# **TEMPLATE EXPLANATION**



This template must be used by the TNSP to report service performance information for the previous calendar year.

Yellow worksheets ('Inputs - Performance' and 'Inputs - Exclusions') are for inputs, including performance and exclusion information. The TNSP only needs to enter data on these worksheets.

Purple worksheets 'S1' to 'S6' are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet 'Revenue Calculation' quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet 'Outcomes' shows the total performance, s-factor and financial incentive results based on the TNSP's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet 'Exclusion Definitions' are the defined exclusions for each TNSP which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

#### **Transend - SERVICE STANDARDS PERFORMANCE**

	Performance Inputs											
s	Performance parameter	Collar	Target	Сар	Revenue at Risk	Performance (Without exclusions)	Performance (With exclusions)					
S1	Transmission circuit availability (critical)	97.90%	99.13%	99.75%	0.20%	99.605800%	99.691900%					
S2	Transmission circuit availability (non-critical)	98.48%	98.97%	99.47%	0.10%	98.774400%	99.399100%					
S3	Transformer availability	98.67%	99.28%	99.90%	0.15%	98.862300%	98.863200%					
S4	Frequency of loss of supply events (Events > 0.1 system minutes)	21	15	9	0.20%	12	10					
S5	Frequency of loss of supply events (Events > 1.0 system minutes)	4	2	0	0.35%	3	2					
S6	Average outage duration - transmission lines (no revenue attached)	529	326	124	0.00%	120	120					
S7	Average outage duration - transformers (no revenue attached)	1428	712	354	0.00%	1176	1176					

Revenue Determinat	ion Inputs
TNSP:	Transend
STPIS version:	March, 2008
Regulatory Determination	2009/10 - 2013/14
Base Year Allowed Revenue	\$177,210,840
Base Year	2009-10
X-factor	-5.53%
Commencement of regulatory year	1-Jul-09

Othe		
Assessment		
Period	2012	
Financial year to		
affect revenue:	2013/14	
Date prepared:	28 January 2013	
Revision date:		
Number of critical		
circuits	30	
Number of non-		
critical circuits	184	included transformers

Other Inputs										
Annual revenue adjusted for (	Mar-13	Mar-14								
CPI	166.2	171.0	176.7	179.5						

#### NOTE:

Pink cells - Performance without exclusions input cells

Orange cells - Performance with exclusions input cells

Green cells - Other inputs

Blue cells - Inputs sourced from the revenue determination

Performance is based on a calendar year or the proportion of a calendar year that applies in each regulatory period.

