

Tom Leuner
General Manager Markets Branch
Australian Energy Regulator
GPO Box 520
MELBOURNE VICTORIA 3001



12 August 2010

Our Ref: PRO10-6000

Dear Mr Leuner

Support for the Queensland Council of Social Services' Submission to the Australian Energy Regulator in response to the *Issues Paper: Retail Market Performance Reporting*.

The Public Interest Advocacy Centre (PIAC) endorses the recommendations contained in the Queensland Council of Social Services (QCOSS) submission to the Australian Energy Regulator's (AER) *Issues Paper: Retail Market Performance Reporting*.

PIAC has been involved in the QCOSS research project, *Hardship indicators and performance reporting - ensuring best practice outcomes for consumers in AER guidelines*, that informs the submission. As a member of the reference group, PIAC has had a number of opportunities to provide input to the process.

Having reviewed the outcomes of the project, PIAC endorses the recommendations that QCOSS has made.

Yours sincerely

A handwritten signature in black ink, appearing to read "Deirdre Moor", written in a cursive style.

Deirdre Moor

Acting Chief Executive Officer
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