# **TEMPLATE EXPLANATION**



This template must be used by Transend to report service performance information for the second half of the 2009 calendar year.

Yellow worksheets ('Inputs - Performance' and 'Inputs - Exclusions') are for inputs, including performance and exclusion information. Transend only needs to enter data on these worksheets.

Purple worksheets 'S1' to 'S7' are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet. (NB: The caps, collars and targets for s-factor worksheets 'S4' and 'S5' have been scaled as this workbook only applies to the last six months of the 2009 calendar year)

Blue worksheet 'Revenue Calculation' quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet 'Outcomes' shows the total performance, s-factor and financial incentive results based on Transend's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet 'Exclusion Definitions' are the defined exclusions for Transend which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

TRANSEND - SERVICE STANDARDS PERFORMANCE Jul-Dec 2009

PERFORMANCE PARAMETERS	s	Performance (Without exclusions)	Performance (With exclusions)
Transmission circuit availability (critical)	S1	99.910000%	99.920000%
Transmission circuit availability (non-critical)	S2	97.780000%	99.260000%
Transformer availability	S3	99.280000%	99.280000%
Frequency of loss of supply events (Events > 0.1 system minutes)	S4	6.00	5.00
Frequency of loss of supply events (Events > 1.0 system minutes)	S5	3.00	2.00
Average outage duration - transmission lines (no revenue attached)	S6	154.00	168.00
Average outage duration - transformers (no revenue attached)	S7	414.00	414.00

Date prepared:	28 January 2010
Revision date:	

### NOTES:

Pink cells- Input performance without exclusions from performance data

Orange cells- Input performance with exclusions from performance data

Green cells- Input date that template data was entered and date of any revisions from original version.

Performance should be measured on a calendar year basis

#### TRANSEND - Proposed exclusions for Jul-Dec 2009

CIRCUIT	AVAILABILITY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start Start date time	End date End time	Circuits affected	Reactive plant or transformer	Quantitative impact	Reasons for exclusion request	Further references
	circuit availability plying to Transend		Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date and time of event	End date and time of event	Name of circuits affected	Name of any reactive plant or transformer affected	Number of hours, mins etc interrupted	Full details of the reason/s for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 1.2 Third party event.	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
S4 Trans		Generator Requested outages and Generator Shared outages		Multiple circuit outages, see OMQ Data 2009 Spreadsheet for details.			Various		1050 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see OMQ Data 2009 Spreadsheet. For associated cutomer outage times see TRIM 10/5570 (available on request).
avail	availability (critical)										
		outages and Generator Shared outages		Multiple circuit outages, see OMQ Data 2009 Spreadsheet for details.			Various		292,263 cct minutes	Defined Exclusion 1.3 Third Party Outage	For details see OMQ Data 2009 Spreadsheet. For associated cutomer outage times see TRIM 10/5570 (available on request).
82	ransmission availability (non-critical)	PL tripped during severe wind storms.	BU-ST and BU-PL 110 kV transmission linecircuits interrupted during widespread destructive winds. Loss of supply at Smithton and Port Latta substations.	Storm	27/09/2009 12:10	S 27/09/2009 13:50	Burnie-Smithton and Burnie-Port Latta 110kV transmission line circuits.		94 cct minutes	Defined Exclusion 1.4 Force Majeure	For details see OMQ Data 2009 Spreadsheet and Investigation Report IR 721.
		nil events									
S3 Transf	former availability										