CIRCUIT AVAILABILITY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Reactive plant or transformer	Quantitative impact	R	easons for exclusion request	Further references
me of any circuit availability rameters	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date an event	d time of	End date and event	time of	Name of circuits or plant affected	Name of any equipment affected	Impact of exclusion event on availability sub-parameter	to the defined exclusion of (see Exclusion of	on/s for excluding this event. Should include a reference ions and explain how it meets this exclusion definition definition tab). Eg. Exclusion 1.2 Third party event.	A TNSP may provide further details of an exclusion event TNSP to provide reference.
	Generator Requested outages	Various, see OMQ Data 2012 Spreadsheet	Multiple circuit outages, see OMQ Data 2012 Spreadsheet					Various		-0.000830	Defined Exclusion 1	3 Third Party Outage	For details see OMQ Dat 2012 Spreadsheet.
Transmission circuit availability (critical)	Generator Shared outages	Various, see OMQ Data 2012 Spreadsheet	for details. Multiple circuit outages, see OMQ Data 2012 Spreadsheet for details.					Various		-0.000031	Defined Exclusion 1	Defined Exclusion 1.3 Third Party Outage	
,													
	Generator Requested outages	Various, see OMQ Data 2012 Spreadsheet	Multiple circuit outages, see OMQ Data 2012 Spreadsheet for details.					Various				.3 Third Party Outage	For details see OMQ Da 2012 Spreadsheet.
	Generator Shared outages	Various, see OMQ Data 2012 Spreadsheet	Multiple circuit outages, see OMQ Data 2012 Spreadsheet for details.					Various		-0.003943	Defined Exclusion 1	.3 Third Party Outage	For details see OMQ Da 2012 Spreadsheet.
Transmission circuit availability (non- critical)		See OMQ Data 2012 Spreadsheet outage PROMS 1876	Bush fire	30/11/12	21:17:00	5/12/12	17:21:00	PM-AL 110 kV			Defined Exclusion 1		For details see OMQ Da 2012 Spreadsheet and incident report IR1188
chicaly	RTA and TEMCO outages	See OMQ Data 2012 Spreadsheet outage PROMS 118230, 118234, 121835,121837	Customer outages					Various		-0.000053	Defined Exclusion 1	.3 Third Party Outage	Incident report IR1188 For details see OMQ Da 2012 Spreadsheet and customer requests
	Generator Shared outages	Various, see OMQ Data 2012 Spreadsheet	Multiple circuit outages, see OMQ Data 2012 Spreadsheet for details.					Various		-0.000009	Defined Exclusion 1	.3 Third Party Outage	For details see OMQ Da 2012 Spreadsheet.
Transformer availability													
a valiability													
LOSS OF SUPPLY EVENT FREQUENCY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Maximum system demand	Demand shed and time	Quantitative impact	Reasons for exclusion request	Further reference
me of any loss of supply ameters	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date an event	d time of	End date and event	time of	Name of circuits or plant affected	The max system demand that occurred up until the time of the event	The (MW) demand shed and the duration it was shed for.	Impact of exclusion event on LOS Parameter	Full details of the reason/s for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 1.2 Third part	A TNSP may provide furthe details of an exclusion ever TNSP to provide reference
	Poatina Fire outage	See OMQ Data 2012 Spreadsheet outage PROMS 1876	Bush fire	30/11/12	21:17:00	5/12/12	17:21:00	PM-AL 110 kV		24.06 sysminutes		1 Defined Exclusion 1.3 Force Majeure	For details see OMQ Da 2012 Spreadsheet and incident report IR1188
Frequency of loss of supply events (Events > 0.1 system minutes)	Nyrstar harmonic filter	See OMO Data 2012 Spreadsheet outage PROMS 1803	Protection grading	1/02/2012	0:31	1/02/2012	0:44	Risdon feeder circuits Q, R and S		0.15 sysminutes		Defined Exclusion 1.3 Third Party Outage	For details see OMQ Da 2012 Spreadsheet and desktop study " Desktop for system fault 01 02 12 Risdon Feeders Q, R an S.PDF"
	Poatina Fire outage	See OMQ Data 2012 Spreadsheet outage PROMS 1876	Bush fire	30/11/12	21:17:00	5/12/12	17:21:00	PM-AL 110 kV		24.06 sysminutess		1 Defined Exclusion 1.3 Force Majeure	For details see OMQ Da 2012 Spreadsheet and
Frequency of loss of supply events													incident report IR1188
(Events > 1.0 system minutes)													
AVERAGE OUTAGE		Description of the event and its								0.000	o 11		
DURATION	Event proposed for exclusion	impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuit	s affected	Quantitative impact	Capped impact (if applicable)	Reasons for exclusion request	Further reference
me of any average outage	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date an event	d time of	End date and event	time of	Name of circuits or pla	nt affected	Impact of exclusion event on AOD Parameter	Impact of capped exclusion event on AOD parameter	Full details of the reason for excluding this event. Should include a reference to the defined exclusions and explain how it meets this exclusion definition (see Exclusion definition tab). Eg. Exclusion 1.2 Third part event	A TNSP may provide furthe details of an exclusion even TNSP to provide reference
ation parameters							T						
Average outage													
Average outage duration - 5 transmission lines													
duration -													
Average outage duration - 5 transmission lines (no revenue attached)									Image: Constraint of the second sec				
Average outage duration - transmission lines (no revenue									-           -				

NOTE:

This worksheet should include a list all events that are proposed for exclusion.

Each proposed exclusion should include a description of the event, a description of the impact and quantification of the impact on the network and performance. The descriptive elements should also include reasons for the exclusion request making reference to the "Exclusion Definitions" worksheet.

Each exclusion should be entered onto one row for each parameter. Where one exclusion event applies to more than one parameter, the relevant details of the event should be entered under each of the measure headings.

