

Our ref: D11/2999



31 January 2011

Chris Pattas
General Manager
Network Regulation South Branch
Australian Energy Regulator

By email: chris.pattas@aer.gov.au

Dear ~~Chris~~ 

Transend Service Standards compliance review 2010 (in 2011)

Please find attached Transend's Service Standards Compliance Review template for 2010.

The following supporting information is also provided but should not be made publicly available:

- Transend's definitions of the terms and measures used in the Service Standard reporting;
- a data file "OMQ data 2010".

Should you have any queries in relation to this information please contact me on telephone 03 6274 3909 or email bess.clark@transend.com.au.

Yours sincerely



Bess Clark
Executive Manager Corporate Strategy & Compliance

Encl.