	LOSS OF SUPPLY EVENT FREQUENCY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start Start date tin		e Circuits effected	Maximum system demand	Quantitative impact	Demand shed and time	Reasons for exclusion request	Further references
	ame of any loss of supply easures applying to Transend	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A brief description of the cause of the event	Start date and tin	ne of End date and time of event	Name of circuits or plant affected	The loss of supply (system minutes) that resulted from the event.	Number of hours, mins etc interrupted	The (MW) demand shed and the duration it was shed for.	Full details of the reason/s for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 3.2 Third party event	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
			Burnie-Smithton and Burnie-Port Latta 110kV transmission circuits	Storm	27/09/2009	12:16 27/09/2009 13:5	OBU-ST and BU-PL 110kV transmission circuits		94 minutes	18.7 MW shed for 94 minutes.	Defined Exclusion 1.4 Force Majeure	For details see OMQ Data 2009 Spreadsheet and Investigation Report IR 721.
s	Frequency of loss of supply (events > 0.1 system minutes)											
		IR721 BU-ST and BU-	Burnie-Smithton and Burnie-Port Latta 110kV	Storm	27/09/2009	12:16 27/09/2009 13:5	0 BU-ST and BU-PL	1.02 system	94 minutes			For details see OMQ Data 2009 Spreadsheet
			transmission circuits				110kV transmission circuits			18.7 MW shed for 94 minutes.		and Investigation Report IR 721.
s	supply events (events > 1.0 system minutes)											

AVERAGE OUTAGE DURATION	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	e Circuits a	ffected	Quantitative impact	Capped impact (if applicable)	Reasons for exclusion request	Further references
Name of any average outage duration parameters applying to TransGrid	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date a event	ınd time of	End date a event	and time of	Name of circuits or plant	affected	Number of hours, mins etc interrupted	Impact following any applicable cap	Full details of the reasons for excluding this event. Should include a reference to the defined exclusions and explain how it meets the exclusion definition (see Exclusion definition tab). Eg. Exclusion 1.2 Third party event	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
	Generator Requested Various, see OMQ Data 2009 Spreadsheet outages outages		Multiple circuit outages, see OMQ Data 2009 Spreadsheet for details.				Various		58 cct minutes		Defined Exclusion 1.3 Third Party Outage	For details see OMQ Data 2009 Spreadsheet. For associated cutomer outage times see TRIM 10/5570 (available on request).	
Average outage duration	IR721 BU-ST and BU- PL tripped during severe wind storms.	Burnie-Smithton and Burnie-Port Latta 110kV transmission circuits	Storm	27/09/2	2009 12:16	27/09/2	2009 13:5	0 BU-ST and BU-PL 110kV transmission circuits		94 cct minutes			For details see OMQ Data 2009 Spreadsheet and Investigation Report IR 721.

		nil events						
_	Average outage duration							
3/	transformers							

#### NOTES:

This worksheet should include a list all events that are proposed for exclusion.

Each proposed exclusion should include a description of the event, a description of the impact and quantification of the impact and quantification of the impact and quantification of the exclusion request making reference to the "Exclusion Definitions" worksheet.

Each exclusion should be entered onto one row for each parameter. Where one exclusion event applies to more than one parameter, the relevant details of the event should be entered under each of the parameter headings.

The TNSP must provide details for all events requested for exclusion in this template. In the event that the TNSP wishes to provide further details of an exclusion, this should be provided with the TNSP's performance report. The source of information should be referenced in this template.

Green cells - input description impact

# **TRANSEND- S1 - Transmission circuit availability (critical)**

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Transmission circuit availability (critical)		97.90%	99.13%	99.75%	100.00%
Weighting		-0.20%	0.00%	0.20%	0.20%

Performance Formulae			Form	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002000					When:		Availability	<	97.90%	-0.002000	-0.002000
	=	0.162602	X	Availability	+	-0.161187	97.90%	≤	Availability	≤	99.13%	0.001268	0.001285
	=	0.322581	X	Availability	+	-0.319774	99.13%	≤	Availability	≤	99.75%	0.002516	0.002548
	=	0.002000					99.75%	<	Availability			0.002000	0.002000

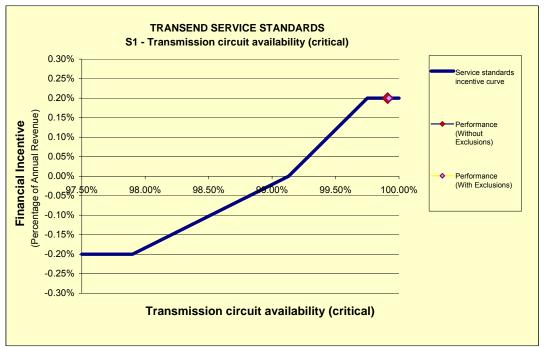
Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
Transmission circuit availability (critical) =	99.910000%	99.920000%
S-Factor Result =	0.200000%	0.200000%

#### NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



# **TRANSEND- S2 - Transmission circuit availability (non-critical)**

Performance Targets	Graph start	Collar	Target	Сар	Graph end
circuit availability (non-critic	98.00%	98.48%	98.97%	99.47%	99.80%
Weighting		-0.10%	0.00%	0.10%	0.10%

Performance Formulae			Form	ulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.0010					When:		Availability	<	98.48%	-0.001000	-0.001000
	=	0.2041	X	Availability	+	-0.201980	98.48%	≤	Availability	≤	98.97%	-0.002429	0.000592
	=	0.2000	X	Availability	+	-0.197940	98.97%	≤	Availability	≤	99.47%	-0.002380	0.000580
	=	0.0010					99.47%	<	Availability			0.001000	0.001000

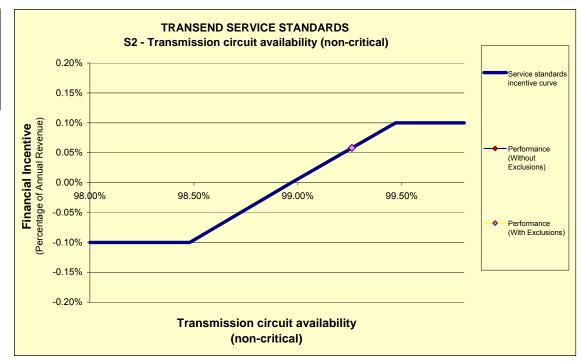
Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
circuit availability (non-critic =	97.780000%	99.260000%
S-Factor Result =	-0.100000%	0.058000%

# NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



# **TRANSEND- S3 - Transformer availability**

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Transformer availability		98.67%	99.28%	99.90%	100.00%
Weighting		-0.15%	0.00%	0.15%	0.15%

Performance Formulae			Form	ulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.0015					When:		Availability	<	98.67%	-0.001500	-0.001500
	=	0.2459	Х	Availability	+	-0.244131	98.67%	≤	Availability	≤	99.28%	0.000000	0.000000
	=	0.2419	Х	Availability	+	-0.240194	99.28%	≤	Availability	≤	99.90%	0.000000	0.000000
	=	0.0015					99.90%	<	Availability			0.001500	0.001500

Performance Outcomes	Performance (Without Exclusions)	Performance (With Exclusions)
Transformer availability =	99.280000%	99.280000%
S-Factor Result =	0.000000%	0.000000%

# NOTE: This sheet will automatically update based on data in input sheets.

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



**TRANSEND - S4 - Frequency of loss of supply events (>0.1 system minutes)** 

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Frequency of loss of supply events (> 0.1 system minutes)		11	8	5	4
Weighting	-0.20%	-0.20%	0.00%	0.20%	0.20%

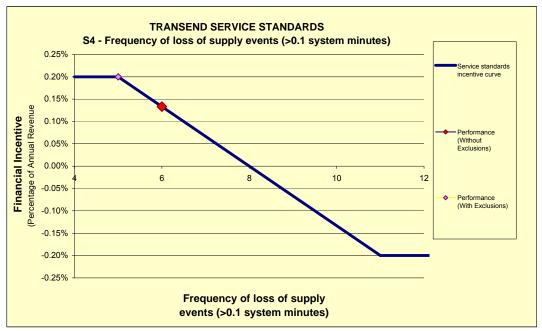
Performance Formulae		Formulae					Conditions				S- Calc 1	S- Calc 2
Performance	=	-0.002000					11.00	< No. of events			-0.002000	-0.002000
	=	-0.000667	х	No. of events	+	0.005333	8.00	≤ No. of events	≤	11.00	0.001333	0.002000
	=	-0.000667	х	No. of events	+	0.005333	5.00	≤ No. of events	≤	8.00	0.001333	0.002000
	=	0.002000						No. of events	<	5.00	0.002000	0.002000