The TNSP must provide details for all events requested for exclusion in this template. In the event that the TNSP wisthes to provide further details of an exclusion, this should be provided with the TNSP's performance report. The source of information should be referenced in this semplate.

## **Transend - S1 - Transmission circuit availability (critical)**

Performance Targets	Graph start	Collar	Target	Cap	Graph end
mission circuit availability (cr		97.90%	99.13%	99.75%	100.00%
Weighting		-0.20%	0.00%	0.20%	0.20%

Performance Formulae			Form	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002000							Availability	<	97.90%	-0.002000	-0.002000
	=	0.162602	х	Availability	+	-0.161187	97.90%	≤	Availability	≤	99.13%	0.000774	0.000914
	=	0.322581	х	Availability	+	-0.319774	99.13%	≤	Availability	≤	99.75%	0.001535	0.001813
	=	0.002000					99.75%	<	Availability			0.002000	0.002000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
mission circuit availability (cr =	99.605800%	99.691900%
S-Factor =	0.153484%	0.181258%

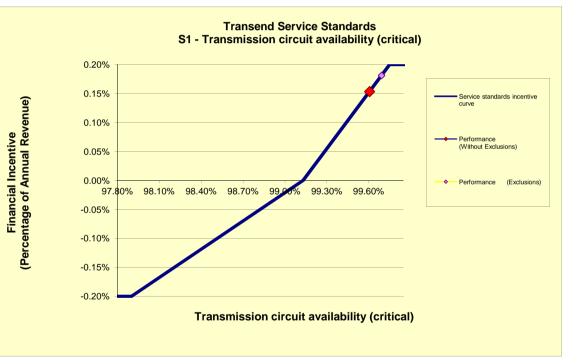
#### NOTE:

This sheet will automatically update based on data in input sheets

Blue cells show the TNSP's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data



## Transend - S2 - Transmission circuit availability (non-critical)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
ission circuit availability (non		98.48%	98.97%	99.47%	99.70%
Weighting		-0.10%	0.00%	0.10%	0.10%

Performance Formulae			Form	nulae				Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.001000				Wh	nen:	Availability	<	98.48%	-0.001000	-0.001000
	=	0.204082	х	Availability	+	-0.201980 98.4	48% :	≤ Availability	≤	98.97%	-0.000399	0.000876
	=	0.200000	x	Availability	+	-0.197940 98.9	97% :	≤ Availability	≤	99.47%	-0.000391	0.000858
	=	0.001000				99.4	47% ·	< Availability			0.001000	0.001000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
ission circuit availability (non =	98.774400%	99.399100%
S-Factor =	-0.039918%	0.085820%

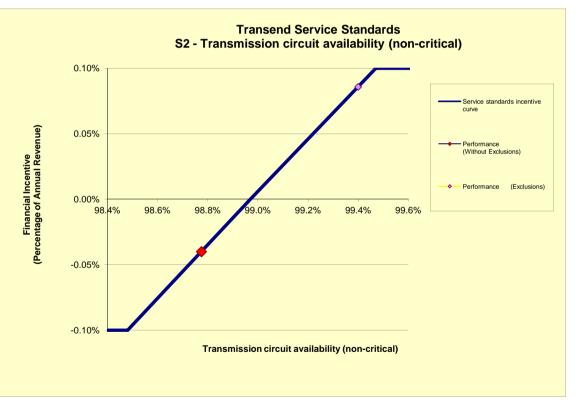
### NOTE:

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Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data

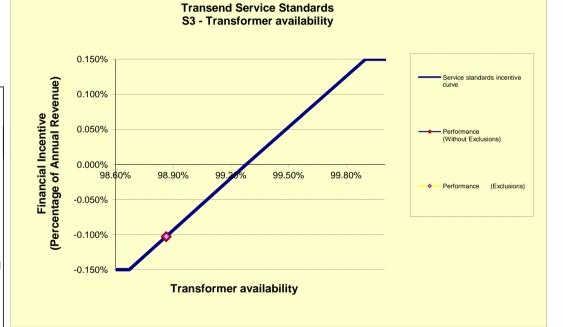


# **Transend - S3 - Transformer availability**

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Transformer availability		98.67%	99.28%	99.90%	100.10%
Weighting		-0.15%	0.00%	0.15%	0.15%

