# TEMPLATE EXPLANATION



This template must be used by TransGrid to report service performance information for the 2008 calendar year.

Yellow worksheets ('Inputs - Performance' and 'Inputs - Exclusions') are for inputs, including performance and exclusion information. TransGrid only needs to enter data on these worksheets.

Purple worksheets 'S1' to 'S6' are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet 'Revenue Calculation' quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet 'Outcomes' shows the total performance, s-factor and financial incentive results based on TransGrid's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet 'Exclusion Definitions' are the defined exclusions for TransGrid which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

# **TRANSGRID - SERVICE STANDARDS PERFORMANCE**

PERFORMANCE PARAMETERS	S	Performance (Without exclusions)	Performance (With exclusions)
Transmission line availability	S1	98.276396%	98.536189%
Transformer availability	S2	98.392889%	98.530035%
Reactive plant availability	S3	99.008576%	99.008576%
Reliability (Events > 0.05 and <=0.4 system minutes)	S4	2	2
Reliability (Events > 0.4 system minutes)	S5	1	0
Average outage restoration time	S6	835	869

Date prepared:	30 January 2009
Revision date:	

# NOTES:

Pink cells - Input performance without exclusions from performance data

Orange cells - Input performance with exclusions from performance data

Green cells - Input date that template data was entered and date of any revisions from original version.

