TEMPLATE EXPLANATION



This template must be used by Transend to report service performance information for the 2008 calendar year.

Yellow worksheets ('Inputs - Performance' and 'Inputs - Exclusions') are for inputs, including performance and exclusion information. Transend only needs to enter data on these worksheets.

Purple worksheets 'S1' to 'S4' are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet 'Revenue Calculation' quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet 'Outcomes' shows the total performance, s-factor and financial incentive results based on Transend's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet 'Exclusion Definitions' are the defined exclusions for Transend which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

TRANSEND - SERVICE STANDARDS PERFORMANCE

PERFORMANCE PARAMETERS	S	Performance (Without exclusions)	Performance (With exclusions)
Transmission circuit availability	S1	98.940000%	99.400000%
Transformer availability	S2	98.910000%	99.060000%
Frequency of loss of supply events (Events > 0.1 system minutes)	S4	8.00	6.00
Frequency of loss of supply events (Events > 2.0 system minutes)	S3	0.00	0.00

Date prepared:	27 01 2009
Revision date:	16 04 2009

NOTES:
Pink cells- Input performance without exclusions from performance data
Orange cells- Input performance with exclusions from performance data
Green cells- Input date that template data was entered and date of any revisions from original version.
Performance should be measured on a calendar year basis

TRANSEND - Proposed exclusions for 2008

C	CIRCUIT AVAILABILITY	IRCUIT AVAILABILITY Event proposed for exclusion Description of the event and its impa on the network and performance		Cause of the event	Start Start date time	End date End time	Circuits affected	Reactive plant or transformer	Quantitative impact	Reasons for exclusion request	Further references
Nam meas	e of any circuit availability sures applying to Transend	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date and time of event	End date and time of event	Name of circuits affected	Name of any reactive plant or transformer affected	Number of hours, mins etc interrupted	Full details of the reason/s for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 1.2 Third party event.	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
		Generator Requested outages and Generator Shared outages	Various, see Outage Month Query Data 2008 Spreadsheet	Multiple circuit outages, see Outage Month Query Data 2008 Spreadsheet for details.			Various	Various	630,641 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see Outage Month Query Data 2008 Spreadsheet.
S1	Transmission circuit	Major Industrial (MI) Requested outages	Third party request for circuit outage	Work on third party assets			Various	Various	95 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see Outage Month Query Data 2008 Spreadsheet.
	availability	IR501 - Severe Wind Storms 03 April 2008.	Lindisfarne-Sorell-Triabunna, Lindisfarne- Rokeby 1 and Chapel St-Kingston-Knights	Storm	3/04/2008 2:04	3/04/2008 11:2	5 LF-SO-TB, LF-RK 1 and CS-KI-KD 110 kV	I	438 minutes	Defined Exclusion 1.4 Force Majeure	For details see Outage Month Query Data 2008 Spreadsheet and Investigation Report IR 501
		Major Industrial (MI) Requested outages	Third party request for circuit outage	Work on third party assets			Various	Various	75,252 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see Outage Month Query Data 2008 Spreadsheet.
62	Transformer eveilebilióu	Generator Requested outages and Generator Shared outages	Various, see Outage Month Query Data 2008 Spreadsheet	Multiple circuit outages, see Outage Month Query Data 2008 Spreadsheet for details.			Various	Various	2,400 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see Outage Month Query Data 2008 Spreadsheet.
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		-									

L	OSS OF SUPPLY EVENT FREQUENCY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start Si date ti	ime E	End date End time	Circuits effected	Maximum system demand	Quantitative impact	Demand shed and time	Reasons for exclusion request	Further references
Nan mea	ne of any loss of supply sures applying to Transend	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A brief description of the cause of the event	Start date and tin event	ime of E	End date and time of event	Name of circuits or plant affected	The loss of supply (system minutes) that resulted from the event.	Number of hours, mins etc interrupted	The (MW) demand shed and the duration it was shed for.	Full details of the reason/s for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 3.2 Third party event	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
		IR501 - Lindisfarne-Sorell- Triabunna 110 kV transmission circuit.	Lindisfarne-Sorell-Triabunna 110 kV transmission circuit interrupted six times during widespread destructive winds.	Storm	3/04/200	8 3:08	3/04/2008 7:07	LF-SO-TB 110 kV Transmission Circuit	0.37 system minutes	239 minutes	Triabunna 1st (1.97MW for 10 minutes), Triabunna 2nd (1.49MW for	Defined Exclusion 1.4 Force Majeure	For details see Outage Month Query Data 2008 Spreadsheet and Investigation Report IR 501
S3 S	Frequency of loss of supply (events > 0.1 system minutes)	IR570 - Newton Substation.	Supply at Newton Substation interrupted due to failure of a generation asset.	A fault on a generator asset.	26/08/2008	14:56	26/08/2008 18:29	QT-NT 110 kV Transmission Circuit and Newton Substation	0.32 system minutes	213 minutes	Newton 1st (3.07MW for 152 minutes), Newton 2nd (3.07MW for 42	Defined Exclusion 1.3 Third Party Outage	For details see Outage Month Query Data 2008 Spreadsheet and Investigation Report IR 570
	Frequency of loss of												
S4	supply events (events > 2.0 system minutes)												

NOTES:

This worksheet should include a list all events that are proposed for exclusion.