Performance Formulae			Forn	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.001500					When:		Availability	<	98.67%	-0.001500	-0.001500
	=	0.245902	х	Availability	+	-0.244131	98.67%	≤	Availability	≤	99.28%	-0.001027	-0.001025
	=	0.241935	х	Availability	+	-0.240194	99.28%	≤	Availability	≤	99.90%	-0.001011	-0.001008
	=	0.001500					99.90%	<	Availability			0.001500	0.001500

Performance Outcomes		Performance (Without Exclusions)	Performance (Exclusions)
Transformer availability	=	98.862300%	98.863200%
S-Factor	=	-0.102713%	-0.102492%



### NOTE:

### This sheet will automatically update based on data in input sheets

Blue cells show the TNSPt's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data

## **Transend - S4 - Frequency of loss of supply events (Events > 0.1 system minutes)**

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Frequency of loss of supply events (Events > 0.1 system minutes)		21	15	9	-
Weighting		-0.200%	0.00%	0.200%	0.20%

Performance Formulae		Formulae					Conditions	S- Calc 1	S- Calc 2	
Performance	=	-0.002000				21	< No. of events		-0.002000	-0.002000
	=	-0.000333	х	No. of events	+	0.005000 15	≤ No. of events ≤	21	0.001000	0.001667
	=	-0.000333	х	No. of events	+	0.005000 9	≤ No. of events ≤	15	0.001000	0.001667
	=	0.002000					No. of events <	9	0.002000	0.002000

Frequency of loss of supply events (Events > 0.1 system minutes)	=	Performance (Without Exclusions)	Performance (Exclusions)		s	Transend Service Sta S4 - Loss of supply event frequency (eve		system minutes)
Frequency of loss of supply events (Events > 0.1 system minutes)	=	12	10		0.20%			
S-Factor		0.100000%	0.166667%		0.15%			Service standards
NOTE:				(en ne)	0.10%			incentive curve
This sheet will automatically update based on data in input sheets				tive	0.05%			Performance     (Without Exclusions)
Blue cells show the TNSP's performance targets and weightings				al Incentive Annual Reve	0.00%	7 10 13 16 19	22	
Yellow/Green cells show the TNSP's performance formulae and related for performance targets and weightings	ormula co	nditions based of	on	et ci	-0.05%			
Pink cells show the TNSP's performance outcomes without any events ex	cluded fro	om performance	e data	Finan	-0.15%			
Orange cells show the TNSP's performance outcomes with events exclude	ed from p	erformance dat	a	(Perci	-0.20%			
				Ŭ	Le	oss of supply event frequency (events >	0.1 syster	n minutes)

## **Transend - S5 - Frequency of loss of supply events (Events > 1.0 system minutes)**

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Frequency of loss of supply events (Events > 1.0 system minutes)		4	2	C	0
Weighting		-0.350%	0.00%	0.350%	0.35%

Performance Formulae		Formulae						Conditions	S- Calc 1	S- Calc 2	
Performance	=	-0.003500					4	< No. of events		-0.003500	-0.003500
	=	-0.001750	х	No. of events	+	0.003500	2	$\leq$ No. of events $\leq$	4	-0.001750	0.000000
	=	-0.001750	х	No. of events	+	0.003500	0	≤ No. of events ≤	2	-0.001750	0.000000
	=	0.003500						No. of events =	0	0.003500	0.003500

Frequency of loss of supply events (Events > 1.0 system minutes)	=	Performance (Without Exclusions)	Performance (Exclusions)
Frequency of loss of supply events (Events > 1.0 system minutes)	=	3	2
S-Factor		-0.175000%	0.00000%

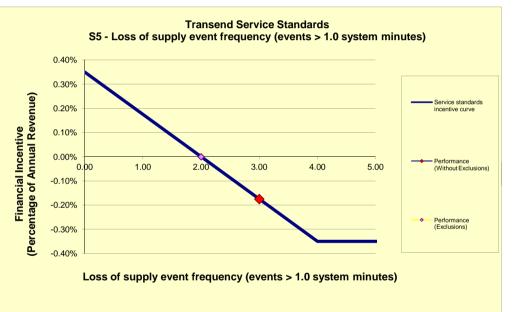
ТΕ·

This sheet will automatically update based on data in input sheets

Blue cells show the TNSP's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data