Performance should be measured on a calendar year basis

CIRCUIT AVAILABILITY	Event proposed for exclusion	Description of the event and its impact on formation	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Reactive plant or transformer	Quantitative impact	Reasons for exclusion request	Further references
Name of any circuit availability parameters applying to	Name of the event	performance  Detail of the event. Such as: the action of any third parties, the actions of the TNSP	A description of the cause of the		and time of	End date a	nd time of	Name of circuits	Name of any reactive plant or transformer	Number of hours, mins	Full details of the reasons for excluding this event. Should include a referento the defined exclusions and explain how it meets this exclusion definition	A TNSP may provide further details of an exclusion event.
TransGrid	3-2008-P0014	assets damaged or interrupted.  Isolate and earth for Snowy Hydro.	event  Request from Snowy Hydro.	event 21/01/08	13:13	event 22/01/08	15:32	affected M3	affected	etc interrupted	(see Exclusion definition tab). Eg. Exclusion 1.2 Third party event  Exclusion 1.2 - 3rd Party Outage	TNSP to provide reference.
	3-2008-P0082	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	14/02/08	7:53		17:21			26:19 9:28	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0054	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	6/02/08	6:45	7/02/08	15:51	M13		33:06	Requested by customer.  Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0056	Busbar Balance of CT's associated with SHL No.1 Transformer at Guthega substation.	Request from Snowy Hydro.	7/02/08	10:39	7/02/08	14:58	979		4:19	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0064	Busbar Balance of CT's associated with SHL No.1 Transformer at Guthega substation.	Request from Snowy Hydro.	8/02/08	7:21	8/02/08	14:32	979		7:11	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	2-2008-F0052	The 250 Sydney North to Berowra 132 kV Feeder (part TransGrid and EnergyAustralia) tripped. Load interrupted was 104MW. (Berowra, Hornsby and Pennant Hills). Load was restored via EnergyAustralia system.	Line tripped while EnergyAustralia were re- arranging their system for a planned outage of 251 Sydney North to Pennant Hills 132kV Feeder.	3/03/08	17:11	4/03/08	17:17	250		24:06	Exclusion 1.2 - 3rd Party Outage Intertrip received from EnergyAustralia.	TransGrid Forced and Emergency Outage Report
	2-2008-F0062	The 250 Sydney North to Berowra 132 kV Feeder (part TransGrid and EnergyAustralia) tripped. Line returned to service on load at	Found fault in pilot cables UPC 202 & 203 between Pennant Hills & Hornsby.	26/03/08	14:23	26/03/08	22:51	250		8:28	Exclusion 1.2 - 3rd Party Outage Intertrip received from EnergyAustralia.	TransGrid Forced and Emergency Outage Report
	3-2008-P0163	Berowra only.  EnergyAustralia request for pilot wire balances and tree cleared from easement.	Request from EnergyAustralia.	4/03/08	19:22	5/03/08	12:28	250		17:06	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	1-2008-P0062	Line isolated for One Steel. The line is directly connected to OneSteel's transformer at the customer end.	Request from One Steel.	18/03/08	6:43	18/03/08	10:51	96X		4:08	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	1-2008-P0058	Line isolated for One Steel. The line is directly connected to OneSteel's transformer at the customer end.	Request from One Steel.	18/03/08	10:55	18/03/08	14:29	96Y		3:34	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0226	Open on CB97L2 for SHL	Request from Snowy Hydro.	11/03/08	6:00	12/03/08	18:18	97L		36:18	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0279	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	4/04/08	6:58		13:35			6:37	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0363	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	22/04/08		22/04/08	12:58	M3		4:35	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0343	Isolate and earth for SPI Austnet work, Transgrid linework and isolator maintenance also at Jindera	Request from SP AusNet.	18/04/08	8:20	18/04/08	19:35	O60		11:15	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0386	Isolate and earth for SPI Austnet work	Request from SP AusNet.	30/04/08		30/04/08	18:53			11:04	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0333 3-2008-P0383	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	15/04/08		16/04/08 27/04/08	17:28	U3 L1		35:36	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0383	Isolate and earth for Snowy Hydro.  Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.  Request from Snowy Hydro.	26/04/08 27/03/08	9:05		16:15	M1		32:40	Exclusion 1.2 - 3rd Party Outage Requested by customer. Exclusion 1.2 - 3rd Party Outage	
	1-2008-P0236	Line isolated for One Steel. The line is directly connected to OneSteel's transformer at the customer end.	Request from One Steel.	15/05/08	8:47	15/05/08	15:23	96Y		1012:36 6:36	Requested by customer. Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0395	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	2/05/08	7:20	2/05/08	12:35	L1		5:15	Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0508	Isolate and earth for SPI Austnet	Request from SP AusNet.	30/05/08	7:00	30/05/08	15:12	O60		8:12	Requested by customer.  Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0504	Isolate and earth for SPI Austnet work	Request from SP AusNet.	29/05/08	7:04	29/05/08	18:28	O60		11:24	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0497	Isolate and earth for SPI Austnet work	Request from SP AusNet.	28/05/08	7:38	28/05/08	18:04	O60		10:26	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0494	Isolate and earth for SPI Austnet work	Request from SP AusNet.	27/05/08		27/05/08	18:26	O60		10:32	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0402 3-2008-P0392	Isolate and earth for SPI Austnet work Isolate and earth for SPI Austnet	Request from SP AusNet.  Request from SP AusNet.	5/05/08 2/05/08	7:55 7:19		17:20	O60		9:25	Exclusion 1.2 - 3rd Party Outage Requested by customer. Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0390	work Isolate and earth for SPI Austnet	Request from SP AusNet.	1/05/08	7:33	1/05/08	15:07	O60		11:22 7:34	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0308	work Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	4/04/08	10:16	20/05/08	16:04	M13		1109:48	Requested by customer.  Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0608	Black Start Test to meet NEMMCO rules.	Black start tests as required of TransGrid by NEMMCO.	30/06/08	11:21	30/06/08	12:52	18		1:31	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO.	
	1-2008-P0373	Country Energy requested outage	Request from Country Energy.	21/06/08		21/06/08	11:30	9W3		4:30	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0560 3-2008-P0630	Isolate and earth for Snowy Hydro work at Blowering PS Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.  Request from Snowy Hydro.	11/06/08	7:46	16/06/08	11:15	O97B M13		123:29	Exclusion 1.2 - 3rd Party Outage Requested by customer. Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0690	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	29/07/08		29/07/08	17:12			24:34	Requested by customer.  Exclusion 1.2 - 3rd Party Outage  Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0672	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	17/07/08		17/07/08	14:44			8:59	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	3-2008-F0064	Faulty AVR relay at Snowy Hydro M2		9/07/08	8:47	9/07/08	9:05	M13		6:52 0:18	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	TransGrid Forced and
	3-2008-F0067	Power Station caused intertrip.  Storm in vicinity, Snowy Hydro Unit 3		14/07/08	6:31	14/07/08	7:09	U3			Intertrip received from EnergyAustralia.  Exclusion 1.2 - 3rd Party Outage	Emergency Outage Report TransGrid Forced and
	3-2008-F0078	inservice as synchronous condenser at time of intertrip. Intertrip received fom SHL	Intertrip received from Snowy	26/08/08	11:47	26/08/08	18:19	M5		0:38	Intertrip received from Snowy Hydro.  Exclusion 1.2 - 3rd Party Outage	Emergency Outage Report  TransGrid Forced and
	1-2008-P0503	Line isolated for One Steel. The line is directly connected to OneSteel's transformer at the customer end.	Hydro.  Request from One Steel.	7/08/08	7:32		14:47	96X		6:32 7:15	Intertrip received from Snowy Hydro.  Exclusion 1.2 - 3rd Party Outage Requested by customer.	Emergency Outage Report
	3-2008-P0712	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	6/08/08	8:14	7/08/08	15:41	M7		31:27	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0738	Isolate and earth for Snowy Hydro at Murray power station	Request from Snowy Hydro.	20/08/08	7:42	20/08/08	16:09	M7		8:27	Requested by customer.  Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0744	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	18/08/08	7:02	22/08/08	18:42	U3		107:40	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0804	De-energised to allow Snowy Hydro to isolate A transformer at Jindabyne	Request from Snowy Hydro.	15/09/08	10:52	15/09/08	12:11	97L		1:19	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-S0010	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	16/09/08	11:30	17/09/08	16:54	97L		29:24	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0844	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	25/09/08	11:00	25/09/08	12:00	97L		1:00	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
	3-2008-P0781	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	4/09/08		21/09/08	14:08	L1		413:49	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
S1 Transmission line availability	3-2008-P0836 3-2008-P0842	Isolate and earth for Snowy Hydro.  Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.  Request from Snowy Hydro.	22/09/08	7:31	24/09/08 25/09/08	18:00	L5 L5		58:29	Exclusion 1.2 - 3rd Party Outage Requested by customer. Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0842 3-2008-P0817		Request from Snowy Hydro.  Request from Snowy Hydro.	25/09/08 17/09/08		25/09/08				8:17	Exclusion 1.2 - 3rd Party Outage Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	1-2008-P0595	Isolate and earth for EnergyAustralia		5/09/08	5:58		12:29	962		51:17	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	1-2008-P0638	Isolate and earth for EnergyAustralia		17/09/08		17/09/08	18:00	962		6:31	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	1-2008-P0649	Isolate and earth for EnergyAustralia	Request from EnergyAustralia.	20/09/08	7:26	20/09/08	16:10	96F		10:49 8:44	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0852		Black start tests as required of	27/09/08	8:21	27/09/08	12:29	64			Requested by customer.  Exclusion 1.2 - 3rd Party Outage  Black start tests required by NEMMCO of SHI	
	1-2008-P0669	black start test required to meet NEMMCO Rules. Isolate and earth for EnergyAustralia	TransGrid by NEMMCO.  Request from EnergyAustralia.	27/09/08	6:12	27/09/08	15:24	962		4:08	Black start tests required by NEMMCO of SHL.  Exclusion 1.2 - 3rd Party Outage	
	1-2008-P0667	Isolate and earth for EnergyAustralia	Request from EnergyAustralia.	26/09/08		26/09/08	15:47	962		9:12 9:24	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
	3-2008-P0862	-	Black start tests as required of TransGrid by NEMMCO.		10:16	28/09/08	14:14				Requested by customer.  Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
	20001 0002	black start test required to meet		20/00/00	10.10	20/00/00	17.14	370		3:58		

