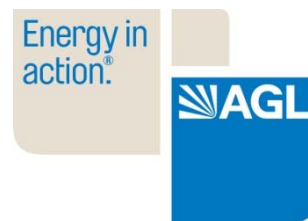


# Price and product information statement



This information statement presents a summary of the tariff and terms applicable to this offer. AGL has a range of products available for different customer needs. If more than one Price and Product Information Statement has appeared it is because different gas distributors (who are responsible for the gas pipes and meters in your area) service your postcode. If you would like further information or are interested in taking up this offer please visit [agl.com.au/residential/energy-plans](http://agl.com.au/residential/energy-plans) or call AGL on **131 245**.

## AGL Savers™ Energy Plan Victoria, residential customers, gas

DATE OF PUBLICATION: 1 December 2016

### ENERGY PLAN DETAILS:

- > **15% pay on time discount.** The pay on time discount only applies to our energy usage charges, and will appear as a separate credit on bills, for each bill paid in full on or before the due date. The discount does not apply to daily energy supply charges, demand charges or AGL Green Choice™ charges.
- > **2% double up discount.** This discount only applies if you have both an active electricity account and an active gas account with AGL in the same name, at the same supply address at the time of billing. The discount will appear as a separate credit on your bill. This discount only applies to our energy usage charges and does not apply to daily energy supply charges, demand charges or AGL Green Choice™ charges.
- > **\$50 credit.** The first bill credit is only available when signup occurs via [agl.com.au](http://agl.com.au). This one-off (GST incl.) credit will appear as a separate credit on your first bill. Your credit applies only in conjunction with this AGL offer and is not transferrable.
- > **Evergreen with energy plan period.** Your market contract has no fixed term. However, at the end of the 1 year energy plan period, you will be placed on a new energy plan. We will notify you if there are differences between these plans.
- > **Price changes.** The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
- > **Terms and conditions.** For further information about the terms and conditions applicable to this energy offer, including our bill smoothing or direct debit arrangements please contact AGL on **131 245** (24 hours a day, 7 days a week) or visit [agl.com.au](http://agl.com.au)

### ENERGY CHARGES:

Australian Gas Networks Central 1; Patch 7, 19, 30, 31

Gas usage	Units	GST excl.	GST incl.
First 1,644 MJ/60 days <sup>†</sup>	c/MJ	2.245	2.4695
Next 1,314 MJ/60 days	c/MJ	1.922	2.1142
Balance/60 days	c/MJ	1.530	1.6830
Supply charge	c/day	67.75	74.525

<sup>†</sup>The MJ values in a usage column above are bi-monthly consumption thresholds up to which the stated price may apply. Billing period consumption thresholds for the stated price are calculated by dividing the bi-monthly threshold by 60 and multiplying by the number of days in the billing period. Unused amounts for each billing period consumption threshold are not carried forward.

### ELIGIBILITY

The details presented in this price and product information statement are for a **residential customer** in the **Australian Gas Networks Central 1 distribution area**.

## OTHER FEES AND CHARGES

- > Dishonoured Payment Fee (cheque): \$10.00 (Amount is not subject to GST)
- > Dishonoured Payment Fee (direct debit): \$3.50 (Amount is not subject to GST)
- > If you pay a bill using a payment method that results in us incurring a merchant services fee (including payment by credit card) you may be charged a 0.55% payment processing fee.
- > A \$2.00 (incl. GST) over the counter payment fee may apply for payments made in-person at a Post Office.
- > A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.
- > Other charges relating to your meter or supply address may apply under this Energy Plan. See the Fee Schedule and General Terms.

## OTHER IMPORTANT INFORMATION

- > The initial charges set out in this Price and Product Information Statement are based on available information and assumptions about your distribution region and network tariff. If we subsequently determine that the information was incorrect we will advise you of the new charges that will apply to your Energy Plan from its commencement, and of your options.
- > The above energy rates do not include any concessions which may apply to you.
- > You may be charged a Refundable Advance if you have not agreed to an instalment plan and through our credit assessment process AGL forms the view that you have an unsatisfactory credit rating, or you do not provide acceptable identification. If we require a Refundable Advance the amount of \$150.00 per energy type will be included as a separate item in your first bill.

## ABOUT THIS DOCUMENT

- > This Price and Product Information Statement is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit [yourchoice.vic.gov.au](http://yourchoice.vic.gov.au). To compare electricity and gas retailer offers available to you, go to [compare.switchon.vic.gov.au](http://compare.switchon.vic.gov.au)