## **Transend - S6 - Average outage duration - transmission lines (no revenue attached)**

Performance Targets	Graph start	Collar	Target	Cap	Graph end
tage duration - transmission lines (no revenu		529	326	124	-
Weighting		0.000%	0.00%	0.000%	0.00%

Performance Formulae			Formulae						Conditions				
Performance	=	0.000000					529	<	Duration			0.000000	0.000000
	=	0.000000	х	Duration	+	0.000000	326	≤	Duration	≤	529	0.000000	0.000000
	=	0.000000	х	Duration	+	0.000000	124	≤	Duration	≤	326	0.000000	0.000000
	=	0.000000							Duration	<	124	0.000000	0.000000

Average outage duration - transmission = lines (no revenue attached)	Performance (Without Exclusions)	Performance (Exclusions)
tage duration - transmission lines (no revenu =	120.000000	120.000000
S-Factor	0.00000%	0.00000%

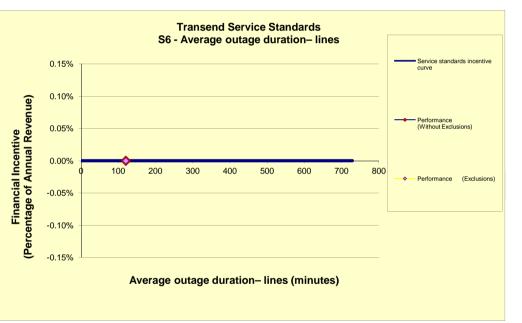
### NOTE:

This sheet will automatically update based on data in input sheets

Blue cells show the TNSP's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data

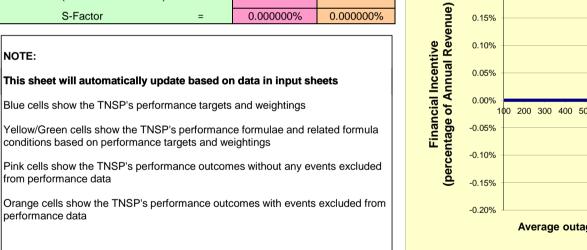


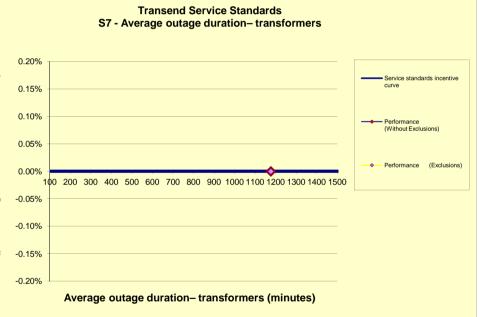
### Transend - S7 - Average outage duration - transformers (no revenue attached)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Average outage duration - transformers (no revenue attached)		1,428	712	354	
Weighting		0.000%	0.00%	0.000%	

Performance Formulae			Form	nulae					Conditions			S- Calc 1	S- Calc 2
Performance	=	0.000000					1428.00	<	Duration			0.000000	0.000000
	=	0.000000	х	Duration	+	0.000000	712.00	≤	Duration	≤ 3	1428.00	0.000000	0.000000
	=	0.000000	х	Duration	+	0.000000	354.00	≤	Duration	≤	712.00	0.000000	0.000000
	=	0.00000							Duration	<	354.00	0.000000	0.000000

Average outage duration - transformers (no revenue attached)	=	Performance (Without Exclusions)	Performance (Exclusions)
Average outage duration - transformers (no revenue attached)	=	1176.000000	1176.000000
S-Factor	=	0.000000%	0.000000%





## **Transend - Revenue Calculation**

Revenue cap information	
Base year allowed revenue	\$177,210,840
Base year	2009-10
X-factor	-5.53%
Commencement of regulatory	
period	1-Jul-09

Annual revenue adjusted for CPI	Mar-09	Mar-10	Mar-11	Mar-12	Mar-13	Mar-14
СРІ	166.2	171.0	176.7	179.5	-	-

Nominal annual revenue	2009-10	2010-11	2011-12	2012-13	2013-14
Allowed Revenue	\$177,210,840	\$192,402,817	\$209,801,175	\$224,901,250	

Calendar year revenue	2009	2010	2011	2012	2013	2014
Revenue	\$88,605,420	\$184,806,828	\$201,101,996	\$217,351,212		

NOTE:

This sheet will automatically update based on data on input sheets.