		3-2008-P0859	Isolated off system for Snowy Hydro	Black start tests as required of	28/09/08	9:33	28/09/08	14:16	97L			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							4:43	Black start tests required by NEMMCO of SHL.	
		3-2008-P0875		Request from Snowy Hydro.	29/09/08	7:27	30/09/08	19:25	L3		35:58	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0855	Isolated off system for Snowy Hydro	Black start tests as required of	27/09/08	8:21	27/09/08	12:29	L5			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							4:08	Black start tests required by NEMMCO of SHL.	
		3-2008-P0858	black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	28/09/08	10:16	28/09/08	14:13	M1		3:57	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P0860	NEMMCO Rules.  Isolated off system for Snowy Hydro	Black start tests as required of	28/09/08	10:16	28/09/08	14:13	M11			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:57	Black start tests required by NEMMCO of SHL.	
		3-2008-P0861	Isolated off system for Snowy Hydro	Black start tests as required of	28/09/08	10:16	28/09/08	14:13	M7		0.57	Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:57	Black start tests required by NEMMCO of SHL.	
		3-2008-P0850	Isolate and earth for SPI Austnet work	Request from SPI Austnet.	9/09/08	7:58		17:56			9:58	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0853	Isolated off system for Snowy Hydro black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	27/09/08	8:21	27/09/08	12:29	U3		4:08	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P0854	NEMMCO Rules. Isolated off system for Snowy Hydro	Black start tests as required of	27/09/08	8:21	27/09/08	12:29	U5			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							4:08	Black start tests required by NEMMCO of SHL.	
		3-2008-P0878	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	1/10/08	7:54	1/10/08	17:35	L3		9:41	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0896	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	8/10/08	13:19	8/10/08	14:26	M9		1:07	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0948	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	11/10/08	6:59	17/10/08	17:01	U7			Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		1-2008-P0788	Line isolated for One Steel. The line is directly connected to OneSteel's	Request from One Steel.	23/10/08	6:41	23/10/08	14:16	96X			Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0977	transformer at the customer end.		05/40/00	0.07	05/40/00	44.00			1.51		
		3-2008-P0977	Isolated off system for Snowy Hydro black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	25/10/08	8:37	25/10/08	11:39	97G		3:02	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P0978			25/10/08	8:37	25/10/08	11:39	97L			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:02	Black start tests required by NEMMCO of SHL.	
		3-2008-P0985	De-energised to allow Snowy Hydro to isolate at Jindabyne Pump station	Request from Snowy Hydro.	27/10/08	8:37	27/10/08	10:33	97L		1:56	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0980	Isolated off system for Snowy Hydro	Black start tests as required of	25/10/08	8:37	25/10/08	11:39	M1			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:02	Black start tests required by NEMMCO of SHL.	
		3-2008-P0956	Isolated off system for Snowy Hydro black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	17/10/08	9.:35	20/10/08	18:00	M13		80:25	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P0981	NEMMCO Rules.	Black start tests as required of	25/10/08	8-37	25/10/08	11:39	M7			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.	_5,10/00	0.07	_30.00	. 1.03			3:02	Black start tests required by NEMMCO of SHL.	
		3-2008-P0997	Isolate and earth for Snowy Hydro.	Request from Snowy Hydro.	29/10/08	6:44	29/10/08	15:31	M3		8:47	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P1003	Included off system for Co.	Plack start tests	414410-		4/44/0-	40.0	61		0:47		
			black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	1/11/08	7:15		12:05				Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P1054	Isolate and earth for SHL	Request from Snowy Hydro.	20/11/08	6:46	20/11/08	14:24	97L			Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P1063	Isolate and earth for SHL	Request from Snowy Hydro.	22/11/08	6:32	23/11/08	14:38	M11		32:06	Exclusion 1.2 - 3rd Party Outage	
		3-2008-P1031	Isolate and earth for SHL	Request from Snowy Hydro.	8/11/08	8:16	11/11/08	16:57	M7			Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
		3-2008-P1088	Isolate and earth for SHL		27/11/08	6:40	27/11/08	17:19	M5			Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
												Requested by customer.	
		1-2008-P0996	Isolate and earth for EnergyAustralia	Request from EnergyAustralia.	16/12/08	4:17	16/12/08	17:00	962		12:43	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		1-2008-P0981	Isolate and earth for EnergyAustralia	Request from EnergyAustralia.	17/12/08	4:11	17/12/08	15:36	962		11:25	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		1-2008-P0947	Line isolated for One Steel. The line	Request from One Steel.	2/12/08	6:30	3/12/08	14:49	96Y			Exclusion 1.2 - 3rd Party Outage	
			is directly connected to OneSteel's transformer at the customer end.								32:19	Requested by customer.	
		3-2008-P1136	Isolate and earth for SHL	Request from Snowy Hydro.	8/12/08	6:12	11/12/08	15:39	97L			Exclusion 1.2 - 3rd Party Outage	
		3-2008-P1114	Isolate and earth for SHL	Request from Snowy Hydro.	4/12/08	7:26	4/12/08	15:17	' U7		81:27	Requested by customer.  Exclusion 1.2 - 3rd Party Outage	
											7:51	Requested by customer.	
		3-2008-P1173	black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	14/12/08	10:48	14/12/08	14:46	M1		3:58	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P1173	NEMMCO Rules. Isolated off system for Snowy Hydro	Black start tests as required of	14/12/08	10:48	14/12/08	14:46	M7			Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:58	Black start tests required by NEMMCO of SHL.	
		TheOS-17896	Isolate and earth for SHL	Request from Snowy Hydro.	17/12/08	13:17	18/12/08	10:37	' L1		21:20	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		2-2008-P0387	Outage requested by IE to paint	Request from Integral Energy.	30/04/08	7:36	1/05/08	18:57		Tx3 Liverpool		Exclusion 1.2 - 3rd Party Outage	
			towers of lines 93L and 93F 93F tail end connected to transformer.								35:21	Requested by customer.	
		3-2008-F0060	Fault in VISY System. HV motor supply point failure. Received a trip	Intertrip received from Visy.	20/06/08	18:54	20/06/08	21:20		Tx1 Gadara		Exclusion 1.2 - 3rd Party Outage Intertrip received from Visy.	TransGrid Forced and Emergency Outage Report
			from Visy. Earth/Fault relay operated.								2:26	, , , , , , , , , , , , , , , , , , , ,	go, catage report
		1-2008-P0336	Tx4 Power Station Auxiliary	Request from Delta Electricity	10/06/08	22:39	12/06/08	16:00		Tx2 Vales Point		Exclusion 1.2 - 3rd Party Outage	
			transformer isolated for Delta Electricity.								41:21	Requested by customer.	
		3-2008-P0629	Isolated for work by Visy	Request from Visy.	5/07/08	20:27	6/07/08	5:51		Tx1 Gadara	9:24	Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-S0006	Isolated for work by Visy	Request from Visy.	6/07/08	17:13	7/07/08	6:52		Tx1 Gadara		Exclusion 1.2 - 3rd Party Outage Requested by customer.	
		3-2008-P0975	Isolated off system for Snowy Hydro		25/10/08	8:37	25/10/08	11:39		Tx1 Murray		Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:02	Black start tests required by NEMMCO of SHL.	
		3-2008-P0976	black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	25/10/08	8:37	25/10/08	11:39		Tx2 Murray	3:02	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P0865	NEMMCO Rules.	Black start tests as required of	28/09/08	10:16	28/09/08	14:14		Tx1 Murray		Exclusion 1.2 - 3rd Party Outage	
S2	Transformer		black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:58	Black start tests required by NEMMCO of SHL.	
	availability	3-2008-P0866	Isolated off system for Snowy Hydro black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	28/09/08	10:16	28/09/08	14:14		Tx2 Murray	3:58	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		2-2008-F0154	NEMMCO Rules. Power Station Staff advised the No.2	Operation of Delta Electricity	13/10/08	22:59	14/10/08	1:46		Tx2	0.00	Exclusion 1.2 - 3rd Party Outage	TransGrid Forced and
		2 2000 1 0 104	Station Transformer protection sent	Station Transformer No.2 Buchholz protection and	10/10/00	22.00	14/10/00	1.40		Wallerawang330		Intertrip received from Delta Electricity protection system.	Emergency Outage Report
			they closed the 11kV CB on the	intertrip to TransGrid's No.2 Tx protection.							2:53		
		2-2008-P1088	Isolated for Delta to give clearance	Request from Delta Electricity	17/10/08	3 13:45	iOis			Tx1A		Exclusion 1.2 - 3rd Party Outage	
			for work on Generator No.7							Wallerawang330	1810:15	Requested by customer.	
		3-2008-P1173	black start test required to meet	Black start tests as required of TransGrid by NEMMCO.	14/12/08	11:31	14/12/08	14:46		Tx1 Murray	3:58	Exclusion 1.2 - 3rd Party Outage Black start tests required by NEMMCO of SHL.	
		3-2008-P1173	NEMMCO Rules. Isolated off system for Snowy Hydro	Black start tests as required of	14/12/08	11:31	14/12/08	14:46		Tx2 Murray		Exclusion 1.2 - 3rd Party Outage	
			black start test required to meet NEMMCO Rules.	TransGrid by NEMMCO.							3:58	Black start tests required by NEMMCO of SHL.	
62	Reactive plant												
S3	Reactive plant availability												