Performance Outcomes		Performance (Without Exclusions)	Performance (With Exclusions)
Frequency of loss of supply events (> 0.1 system minutes)	=	6.000000	5.000000
S-Factor Result	=	0.133333%	0.200000%

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



**TRANSEND - S5 - Frequency of loss of supply events (>1.0 system minutes)** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Frequency of loss of supply events (>1.0 system minutes)	3	2	1	0	0
Weighting		-0.35%	0.00%	0.35%	0.35%

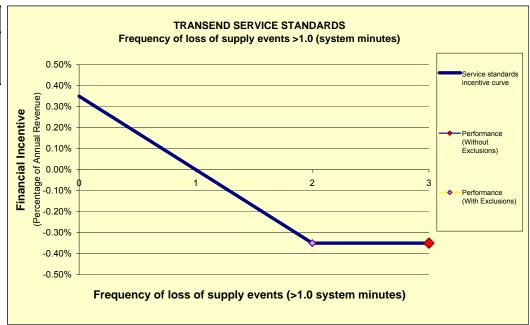
Performance Formulae			F	ormulae				Conditions		S- Calc 1	S- Calc 2
Performance	=	-0.003500					2.00	< No. of events		-0.003500	-0.003500
	=	-0.003500	х	No. of events	+	0.003500	1.00	≤ No. of events ≤	2.00	-0.007000	-0.003500
	=	-0.003500	х	No. of events	+	0.003500	0.00	≤ No. of events ≤	1.00	-0.007000	-0.003500
	=	0.003500						No. of events <	0.00	0.003500	0.003500

Performance Outcomes	Performance (Without	Performance (With
Frequency of loss of supply events (>1.0 = system minutes)	3.000000	2.000000
S-Factor Result =	-0.350000%	-0.350000%

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



**TRANSEND - S6 - Average outage duration - transmission lines** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Average outage duration - transmission lines (no revenue attached)		529	326	124	120
Weighting	0.00%	0.00%	0.00%	0.00%	0.00%

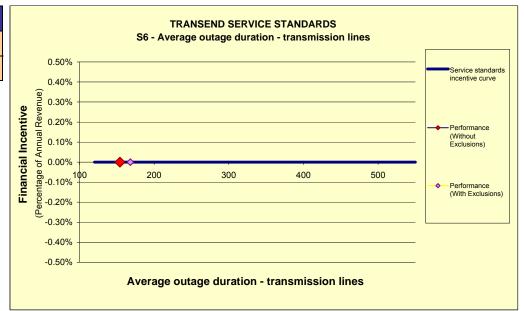
Performance Formulae			Forn	nulae			C	onditions		S- Calc 1	S- Calc 2
Performance	=	0.000000					529.00 < [	Duration		0.000000	0.000000
	=	0.000000	x	No. of events	+	0.000000	326.00 ≤ [	Duration	≤ 529.00	0.000000	0.000000
	=	0.000000	х	No. of events	+	0.000000	124.00 ≤ [	Duration	≤ 326.00	0.000000	0.000000
	=	0.000000					[	Duration	< 124.00	0.000000	0.000000

Performance Outcomes	(Without	Performance (With Exclusions)
Average outage duration - transmission = lines (no revenue attached)	154.000000	168.000000
S-Factor Result =	0.000000%	0.000000%

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



**TRANSEND - S7 - Average outage duration - transformers** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Average outage duration - transformers (no revenue attached)		1428	712	354	340
Weighting		0.00%	0.00%	0.00%	0.00%