Each proposed exclusion should include a description of the event, a description of the impact and quantification of the impact on the network and performance. The descriptive elements should also include reasons for the exclusion request making reference to the "Exclusion Definitions" worksheet.

Each exclusion should be entered onto one row for each parameter. Where one exclusion event applies to more than one parameter, the relevant details of the event should be entered under each of the parameter headings.

The TNSP must provide details for all events requested for exclusion in this template. In the event that the TNSP wishes to provide further details of an exclusion, this should be provided with the TNSP's performance report. The source of information should be referenced in this template.

Green cells - input description impact

TRANSEND- S1 - Transmission circuit availability

Performance Targets	Graph start	Collar	Target	Knee Bend	Cap	Graph end
Transmission circuit availability		98.90%	99.10%	99.20%	99.40%	99.50%
Weighting	-0.25%	-0.25%	0.00%	0.00%	0.25%	0.25%

Performance Formulae			Form	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002500					When:		Availability	<	98.90%	-0.002500	-0.002500
	=	1.250000	х	Availability	+	-1.238750	98.90%	≤	Availability	≤	99.10%	-0.002000	0.003750
	=	0.000000					99.10%	≤	Availability	≤	99.20%	0.000000	0.000000
	=	1.250000	х	Availability	+	-1.240000	99.20%	≤	Availability	≤	99.40%	-0.003250	0.002500
	=	0.002500					99.40%	<	Availability			0.002500	0.002500

Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
Transmission circuit availability =	98.940000%	99.400000%
S-Factor Result =	-0.200000%	0.250000%

NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



TRANSEND- S2 - Transformer availability

Performance Targets	Graph start	Collar	Target	Knee Bend	Cap	Graph end
Transformer availability		98.80%	99.00%	99.10%	99.50%	99.80%
Weighting		-0.15%	0.00%	0.00%	0.15%	

Performance Formulae			Form	ulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.0015					When:		Availability	<	98.80%	-0.001500	-0.001500
	=	0.7500	х	Availability	+	-0.742500	98.80%	≤	Availability	≤	99.00%	-0.000675	0.000450
	=	0.0000					99.00%	≤	Availability	≤	99.10%	0.000000	0.000000
	=	0.3750	х	Availability	+	-0.371625	99.10%	≤	Availability	≤	99.50%	-0.000713	-0.000150
	=	0.0015					99.50%	<	Availability			0.001500	0.001500

Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
Transformer availability =	98.910000%	99.060000%
S-Factor Result =	-0.067500%	0.000000%

NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



TRANSEND - S3 - Frequency of loss of supply events (>0.1 system minutes)

Performance Targets	Graph start	Collar	Target	Knee Bend	Cap	Graph end
Frequency of loss of supply events (> 0.1 system minutes)		20	16	13	9	
Weighting		-0.20%	0.00%	0.00%	0.20%	

Performance Formulae			Form	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002000					20.00	<	Frequency			-0.002000	-0.002000
	=	-0.000500	х	Frequency	+	0.008000	16.00	≤	Frequency	≤	20.00	0.004000	0.005000
	=	0.000000					13.00	≤	Frequency	≤	16.00	0.000000	0.000000
	=	-0.000500	х	Frequency	+	0.006500	9.00	≤	Frequency	≤	13.00	0.002500	0.003500
	=	0.002000							Frequency	<	9.00	0.002000	0.002000

Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
Frequency of loss of supply events (> 0.1 system minutes) =	8.000000	6.000000
S-Factor Result =	0.200000%	0.200000%

NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



TRANSEND - S4 - Frequency of loss of supply events (>2.0 system minutes)

Performance Targets	Graph start	Collar	Target	Knee Bend	Сар	Graph end
Frequency of loss of supply events (>2.0 system minutes)		5	3	2	0	
Weighting	-0.40%	-0.40%	0.00%	0.00%	0.40%	0.40%

Performance Formulae			For	rmulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.004000					5.00	<	Frequency			-0.004000	-0.004000
	=	-0.002000	х	Frequency	+	0.006000	3.00	≤	Frequency	≤	5.00	0.006000	0.006000
	=	0.000000					2.00	≤	Frequency	≤	3.00	0.000000	0.000000
	=	-0.002000	х	Frequency	+	0.004000	0.00	≤	Frequency	≤	2.00	0.004000	0.004000
	=	0.004000							Frequency	<	0.00	0.004000	0.004000