		S OF SUPPLY IT FREQUENCY	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Maximum system demand	Quantitative impact	Demand shed and time	Reasons for exclusion request	Further references
pai		any loss of supply ers applying to d	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP assets damaged or interrupted.	A description of the cause of the event	Start date event	and time of	End date a event	and time of	Name of circuits or plant affected	The max system demand that occurred up until the time of the event	Number of hours, mins etc interrupted		Full details of the reasons for excluding this event. Should include a reference to the defined exclusions and explain how it meets the exclusion definition (se Exclusion definition tab). Eg. Exclusion 1.2 Third party event	A TNSP may provide further details of an exclusion event TNSP to provide reference.
	D.	liability (aventa :													
S		liability (events > 0.05 and <=0.4													
	s	ystem minutes)													
	_ Rei	liability (events > .	1-2008-F0089 1-2008-F0090	over a 3 minute period from 92MW import to 110MW export, causing the Armidale line over-load scheme to	DirectLink control system failure forced TransGrid's over-load scheme to operate as a back-up to prevent TransGrid asset damage.	18/08/08	19:58	18/08/08	22:10	) Fdr 9W1 Fdr 9U8 Fdr 9U9			progressively restored during time	operates correctly due to a fault on a	Forced outage  NEMMCO Incident Report
S		system minutes)													