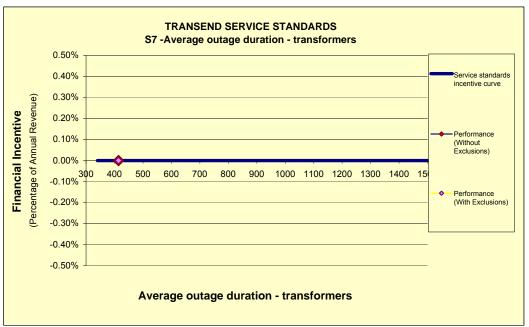
Performance Formulae			For	mulae				Conditions		S- Calc 1	S- Calc 2
Performance	=	0.000000					1428.00 <	Duration		0.000000	0.000000
	=	0.000000	Х	No. of events	+	0.000000	712.00 ≤	Duration	≤ 1428.00	0.000000	0.000000
	=	0.000000	х	No. of events	+	0.000000	354.00 ≤	Duration	≤ 712.00	0.000000	0.000000
	=	0.000000						Duration	< 354.00	0.000000	0.000000

Performance Outcomes		Performance	Performance
renormance outcomes		(Without	(With Exclusions)
Average outage duration - transformers (no revenue attached)		414.000000	414.000000
S-Factor Result	=	0.000000%	0.000000%

Blue cells show Transend's performance targets and weightings

Yellow/Green cells show Transend's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show Transend's performance outcomes without any events excluded from performance data



## **TRANSEND - Revenue Calculation**

Revenue cap information	
Base revenue (AR) - nominal	\$177,200,000
Base year	2009-10
X-factor	-5.53%
Commencement of regulatory period	1-Jul-09

Annual revenue adjusted for CPI	Mar-09
СРІ	166.2
	2009-10
Annual Revenue	\$177,200,000

Calendar year revenue	2009
Revenue	\$88,600,000

# NOTES: Grey cells show calendar year revenue Green cells are for formula

#### **TRANSEND- Performance outcomes**

Revenue calendar year \$88,600,000

Performance parameter	s	Torgot	Performan	ce without exc	lusions	Perfor	mance with exc	lusions	Impact of
renormance parameter	•	Target -	Performance	S-Factor	Final Incentive	Performance	S-Factor	Final Incentive	exclusions
Transmission circuit availability (critical)	S1	99.13%	99.910000%	0.200000%	\$177,200	99.920000%	0.200000%	\$177,200	0.000000%
Transmission circuit availability (non-critical) availability	S2	98.97%	97.780000%	-0.100000%	-\$88,600	99.260000%	0.058000%	\$51,388	0.158000%
Transformer availability	S3	99.28%	99.280000%	0.000000%	\$0	99.280000%	0.000000%	\$0	0.000000%
Frequency of loss of supply events (> 0.1 system minutes)	S4	8	6	0.133333%	\$118,133	5	0.200000%	\$177,200	0.066667%
Frequency of loss of supply events (>1.0 system minutes)	S5	1	3	-0.350000%	-\$310,100	2	-0.350000%	-\$310,100	0.000000%
Average outage duration - transmission lines (no revenue attached)	S6	326	154	0.000000%	\$0	168	0.000000%	\$0	0.000000%
Average outage duration - transformers (no revenue attached)	S7	712	414	0.000000%	\$0	414	0.000000%	\$0	0.000000%
TOTALS				-0.116667%	-\$103,367		0.108000%	\$95,688	0.224667%

#### NOTE: This sheet will automatically update based on data in input sheets.

Grey cell shows relevant calendar year revenue

Green cells show performance parameter targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Blue cells show the impact of exclusions on revenue

Aggregate outcome	
S-factor	0.108000%
Bonus (penalty)	\$95,688
Financial year to affect revenue	2010–11