Grey cells show calendar year revenue

Green cells are for formula

## **Transend - Performance outcomes**

Revenue calendar year \$217,351,212

s	Performance parameter	Torget	Performa	ance without	exclusions	Perform	ance with ex	clusions	Impact of exclusions
3	Performance parameter	Target	Performance	S-Factor	Final Incentive	Performance	S-Factor	Final Incentive	impact of exclusions
	Transmission circuit availability								
S1	(critical)	99.13%	99.605800%	0.153484%	\$333,599	99.691900%	0.181258%	\$393,967	0.027774%
	Transmission circuit availability								
S2	(non-critical)	98.97%	98.774400%	-0.039918%	-\$86,763	99.399100%	0.085820%	\$186,531	0.125738%
S3	Transformer availability	99.28%	98.862300%	-0.102713%	-\$223,248	98.863200%	-0.102492%	-\$222,767	0.000221%
	Frequency of loss of supply events								
S4	(Events > 0.1 system minutes)	15	12	0.100000%	\$217,351	10	0.166667%	\$362,252	0.066667%
34		15	12	0.100000%	φ217,331	10	0.10000776	φ302,232	0.00000778
	Frequency of loss of supply events								
S5	(Events > 1.0 system minutes)	2	3	-0.175000%	-\$380,365	2	0.000000%	\$0	0.175000%
	Average outage duration -								
	transmission lines (no revenue								
S6	attached)	326	120	0.000000%	\$0	120	0.000000%	\$0	0.00000%
	Average outage duration -								
S7	transformers (no revenue attached)	712	1176	0.00000%	\$0	1176	0.00000%	\$0	0.00000%
	TOTALS			-0.064148%	-\$139,426		0.331253%	\$719,982	0.395401%
									-

#### NOTE:

This sheet will automatically update based on data in input sheets.

Grey cell shows relevant calendar year revenue

Green cells show performance measure targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Aggregate outcome	
S-factor	0.331253%
Financial Incentive	\$719,982
Financial year affected by financial incentive	2013/14