AVERAGE OUTAGE DURATION	Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Quantitative impact	Capped impact (if applicable)	Reasons for exclusion request	Further references
Name of any average outage duration parameters applying to TransGrid	Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP assets damaged or interrupted.	A description of the cause of the event	event		End date a event		Name of circuits or plant affected	Number of hours, mins etc interrupted	Impact following any applicable cap	Full details of the reasons for excluding this event. Should include a reference to the defined exclusions and explain how it meets the exclusion definition (se Exclusion definition tab). Eq. Exclusion 1.2 Thirk	A TNSP may provide further details of an exclusion event. TNSP to provide reference.
	2-2008-F0052	EnergyAustralia) tripped. Load interrupted was 104MW. (Berowra, Hornsby and Pennant Hills). Load	Line tripped while EnergyAustralia were re- arranging their system for a planned outage of 251 Sydney North to Pennant Hills 132kV Feeder.	3/03/08	17:11	4/03/08	17:17	250	24:06	24:06	Exclusion 6.6 - 3rd Party Outage Intertrip received from EnergyAustralia.	TransGrid Forced and Emergency Outage Report
	2-2008-F0062		Found fault in pilot cables UPC 202 & 203 between Pennant Hills & Hornsby.	26/03/08	14:23	26/03/08	22:51	250	8:28	8:28	Exclusion 6.6 - 3rd Party Outage Intertrip received from EnergyAustralia.	TransGrid Forced and Emergency Outage Report
	3-2008-F0064	Faulty AVR relay at Snowy Hydro M2 Power Station caused intertrip.	Intertrip received from Snowy Hydro.	9/07/08	8:47	9/07/08	9:05	M13	0:18	0:18	Exclusion 6.6 - 3rd Party Outage Intertrip received from EnergyAustralia.	TransGrid Forced and Emergency Outage Report
	3-2008-F0067	Storm in vicinity, Snowy Hydro Unit 3 inservice as synchronous condenser at time of intertrip.		14/07/08	6:31	14/07/08	7:09	U3	0:38	0:38	Exclusion 6.6 - 3rd Party Outage Intertrip received from Snowy Hydro.	TransGrid Forced and Emergency Outage Report
	3-2008-F0078	Intertrip received fom SHL	Intertrip received from Snowy Hydro.	26/08/08	11:47	26/08/08	18:19	M5	6:32	6:32	Exclusion 6.6 - 3rd Party Outage Intertrip received from Snowy Hydro.	TransGrid Forced and Emergency Outage Report
Average outage	3-2008-F0060	Fault in VISY System. HV motor supply point failure. Received a trip from Visy. Earth/Fault relay operated.	Intertrip received from Visy.	20/06/08	18:54	20/06/08	21:20	Tx1 Gadara	2:26	2:26	Exclusion 6.6 - 3rd Party Outage Intertrip received from Visy.	TransGrid Forced and Emergency Outage Report
restoration time	2-2008-F0154	an intertrip on "inrush current" when	Operation of Delta Electricity Station Transformer No.2 Buchholz protection and intertrip to TransGrid's No.2 Tx protection.	13/10/08	22:53	14/10/08	1:46	Tx2 Wallerawang330	2:53	2:53	Exclusion 6.6 - 3rd Party Outage Intertrip received from Delta Electricity protection system.	TransGrid Forced and Emergency Outage Report
	2-2008-F0181	Kemps Creek SVC had control system fault.	Control system fault.	21/11/08	8:54	11/12/08	16:26	SVC1 Kemps Creek	487:32	168:00	Exclusion 6.3 - Outage Duration Longer Than 7 Days	TransGrid Forced and Emergency Outage Report
	2-2007-F0200	Transformer tripped due to water ingress to 16kV auxiliary transformer bushing chamber and remains out of service until replacement in early 2008.	Water ingress to 16kV auxiliary transformer bushing chamber.	8/11/07	12:04	18/10/08	12:15	Tx3 Sydney South	8280:10	0:00	Exclusion 6.3 - Outage Duration Longer Than 7 Days (note: outage commenced in 2007 and 7 days was counted in 2007 results)	TransGrid Forced and Emergency Outage Report
	1-2008-F0087	Aircraft contacted line severing 2 phases over gully.	Aircraft damage to line.	13/08/08	10:35	23/08/08	12:07	87	241:55	168:00	Exclusion 6.3 - Outage Duration Longer Than 7 Days	TransGrid Forced and Emergency Outage Report

# NOTES:

This worksheet should include a list all events that are proposed for exclusion.

Each proposed exclusion should include a description of the event, a description of the impact and quantification of the impact on the network and performance. The descriptive elements should also include reasons for the exclusion request making reference to the "Exclusion Definitions" worksheet.

Each exclusion should be entered onto one row for each parameter. Where one exclusion event applies to more than one parameter, the relevant details of the event should be entered under each of the parameter headings.

The TNSP must provide details for all events requested for exclusion in this template. In the event that the TNSP wishes to provide further details of an exclusion, this should be provided with the TNSP's performance report. The source of information should be referenced in this template.