#### TRANSEND - Defined exclusions

Company of the description of the control of the		Parameter 1- Transmission circuit availability (critical)		
Defined connection assets    Defined connection assets   Defined connection assets has registed as higher for lower) bent of evictor and popular and p		Defined exclusions		
Decided connection amonal  Connection amonal  Connection amonal  Connection amonal  Connection amonal  Decided connection amonal final elevation  Decided connection amonal  Decided connection amonal  Decided connection amonal  Decided connection amonal  Decided connection amonal final elevation  Decided connection amonal  Decided connection amonal final elevation  Decided connection amonal  Decided connection amonal final elevation  Decided connection amonal final elevation  Decided connection amona	1.1	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission Determination Final Decision
by in NEE, when the contents has greated whe cost of education for the height or for lawny of the during the contents of the height or for lawny of the during the contents of the contents of the height of the lawny of the contents of the lawny of the contents of the lawny of th	1.2	Dedicated connection assets		
Can de compagne comment by a fault or other even as a third groy yearner equation of principal general contage (Canada Contage) or comment of the compagne of			Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service requi by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix F Transmission Determination Final Decision
And ACADE CO.  To committee or accordance of the secondary of the control of the	1.3	Third party outage	Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	
### Amended - 1. Treatmentation between seasonal proposed management of activations   Proposed of activations   Proposed of activation				Determination Final Decision
And the contract of transmission contract another injuries description of exclusions    Profession of the contract of the cont	1.4	Force majeure		
Purple of descriptions   Purple of description of exclusions   Designs or some this are not purple procedure presentation services.   Security of the purple of the purp		Comments 2 Transmission should enable the form addition		Determinator Final Decision
Includent correction assets		Defined exclusions	Further description of exclusion	Reference
Delicated connection seath  Delicated connection seath supply a connection related in the plant plant of connection seath related to the plant	2.1	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission Determination Final Decision
by the NIE, where that extracted never were an antity party owner go, serving well personal for parts the present of the party of the NIE of th	2.2	Dedicated connection assets		
(including coincident osages), customer installation (including a customer repeat), or by direction by first artivipage.cuf 7 Transmission Trail Decision Centermation Tra			Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service requi- by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix F Transmission Determination Final Decision
Prote migran  Protested 3- Transference sensitivity  Protested 2- Transference sensitivity  Prot	2.3	Third party outage		
Promoter 3 - Transforme availability  Promoter 3 - Transforme availabi			or NEMMCO.	Determination Final Decision
Perform descriptions   Further description of neclation   Obdition connection assets that are often providing prescribed transmission enviews.   Append 7 Transmission   Obdition connection assets that supply a customer who has registed a higher for lower) level of service.   Obtended connection assets that supply a customer who has registed a higher for lower) level of service.   Obtended connection assets that supply a customer who has registed at higher for lower) level of service.   Obtended connection assets that are on the revers on a shift only system e.g., interripg jurity, personal provided of the higher for lower) level of service.   Obtended connection assets that are not providing recursors request, or by direction by fine services and the provided presents of the higher for lower) level of service.   Obtended connection assets that are not providing presented insuranzian request, or by direction by fine services.   Obtended connection assets   Obtended connection assets   Obtended connection asset that supply a customer who has registed at higher for lower) level of service.   Obtended connection assets   Obtended c	2.4	Force majeure		Appendix F Transmission Determination Final Decision
Purple discriptions   Further description of neclations   Outgoing on season that are not opposing prescribed transmission services.   Apposite 7 Transmission   Deficient connection assets that use of providing prescribed transmission services.   Apposite 7 Transmission   Deficient connection assets that use of providing prescribed transmission services.   Apposite 7 Transmission   Deficient connection assets that use of providing prescribed transmission services.   Deficient connection assets that use of providing continuous providing prescribed transmission services.   Deficient connection assets that use of providing prescribed transmission services.   Deficient connection real flowers   Deficient connection real flowers   Deficient connection real flowers   Deficient connection real flowers   Deficient connection asset   Deficient connection real flowers   Deficient connection real flowers   Deficient connection asset   Defi		Parameter 2 - Transformer availability		
Decisated connection assets  Decision of comparison provided presentation rank (Decision Decision Decision assets)  Decision connection assets that supply a customer who has regulated a higher (or lower) level of service regula Appendix F Transmission and the party outlines of the control of the control of the control of the higher (or lower) level of service regular Appendix F Transmission Climated Services and the control of the control of the control of the control of the higher (or lower) level of service regular Appendix F Transmission and the control of the contro			Further description of exclusion	Reference
Declarated connection assets	3.1	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission
by the NIR, where that costomer has agreed to the cost (or discount) for that higher (or lower) level of service.  Determinants read presents of the cost supply and the cost supply and the presents of the cost supply and the c	3.2	Dedicated connection assets		
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