

## Application for Individual Exemption SimpleSolar Pty Ltd

SimpleSolar Pty Ltd is seeking an individual exemption in relation to Solar Power Purchase Agreements. Please see below the required information relating to this application.

General Information Requirements

### 1 Your legal name.

SimpleSolar Pty Ltd

2 Trading name if different to your legal name.

Trading as SimpleSolar Pty Ltd

3 Australian Business Number (ABN) or Australian Company Number (ACN).

32 169 577 119

4 Registered postal address for correspondence. We may verify this information with the Australian Securities and Investments Commission (ASIC) or other relevant agency.

724/8 Merriwa St, Gordon NSW 2072

5 Nominated contact person, including their position in the organisation and contact details.

Amos Young, Director of SimpleSolar Pty Ltd

Contact details removed for privacy and confidentiality and to prevent unsolicited personal contact.

6 Why you are seeking an individual exemption, and why you believe that an exemption (rather than a retailer authorisation) is appropriate to your circumstances.

SimpleSolar's operations are limited to the management of SPPAs and the associated installation of solar PV systems. SimpleSolar will only serve business customers, not consumers or households. AER guidance indicates that this does not require retailer authorisation and that an individual exemption is appropriate.

7 The address of the site at which you intend to sell energy, including a map of the site and a brief description of this site and its current and future use/s.

Not required for SPPA Individual Exemption Applications.

8 The primary activity of your business (for example, managing a shopping centre).

SimpleSolar's primary activity is the management of SPPAs and the associated installation, operation and maintenance of solar PV installations.

9 The form of energy for which you are seeking the individual exemption (electricity or gas). For electricity, please state whether the network you propose to sell is directly or indirectly connected to the main grid or is (or will be) an off-grid network.

SimpleSolar is seeking this individual exemption in relation to the sale of electricity produced by grid connected solar PV systems installed under SPPAs at the customer's premise(s). Customers must have and maintain a retail customer contract with an authorised energy retailer.

10 Are you establishing, or have you established, energy supply in an area where there are no other viable energy supply arrangements available.



Not required for SPPA Individual Exemption Applications

### 11 The date from which you intend to commence selling energy.

Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

## 12 Mailing addresses for premises at the site (where applicable). We may use this information to ensure that potential customers are able to participate in our consultation process.

Not required for SPPA Individual Exemption Applications

### 13 Details of any experience in selling energy.

SimpleSolar does not have any previous experience in selling energy. Our experience relates to maintaining electrical equipment and managing customer relationships - which is well suited to the management of SPPAs. SimpleSolar will employ or contract expertise where required.

# 14 Whether you currently hold, or have previously held or been subject to, an energy selling exemption or a retail licence (retailer authorisation) in any state or territory. If so, please provide details.

SimpleSolar does not hold, nor has it previously held or been subject to, any energy selling exemption or a retail licence in any state or territory.

### 15 What arrangements you have made in the event that you can no longer continue supplying energy (e.g., has the retailer that sells to you agreed that they will service the customers).

Not required for SPPA Individual Exemption Applications

Particulars relating to the nature and scope of the proposed operations

### 1 Will your customers be your tenants?

Not required for SPPA Individual Exemption Applications

2 Are you providing other services (for example, accommodation/leasing of property) to persons on the site who you intend to sell energy to? Or will your only commercial relationship to persons on the site be the sale of energy? If you are providing other services, please specify what these services are, and the contractual or leasing arrangements under which these services are being provided.

Confidential Information Removed.

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

### 3 What is the total number of dwellings/premises at the site?

Not required for SPPA Individual Exemption Applications

## 4 Will you be on-selling energy (that is, selling energy purchased from an authorised retailer) or purchasing it directly from the wholesale market?

Not required for SPPA Individual Exemption Applications



5 If purchasing from an authorised retailer, have you formed, or do you intend to form, a bulk purchase contract with the energy retailer, and how far into the future does this, or will this, contract apply? If you have formed, or intend to form, a contract, please provide a brief summary of this arrangement.

Not required for SPPA Individual Exemption Applications

6 What is the estimated aggregate annual amount of energy you are likely to sell (kilowatt hours or megawatt hours for electricity and mega joules or gigajoules for gas) and the average expected consumption of customers for each type of customer you service (that is, residential customers and retail or commercial customers)?