Green cells - input description impact

Orange cells - input reasons for the exclusion request

**TRANSGRID - S1 - Transmission line availability** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Transmission line availability		99.00%	99.50%	99.70%	99.90%
Weighting		-0.20%	0.00%	0.20%	0.20%

Performance Formulae			Formula	ae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002000					Where:		Availability	<	99.00%	-0.002000	-0.002000
	=	0.400000	Х	Availability	+	-0.398000	99.00%	≤	Availability	≤	99.50%	-0.004894	-0.003855
	=	1.000000	Х	Availability	+	-0.995000	99.50%	≤	Availability	≤	99.70%	-0.012236	-0.009638
	=	0.002000					99.70%	<	Availability			0.002000	0.002000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Transmission line availability =	98.276396%	98.536189%
S-Factor =	-0.200000%	-0.200000%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



**TRANSGRID - S2 - Tranformer availability** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Transformer availability		98.20%	99.00%	99.50%	100.00%
Weighting		-0.15%	0.00%	0.15%	0.15%

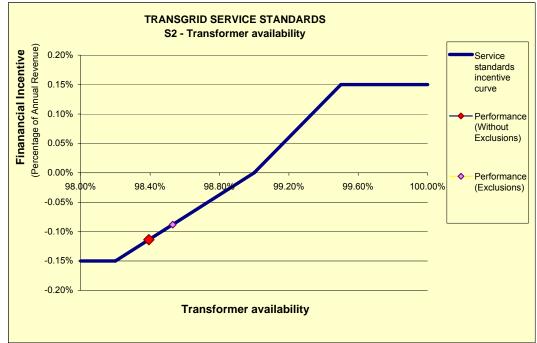
Performance Formulae			Formula	ae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.001500					Where:		Availability	<	98.20%	-0.001500	-0.001500
	=	0.187500	Х	Availability	+	-0.185625	98.20%	≤	Availability	≤	99.00%	-0.001138	-0.000881
	=	0.300000	Х	Availability	+	-0.297000	99.00%	≤	Availability	≤	99.50%	-0.001821	-0.001410
	=	0.001500					99.50%	<	Availability			0.001500	0.001500

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Transformer availability =	98.392889%	98.530035%
S-Factor =	-0.113833%	-0.088119%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



**TRANSGRID - S3 - Reactive plant availability** 

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Reactive plant availability		97.00%	98.60%	99.30%	100.00%
Weighting	-0.10%	-0.10%	0.00%	0.10%	0.10%

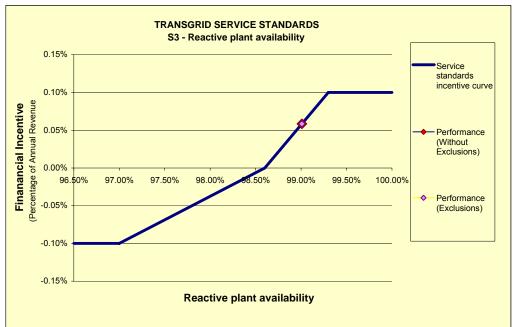
Performance Formulae			Formula	ae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.001000					Where:		Availability	<	97.00%	-0.001000	-0.001000
	=	0.062500	X	Availability	+	-0.061625	97.00%	≤	Availability	≤	98.60%	0.000255	0.000255
	=	0.142857	x	Availability	+	-0.140857	98.60%	≤	Availability	≤	99.30%	0.000584	0.000584
	=	0.001000					99.30%	<	Availability			0.001000	0.001000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Reactive plant availability =	99.008576%	99.008576%
S-Factor =	0.058368%	0.058368%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



TRANSGRID - S4 - Reliability (Events > 0.05 and <=0.4 system minutes)

Performance Targets	Graph start	Collar	Target	Сар	Graph end
Reliability (Events > 0.05 and <=0.4 system minutes)		8	5	3	0
Weighting		-0.25%	0.00%	0.25%	0.25%

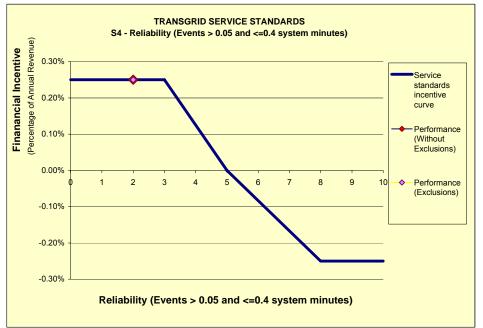
Performance Formulae			Formu	lae					Conditions			S- Calc 1	S- Calc 2
Performance	=	-0.002500					8	<	Reliability			-0.002500	-0.002500
	=	-0.000833	X	Reliability	+	0.004167	5	≤	Reliability	≤	8	0.002500	0.002500
	=	-0.001250	х	Reliability	+	0.006250	3	≤	Reliability	≤	5	0.003750	0.003750
	=	0.002500							Reliability	<	3	0.002500	0.002500

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Reliability (Events > 0.05 and <=0.4 system minutes) =	2	2
S-Factor =	0.250000%	0.250000%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



**TRANSGRID - S5 - Reliability (Events > 0.4 system minutes)** 

Graph start	Collar	Target	Сар	Graph end
	2	1	0	0
	-0.20%	0.00%	0.20%	0.20%
	start 3	Start Collar	Start Collar Target 3 2 1	Start Collar Target Cap  3 2 1 0

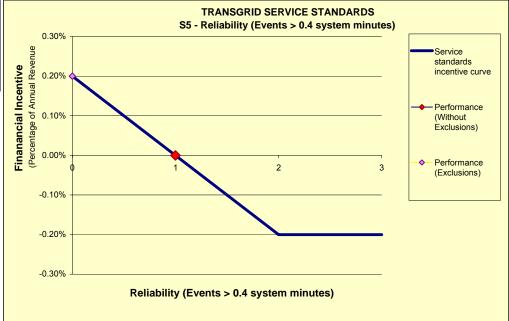
Perf	ormance Formulae			Formula	ae					Conditions			S- Calc 1	S- Calc 2
	Performance	=	-0.002000					Where:		Reliability	>	2	-0.002000	-0.002000
		=	-0.002000	х	Reliability	+	0.002000	1	≤	Reliability	≤	2	0.000000	0.002000
		=	-0.002000	х	Reliability	+	0.002000	0	≤	Reliability	≤	1	0.000000	0.002000
		=	0.002000							Reliability	<	0	0.002000	0.002000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Reliability (Events > 0.4 system minutes) =	1	0
S-Factor =	0.000000%	0.200000%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