#### Transend - Defined exclusions

No.			
1.1	Parameter 1- Transmission circuit availability (critical) Defined exclusions	Further description of exclusion	Reference
	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission
			Determinaiton Final Decision
1.2	Dedicated connection assets	Dadicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by	
		Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix F Transmission Determinaiton Final Decision
1.3	Third party outage	Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	betermineton mai beelsion
		(including coincident outages), customer installation (including a customer request), or by direction by fire services or	Appendix F Transmission
	E	AEMO.	Determinaiton Final Decision
1.4	Force majeure		Appendix F Transmission Determinaiton Final Decision
			betermineton mai beelsion
	Parameter 2 - Transmission circuit availability (non-critical)		
2.1	Defined exclusions Unregulated transmission assets	Further description of exclusion Outages on assets that are not providing prescribed transmission services.	Reference Appendix F Transmission
			Determinaiton Final Decision
2.2	Dedicated connection assets		
		Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Appendix F Transmission Determinaiton Final Decision
2.3	Third party outage	Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	Determination Final Decision
		(including coincident outages), customer installation (including a customer request), or by direction by fire services or	Appendix F Transmission
		AEMO.	Determinaiton Final Decision
2.4	Force majeure		Appendix F Transmission
			Determinaiton Final Decision
	Parameter 3 - Transformer availability		
	Defined exclusions Unregulated transmission assets	Further description of exclusion Outages on assets that are not providing prescribed transmission services.	Reference
3.1	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission Determinaiton Final Decision
3.2	Dedicated connection assets		
		Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by	Appendix F Transmission
3.3	Third party outage	the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Determinaiton Final Decision
3.3	i nird party outage	Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	
		AEMO.	Determinaiton Final Decision
3.4	Force majeure		Appendix F Transmission
			Determinaiton Final Decision
-	Parameter 4 - Frequency of loss of supply event (>0.1 minute)		
	Defined exclusions	Further description of exclusion	Reference
4.1	Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services.	Appendix F Transmission Determinaiton Final Decision
4.2	Dedicated connection assets		Determination Final Decision
		Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by	Appendix F Transmission
		the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service.	Determinaiton Final Decision
4.3	Third party outage	Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	
		(including coincident outages), customer installation (including a customer request), or by direction by fire services or AEMO.	Appendix F Transmission Determinaiton Final Decision
4.4	Planned outages		Appendix F Transmission
			Determinaiton Final Decision
4.5	Force majeure		Appendix F Transmission Determinaiton Final Decision
	Parameter 5 - Frequency of loss of supply event (>1.0 minute)	Europeration of exclusion	
5.1	Parameter 5 - Frequency of loss of supply event (>1.0 minute) Defined exclusions Unregulated transmission assets	Further description of exclusion Outages on assets that are not providing prescribed transmission services.	Reference
	Defined exclusions Unregulated transmission assets	Further description of exclusion Outages on assets that are not providing prescribed transmission services.	
5.1 5.2	Defined exclusions	Outages on assets that are not providing prescribed transmission services.	Reference Appendix F Transmission Determinaiton Final Decision
	Defined exclusions Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission
	Defined exclusions Unregulated transmission assets	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision
5.2	Defined exclusions Unregulated transmission assets Dedicated connection assets	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission
5.2 5.3	Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determination Final Decision
5.2	Defined exclusions Unregulated transmission assets Dedicated connection assets	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission
5.2 5.3 5.4	Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determination Final Decision
5.2 5.3 5.4	Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission
5.2 5.3 5.4	Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission
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5.2 5.3 5.4 5.5	Defined exclusions Unregulated transmission assets Dedicated connection assets Third party outage Planned outages Force majeure Parameter 6 - Average outage duration - transmission lines Defined exclusions	Outages on assets that are not providing prescribed transmission services. Dedicated connection assets that supply a customer who has negotiated a higher (or lower) level of service required by the NER, where that customer has agreed to the cost (or discount) for that higher (or lower) level of service. Circuit outages caused by a fault or other event on a third party system e.g. intertrip signal, generator outage (including coincident outages), customer installation (including a customer request), or by direction by fire services or AEMO.	Reference Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision Appendix F Transmission Determinaiton Final Decision
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# Service Target Perfomance Incentive Scheme - Definition of Forece Majeure

Definition of Force Majeure	Reference
For the purpose of applying the service target performance incentive scheme, force majeure events means any event, act or circumstance or	Service Target Performance Incentive Scheme
combination of events, acts and circumstances which (despite the observance of good electricity industry practice) is beyond the reasonable control	(January 2007) p. 31
of the part affected by any such event, which may include, without limitation, the following:	
<ul> <li>fire, lightning, explosion, flood, earthquake, storm, cyclone, action of the elements, riots, civil commotion, malicious damage, natural disaster, sabotage, act of a public enemy, act of God, war (declared or undeclared), blockage, revolution, radioactive contamination,</li> </ul>	
toxic or dangerous chemical contamination or fore of nature.	
- action or inaction by a court, government agency (including denial, refusal or failure to grant any authorisation, despite timely best	
endeavour to obtain same)	
- strikes, lockouts, industrial and/or labour disputes and/or difficulties, work bans, blockades, picketing	
- acts or omissions (other than failure to pay money) of a party other than the TNSP, which party either is connected to or uses the	
high voltage grid or is directly connected to or uses a system for the supply of electricity that in turn is connected to the high voltage grid	
- where those acts or omissions affect the ability of the TNSP to perform its obligation under the service standard by virtue of that	
direct or indirect connection to or use of the high voltage grid	
In determining what force majeure events should be excluded the AER will consider the following:	
- was the event unforeseeable and its impact extraordinary, uncontrollable and not manageable?	
- does the event occur frequently? If so, how did the impact of the particular event differ?	
- could the TNSP, in practice, have prevented the impact (not necessarily the event itself)?	
- could the TNSP have effectively reduced the impact of the event by adopting better practices?	