

Our ref: D08/18543



1 February 2008

Chris Pattas  
General Manager  
Network Regulation South  
Australian Energy Regulator

By email: [chris.pattas@aer.gov.au](mailto:chris.pattas@aer.gov.au)

Dear Chris

### **Transend 2007 Performance Incentive Scheme Result**

Please find attached a report titled, "Transend Service Standards Report to Australian Energy Regulator 2007" and the associated AER Service Standards Template.

In addition, the following supporting information, which should not be made publicly available, is also provided:

- Transend's definitions of the terms and measures used in the Service Standard reporting;
- Data file "Outage Month Query Data 2007"; and
- Incident Report – West Coast Supply Interruption.

Should you have any queries in relation to this information please contact Michael Sward, Regulatory Analyst, on telephone 03 6274 3964 or email: [michael.sward@transend.com.au](mailto:michael.sward@transend.com.au).

Yours sincerely

[by email]

Bess Clark  
Executive Manager, Revenue Regulation

Encl.

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