**TRANSGRID - S6 - Average outage restoration time** 

Performance Targets	Graph start	Collar	Knee Bend	Target	Knee Bend	Сар	Graph end
Average outage restoration time		1800	1600	1500	1400	800	700
Weighting		-0.10%	-0.05%	0.00%	0.05%	0.10%	0.10%

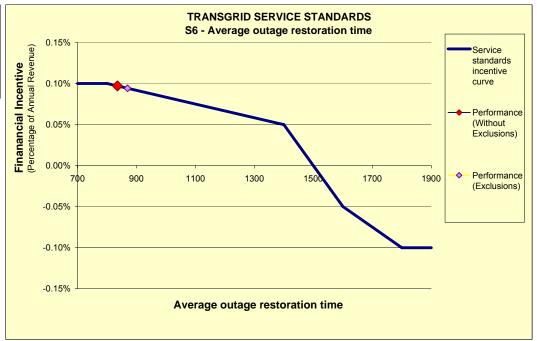
Performance Formulae			ı	Formulae				Conditions		S- Calc 1	S- Calc 2
Performance	=	-0.001000					Where:	Average time >	1800	-0.001000	-0.001000
	=	-0.000003	x	Average Time	+	0.003500	1600	≤ Average time ≤	1800	0.001412	0.001327
	=	-0.000005	x	Average Time	+	0.007500	1400	≤ Average time ≤	1600	0.003324	0.003154
	=	-0.000001	x	Average Time	+	0.001667	800	≤ Average time ≤	1400	0.000971	0.000942
	=	0.001000						Average time <	800	0.001000	0.001000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
Average outage restoration time =	835	869
S-Factor =	0.097067%	0.094235%

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data



# **TRANSGRID - Revenue calculation**

Revenue cap information	
Base revenue	\$432,750,000
Base year	2004-05
X-factor	-2.93%
Revised X-factor	-4.99%
Decision CPI	2.49%

Annual revenue adjusted for CPI	Mar-04	Mar-05	Mar-06	Mar-07	Mar-08
СРІ	144.1	147.5	151.9	155.6	162.2
	2004-05	2005-06	2006-07	2007-08	2008-09
AR	\$432,750,000	\$455,939,364	\$483,297,797	\$519,774,022	\$568,857,859

Calendar year revenue	2004	2005	2006	2007	2008
Revenue	\$216,375,000	\$444,344,682	\$469,618,580	\$501,535,909	\$544,315,940

# NOTES:

Grey cells show calendar year revenue

Green cells are for formula

Note: As a result of the revocation and substitution of TransGrid's revenue cap, the revised X-factor of -4.99% applies for the last two years.

#### **TRANSGRID- Performance outcomes**

Revenue calendar year

\$544,315,940

Dawfawanaa waxaanatay		Torget	Performance without exclusions		Performance with exclusions		Impact of		
Performance parameter	Performance parameter S	Target	Performance	S-Factor	Final Incentive	Performance	S-Factor	Final Incentive	exclusions
Transmission line availability	S1	99.500000%	98.276396%	-0.200000%	-\$1,088,632	98.536189%	-0.200000%	-\$1,088,632	0.000000%
Transformer availability	S2	99.000000%	98.392889%	-0.113833%	-\$619,613	98.530035%	-0.088119%	-\$479,643	0.025715%
Reactive plant availability	S3	98.600000%	99.008576%	0.058368%	\$317,706	99.008576%	0.058368%	\$317,706	0.000000%
Reliability (Events > 0.05 and <=0.4 system minutes)	S4	5	2	0.250000%	\$1,360,790	2	0.250000%	\$1,360,790	0.000000%
Reliability (Events > 0.4 system minutes)	S5	1	1	0.000000%	\$0	0	0.200000%	\$1,088,632	0.200000%
Average outage restoration time	S6	1500	835	0.097067%	\$528,349	869	0.094235%	\$512,937	-0.002832%
TOTALS				0.091601%	\$498,601		0.314485%	\$1,711,790	0.222883%

### NOTE:

This sheet will automatically update based on data in input sheets.

Grey cell shows relevant calendar year revenue

Green cells show performance targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Blue cells show the impact of exclusions on revenue

Aggregate outcome	
S-factor	0.314485%
Bonus (penalty)	\$1,711,790
Financial year to affect revenue	2009-10