Not required for SPPA Individual Exemption Applications

7 Will your customers be wholly contained within a site owned, controlled or operated by you? (For the purposes of this question, a body corporate may be taken to 'operate' premises it oversees).

Not required for SPPA Individual Exemption Applications

8 Will each premises/dwelling be separately metered? If the application is for a new development or a redevelopment and customers will not be separately metered, please explain why not.

Not required for SPPA Individual Exemption Applications

9 What types of meters will be used? For example, basic/accumulation meters, manually read interval meters or remotely read interval meters? Will these meters allow your customers to change retailers (i.e. not source their energy from you)?

SimpleSolar will use NMI Pattern approved remote read interval meters made by EDMI. These meters are industry standard revenue meters. Other service providers will not be able to use these meters, but this will not interfere with the customer changing their electricity retailer. Any electricity provided by SimpleSolar will be supplementary to the power the customer will draw from the grid. The meter will only be used to meter the output from the rooftop solar system installed and maintained by SimpleSolar Pty Ltd.

10 What accuracy standards apply to the meters? Do the meters comply with Australian Standards? If so, specify which Standard or Standards. For electricity meters, will the meters comply with National Measurement Act 1960 (Cth) requirements for electricity meters installed from 1 January 2013?

The EDMI meters are NMI Pattern approved and comply with the following standards:

- Class 1 & Class 2 (MID Class B & Class A)
- Compliance with IEC 62052-11, 62053-21, 62053-23
- Compliance with AS 62052.11, 62053.21, 62053.23
- 11 If customer dwellings/premises are separately metered, how often do you propose the meters to be read and by whom?

Not required for SPPA Individual Exemption Applications

### 12 How will you determine energy charges if customers are not separately metered?

Not required for SPPA Individual Exemption Applications

## 13 In what form and how often will customers be billed? Will you be issuing bills yourself or through a billing agent?

Customer will be in accordance with customer contracts, which is likely to be on a monthly basis. Bills will be issued by SimpleSolar itself.



## 14 What dispute resolution procedures do you intend to put in place to deal with energy related complaints and issues?

SimpleSolar will endeavour to deliver a fair and prompt resolution of any complaints or issues.

Complaints can be raised with SimpleSolar by emailing <u>info@simplesolar.com.au</u>. The complaints contact person will evaluate the complaint to determine an appropriate and fair resolution. The customer will be informed of the decision and the reason for the decision.

Where an issue or complaint involves the termination of the SPPA, SimpleSolar will provide advice to the customer as to their right and obligations under the SPPA. The customer may consult external legal advice should they desire. If SimpleSolar is unable to resolve the customer's complaint or issue with regard to termination of the SPPA, or any other issue relating to the agreement, the agreement incorporates provisions for dispute resolution by independent mediators.

15 What energy rebates or concessions are available for your customers and, if applicable, how can customers claim these?

Not required for SPPA Individual Exemption Applications

16 Will you make energy efficiency options available to your customers? Will your network incorporate solar or other generation options for sustainability purposes? If so, will you use gross or net metering?

SimpleSolar will not initially make energy efficiency options available to customers other than the solar PV systems related to the SPPA.

17 Please provide any further information that you consider would assist us to assess your application.

Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

Specific Information Relating to SPPAs

### 1 Do you have any experience in the energy industry? Please provide a brief description.

Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

## 2 What is your strategic direction and what are your objectives? Please describe your business model in some detail, noting jurisdictions where you will be operating, and customer number forecasts for the first 3 years.

Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

## **3** What is your pricing structure - will you charge for energy only or are there other fees? Will you charge only for energy consumed or all energy generated?

Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.



## 4 Are there related companies and what is their function? Do you intend to transfer any functions to any other related companies and, if so, what are they?

### Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

### 5 Do you intend to sell to commercial or residential customers, and what size systems will you install?

### Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

### 6 Do you intend to use fixed term contracts and, if so, how long will they be?

### Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

### 7 Under what circumstances can the customer terminate the agreement and at what cost?

### Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.

### 8 What happens when the contract ends? Who owns the system?

### Confidential Information Removed

This information has been removed to prevent competitors from seeking to gain commercial benefit from this knowledge. There is no public benefit in this information being disclosed.