Performance Outcomes	Performance (Without	Performance (With
Frequency of loss of supply events (>2.0 = system minutes)	0.000000	0.000000
S-Factor Result =	0.400000%	0.400000%

NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



TRANSEND - Revenue Calculation

Revenue cap information							
Base revenue (AR) - nominal	\$100,200,709						
Base year	2003-04						
X-factor	-4.15821075%						
Commencement of regulatory period	1-Jan-04						
End of 2003-04 financial year	30-Jun-04						

Annual revenue adjusted for CPI	Mar-03	Mar-04	Mar-05	Mar-06	Mar-07	Mar-08
СРІ	141.3	144.1	147.5	151.9	155.6	162.2
	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
Annual Revenue	\$50,100,355	\$106,435,407	\$113,476,955	\$121,721,400	\$129,871,025	\$141,009,066

Calendar year revenue	2004	2005	2006	2007	2008
Revenue	\$103,318,058	\$109,956,181	\$117,599,178	\$125,796,213	\$135,440,046

	NOTES:
•	Grey cells show calendar year revenue
•	Green cells are for formula

Transend - Service standards report - template (revised) (16 April 2009).xls Revenue Calculation

TRANSEND- Performance outcomes

Revenue calendar year \$135,440,046

Porformance personator	Portermonoo perometer		Performan	ce without exc	lusions	Perfor	mance with exc	lusions	Impact of
Performance parameter		rarget	Performance	S-Factor	Final Incentive	Performance	S-Factor	Final Incentive	exclusions
Transmission circuit availability	S1	99.10%	98.940000%	-0.200000%	-\$270,880	99.400000%	0.250000%	\$338,600	0.450000%
Transformer availability	S2	99.00%	98.910000%	-0.067500%	-\$91,422	99.060000%	0.000000%	\$0	0.067500%
Frequency of loss of supply events (> 0.1 system minutes)	S3	16	8	0.200000%	\$270,880	6	0.200000%	\$270,880	0.000000%
Frequency of loss of supply events (>2.0 system minutes)	S4	3	0	0.400000%	\$541,760	0	0.400000%	\$541,760	0.000000%
TOTALS				0.332500%	\$450,338		0.850000%	\$1,151,240	0.517500%

NOTE: This sheet will automatically update based on data in input sheets.
Grey cell shows relevant calendar year revenue
Green cells show performance parameter targets
Pink cells show performance, s-factor results and financial incentive without exclusions
Orange cells show performance, s-factor results and financial incentive with exclusions
Blue cells show the impact of exclusions on revenue

Aggregate outcome	
S-factor	0.850000%
Bonus (penalty)	\$1,151,240
Financial year to affect revenue	2009–10

TRANSEND - Defined exclusions

No.	Measure 1- Transmission circuit availability		
	Defined exclusions	Further description of exclusion	Reference
1.1	Unregulated transmission assets	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. A Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision
1.2	Dedicated connection assets		
1.3	Third party outage		Appendix G Revenue Cap Decision
	For a second sec		Appendix G Revenue Cap Decision
1.4	Force majeure		Appendix G Revenue Cap Decision
	Mossura 2. Transformar availability		
		Further description of evolution	Reference
	Defined exclusions	Further description of exclusion	Reference
2.1	Unregulated transmission assets		Appendix G Revenue Cap Decision
2.2	Dedicated connection assets	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix G Revenue Cap Decision
2.3	Third party outage	Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or	Annondiy C Dovonuo Con Dopinion
2.4	Force majeure	NEMMCO direction.	Appendix G Revenue Cap Decision
			Appendix & Revenue Cap Decision
	Measure 3- Loss of supply frequency (>0.1 minute)		
	Defined exclusions	Further description of exclusion	Reference
3.1	Unregulated transmission assets		Appendix G Revenue Cap Decision
3.1 3.2	Unregulated transmission assets Dedicated connection assets	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required	Appendix G Revenue Cap Decision
3.1 3.2 3.3	Unregulated transmission assets Dedicated connection assets Third party outage	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3	Unregulated transmission assets Dedicated connection assets Third party outage	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Define law basis	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Reference
 3.1 3.2 3.3 3.4 3.5 	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions Unregulated transmission assets Dedicated connection construction	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5 4.1 4.2	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions Unregulated transmission assets Dedicated connection assets	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction. Further description of exclusion Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Reference Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
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3.1 3.2 3.3 3.4 3.5 4.1 4.2 4.3 4.4	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction. Further description of exclusion Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Reference Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5 4.1 4.2 4.3 4.4 4.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction. Further description of exclusion Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision
3.1 3.2 3.3 3.4 3.5 4.1 4.2 4.3 4.4 4.5	Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Measure 4- Loss of supply frequency (>2.0 minute) Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure	Exclude dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the Rules, where a customer has agreed to the cost (or discount) for that higher (or lower) level of service. Any outages caused by a 3rd party such as intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.	Appendix G Revenue Cap Decision Appendix G Revenue Cap Decision