### **TRANSGRID - Defined exclusions**

No.	Parameter 1- Transmission Circuit Availability		
	Defined exclusions	Further description of exclusion	Reference
1.1	Unregulated transmission assets		Service standards guidelines p.4
1.2	3rd party outage	Any outages shown to be caused by a fault or other event on a '3rd party system' e.g. intertrip signal, generator outage, customer installation (TNSP to provide list)	Service standards guidelines p.4
	Force majeure Transient interruptions less than one (1) minute		Service standards guidelines p.4 Historical exclusion applied by TransGrid
1.5	Switching to control voltages and fault levels	Switching to control voltages and fault levels within required limits, both as directed by NEMMCO and where NEMMCO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required)	Historical exclusion applied by TransGrid
1.6	The opening of one end of a transmission circuit	The opening of only one end of a transmission circuit (eg where the transmission circuit remains energised and available to carry power with immediate manual or automatic return to service).	Historical exclusion applied by TransGrid
	Parameter 2- Transformer Availability		
	Defined exclusions	Further description of exclusion	Reference
2.1	Unregulated transmission assets		Service standards guidelines p.4
2.2	3rd party outage	Any outages shown to be caused by a fault or other event on a '3rd party system' e.g. intertrip signal, generator outage, customer installation (TNSP to provide list)	Service standards guidelines p.4
2.3	Force majeure		Service standards guidelines p.4
2.4	Transient interruptions less than one (1) minute		Historical exclusion applied by TransGrid
2.5	Auxiliary transformers		Historical exclusion applied by TransGrid
2.6	Static Var Compensator transformers	Static Var Compensator Transformers (which are counted as part of the SVC)	Historical exclusion applied by TransGrid
2.7	Switching to control voltages and fault levels	Switching to control voltages and fault levels within required limits, both as directed by NEMMCO and where NEMMCO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required)	Historical exclusion applied by TransGrid
	The opening of only one or both sides of a transformer for operational purposes	The opening of only one or both sides of a transformer for operational purposes, such as to control losses, fault levels, incompatibility of tap charges etc but where the transformer remains available to carry power on immediate manual or automatic return to service.	Historical exclusion applied by TransGrid
2.9	Transformer not switched in but available for service	The period where a transformer is made available for service, but not switched in, at the end of each day of a multi-day planned outage.	Historical exclusion applied by TransGrid
	Parameter 3- Reactive Plant Availability		
	Defined exclusions	Further description of exclusion	Reference
3.1	Unregulated transmission assets		Service standards guidelines p.4
3.2	3rd party outage	Any outages shown to be caused by a fault or other event on a '3rd party system' e.g. intertrip signal, generator outage, customer installation (TNSP to provide list)	Service standards guidelines p.4
	Force majeure		Service standards guidelines p.4
	Transient interruptions less than one (1) minute		Historical exclusion applied by TransGrid
3.5	Capacitor banks and reactors operating less than 66 kV		Historical exclusion applied by TransGrid
3.6	Reactive plant switched out by System Operations	Reactive plant switched out by System Operations, or left out after repairs that make it available for service for operational purposes	Historical exclusion applied by TransGrid

	Parameter 4- Events > 0.05 system mins (No.)		
	Defined exclusions	Further description of exclusion	Reference
.1	Unregulated transmission assets		Service standards guidelines p.5
.2	3rd party outage	Any outages shown to be caused by a fault or other event on a '3rd party system' e.g. intertrip signal, generator outage, customer installation (TNSP to provide list)	Service standards guidelines p.5
.3	Planned outages		Service standards guidelines p.5
4	Force majeure		Service standards guidelines p.6
.5	Transient interruptions less than one (1) minute		Historical exclusion applied by TransGrid
6	Where TransGrid protection operates correctly due to a fault on a		Historical exclusion applied by TransGrid
.7	customer's or a third party system Pumping station supply interruption	Pumping station supply interruptions (such as Barnard River, Burrawang, Bendeela, Kangaroo Valley and Jindabyne). These interruptions were excluded from historical data used for target setting as there being no effective loss of supply due to their	Historical exclusion applied by TransGri
	voltage fluctuation	ability to obtain the pumping load at a later time after restoration of supply tWhere a customer's own control/protection system trips their plant during a transient voltage fluctuation or other quality of supply event, whether caused by TransCrid or otherwise	Historical exclusion applied by TransGri
	Parameter 5 - Events > 0.40 system mins (No.)		
	Defined exclusions	Further description of exclusion	Reference
1	Unregulated transmission assets		Service standards guidelines p.5
2	3rd party outage	Any outages shown to be caused by a fault or other event on a '3rd party system' e.g. intertrip signal, generator outage, customer installation (TNSP to provide list)	Service standards guidelines p.5
.3	Planned outages		Service standards guidelines p.5
4	Force majeure		Service standards guidelines p.5
5	Transient interruptions less than one (1) minute		Historical exclusion applied by TransGri
6	Where TransGrid protection operates correctly due to a fault on a customer's or a third party system		Historical exclusion applied by TransGri
.7	Pumping station supply interruption	Pumping station supply interruptions (such as Barnard River, Burrawang, Bendeela, Kangaroo Valley and Jindabyne). These interruptions were excluded from historical data used for target setting as there being no effective loss of supply due to their ability to obtain the pumping load at a later time after restoration of supply	Historical exclusion applied by TransGri
	Outage caused by customer's own control system during a transient voltage fluctuation	tWhere a customer's own control/protection system trips their plant during a transient voltage fluctuation or other quality of supply event, whether caused by TransGrid or otherwise	Historical exclusion applied by TransGr

	Parameter 6 - Average Outage Restoration Time		
	Defined exclusions	Further description of exclusion	Reference
6.1	Transient interruptions less than one (1) minute		Service standards guidelines p.6
6.2	Planned outages		Service standards guidelines p.6
6.3	Outage duration longer than 7 days	The portion of outage duration longer than 7 days (168 hours.) That is, each individual outage is capped at 7 days.	TransGrid revenue cap p.173
6.4	Force majeure		Service standards guidelines p.6
6.5	Unregulated transmission assets		Historical exclusion applied by TransGrid
6.6	3rd party outage		Historical exclusion applied by TransGrid
6.7	Outages for capacitor banks and reactors operating at <66kV	customer installation, customer request or NEMMCO direction	Historical exclusion applied by TransGrid