RoLR cost recovery
RoLR scheme preparation costs

Instructions:

Enter in the table below a breakdown of the costs in relation to the RoLR scheme which the default RoLR has incurred in preparing for the RoLR event. Fill out the table below in the following manner:
1) In the **cost type** column, identify each RoLR scheme cost which the default RoLR has incurred.
2) In the **description** column, for each cost type, a description of the RoLR scheme cost.
3) In the **cost incurred** column, for each cost type, the quantum of the costs which the default RoLR has incurred or will incur under the RoLR scheme and is seeking to recover.
4) In the **supporting documentation** column, indicate what documentation has been provided verifying the costs incurred or to be incurred and showing such costs have been incurred as a result of the default RoLR's obligations in preparing for a RoLR event under the RoLR scheme.

Cost type	Description	Cost incurred ($)	Supporting documentation
Implementation/Set up costs, & Labour	Development of ROLR operational plan	$7,369.89	Business Analyst working time spent 21/03/2013 through to 18/06/2013 (138:10 hours; 18.42 days @ $400 per day).
Labour	Preparation for SA gas ROLR testing.	$6,000.00	Regulatory Manager, 10 days @ $600 per day.
System enhancement cost	Automation tools for creation of customer, site and contract data.	$25,000.00	Redacted - Commercial in Confidence
System enhancement cost	System enhancement cost, system updates to accommodate T900 automation.	$35,104.00	Redacted - Commercial in Confidence
	Development of copy for two required ROLR letters: (a) For contact customers of the failed retailer advising them of the ROLR event, their rights, and their rates, and; (b) For AGL customers with a pending transfer to the failed retailer.	$1,575.00	Redacted - Commercial in Confidence
System enhancement cost	Cost of having ROLR letters set up in readiness at mail house, to meet 25 business-day requirement.	$500.00	Redacted - Commercial in Confidence
Labour	Work undertaken to assemble incurred and estimated costs for ROLR cost recovery	$795.56	Business Analyst working time spent 12/08/2013 through to 27/09/13 (14.92 hours; 1.99 days @ $400 per day).
Labour (Vendor)	APA Bilateral Testing	$11,261.00	Redacted - Commercial in Confidence
		$87,605.45	