

TasNetworks' 2014-19 Transmission Revenue Proposal

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Efficient transmission services in Tasmania

This are photos taken by our crews this year, working on the renewal of assets in the Upper Derwent, serving the Tarraleah and Tungatinah power stations, and delivering energy back into southern Tasmania.

I went out to visit this site, and observed the complexity of the task and skill of our people. We worked to reconfigure lines, manage customer outages for generation and load customers, all the time working safely, without incident.

Our transmission network services:

- Dispersed, renewable hydro and wind generators
- Large industrial customers, with 4 using half the energy in the state
- A dispersed distribution customer base – basically the population of Geelong but in towns and cities across the state
- The Basslink interconnector, which can be a large generator or load, and using a world-leading system protection scheme to release transmission capacity.

We are a leader in the use of dynamic ratings to run our network as hard as we can.

We are delivering efficiencies from the network merger, and as our revenue proposal outlined, our forecasts have already factored in future savings.

AER's draft decision a good outcome for customers:

"TasNetworks has managed to balance the need for a safe and reliable energy supply with the concerns customers have raised about their bills."

"TasNetworks was able to clearly demonstrate that it has listened to its customers...benchmarking has found TasNetworks to be operating more efficiently than many other businesses in the NEM."

"The differences between our draft decision and TasNetworks' proposal are relatively slight."

- Pleased that the AER has accepted our proposal
- We will be accepting the AER's decision
- Great result for customers - putting further downward pressure on electricity prices



Transmission revenue proposal is closely aligned with TasNetworks' Corporate Plan, which promotes efficient investment and operation of electricity network services.

The proposal will assist in securing a stable and sustainable price path for power that can provide relief to customers and help grow the economy and attract investment.

TasNetworks is a business:

- where we create value for our customers, our owners and the community
- where there is a continued drive for efficiency
- focused on three pillars: Customers, People and One business



Customer focused business - acknowledge we have made a good start but there is more to do.

Committed to an ongoing conversation with our customers about issues such as the price, reliability, the costs and benefits of projects, and the environmental impacts of our business.

The Voice of the Customer Framework will drive the culture of 'Customer in Front' by improved customer consultation, education and communication

TasNetworks is committed to working with our customers and evolving to meet the changing needs.



TasNetworks
Delivering your power