Lawyers - Echuca trust receipt	Non-network capital expenditure	No
PAL RRP ATT59	Connection policy	Connections	No
PAL RRP ATT60	Frontier - The impact of artificially suppressed government bond yields	Revenue	No
PAL RRP ATT61	CutlerMertz - Pole model peer review	Replacement capex	No
PAL RRP ATT62	Deemed distribution contract	Connections	No